

The Changing Role and Nature of the Public Sector

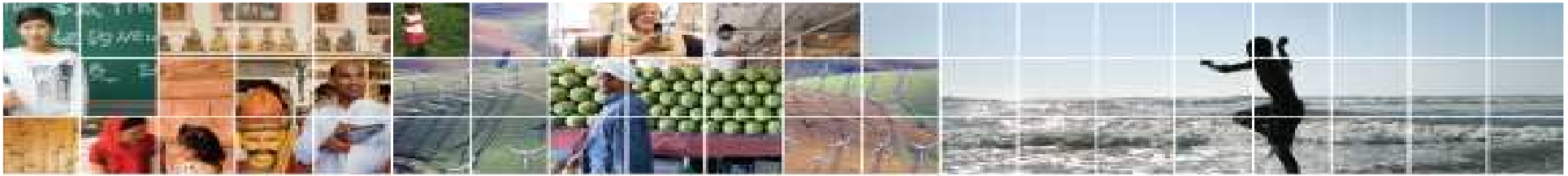
Joanne Caddy, Policy Analyst, OECD Directorate for Public Governance and Territorial Development

Charles Leadbeater, UK consultant, writer and public services analyst,

Professor Peter Shergold, Director of the Centre for Social Impact; former Secretary, Department of the Prime Minister and Cabinet, Australia

Fred Thompson, Advisory Fellow; former VP Council for Excellence in Government

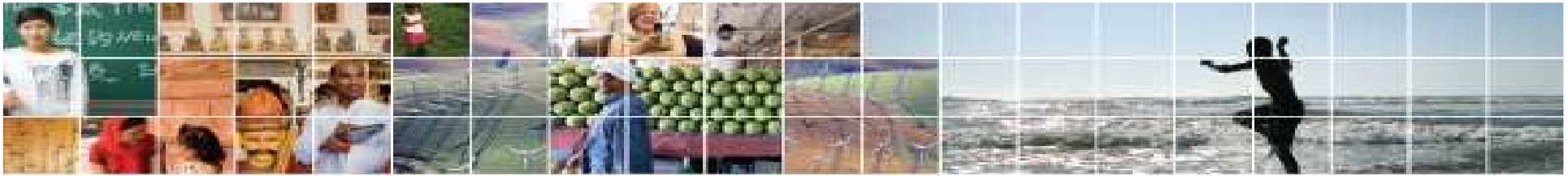




Facilitators

- Anna Hakansson, City of Stockholm
- Gerald Charles, Jr., Cisco Systems, Inc.
- Martin Stewart-Weeks, Cisco Systems, Inc.

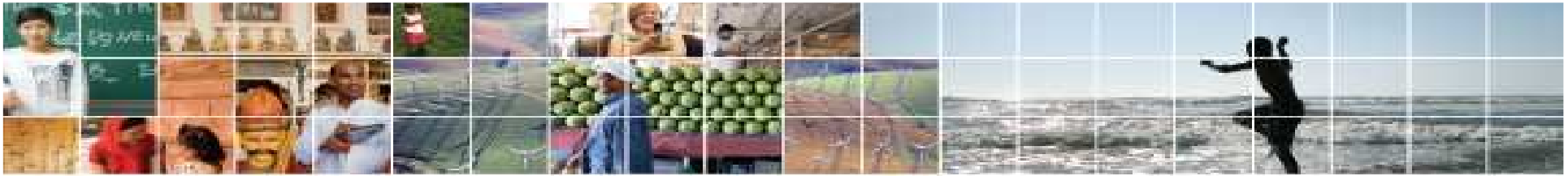




Audience Polling

- When directed by your facilitator, pick up the MINI keypad and vote your response to the question on the screen.
- You will have until the on-screen timer counts down to zero
- Please leave the keypad at the end of the session





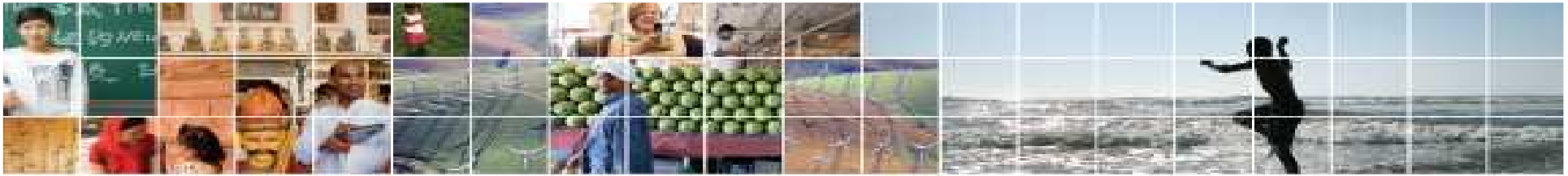
Public Sector Futures

The worst case scenario for the public service in the next 20 years is a slow and steady decline in the face of too many complex problems

