







IP Communications Express Specialization Requirements

<http://cisco.partnerelearning.com/pec/main.asp?Nav=EmpHome&Body=ingtoday%2Easp&Task=1&ObjID=169842>

Compliance Requirements: To achieve the IP Communications Express Specialization, one person within the organization is required to fulfill each of the defined job roles: Account Manager, Systems Engineer and Field Engineer. One individual may hold two job roles within a specialization and participate in up to two specializations. In addition, all compliance conditions, as listed at http://www.cisco.com/en/US/partners/pr11/pr66/partners_pgm_category_page.html need to be met.

Job Role	Pre-requisite	Course	Exam
Account Manager	•Cisco Sales Expert (#646-201 or #SEO-281)	 Cisco CallManager Express (Module 1)	
			 CallManager Express Sales Exam (#SEO-72)
Field Engineer – Cisco IP Telephony Express Specialist	•CCNA	 IP Telephony Express (IPTX 2.0)	
			 IP Telephony Express Exam (IPTX 642-143)

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Course (Black)

Exam (Red)


Reference Material (Green)


Recommended offerings in Italics

Remote Lab (Purple)

 Stream










 Web based

 Classroom based

 VoD / AoD



Channel Partner Program – Learning Maps

Job Role	Pre-requisite	Course	Exam
		 Cisco Unity Express (CUE) v1.1 – Lesson 1 – Product Overview	
		 Cisco Unity Express (CUE) v1.1 – Lesson 2 – Automated Attendant	
		 Cisco Unity Express (CUE) v1.1 – Lesson 3 – Voice Mail	
		 Cisco Unity Express (CUE) v1.1 – Lesson 4 – System Functionality	
		 Cisco Unity Express (CUE) v1.1 – Lesson 5 – Deployment Scenarios and Network Design	
		 Cisco Unity Express (CUE) v1.1 – Lesson 6 – System Administration	
		 Cisco Unity Express (CUE) v1.1 – Lesson 7 – Application Administration	
		 Cisco Unity Express (CUE) v1.1 – Lesson 8 – Installation & Upgrade	
		 Cisco Unity Express (CUE) v1.1 – Lesson 9 – Troubleshooting	

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Recommended offerings in *Italics*












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Job Role	Pre-requisite	Course	Exam
System Engineer – Cisco IP Telephony Express Specialist	•CCDA	 IP Telephony Express (IPTX 2.0)	
			 IP Telephony Express Exam (IPTX 642-143)
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 1 – Product Overview</i>	
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 2 – Automated Attendant</i>	
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 3 – Voice Mail</i>	
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 4 – System Functionality</i>	
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 5 – Deployment Scenarios and Network Design</i>	
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 6 – System Administration</i>	
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 7 – Application Administration</i>	
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 8 – Installation & Upgrade</i>	
		 <i>Cisco Unity Express (CUE) v1.1 – Lesson 9 – Troubleshooting</i>	

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