

How can I verify what firmware version my disks are running on?



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Contents

Question

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Symptoms: On the WSA '*diagnostic -> raid*' does not work.

Environment: Cisco Web Security Appliance (WSA), all versions of AsyncOS

Use the CLI command 'ipcheck' on the WSA to check your disk firmware. This command should show the firmware version of the disks used on WSA.

If you see: *Disk x: 136GB MAXTOR ATLAS10K5_147SASBP00J496ZJRK (BP00 being key)* you must upgrade your firmware.

If you see a string that contains "BP05," then the disk is already running the patched firmware. No further action is required.

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