1. Agree

2. Disagree





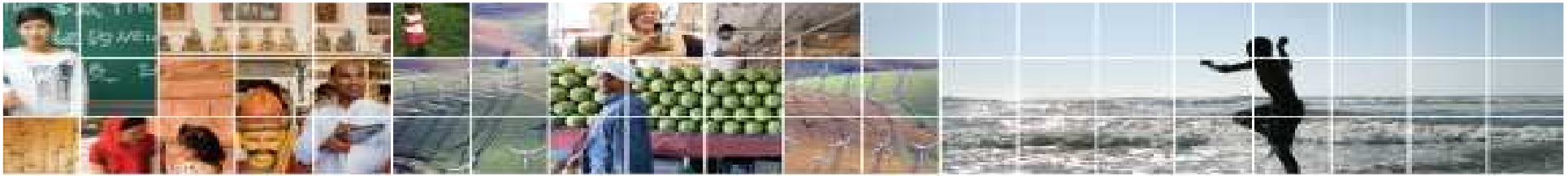
Public Sector Futures

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1. Agree

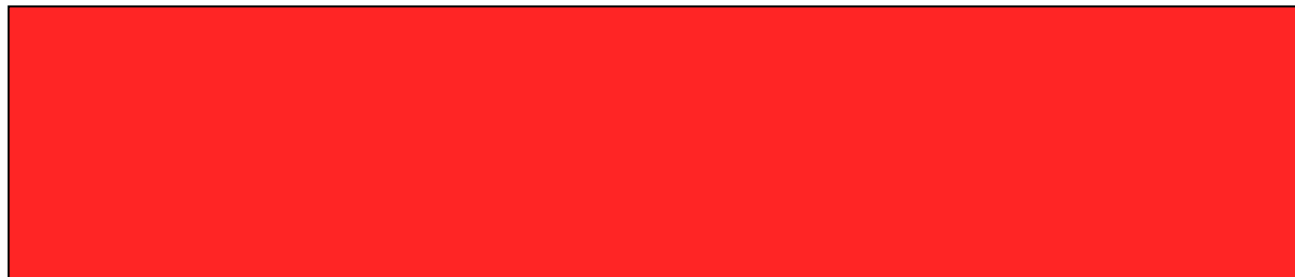
2. Disagree





Public Sector Futures Q1 (before breakout):

Agree



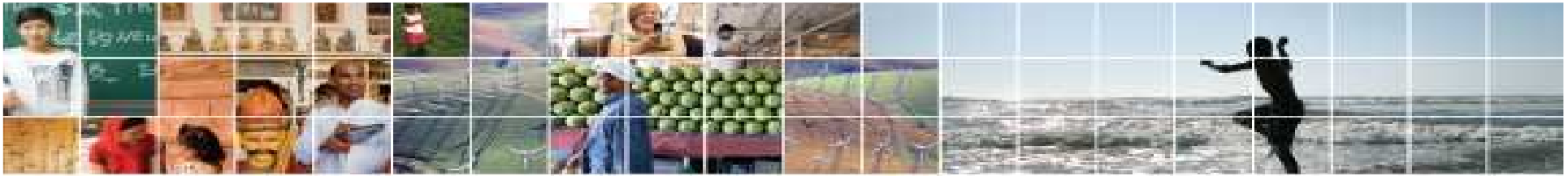
75%

Disagree



25%

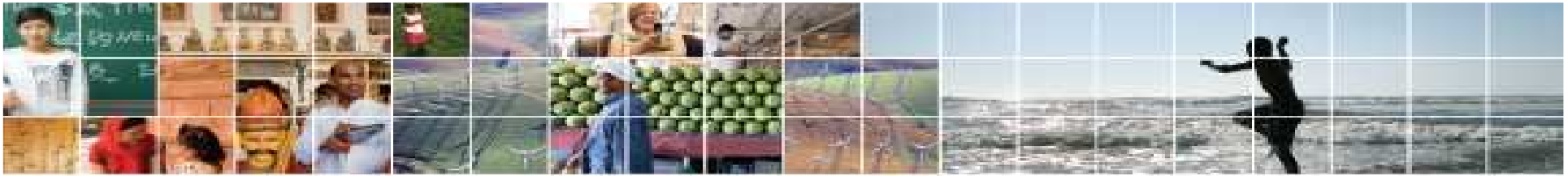




Public sector renewal will call on new values needed for an effective public service – orchestration, risk-taking and innovation, responsiveness and system thinking.

