



End-of-Sale and End-of-Life Announcement for the Appspace Content Management System

EOL10803

Cisco announces the end-of-sale and end-of-life dates for the Appspace Content Management System. The last day to order the affected product(s) is April 22, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Appspace Content Management System

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 22, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 22, 2016
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 22, 2016
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 22, 2017
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 22, 2017
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 18, 2018
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2019

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-DMM-AS-ENT-ADD	Existing DMM - Add AppSpace Enterprise	R-IEP-BASE-20-K9	IEP SW Base 20	-
L-DMM-AS-PRO-ADD	Existing DMM - Add AppSpace Pro	R-IEP-BASE-20-K9	IEP SW Base 20	-
L-DMS-AS-ENT	AppSpace Enterprise Edition	R-IEP-BASE-20-K9	IEP SW Base 20	-
L-DMS-AS-PRO	AppSpace Pro Edition	R-IEP-BASE-20-K9	IEP SW Base 20	-
L-DMS-ENT-CAL-1	1-Enterprise Client Access License - only for AppSpace Ent	L-IEP-MGR-FL-1	1 IEP Mgr License	-
L-DMS-PRO-CAL-1	1-Professional Client Access License - only for AppSpacePro	L-IEP-MGR-FL-1	1 IEP Mgr License	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Interactive Enterprise Platform. Information about this product can be found at: <http://www.cisco.com/go/iep>.

Customers who still want to use the Appspace system should go to <http://www.appspace.com> to purchase an additional license.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco Interactive Enterprise Platform, visit <http://www.cisco.com/go/iep>, or contact your local account representative.

To request information about the Cisco Interactive Enterprise Manager, send an e-mail to iep-sales@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

 Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)