

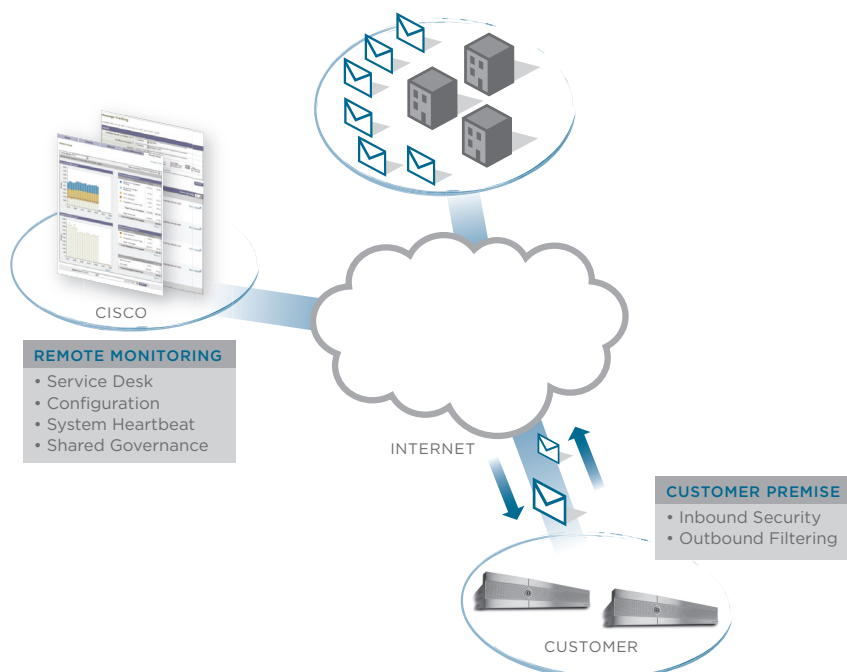
# Cisco IronPort Managed Email Security

FLEXIBLE SERVICE OFFERINGS TO MEET  
UNIQUE EMAIL SECURITY NEEDS



Cisco IronPort Managed Email Security is a service that secures an organization's email infrastructure by stopping spam and viruses, allowing IT managers to focus on other strategic initiatives. This service eliminates the need to continuously train personnel and budget for more hardware due to increasing spam volumes. Customers benefit from the highest levels of data security provided by an on-site email security appliance, while taking advantage of the flexibility to delegate some or all of the management and maintenance responsibilities.

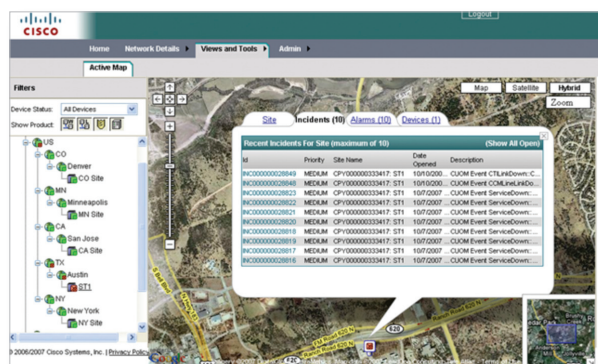
Designed with the flexibility that organizations need to manage a growing email infrastructure, Cisco IronPort Managed Email Security has a structured implementation model with well-defined phases: evaluation, system design, system implementation, service activation and product implementation. This process ensures that customers receive a customized email security solution, designed by specialists to effectively meet their needs.



## FEATURES

**IronPort-powered email security** is the foundation of Cisco IronPort Managed Email Security. These award-winning, high-performance appliances combine best-of-breed technologies, built on an MTA (mail transfer agent) platform – providing the most scalable and sophisticated email protection available today. These solutions enable the highest levels of email protection, with exclusive preventive and reactive technologies including spam protection, data loss prevention (DLP), virus defense, email authentication and powerful reporting tools to enable a co-managed security service.

**A comprehensive support portal** ensures that customers always have access to an extensive knowledge base of subject matter expertise to assist with their needs. Using the Cisco® Security Portal, they can create a customized homepage to quickly access their unique security interests, including the ability to view all current and historical events/tickets, geographical data, security graphics, trends, network status and performance.