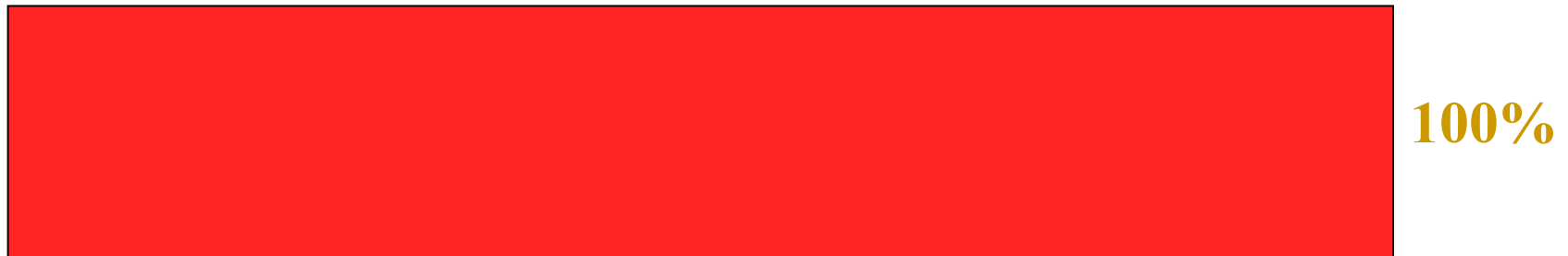
1. Agree

2. Disagree

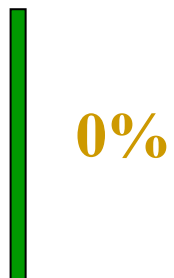


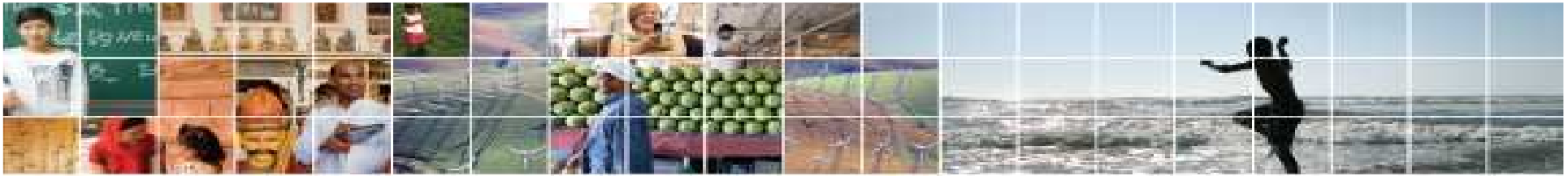
Public Sector Futures Q2 (before breakout):

Agree



Disagree





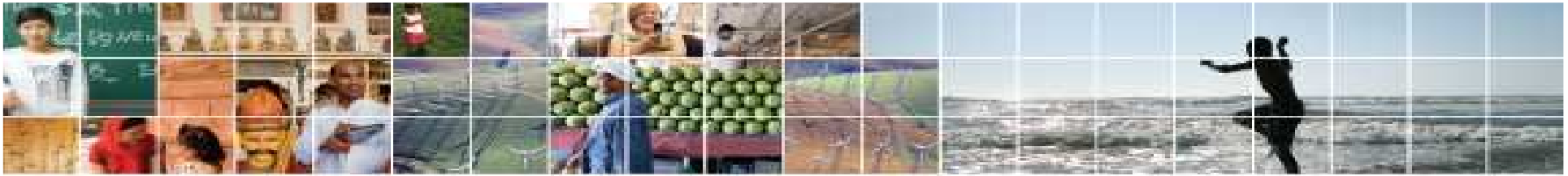
Public Sector Futures

The best “futures” scenarios for the public sector involve disruptive and dramatic change to the basic operating model of the traditional public sector. Incremental reforms won't be enough?

1. Agree

2. Disagree





Public Sector Futures Q3 (before breakout):

Agree



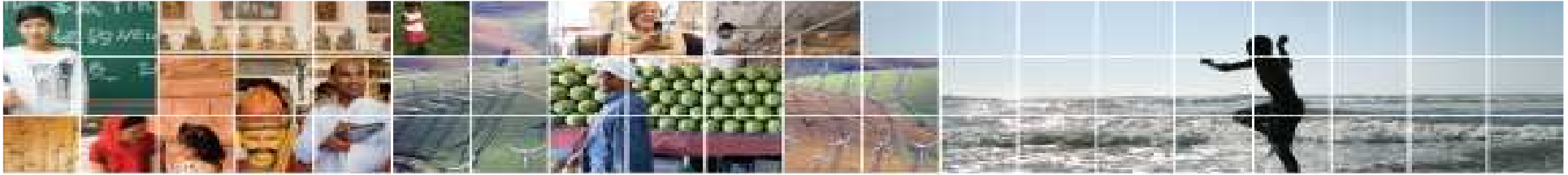
0%

Disagree



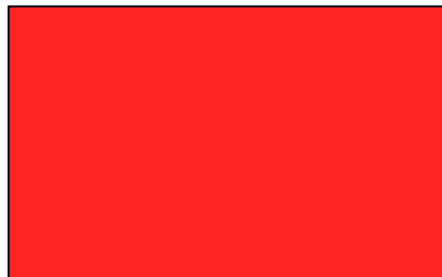
100%





Public Sector Futures Q4 (before breakout):

