

# End-of-Sale Announcement for SA-COMP/1

## Introduction

Cisco Systems is announcing the end -of -sale (EoS) for SA-COMP/1 (Compression Services Adapter - CSA) for all supported platforms. The replacement product and support programs are detailed below. For those interfaces already deployed in the field, the standard Cisco support programs remain in effect.

Table 1 EoS Schedule

Products Affected	Last Order Date	Last Ship Date
SA-COMP/1 (Compression Services Adapter)	October 28, 2000	End of November, 2000

## Support Programs

End of sale refers to the time when certain products are no longer available for new purchases. It does not apply to the service and support programs for those products. Cisco will continue to support the SA-COMP/1 services adapter through our SMARTnet™ and comprehensive maintenance programs. Customers with either of these service contracts are entitled to free software updates, 24-hour phone support through the Technical Assistance Center, and advanced replacement of hardware for repairs. Comprehensive maintenance customers also receive onsite service. Customers who do not have a maintenance contract can purchase software updates and hardware repair services from Cisco to meet specific requirements rather than full-service coverage. Cisco is committed to providing software support for a minimum of two years and hardware support for a period of five years after the EoS date.

## Product Substitution

Table 2 Port Adapter Substitution

End of Sale Product	Replacement Product	Advantages of Replacement Product
SA-COMP/1	SA-COMP/4	<ul style="list-style-type: none"> <li>• Supports up to 256 bidirectional wide-area network (WAN) links</li> <li>• ISDN and Frame Relay support may warrant need for SA-COMP/4</li> </ul>

The SA-COMP/1 and SA-COMP/4 provide the same compression services with the same performance characteristics and general capabilities, differing in the number of logical circuits supported. Both compression services adapters are supported in identical Cisco IOS® software releases.

## End of Life Schedule

End-of-Sale Announcement	July 31, 2000
End of Sale: SA-COMP/1	September 30, 2000 After September 30, 2000, the SA-COMP/1 no longer can be ordered.
End of Shipment: SA-COMP/1	Approximately October 27, 2000 (individual lead times may vary).
End of Software Maintenance	End of software maintenance is not being announced at this time.
End of Hardware Maintenance	September 30, 2005. After September 30, 2005, no hardware repairs or exchanges will be available for the SA-COMP/1.

For additional information, contact Jocelyne Okrent, Product Manager, WAN Edge Business Unit, at [jokrent@cisco.com](mailto:jokrent@cisco.com).



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