



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence System Edge 75/95 MXP

EOL8856 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence System Edge 75/95 MXP. The last day to order the affected product(s) is May 14, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence System Edge 75/95 MXP

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	November 13, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 14, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 12, 2013
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 14, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 14, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 14, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 9, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BRKT-EDG-WMK=	Bracket Wallmount for the Edge	There is currently no replacement product available for this product.	-	-
CAB-P3000-PHD-1M=	HD Camera Cable 1meter	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-P3000-PHD-2M=	HD Camera Cable 2m	There is currently no replacement product available for this product.	-	-
CAB-P3000-PHD-5M=	HD Camera Cable 3000 5m	There is currently no replacement product available for this product.	-	-
CAB-P6000-PHD-1M=	HD Camera Cable 1meter	There is currently no replacement product available for this product.	-	-
CAB-P6000-PHD-2M=	HD Camera cable 6000, 2m	There is currently no replacement product available for this product.	-	-
CAB-P6000-PHD-5M=	PRECISIONHD TO C6000 CAMERA CABLE, 5M	There is currently no replacement product available for this product.	-	-
CAB-PHD-EXTR=	MXP PHDCam Extension Cable w/repeater -6.5m- PSU not included	There is currently no replacement product available for this product.	-	-
CAB-PHD-KIT=	MXP PHDCamCable Kit-3 ext.cables/repeaters, PSU, 19.5m total	There is currently no replacement product available for this product.	-	-
CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	CTS-SX20-PHD12X-K9	SX20 Quick Set HD, NPP, 12xPHDCam, 1 mic, remote cntrl	-
CTS-EDGE75-K9	Edge75MXP Incl mic, NPP, 128 kbps ISDN/768 kbps IP, PHD Cam	CTS-SX20-PHD4X-K9	SX20 Quick Set HD, NPP, 4x PHDCam, 1 mic, remote cntrl	-
CTS-EDGE75-K9=	Edge 75 Spare	There is currently no replacement product available for this product.	-	-
CTS-EDGE75-WP-K9	Edge 75 MXP - PAL, Encrypted, NPP, PrecisionHD Cam	There is currently no replacement product available for this product.	-	-
CTS-EDGE85-BW1	NOT USED	There is currently no replacement product available for this product.	-	-
CTS-EDGE85-BW1=	Edge 85 MXP IP only to 384 kbps ISDN/1.1 Mbps IP	There is currently no replacement product available for this product.	-	-
CTS-EDGE95-BW1	NOT USED	There is currently no replacement product available for this product.	-	-
CTS-EDGE95-BW1=	Edge 95 MXP IP only to 512 kbps ISDN/2 Mbps IP	There is currently no replacement product available for this product.	-	-
CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	CTS-SX20-PHD12X-K9	SX20 Quick Set HD, NPP, 12xPHDCam, 1 mic, remote cntrl	-
CTS-EDGE95-K9	Edge95MXP w/ 1 mic, NPP, MS, 512kbps ISDN 2 Mbps IP, PHDCam	CTS-SX20-PHD4X-K9	SX20 Quick Set HD, NPP, 4x PHDCam, 1 mic, remote cntrl	-
CTS-EDGE95-K9=	Edge 95 MXP Spare	There is currently no replacement product available for this product.	-	-
CTS-EDGE95-WP-K9	Edge 95 MXP - PAL, Encrypted, NPP, MS, PrecisionHD Cam	There is currently no replacement product available for this product.	-	-
CTS-EDGE95-K9	Edge Series Codec	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTS-EDGEXX-K9-	EdgeXX MXP Unit - Buried Option		There is currently no replacement product available for this product.	-
CTS-EDGEXX-K9=	Spare CTS-EDGEXX-K9=		There is currently no replacement product available for this product.	-
CTS-EDGEXX-UPGKIT	Wall Mount Kit/Cables/Adapters		There is currently no replacement product available for this product.	-
CTS-EDGEXX-UPGKIT=	Wall Mount Kit w/brackets, cables, adapters		There is currently no replacement product available for this product.	-
CTS-EDGEXX=	EDGE Series CODEC Non Encrypted Version Spare		There is currently no replacement product available for this product.	-