Agree



25%

Disagree



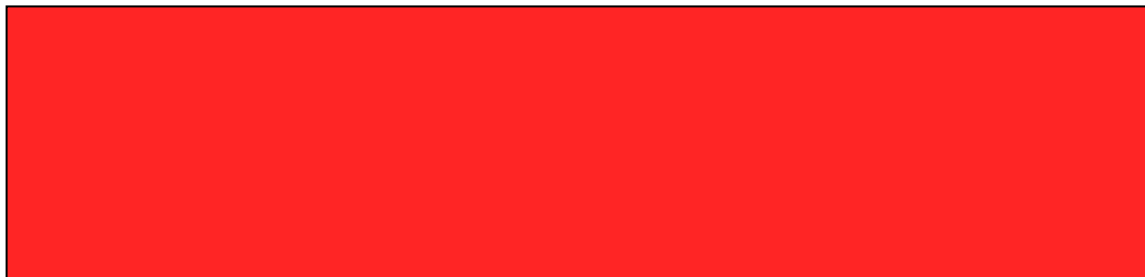
75%





Public Sector Futures Q4:

Agree



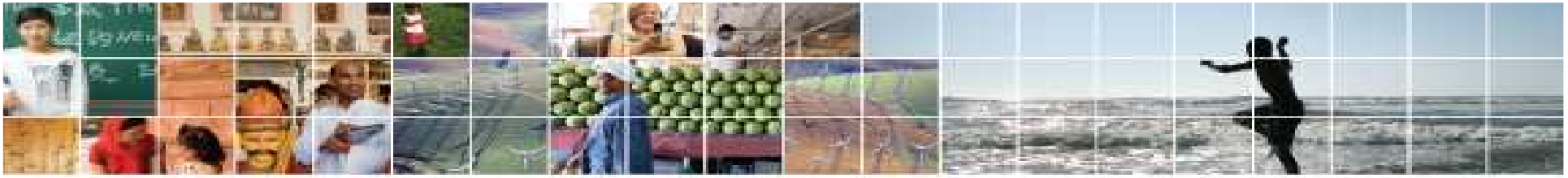
50%

Disagree



50%





21st Century Public Sector Workforce: Priorities and Solutions

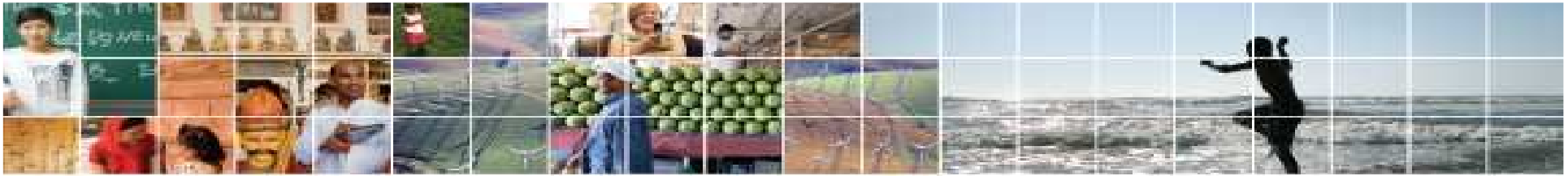
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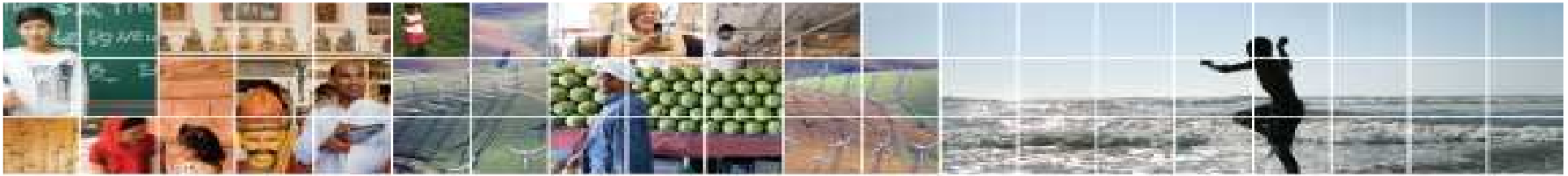




Facilitators

- Maria Mannerholm, City of Stockholm
- Gerald Charles, Jr., Cisco Systems, Inc.
- Martin Stewart-Weeks, Cisco Systems, Inc.

