



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra

Swiss Federal Communications Commission ComCom

„We-Government: Better Services through Collaboration”

Public Services Summit 2009
Stockholm, 9th December 2009

Marc Furrer, President of ComCom



Direct democracy: “Landsgemeinde” in Swiss Canton Glarus 2009





Handing in popular initiatives

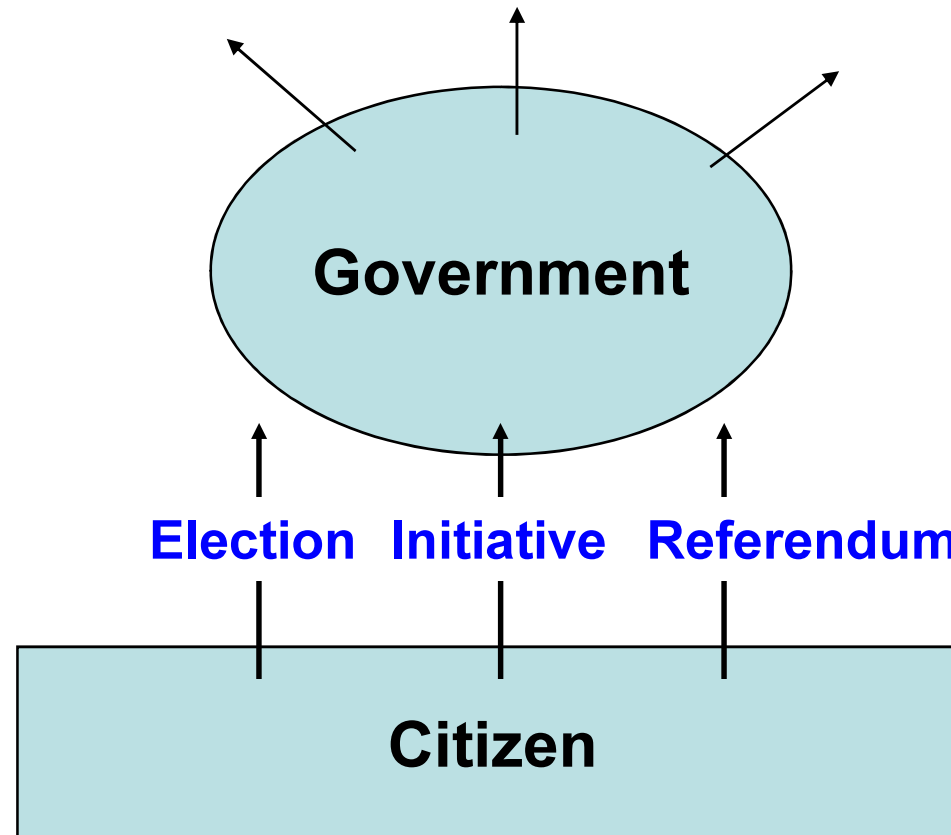
Stopp-Offroader Initiative



Initiative against the construction of minarets



Political participation of the citizen today





Website of the Swiss Community „Bolligen“

Dienstleistungen Freizeit & Kultur Wirtschaft Aktuelles Porträt

Abstimmungen & Wahlen	Startseite
Aktuelle Verkehrsmessungen	
Bauverwaltung	
Behörde & Verwaltung	Willkommen bei der Einwohnergemeinde Bolligen
Bildung	Gemeindeverwaltung Bolligen
Einwohner- & Fremdenkontrolle	Hühnerbühlstrasse 3
Finanzen, Steuern, AHV	3065 Bolligen
Jugend	Tel. 031 924 70 70
Onlineschalter	Fax 031 924 70 71
Ortsplan	E-Mail
Öffentliche Sicherheit	
SeniorInfo	
Sozialdienste	
Ver- & Entsorgung	
Zugriffstatistik	

Öffnungszeiten:

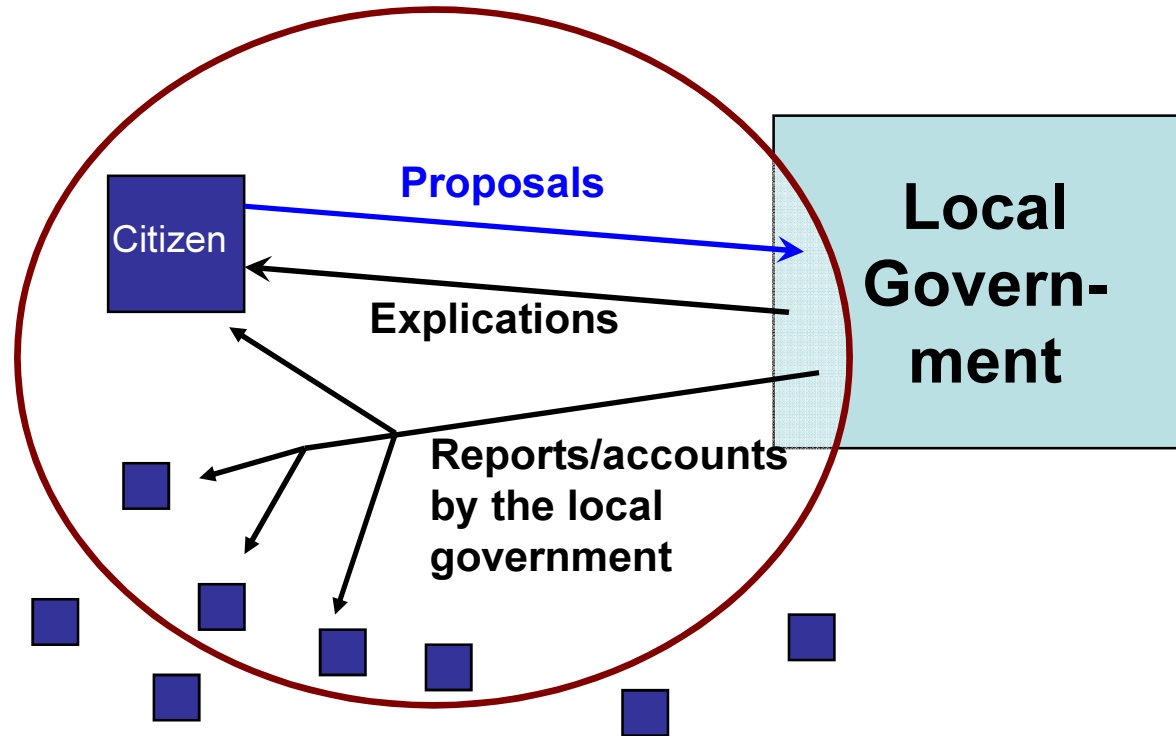
Montag	08.00-11.30 / 14.00-18.00 Uhr
Dienstag	08.00-13.30 Uhr
	Nachmittag geschlossen
Mittwoch und	
Donnerstag	08.00-11.30 / 14.00-16.30 Uhr
Freitag	08.00-11.30 / 14.00-16.00 Uhr





New possibilities of interaction/collaboration 1

Facebook Community



Facebook community: constant exchange of political ideas and information in all directions




New possibilities of interaction/collaboration 2

Government → Citizen

- ⇒ Day to day information by the local government
 - Explications of political decisions
 - Explications of political intentions
 - Reaction to proposals of citizen

Citizen → Government

- ⇒ Questions
 - ⇒ Proposals
- 
- Dialogue**

Citizens → Citizens

- ⇒ Dialogue for political proposals and political actions

→ iterative process of dialogue



Popular initiative against the construction of minarets:

a controversial discussed poster





Internet Café





Democracy needs structures, but structures:

- which don't create hurdles for the access to political information
- which don't cut down the political input of the citizens to the authorities
- which use the added value of modern ICT tools



Government and Government officials have :

- to share power with their citizens
- to develop a participating approach instead of a bureaucratic one
- to get used to be controlled instead of only controlling themselves
- to be ready that rules can get broken to find better rules

→ Flat hierarchy

→ Participation

→ Transparency

→ Flexibility



in public affairs



Thank you!