CTS-NTSC	NTSC Option		There is currently no replacement product available for this product.	-
CTS-PAL	PAL Option		There is currently no replacement product available for this product.	-
CTS-PAL=	PAL Option		There is currently no replacement product available for this product.	-
CTS-PHD	PrecisionHD Camera, 2m cable - Codec SN Req		There is currently no replacement product available for this product.	-
CTS-PHD-S	PrecisionHD Camera w/ 2mcable, codec S/N Req		There is currently no replacement product available for this product.	-
CTS-PHD-S=	Precision HD Camera Silver		There is currently no replacement product available for this product.	-
CTS-PHD=	PrecisionHD Camera, 2m cable - Codec SN Req		There is currently no replacement product available for this product.	-
CTS-RMT-TRC4	Remote Control IV		There is currently no replacement product available for this product.	-
CTS-RMT-TRC4=	Remote Control IV		There is currently no replacement product available for this product.	-
L-95-85-MS	Order L-MXP-PAK for E-delivery of Edg95/85MXP NPP Upgrde to MS		There is currently no replacement product available for this product.	-
L-95-85-NPP	Order L-MXP-PAK for E-deliveryof Edg 95/85MXP STANDARD to NPP		There is currently no replacement product available for this product.	-
L-EDG75-BW1	Order L-MXP-PAK for E-deliveryEdg75MXP128kbp sISDN/768kpbs IP		There is currently no replacement product available for this product.	-
L-EDG75-BW2	Order L-MXP-PAK for 512kpbs ISDN/2Mbps IP - No MS		There is currently no replacement product available for this product.	-
L-EDG75-NPP	Order L-MXP-PAK for E-delivery of Edg75 MXP STANDARD to NPP		There is currently no replacement product available for this product.	-
L-EDG85TO95	Order L-MXP-PAK for E-delivery of Edge 85 MXP to Edge 95 MXP		There is currently no replacement product available for this product.	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-EDG95-BW1	Order L-MXP-PAK for E-delivery of 512 kbps ISDN/2 Mbps IP	There is currently no replacement product available for this product.	-	-
LIC-EDG75	Edge 75MXP product id	There is currently no replacement product available for this product.	-	-
LIC-EDG75-BW1	Edge 75 MXP 128 kbps ISDN/768 kbps IP Option	There is currently no replacement product available for this product.	-	-
LIC-EDG75-BW2	512kbps ISDN/2Mbps IP - No MS	There is currently no replacement product available for this product.	-	-
LIC-EDG75-NPP	Edge 75 MXP Natural Presenter Package (NPP) Option	There is currently no replacement product available for this product.	-	-
LIC-EDG95	Edge 95MXP Product ID License	There is currently no replacement product available for this product.	-	-
LIC-EDG95-BW1	Edge 95 MXP IP only to 512 kbps ISDN/2 Mbps IP	There is currently no replacement product available for this product.	-	-
LIC-EDG95-MS	Edge 95 MXP MultiSite (MS) Option (Requires NPP)	There is currently no replacement product available for this product.	-	-
LIC-EDG95-NPP	Edge 95 MXP Natural Presenter Package (NPP) Option	There is currently no replacement product available for this product.	-	-
PHD-KIT	Precision HD Camera Option Kit	There is currently no replacement product available for this product.	-	-
PHD-KIT=	Upgrade Kit -Wave Cam on an integrated system to PHD Camera	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers using IP are encouraged to migrate to the Cisco TelePresence SX20 Quick Set. Customers using ISDN are encouraged to migrate to Cisco TelePresence SX20 Quick Set and Cisco TelePresence ISDN Link. Information about these products can be found at <http://www.cisco.com/en/US/products/ps12153/index.html> and <http://www.cisco.com/en/US/products/ps12504/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco TelePresence System Edge 75/95 MXP through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco TelePresence SX20 Quick Set and Cisco TelePresence ISDN Link, visit <http://www.cisco.com/en/US/products/ps12153/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

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