



Technology has evolved.  
So should your support.

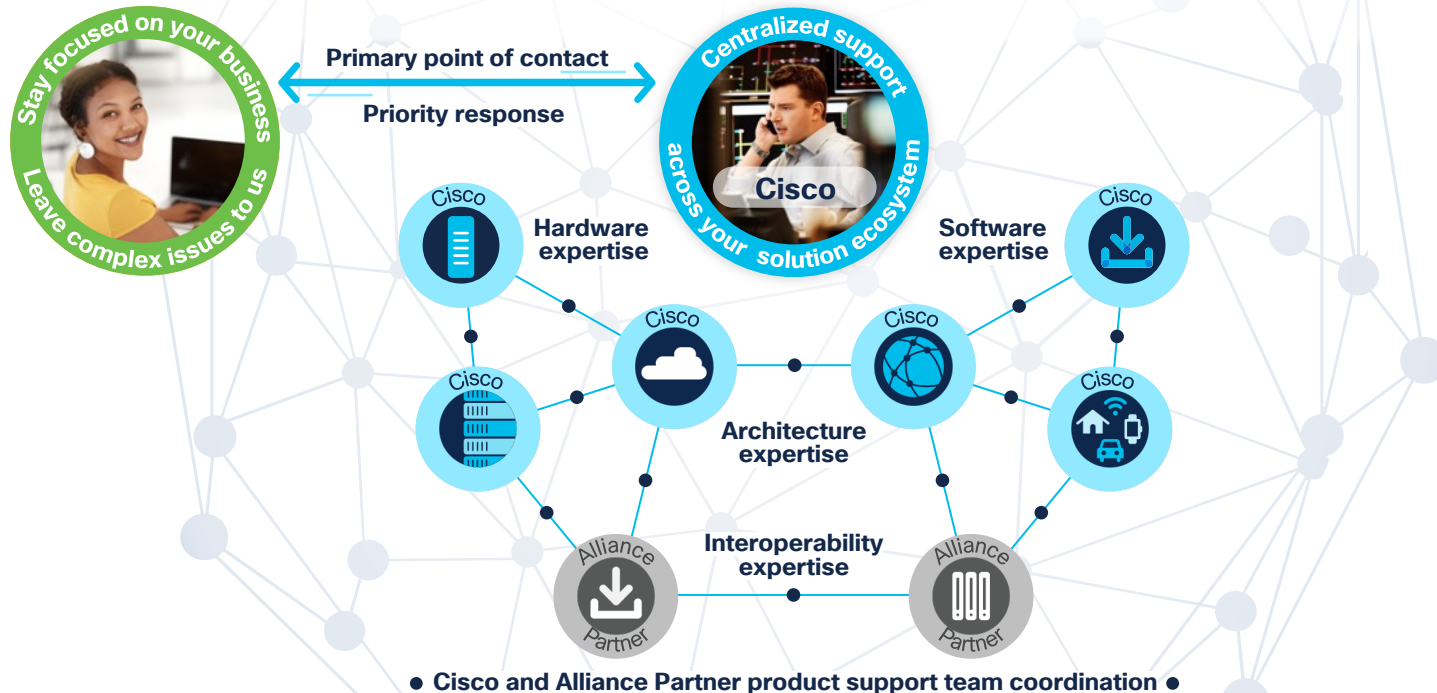
Cisco Solution Support

Coverage catalog

May 2021



# Cisco Solution Support: The right kind of support for multiproduct, multivendor environments



# Coverage across all Cisco technology architectures



Collaboration



Data Center



Enterprise  
Networking



IoT



Security



Service  
Provider

Create your own solution with  
Cisco® and [Solution Support Alliance Partner](#)  
software and hardware

OR

Deploy a defined Cisco solution  
from our [technology architecture portfolios](#)

In either case, for entitlement to this service: Solution Support must be purchased for Cisco hardware and software (where available) in the deployment. Solutions including Solution Support Alliance Partner products should be built from around 50% or more of Cisco products. Alliance Partner product support with a 24/7 service level is recommended for their products. Contact these technology providers for more information.

# Click to see service details and covered technologies



## Collaboration

- Calling
- Contact Center
- Hosted Collaboration Solution
- Meetings



## Data Center

- Cisco Application Centric Infrastructure (ACI)
- Azure Stack
- Big Data
- Cloud
- Converged Infrastructure
- ExpressRoute
- FlexPod
- Hyperconverged Infrastructure
- Red Hat OpenShift
- SAP HANA
- Virtual Desktop Infrastructure
- Data Center Analytics



## Enterprise Networking

- Cisco Services Platform (CSP)
- Cisco Prime
- Cisco Software-Defined Access (SD-Access)
- Cisco Software-Defined Wide Area Network (SD-WAN)
- Enterprise NFV Solution
- Intelligent Automation
- IWAN
- Secure Agile Exchange Solution



## IoT

- Cisco Connected Manufacturing Solutions
- Cisco Digital Transportation
- Cisco Extended Enterprise
- Cisco Remote and Mobile Assets
- Distribution Automation - Feeder Automation (Cellular)
- Distribution Automation - Secondary Substation
- Cisco Grid Security
- Cisco Vision for Dynamic Signage Director
- LoRaWAN
- IOx



## Security

- Network Security
- Email Security



## Service Provider

- Service Provider Mobility
- Service Provider Network Function Virtualization Infrastructure



# Need more information?

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