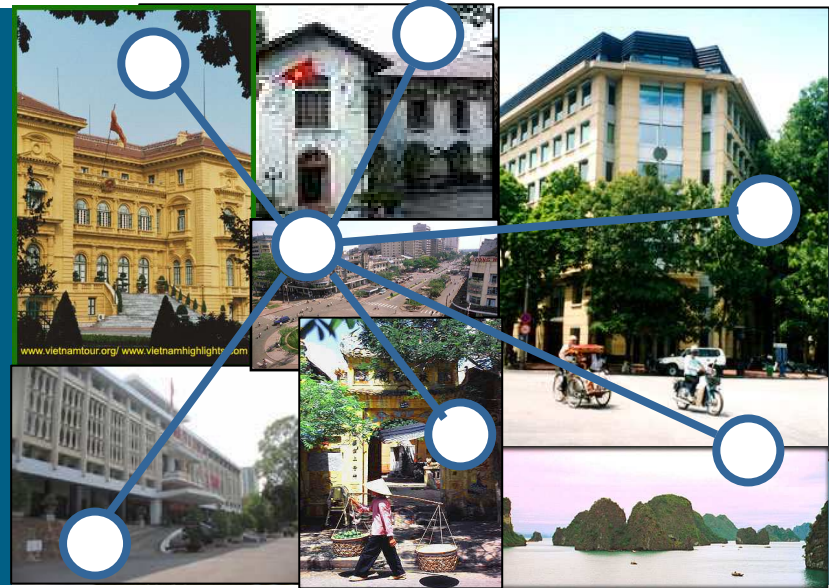




Partnering for Success in Vietnam

MOU Follow-up Dialogue



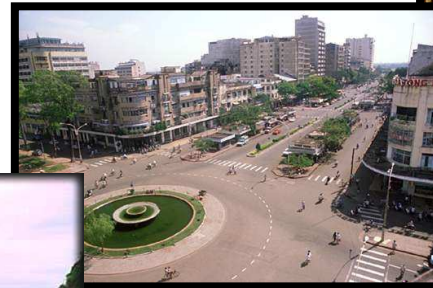
James S L Yong

**Director, Public Sector Programs,
Cisco Systems**

8 October 2008

Agenda

- Overview
- ICT Capacity Development
- MIC Technology Seminar Series
- Other Areas



ICT Capacity Development



ICT Project Management training workshop

- **Essential for those who manage ICT projects for the VN government**
- **Have reviewed several alternatives and narrowed down to two programs, entitled**
 - (A) “Project Management for IT/IS Projects”**
 - (B) “Senior Program/Project Management”****offered by SIM-BMC (from Singapore & USA)**
- **In-principle funding support from US-TDA but still need to make formal submission of proposal**

Program A

Project Management for IT/IS Projects

- **Specifically designed for project managers and IT engineers**
- **Divided into 2 parts**
- **Part I : Tools & Techniques**
 - 3 days – focus on five basic functions of project management: Planning, Organizing & Staffing, Directing & Leading, Controlling and Reporting. There will be hands-on experience with key PM tools**
- **Part II : The People Side**
 - 2 days – emphasis on the human side of Project Management. Covers team development, motivation, communication, leadership, interpersonal skills and group dynamics**

Program B

Senior Program/Project Management

- **2 days program specifically designed for senior project management staff responsible for cross-functional, complex projects**
- **Intensive, interactive, high-level program specially for those with project or line management experience**
- **Exposes participants to most recent concepts, tools, people skills and team-building techniques deployed in managing cross-functional teams and allows those seasoned managers to share experiences and lessons learnt with each other**

Paving the Way to Future Project Management Certification ...

- **The above courses are consistent with the Project Management Institute's (PMI) Project Management Body of Knowledge, PMBOK, and carry PMI Professional Development Units (PDUs)**
- **Part I of "Project Management for IT/IS Projects" will earn participants 24 PDUs**
- **Part II and the "Senior Program/Project Management" carries 16 PDUs each.**

To qualify for the Project Management Professional (PMP) Certification Examination conducted by PMI, candidates need 35 PDUs as one of the criteria.

