



End-of-Sale and End-of-Life Announcement for Cisco Unity 3.1

Cisco Systems® announces the end of life of Cisco Unity™ Software Version 3.1. The last day to order Cisco Unity 3.1 is October 31, 2003. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until August 1, 2006. Table 1 describes the end-of-life milestones, definitions, and dates for Cisco Unity 3.1.

Customers are encouraged to migrate to a later version of Cisco Unity (Version 4.0 or most recent version), which contains advanced features and product enhancements. Information about this product can be found at: <http://www.cisco.com/en/US/products/sw/voicesw/ps2237/index.html>. This bulletin provides relevant information for migrating from Cisco Unity 3.1 to Cisco Unity 4.0.

Table 1 End-of-Life Milestones and Dates for Cisco Unity 3.1

| Milestone | Definition | Date |
|--|---|------------------|
| End-of-life announcement date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | May 1, 2003 |
| End-of-sale date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | October 31, 2003 |
| Last shipment date | The last-possible ship date that date that can be requested if Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time | January 31, 2004 |
| End of software maintenance releases date | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | October 31, 2004 |
| End of Routine failure analysis date | The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect. | October 31, 2004 |
| End of new service attachment date | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | October 31, 2004 |
| End of service contract renewal date | The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support. | July 31, 2005 |



Table 1 End-of-Life Milestones and Dates for Cisco Unity 3.1

| Milestone | Definition | Date |
|-----------------------------|--|------------------|
| Last date of support | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | October 31, 2006 |

Table 2 Product Part Numbers Affected by this Announcement

| End-of-Sale Product Part Number | Product Description |
|---------------------------------|--|
| UNITY-3.1 | Cisco Unity 3.1 |
| UNITY-3.1-BUNDLE | Cisco Unity 3.1 Bundle |
| UNITYU31-50USR4 | Cisco Unity Unified Messaging, 50 users (includes 4 sessions) |
| UNITYU31-100USR8 | Cisco Unity Unified Messaging, 100 users (includes 8 sessions) |
| UNITYU31-200USR12 | Cisco Unity Unified Messaging, 200 users (includes 12 sessions) |
| UNITYU31-300USR16 | Cisco Unity Unified Messaging, 300 users (includes 16 sessions) |
| UNITYU31-500USR24 | Cisco Unity Unified Messaging, 500 users (includes 24 sessions) |
| UNITYU31-875USR32 | Cisco Unity Unified Messaging, 875 users (includes 32 sessions) |
| UNITYU31-1175USR40 | Cisco Unity Unified Messaging, 1175 users (includes 40 sessions) |
| UNITYU31-1600USR48 | Cisco Unity Unified Messaging, 1600 users (includes 48 sessions) |
| UNITYU31-2200USR60 | Cisco Unity Unified Messaging, 2200 users (includes 60 sessions) |
| UNITYU31-2950USR72 | Cisco Unity Unified Messaging, 2950 users (includes 72 sessions) |
| UNITYV31-50USR4 | Cisco Unity Voice Messaging, 50 users (includes 4 sessions) |
| UNITYV31-100USR8 | Cisco Unity Voice Messaging, 100 users (includes 8 sessions) |
| UNITYV31-200USR12 | Cisco Unity Voice Messaging, 200 users (includes 12 sessions) |
| UNITYV31-300USR16 | Cisco Unity Voice Messaging, 300 users (includes 16 sessions) |
| UNITYV31-500USR24 | Cisco Unity Voice Messaging, 500 users (includes 24 sessions) |
| UNITYV31-875USR32 | Cisco Unity Voice Messaging, 875 users (includes 32 sessions) |
| UNITYV31-1175USR40 | Cisco Unity Voice Messaging, 1175 users (includes 40 sessions) |
| UNITYV31-1600USR48 | Cisco Unity Voice Messaging, 1600 users (includes 48 sessions) |
| UNITYV31-2200USR60 | Cisco Unity Voice Messaging, 2200 users (includes 60 sessions) |
| UNITYV31-2950USR72 | Cisco Unity Voice Messaging, 2950 users (includes 72 sessions) |