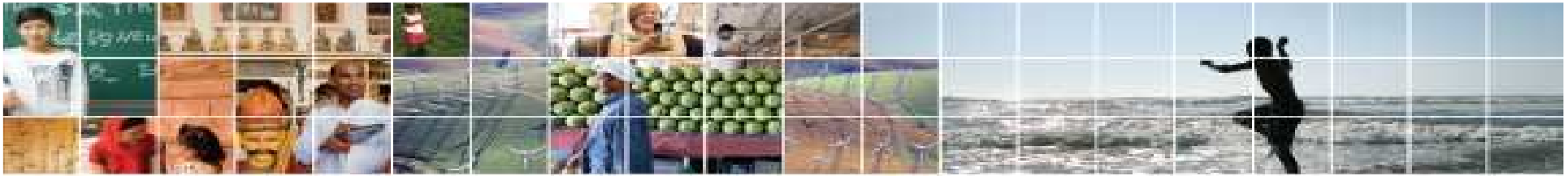




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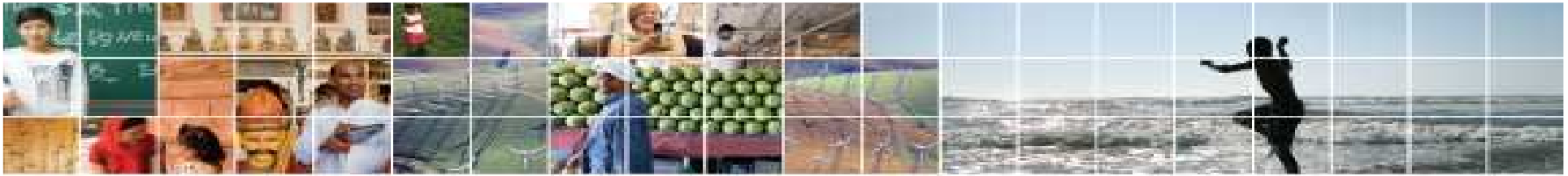
Workforce & Workspace Sustainability

The public sector needs a whole new work model – how public servants work, where they work and how they stay connected to their work – to retain and attract top talent and to meet the new demands it is facing?

1. Agree

2. Disagree





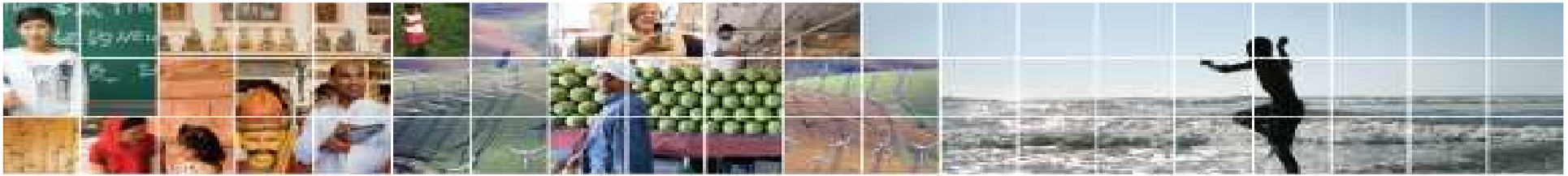
Workforce & Workspace Sustainability

A new Workforce and Workspace Sustainability model, reflecting the demands and expectations of citizens and workers and delivering on environmental stewardship will be a major component in a new public sector operating model that makes the public sector relevant and respected?

1. Agree

2. Disagree





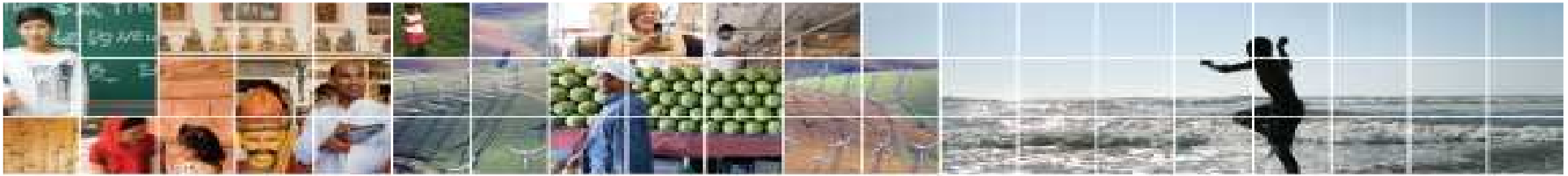
Workforce & Workspace Sustainability

Governments are going to have to become much more aggressive in their embrace of the new social networking tools and applications because they will make a big difference to governing, service delivery, and citizen inclusion?

1. Agree

2. Disagree





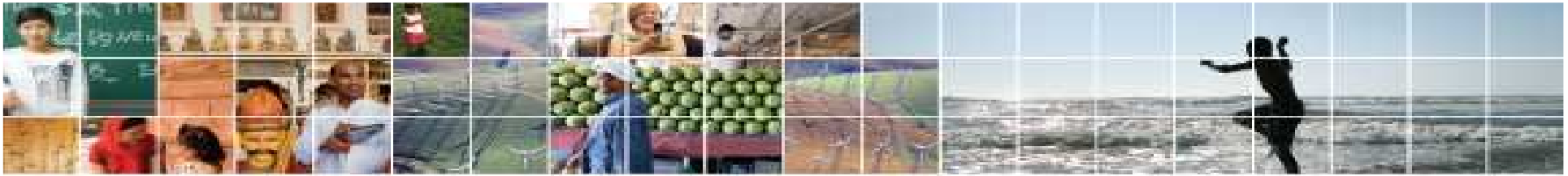
Workforce & Workspace Sustainability

A more open and collaborative Workforce and Workspace Sustainability model is central to building trust and legitimacy in Government?

