



## Unsupported Status of IT Essentials II: Network Operating Systems and Panduit Network Infrastructure Essentials

Cisco® Networking Academy® will move the IT Essentials II: Network Operating Systems (ITE II: NOS) and Panduit Network Infrastructure Essentials (PNIE) courses to unsupported status after **September 30, 2008**. Table 1 lists milestones and dates.

**Table 1. Milestones and Dates for ITE II: NOS and PNIE**

Milestone	Definition	Date
Unsupported Announcement	Announce unsupported status of IT Essentials II: Network Operating Systems and Panduit Network Infrastructure Essentials	14-AUG-2008
Unsupported Status	Last date the courses are fully supported and maintained	30-SEP-2008

### Frequently Asked Questions

#### Course Availability

**Q. What does “unsupported status” mean?**

A. When a course becomes unsupported, the following conditions apply:

- Only existing academies currently offering the course may continue to offer it.
- Academies currently not offering the course should not offer it in the future.
- No replacement version is planned for the course and no maintenance releases or assessment refreshes will be made.
- Existing collateral will not be updated and no new collateral will be created.
- Course completion certificates and letters will continue to be available.
- Support for class administration issues only (not course issues) will continue to be available from the Networking Academy Support Desk.
- The courses will be removed from the Course Catalog. Any content previously available on the Course Catalog page will be moved to the Tools section for the course.
- The courses will be clearly labeled as “unsupported” on Academy Connection.
- The course discussion boards in the Forums & Chat area of Academy Connection will continue to be available for peer support from the instructor community. Cisco will not monitor the discussions or provide support in the boards.

**Q. Are all language versions of these courses unsupported?**

A. Yes. After September 30, 2008, all language versions of IT Essentials II: Network Operating Systems and Panduit Network Infrastructure Essentials courses will be unsupported.

**Q. Why is the ITE II: NOS course being moved to unsupported status?**

A. The IT Essentials II: Network Operating Systems course was originally funded and sponsored by HP. The HP sponsorship of this course ended more than two years ago. Since then, the ITE II: NOS course has not been updated and no longer aligns to any current certifications. The

course content is out-of-date and Cisco will not be revising ITE II:NOS or replacing it with a new version. Therefore, it is not in the best interest of our students to encourage academies to continue teaching this course. By moving ITE II: NOS to unsupported status, we are providing a transition period for academies that currently offer the course before eventually retiring it.

**Q. Why is the PNIE course being moved to unsupported status?**

A. The content in the Panduit Network Infrastructure Essentials course was developed through a joint partnership between Cisco and Panduit. The PNIE course content is out-of-date and no longer aligns to any current certifications. After conducting research and gathering feedback globally on the strategic options for PNIE, Cisco and Panduit have jointly decided to not revise or replace the PNIE course with a new version. Therefore, it is not in the best interest of our students to encourage academies to continue teaching this course. By moving PNIE to unsupported status, we are providing a transition period for academies that currently offer the course before eventually retiring it.

**Q. Can student classes for IT Essentials II: Network Operating Systems and Panduit Network Infrastructure Essentials be opened and taught beyond September 30, 2008?**

A. Although we advise against offering these courses due to the outdated content, academies that are already offering either course prior to September 30, 2008 may continue to open and teach new classes after that date. Course content will remain available in the Course Materials section of Academy Connection for these courses after September 30, 2008. If an academy has not offered these courses prior to September 30, 2008, they should not offer either course after that date.

**Q. Will the IT Essentials II: Networking Operating System and Panduit Network Infrastructure Essentials courses be retired?**

A. At some point in the future, these courses will be retired. Since these courses will not be replaced, moving them to unsupported status provides a transition period to allow existing academies to continue offering these courses. We will communicate more information within the next twelve months, after a timeline has been defined to retire the courses.

**Q. Will the unsupported status of the PNIE course affect the partnership between Cisco and Panduit?**

A. No. Although the PNIE course will be unsupported after September 30, 2008, the Cisco and Panduit partnership remains strong and will continue to focus on corporate social responsibility (CSR) efforts to benefit the Networking Academy community.

## FOR MORE INFORMATION

For more information about Networking Academy curricula, visit the [Course Catalog](#) on Academy Connection.