Customer Support Portal: Incident Tracking

**24x7 remote monitoring and management** is backed by Cisco Remote Management Services for Security. Utilizing a proven, Information Technology Infrastructure Library (ITIL)-based methodology and processes, the Cisco team delivers trusted solutions to ensure business continuity. Customers retain ultimate control of their own network, and have complete visibility into its health and status.

**Sensitive data stays on premises** to provide an additional layer of physical security. For organizations with specialized requirements, the email security appliance can reside at the customer site. Hosting the appliance on site mitigates the risk of losing classified and sensitive company information.

## BENEFITS

**Industry-Leading Technology** A key benefit of Cisco IronPort Managed Email Security is the opportunity for customers to have their email protected and managed by best-of-breed products and email security specialists. In addition to maintaining the industry's highest spam catch rate, and lowest false-positive rate, IronPort technology has been honored with numerous awards. One such accolade is the SC Magazine (U.S.) Award for "Best Email Security Solution." Forrester also stated that IronPort email security technology provides "best-in-class" performance for anti-spam.

**Capacity Assurance** Cisco IronPort Managed Email Security provides a solution with the capacity to protect users and maintain peak performance. When spam volumes increase,

organizations typically have to purchase new hardware to maintain protection. Cisco IronPort Managed Email Security alleviates worry from increasing spam volumes, and last minute budgeting for the cost of new hardware. Additional capacity is always included with the simple per-user, per-year pricing model.

**Reduced Costs, Simplified Infrastructure with a Scalable Platform** IronPort email security appliances are purpose-built, high-performance MTAs that successfully support the world's top Internet service providers (ISPs). The scalable, all-in-one architecture greatly reduces the total cost of ownership while simplifying the infrastructure by requiring less equipment in the customer's data center.



**BENEFITS (continued)**

**Customized Solution** Cisco security experts work with you to design an email security solution that is tailored to your business environment. They evaluate needs, create the solution design, implement the design and activate all required services. After production, the customer selects a management model that fits their needs.



Cisco IronPort Managed Email Security implementation model

**Flexible Management Models** The customer has a choice when it comes to deciding the best way to manage their email infrastructure. Cisco IronPort Managed Email Security provides organizations with two options:

- **Co-Managed Model:** This model offers Cisco as an extension of the customer's IT team. It provides critical email security management and monitoring based on organizational needs. The co-management model is flexible and customized to adapt to your business processes. The customer always has full access to all IronPort appliances in their network.
- **Fully-Managed Model:** This model provides an "always on" service. This comprehensive service includes ongoing configuration support, up-to-date ticket tracking, reporting and other operational functions – ensuring the health and welfare of your company's email infrastructure.

**World-Class Support Team** Cisco IronPort Managed Email Security utilizes industry-leading operational management practices. The team responds to security events based on knowledge gained from the implementation and operation of advanced security solutions, including the analysis and remediation of millions of security events. While monitoring for malicious activity, if and when a security event occurs, Cisco analysts quickly evaluate and prioritize that event in real time. This is accomplished by using the Cisco intellectual knowledge base, as well as an understanding of each client's unique environment, security product expertise and in-depth knowledge of the latest security threat attack types. In addition, Cisco security engineers possess deep knowledge of the ITIL and other standards-based frameworks. Armed with this solid base of knowledge and experience, the Cisco Management Services team successfully delivers world-class operational support 24 hours a day, 365 days a year.



## SUMMARY

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Cisco IronPort Managed Email Security provides best-in-class email security through the combination of high-performance appliances, and monitoring and management by experts – protecting all facets of customers' complex email infrastructures. Cisco IronPort Managed Email Security assures customers that their data is not only protected, but relieves the burden of routine management tasks and allows organizations to focus on more strategic business initiatives.

## TRY BEFORE YOU BUY

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The best way to understand the benefits of Cisco IronPort Managed Email Security is to participate in the "Try Before You Buy" evaluation program. For additional information, please visit: [www.ironport.com/try](http://www.ironport.com/try).



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