Table 2 Product Part Numbers Affected by this Announcement

| End-of-Sale Product Part Number | Product Description |
|---------------------------------|---|
| UNITY-UM4-USR | Cisco Unity, Incremental users for 4-session UM system |
| UNITY-UM8-USR | Cisco Unity, Incremental users for 8-session UM system |
| UNITY-UM12-USR | Cisco Unity, Incremental users for 12-session UM system |
| UNITY-UM16-USR | Cisco Unity, Incremental users for 16-session UM system |
| UNITY-UM24-USR | Cisco Unity, Incremental users for 24-session UM system |
| UNITY-UM32-USR | Cisco Unity, Incremental users for 32-session UM system |
| UNITY-UM40-USR | Cisco Unity, Incremental users for 40-session UM system |
| UNITY-UM48-USR | Cisco Unity, Incremental users for 48-session UM system |
| UNITY-UM60-USR | Cisco Unity, Incremental users for 60-session UM system |
| UNITY-UM72-USR | Cisco Unity, Incremental users for 72-session UM system |
| UNITY-VM4-USR | Cisco Unity, Incremental users for 4-session VM system |
| UNITY-VM8-USR | Cisco Unity, Incremental users for 8-session VM system |
| UNITY-VM12-USR | Cisco Unity, Incremental users for 12-session VM system |
| UNITY-VM16-USR | Cisco Unity, Incremental users for 16-session VM system |
| UNITY-VM24-USR | Cisco Unity, Incremental users for 24-session VM system |
| UNITY-VM32-USR | Cisco Unity, Incremental users for 32-session VM system |
| UNITY-VM40-USR | Cisco Unity, Incremental users for 40-session VM system |
| UNITY-VM48-USR | Cisco Unity, Incremental users for 48-session VM system |
| UNITY-VM60-USR | Cisco Unity, Incremental users for 60-session VM system |
| UNITY-VM72-USR | Cisco Unity, Incremental users for 72-session VM system |
| UNITY-FAILOVER-3.1 | Cisco Unity 3.1 Failover |
| UNITY-31-UUM-4 | Cisco Unity, UM 4 Session Version Update to 3.1 |
| UNITY-31-UUM-8 | Cisco Unity, UM 8 Session Version Update to 3.1 |
| UNITY-31-UUM-12 | Cisco Unity, UM 12 Session Version Update to 3.1 |
| UNITY-31-UUM-16 | Cisco Unity, UM 16 Session Version Update to 3.1 |
| UNITY-31-UUM-24 | Cisco Unity, UM 24 Session Version Update to 3.1 |
| UNITY-31-UUM-32 | Cisco Unity, UM 32 Session Version Update to 3.1 |
| UNITY-31-UUM-40 | Cisco Unity, UM 40 Session Version Update to 3.1 |
| UNITY-31-UUM-48 | Cisco Unity, UM 48 Session Version Update to 3.1 |
| UNITY-31-UUM-60 | Cisco Unity, UM 60 Session Version Update to 3.1 |
| UNITY-31-UUM-72 | Cisco Unity, UM 72 Session Version Update to 3.1 |
| UNITY-31-UVM-4 | Cisco Unity, VM 4 Session Version Update to 3.1 |
| UNITY-31-UVM-8 | Cisco Unity, VM 8 Session Version Update to 3.1 |
| UNITY-31-UVM-12 | Cisco Unity, VM 12 Session Version Update to 3.1 |
| UNITY-31-UVM-16 | Cisco Unity, VM 16 Session Version Update to 3.1 |
| UNITY-31-UVM-24 | Cisco Unity, VM 24 Session Version Update to 3.1 |
| UNITY-31-UVM-32 | Cisco Unity, VM 32 Session Version Update to 3.1 |
| UNITY-31-UVM-40 | Cisco Unity, VM 40 Session Version Update to 3.1 |
| UNITY-31-UVM-48 | Cisco Unity, VM 48 Session Version Update to 3.1 |
| UNITY-31-UVM-60 | Cisco Unity, VM 60 Session Version Update to 3.1 |
| UNITY-31-UVM-72 | Cisco Unity, VM 72 Session Version Update to 3.1 |

Product Migration Options

The recommended replacement for Cisco Unity 3.1 is Cisco Unity 4.0. Cisco Unity 4.0 offers all the benefits of Cisco Unity 3.1 plus feature enhancements for stability, scalability, interoperability, and additional localizations.

Cisco Unity 3.1 customers with a current Cisco Software Application Support Plus Upgrades (SASU) contract may upgrade to Cisco Unity 4.0 (or the current shipping version at the time of upgrade). Customers with a Cisco SASU contract can order the most current version of Cisco Unity via the Product Upgrade Tool at <http://www.cisco.com/upgrade>.

Cisco Unity 4.0 must be deployed on a supported server listed in the Cisco Unity Supported Platforms List. Please visit http://www.cisco.com/en/US/products/sw/voicesw/ps2237/products_data_sheet0900aecd802132ef.html for the list of supported platforms for use with Cisco Unity software.

Customers without a support contract or customers with a Cisco Software Application Support (SAS)-only contract that want Cisco Unity 4.0 may purchase the Cisco Unity 4.0 upgrade. For ongoing support and software updates, they should also purchase a Cisco SASU contract.

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html



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