1. Agree

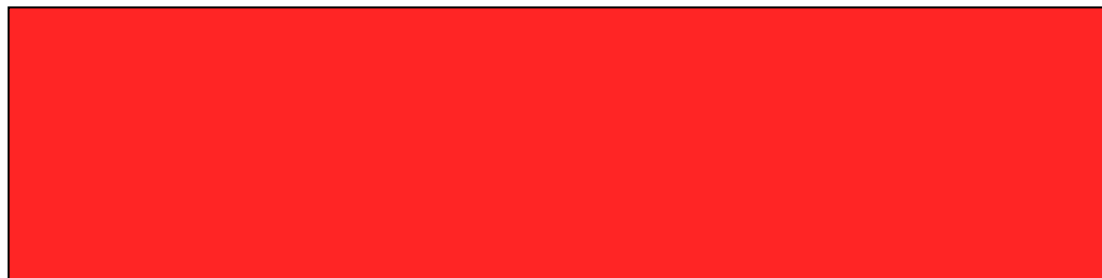
2. Disagree





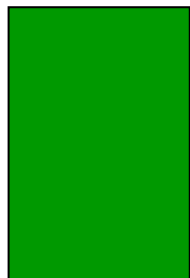
Public Sector Workforce Q1 (before breakout):

Agree



88%

Disagree



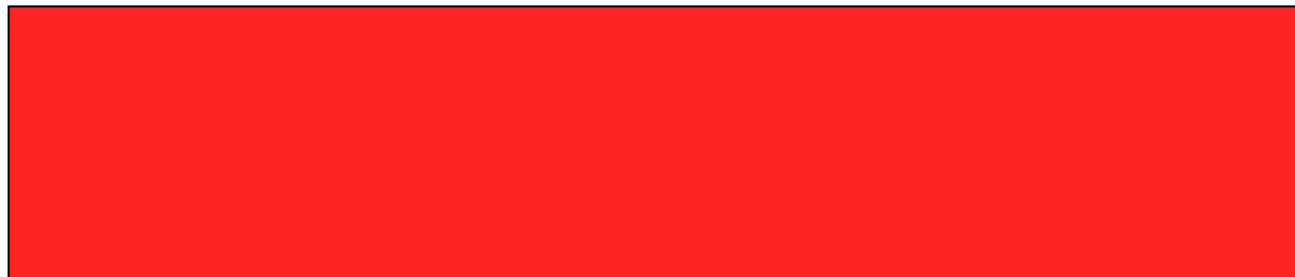
13%





Public Sector Workforce Q1:

Agree



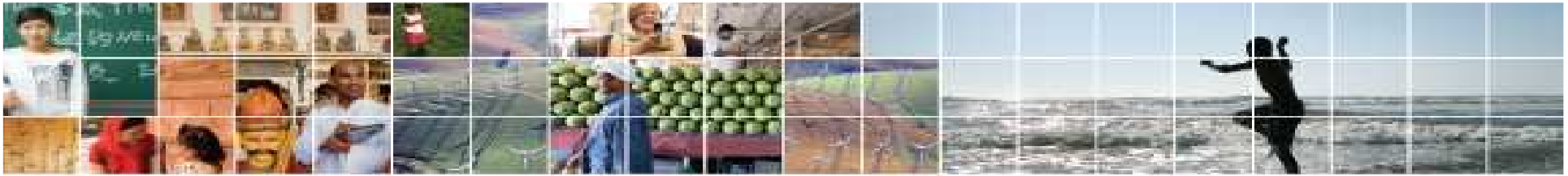
73%

Disagree



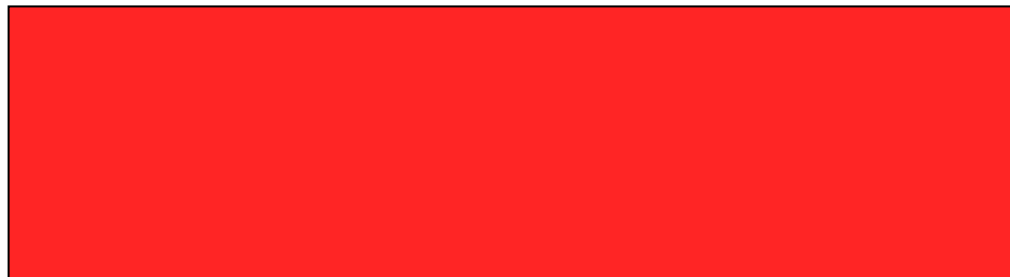
27%





Public Sector Workforce Q2 (before breakout):

