



End of Life Announcement: Cisco Service Selection Dashboard

Overview

Cisco Systems announces the end of life (EOL) of the Cisco Service Selection Dashboard (SSD) software. The end of sales (EOS) and end of support dates will be July 1, 2002.

EOL Milestones, Definitions, and Calendar

End of life encompasses all activities revolving around the discontinuation of a product. Table 1 defines terms and timing of EOL milestones announced in this product bulletin.

Table 1 Cisco SSD EOL Milestones

Milestone	Definition	Timing
End of sales	Date when the EOL products are no longer orderable or visible on Cisco price lists. Service contracts are renewed until the "end of contract renewal" milestone. Products are supported until the "end of support" milestone.	July 1, 2002
End of software maintenance	Date when Cisco Development Engineering no longer provides bug fixes to software.	July 1, 2002
End of support (product obsolete)	Date when the Cisco Technical Assistance Center (TAC) no longer supports the product.	July 1, 2002

EOL Products and Their Upgrade Options

This section presents upgrade options for the EOL products and outlines the benefits of upgrading.

Cisco Service Selection Dashboard

The recommended replacement for Cisco SSD is the Cisco Subscriber Edge Services Manager (SESM). Cisco SESM is a fundamental extension of the Web portal capabilities of the Cisco SSD. With the introduction of subscriber self-care features and policy-based service and subscriber management, Cisco SESM brand reflects the full suite of applications and components.

Cisco SESM is an extensible set of applications for providing on-demand services and service management. Service providers use Cisco SESM to offer and advertise value-added services and to associate these services with their brand identities. Together with the Cisco Service Selection Gateway (SSG), the Cisco SESM offers a customized, personal subscriber experience that lets service providers move up the value chain and create a services-based business model.

Additional Information

For more information, please contact your local Cisco account manager.



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