

## Cisco Jabber for Android

Cisco® Collaboration Solutions improve team and customer experiences to help organizations promote innovation and improve decision making while building trust and enhancing team performance.

The Cisco Jabber® platform is a unified communications application for PCs, Macs, tablets, and smartphones. The application provides a simple way for you to find the right people, see if they are available, and collaborate using their preferred method or device.

Cisco Jabber for Android provides voice over IP (VoIP) capabilities and can be deployed with on-premises or cloud-based unified communications services. Whether you are in the office on a Wi-Fi network or roaming using a public Wi-Fi network or a mobile data network, the Cisco Jabber platform connects you securely to your corporate network so your Android device becomes your portable IP phone and company directory.

### Product Overview

With Cisco Jabber for Android you can turn your Android device into a full-featured Cisco Unified IP Phone. You can place, receive, and manage calls whether using your corporate Wi-Fi network, other Wi-Fi networks, or a mobile data network. Cisco Jabber for Android features a secure connection capability to your corporate network so that you remain transparently and automatically connected no matter where you choose to work. You will also benefit from the cost savings from not using your wireless voice minutes, the ability to use your work phone number when placing calls from your Android smartphone or tablet, and the stronger network coverage from a Wi-Fi network (Figure 1).

The [Cisco Jabber](#) application is one of several Cisco solutions, such as [Cisco WebEx® Meetings](#), for Android devices and other mobile devices.

**Figure 1. Cisco Jabber for Android on Samsung Galaxy S II**



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## Benefits of Cisco Jabber for Android

- **Always-on and always connected:** Because Cisco Jabber for Android runs in the background and automatically registers to the corporate network when available, you can transparently place and receive calls on your work number without needing to select the Cisco Jabber application. When enabled, the Cisco Jabber application provides a secure connect feature that securely and automatically remains connected to your corporate network whether you are on or off the corporate Wi-Fi. With the secure connect feature, only the Cisco Jabber application is connected to corporate resources - no other applications running on the device have corporate network access.
- **Intuitive user experience:** Cisco Jabber for Android ties into the native Android experience for making phone calls. Simply use the familiar Android phone application to place calls whether from the key pad, contacts, favorites, or call history screens.
- **Lower mobility costs:** Cisco Jabber for Android allows you to place and receive calls over your corporate telephony and wireless LAN (Wi-Fi) infrastructure, reducing use of mobile minutes and saving on roaming charges as well. Because Cisco Jabber for Android uses your Cisco Unified Communications Manager call-routing capabilities, you can also avoid toll charges for international calls.
- **Mobile privacy:** The Cisco Jabber platform turns your Android device into an extension on Cisco Unified Communications Manager. You appear to receive and make calls from your desk phone when using the application on your Android device. Executives benefit from this feature, for example, because they often want to keep their mobile number private when placing calls.
- **Enterprise telephony features:** Cisco Jabber for Android offers enterprise-class telephony functions including transfer, conference, hold, and resume (Figure 2). You can hand off calls to your mobile provider's network as you leave Wi-Fi coverage. Also, you can move Android device calls to and from your Cisco Unified IP Phone to continue a conversation on a different phone.

**Figure 2. Cisco Jabber for Android Midcall Features on Samsung Galaxy S i9000**



Table 1 lists the features and benefits of Cisco Jabber for Android.