Agree

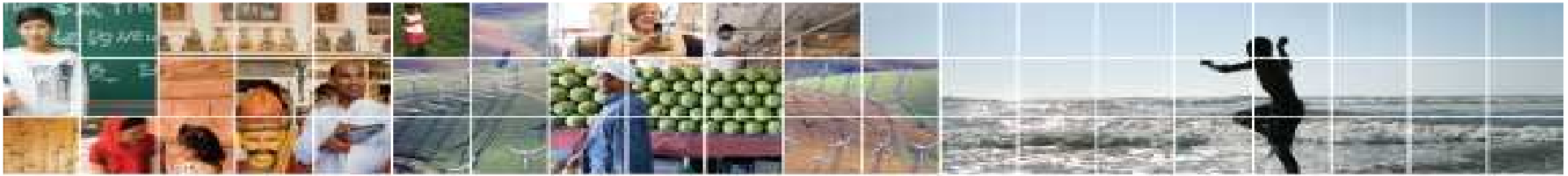


83%

Disagree

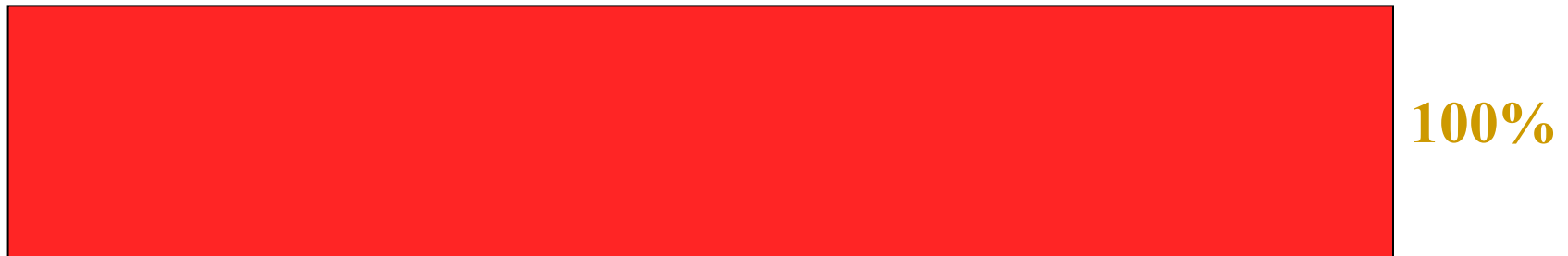


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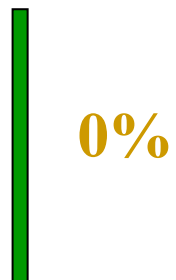


Public Sector Workforce Q2:

Agree



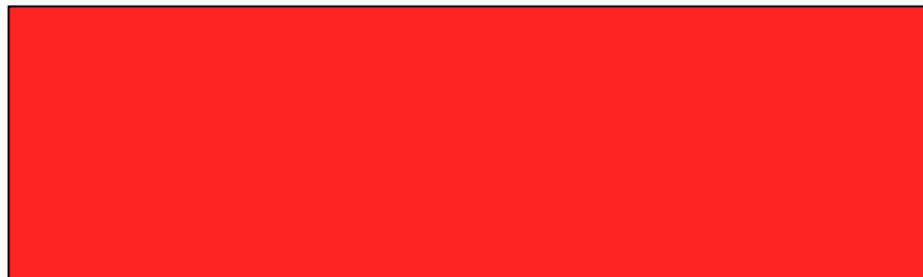
Disagree





Public Sector Workforce Q3 (before breakout):

Agree



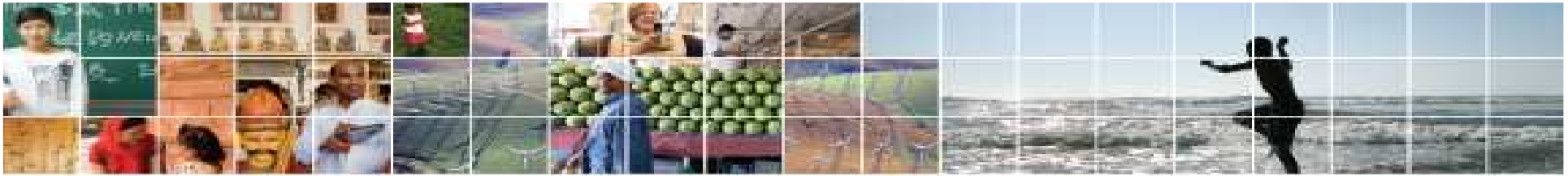
77%

Disagree



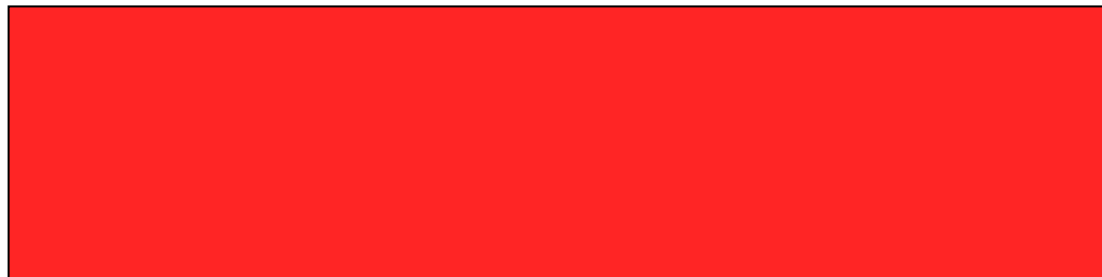
23%





Public Sector Workforce Q3:

