



# Accessing Troubleshooting Information in the Online Help for Cisco Content Security Products

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## Troubleshooting Information in Online Help

There is a Troubleshooting appendix in the online help which includes pointers to troubleshooting information in other parts of the document. You can navigate to the Troubleshooting section from the Table of Contents in the left navigation bar, search for specific content using the Search box at the top right corner of the online help window, or look at the chapter about the feature to which your issue pertains.

## Accessing the Online Help

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- Step 1** Access the web interface for your product.
  - Step 2** Some products and releases require that you log in to view the online help.
  - Step 3** In the web interface, look for the **Help and Support** menu in the top right corner of the window.
  - Step 4** Select **Help and Support > Online Help**.
- The online help opens in a separate browser window or tab.
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## Additional Resources

The online help includes an Additional Resources or More Information section with information about resources such as the knowledge base and community forums.



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