**Table 1. User Features and Benefits**

| Feature   | Benefit  |
|---|--|
| <b>Place or receive calls with your work phone number over Wi-Fi or mobile data networks</b>      | When away from the office, you can place and receive calls using a Wi-Fi network (for example, a home network or Wi-Fi hotspot) or mobile data networks by using the secure connect feature of the Cisco Jabber platform. A Wi-Fi network that is designed for voice over Wi-Fi will provide the best user experience and voice quality. |
| <b>Place and receive calls with your work phone number over your organization's Wi-Fi network</b> | Using your Android device, you can place and receive calls through Cisco Unified Communications Manager without incoming mobile or roaming charges.  |
| <b>Midcall features</b>   | You can take advantage of corporate calling features such as conference, transfer, hold, and resume.   |
| <b>Multiple-call support</b>  | You can easily add a call, swap between active calls, and conference.  |
| <b>Call preservation</b>  | Call preservation keeps your call connected when you receive a mobile (Global System for Mobile Communications [GSM] or Code Division Multiple Access [CDMA]) call while on an Internet call. You can retrieve the Internet call by returning to the Cisco Jabber for Android application and resume the call.                           |
| <b>Integration with Cisco Mobile Connect (Single Number Reach)</b>                                | Cisco Mobile Connect enables you to receive calls placed to your desk phone on your Android device (through GSM or CDMA) whenever Cisco Jabber for Android is not running or is not connected to Cisco Unified Communications Manager.   |
| <b>Handoff to mobile voice network</b>  | You can hand off your Internet call to your mobile operator's network as you leave buildings, so you have freedom to move about without interrupting your calls.   |
| <b>Handoff to and from desk phone</b>   | You can hand off your call from your Android device to your desk phone and continue your call using your desk phone. Similarly, you can hand off calls from the desk phone to your Android device, so you have freedom to move about.  |
| <b>Message-waiting indicator (MWI) and access corporate voicemail</b>                             | You can get notifications for new corporate voicemail messages and easily access your office voicemail box using the dedicated soft key.   |
| <b>Directory access with reporting structure view</b>   | You can search your corporate directory from an easy-to-use interface. You can quickly select a contact to call, view reporting structure within your organization, and add to your contacts list.   |

Table 2 gives information about platform support and compatibility.

**Table 2. Platform Support and Compatibility for Cisco Jabber for Android**

| Feature  | Supported Product                                  | Version Number  |
|--|--|---|
| <b>Telephony integration</b>   | Cisco Unified Communications Manager               | 7.1.5, 8.0.3, 8.5, and 8.6 (refer to release notes for exact versions)  |
| <b>Voicemail (optional)</b>  | Cisco Unity® Connection                            | 7.1, 8.0, 8.5, and 8.6  |
| <b>Lightweight Directory Access Protocol (LDAP) integration (optional)</b> | Microsoft Active Directory<br>OpenLDAP             | 2003 and 2008   |
| <b>Secure connect feature (optional)</b>                                   | Cisco ASA 5500 Series Adaptive Security Appliances | Cisco ASA 8.0 and above<br>Cisco ASA 8.4 and above for certificate distribution using Simple Certificate Enrollment Protocol (SCEP) |

## Product Specifications

Cisco Jabber for Android is officially supported on the following devices:

- Samsung Galaxy S II (AT&T) running Android Version 2.2
- Samsung Galaxy S i9000 (model number GT-I9000) running Android Version 2.2.1 or 2.3
- Samsung Galaxy Tab international version (model number GT-P1000) running Android Version 2.2 or 2.3

**Note:** Although not officially supported, the Cisco Jabber application runs on many Android Version 2.2 and 2.3 devices with various degrees of limitations depending on the device. Consult the Cisco Support Forums at <http://supportforums.cisco.com> if you encounter issues with unsupported devices.

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## Ordering Information

You can download Cisco Jabber for Android from the Google Android Market using devices running Android Version 2.2 and 2.3. To use the software, a device license is required (Table 3) as well as Cisco Unified Communications Manager licensing.

To enable the secure connect feature, you will need a Cisco ASA 5500 Series Adaptive Security Appliance and the corresponding Cisco AnyConnect Essentials license (ASA-AC-E-55XX). To learn more visit the [Cisco ASA website](#).

To place an order, visit the [Cisco Ordering Home Page](#).

**Table 3. Ordering Information**

| Product Name                              | Part Number |
|---|-------------|
| Android device VoIP Client Access License | ADR-USR-LIC |

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## For More Information

For more information about Cisco Jabber for Android, visit <http://www.cisco.com/go/jabber> or contact your local Cisco account representative.



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