

End-of-Sale and End-of-Life Announcement for Cisco 802 and 804 ISDN Routers

Cisco Systems® announces the end of life of the Cisco® 802 and Cisco 804 ISDN routers. The last day to order the Cisco 802 and 804 ISDN routers is July 30, 2004. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until April 30, 2009. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco 802 and 804 ISDN routers. Table 3 will show migration options to the Cisco 830 Series routers.

Table 1 End-of-Life Milestones and Dates for the Cisco 802 & 804 ISDN Routers

Milestone	Definition	Date
End-of-Life Announcement date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 30, 2003
End-of-sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 30, 2004
Last shipment date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	October 30, 2004
End of software maintenance release date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 30, 2005
End of Routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	July 30, 2005
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 30, 2005
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	April 30, 2009
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 30, 2009



Table 2 Product Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CISCO802	ISDN BRI/Ethernet router
CISCO804	ISDN BRI/Ethernet router, NT-1, 4-port hub, 2 POTS

Product Migration Options

The recommended replacement option for the Cisco 802 and 804 ISDN routers are the Cisco 830 Series Secure Broadband Routers. Table 3 shows the Cisco 831 router as the most direct replacement, however, any of the Cisco 830 Series Routers can be used.

With the transition from ISDN service in North America to broadband services, such as DSL and cable access, customers should consider the Cisco 830 Series Secure Broadband Routers, which use the same Cisco IOS® Software as the Cisco 802 and 804 ISDN routers and incorporate additional security and performance features.

For further information on The Cisco 830 Series Routers as a migration option please visit:

<http://www.cisco.com/go/830>

Table 3 Product Comparison

Feature Comparison	Cisco 802 ISDN Router	Cisco 804 ISDN Router	Cisco 831 Secure Broadband Router
Fixed LAN Connections	1-port Ethernet (10BASE-T)	4-port Ethernet Hub (10BASE-T)	4-port 10/100 switch
Fixed WAN Connections	1-port ISDN BRI (U) NT-1	1-port ISDN BRI (U) NT-1, 2 analog telephone ports	1-port Ethernet, 10 MB
DRAM (default/maximum)	8 MB/12 MB	8 MB/12 MB	32 MB/48 MB
Flash (default/maximum)	8 MB/12 MB	8 MB/12 MB	12 MB/24 MB
Additional Features	Stateful firewall, IPSec 3DES, QoS, Cisco IOS Remote Management	Stateful firewall, IPSec 3DES, QoS, Cisco IOS Remote Management	Stateful firewall, hardware-based IPSec 3DES, QoS, Virtual AUX port, Cisco Easy VPN, Cisco IOS Remote Management

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive EOL/EOS information please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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