MIC Technology Seminar Series



Scope of MIC Technology Seminar Series

- **An ongoing series of technology seminars hosted by MIC and supported by Cisco**
- **MIC decides on key ministries and agencies to invite to seminars**
- **Seminar themes or topics on innovative technology-enabled solutions, best practices and relevant case studies**
- **Themes or topics aligned to MIC and Vietnam's areas of ICT interest**
- **Not as formal as conferences, but to create an environment where participants can ask questions and discuss ideas or issues relevant to the seminar topic**

Objectives of Technology Seminar Series

- 1. Knowledge sharing**
- 2. Highlighting major trends**
- 3. Supporting Vietnam's eGovernment program**
- 4. Strengthening MIC position as the lead ICT agency within the Vietnam government**
- 5. Allow MIC to have brainstorming sessions with international experts, when they visit Vietnam for the seminar**



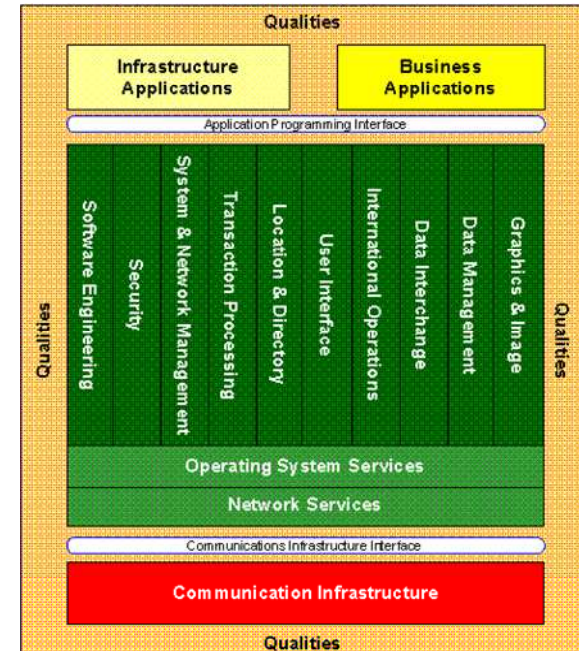
Suggested Seminar Topics

- 1. Enterprise Architecture as a Foundation for Integrated Government Solutions**
- 2. Participatory Government and Web 2.0**
- 3. Towards Sustainable Cities**
- 4. The 21st Century Workforce**
- 5. Technology-enabled Solutions for Public Safety and Security**
- 6. Shared Services in the Public Sector**

Other suggested topics can be considered

Enterprise Architecture as a Foundation for Integrated Government Solutions

- Enterprise Architecture (EA) Defined
- Benefits of an EA
- Key Components of EA
- EA Frameworks
- EA Development Methodology
- EA Applications in Government
- Suggestions & Ideas for the Vietnam government



Participatory Government & Web 2.0

- **Web 2.0 & its Significance**
- **A New Realm of Citizen Engagement**
- **Web 2.0 Applications in Government**
 - Blogs
 - Podcasts
 - Viral video
 - Social Networks
 - Mash-ups
 - Forums & chats
- **Leveraging on Citizen-created Content**
- **Opportunities & Challenges**



BusinessWeek online
The Power of Us
Mass collaboration on the Internet
is shaking up business

Towards Sustainable Cities

- **The Challenges of Sustainability**
- **What are Sustainable Cities?**
- **Connectivity & Sustainability**
- **Connected Urban Development**
 - Green ICT
 - Smart Transportation
 - Smart Work
- **A View of Connected Cities**
- **The Ongoing Journey**



The 21st Century Workforce

- **Skills Needed for the 21st Century**
- **Demands and Habits of 21st Century Workers**
 - **Communication & Collaboration**
 - **Mobility**
 - **Video**
 - **Lifelong Learning**
 - **Content creation**
- **Managing the 21st Century Workforce**



Technology-enabled Solutions for Public Safety and Security

- **Key Issues Facing Public Safety & Security**
- **Cost of Public Value**
- **Rising Expectations & Complexities**
- **Vision for Public Safety**
- **The Network as Platform for Public Safety**
- **Examples & Case Studies**
- **Future Advances**



Shared Services in the Public Sector

- **Scope of Shared Services**
- **Transformation of Service Channels**
- **Examples of Shared Services across Functions and Jurisdictions**
- **Case Example: Canada**
- **Outcomes & Lessons Learnt**
- **Trends for the Future**



Schedule & Logistics for Seminar Series

- **Frequency: quarterly (Jan, Apr, Jul, Oct 2009)**
- **MIC to market the seminar, and send out invitations to seminars**
- **MIC to provide venue and other logistics, and be the host for the seminar**
- **Cisco to source and bring in speakers (flight and accomodation on Cisco account)**
- **Cisco to provide other technical support**
- **Joint review of progress**

Cảm ơn !