Agree



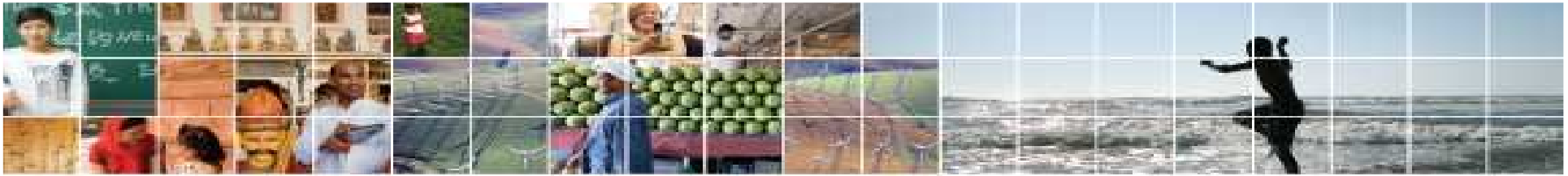
80%

Disagree



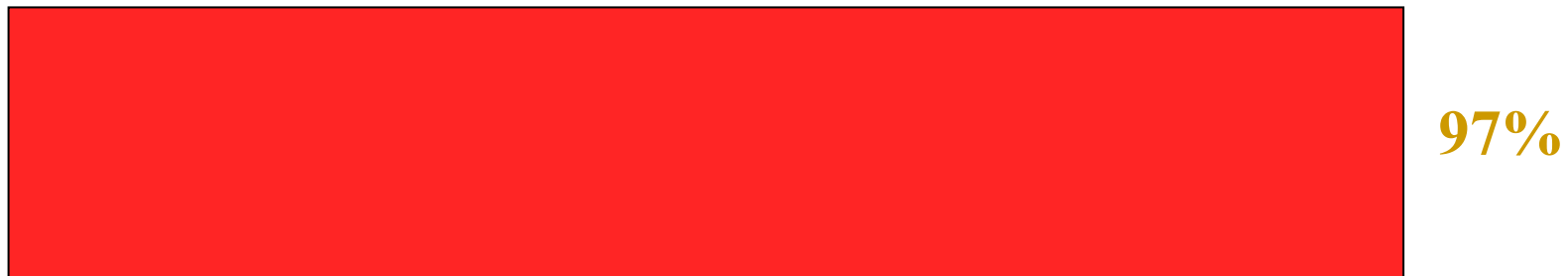
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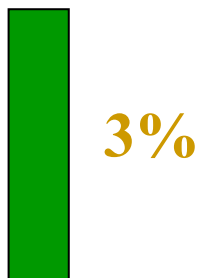


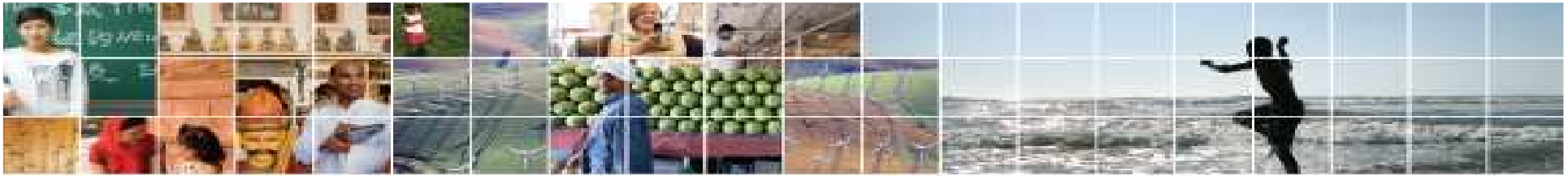
Public Sector Workforce Q4 (before breakout):

Agree



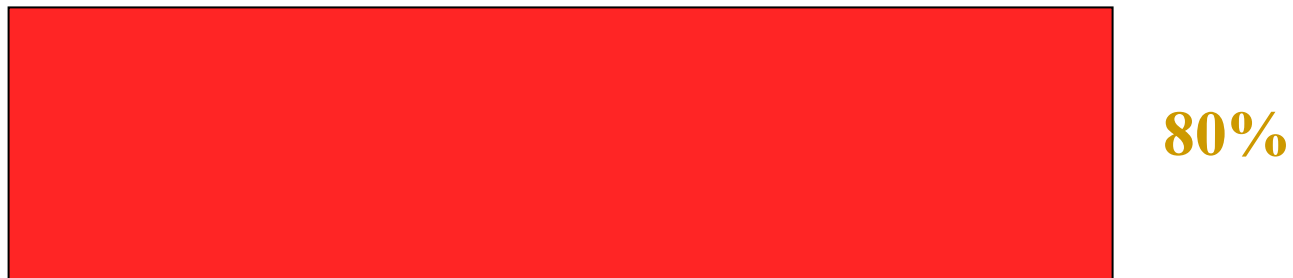
Disagree





Public Sector Workforce Q4:

Agree



Disagree

