

# Accès au menu de réponse vocale interactive du SPA2100

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## Introduction

Cet article en est un d'une série pour aider à l'installation, au dépannage, et à la maintenance des produits Cisco Small Business.

### Q. [Accéder au menu de la réponse vocale interactive SPA2100 \(RVI\)](#)

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Afin d'accéder au menu de la réponse vocale interactive (RVI), terminez-vous ces étapes :

#### Étape 1 :

Composez le \*\*\*\* au téléphone analogique relié au SPA2100.

#### Étape 2 :

Quand vous entendez la demande de Voix, composez le code/numéro correspondants de menu RVI suivis de la clé de dièse (#).

#### Étape 3 :

Afin de vérifier l'adresse IP BLÊME en cours SPA2100, prenez le téléphone relié à l'unité et au cadran \*\*\*\*110# de STATION THERMALE.

**Remarque:** Voici la liste de codes de menu RVI :

<b>IVR Action</b>	<b>IVR Menu</b>	<b>Parameter(s)</b>	<b>Notes</b>
Activate IVR Menu	****	None	Ignore SIT or other tones until you hear, "Sipura configuration menu. Please enter option followed by the pound key or hang-up to exit."
Check WAN IP Address	110	None	IVR will announce the IP address of the WAN port
Check WAN Network Mask	120	None	IVR will announce the network mask of the WAN port
Check WAN Gateway	130	None	IVR will announce the gateway of the WAN port
Check MAC Address	140	None	IVR will announce MAC address of the SPA-2100
Check Firmware Version	150	None	IVR will announce the firmware version running on SPA-2100
Check Primary DNS Server IP Address	160	None	IVR will announce the primary DNS server IP address
Check WAN Port Web Server Port	170	None	IVR will announce the WAN port web server port
Check LAN IP Address	210	None	IVR will announce the IP address of the LAN port
Check WAN Internet Connection Type	100	None	IVR will announce the WAN Internet Connection Type
Set WAN Internet Connection Type (see "Wan Setup" -> "Internet Connection Settings")	101	Enter "0" to use DHCP Enter "1" to use Static IP Enter "3" to use PPPoE	Requires Password

Set Static IP address (WAN Port)	111	Enter the IP address using numbers on the telephone keypad. Use the asterisk (*) key when entering a decimal point.	WAN Internet Connection Type must be set to <b>Static IP</b> , otherwise you will hear the "Invalid Option" message when you try to use this option. This requires a password.
Set WAN Network Mask	121	Enter network mask using numbers on the telephone keypad. Use the asterisk (*) key when entering a decimal point.	WAN Internet Connection Type must be set to <b>Static IP</b> , otherwise you will hear the "Invalid Option" message when you try to use this option. This requires a password.
Set WAN Gateway	131	Enter IP address using numbers on the telephone keypad. Use the asterisk (*) key when entering a decimal point.	WAN Internet Connection Type must be set to <b>Static IP</b> , otherwise you will hear the "Invalid Option" message when you try to use this option. This requires a password.
Set Primary DNS Server IP Address	161	Enter IP address using numbers on the telephone keypad. Use the asterisk (*) key when entering a decimal point.	Requires Password.
Enable/Disable Wan Port Web Server	7932	Enter "1" to enable Enter "0" to disable	Requires Password.
Reboot the SPA-2100	732668	None	The unit will reboot after you hang-up the phone
Factory Reset	73738	Enter "1" to confirm Enter an asterisk (*) key to cancel	SPA will prompt for confirm, if you confirmed to do factory reset, you will hear the "Option Successful" message then hang-up. Unit will reboot and all configuration parameters will be reset to factory default values. This requires a password.
User Factory Reset	877778	Enter "1" to confirm Enter an asterisk (*) key to cancel.	SPA will prompt for confirm, if you confirmed to do user factory reset, you will hear the "Option Successful" message then hang-up. Unit will reboot and all user writable parameters will be reset to factory default values.

**Remarque:** Si le mot de passe administrateur n'est pas placé ou l'utilisateur est permis pour le changer, les éléments identifiés par **exige le mot de passe** n'exigeront pas un mot de passe.

## Informations connexes

- [Support et documentation techniques - Cisco Systems](#)