



## End-of-Sale and End-of-Life Announcement for the Cisco IP Phone 7910G

Cisco Systems® announces the end of life of the Cisco® IP Phone 7910G. The last day to order the Cisco IP Phone 7910G will be July 28, 2004. Customers with the appropriate support contract may continue to receive support from the Cisco Technical Assistance Center (TAC) until July 28, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco IP Phone 7910G. Table 2 lists the part numbers affected by this announcement.

Customers are encouraged to migrate to Cisco IP Phone 7905G or IP Phone 7912G, which provide a pixel display and advanced capabilities for XML applications for a less-expensive list price. The Cisco IP Phone 7905G and IP Phone 7912G require Cisco CallManager version 3.3 or later. For those customers who are running Cisco CallManager versions 3.2 or earlier or who have standardized on the form factor of the IP Phone 7910 platform, the Cisco IP Phone 7910G+SW will continue to be orderable.

Table 1 End-of-Life Milestones and Dates for the Cisco IP Phone 7910G

Milestone	Definition	Date
<b>End-of-sale and end-of-life announcement</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 28, 2004
<b>End-of-sale date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 28, 2004
<b>Last shipment date</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 28, 2004
<b>End of software maintenance releases</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 28, 2005
<b>End of routine failure analysis date</b>	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	July 28, 2005
<b>End of new service attachment</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 28, 2005
<b>End of service contract renewal</b>	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	April 28, 2009
<b>Last date of support</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 28, 2009



Table 2 Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Numbers	Product Description
CP-7910G	Cisco IP Phone 7910G, Global
CP-7910G-CH1	7910 IP Phone with one Station User License
CP-7910G1	Cisco IP Phone, 7910G1
CP-7910G1=	Cisco IP Phone, 7910G1
CP-7910G=	Cisco IP Phone 7910G, Global, Spare
SW-CCM-UL-7910	CallManager Unit license for single 7910 IP phone
SW-CCM-UL-7910=	Spare license 7910 phone
SW-ITS-UL-7910	IOS Telephony Service license for single 7910 IP phone
SW-ITS-UL-7910=	IOS Telephony Service license for single 7910 IP phone
SW-CCME-UL-7910	Cisco CallManager Express license for single 7910 IP phone
SW-CCME-UL-7910=	Cisco CallManager Express license for single 7910 IP phone

### Product Migration Options

The recommended replacement for the Cisco IP Phone 7910G is the Cisco IP Phone 7905G (Table 3), which provides a pixel display and advanced capabilities for XML applications for a less-expensive list price.

Table 3 Product Comparisons

	Cisco IP Phone 7910G	Cisco IP Phone 7905G
<b>Feature</b>	Character display	Pixel display
<b>Feature</b>	No soft keys	4 soft keys
<b>Signaling Protocols</b>	SCCP only	SCCP, SIP, and H.323
<b>Part number</b>	CP-7910G	CP-7905G

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

### Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive EOL/EOS information please go to:

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