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About this Document

This document provides installation instructions for Cisco Virtualized Voice Browser ES01. It also contains a list of issues resolved by this ES. Please review all sections in this document pertaining to installation before installing the product. Failure to install this ES as described may result in inconsistent behavior.

Supported VVB Version

This ES (ciscovb.1262.ES01.cop.sgn) is to be installed on VVB Version 12.6.2 **using CLI** only. Installing the ES on previous ES's will not create any repercussions.

New Features

The following changes have been included in ES01:

Feature	Description
Partial Response for Google DF CX via VVB	**Partial Response Feature** has been added for Google DF CX via VVB. Please refer the link for more details on the feature.
Partial Response for Google DF CX via UH	**Partial Response Feature** has been added for Google DF CX via UH. Please refer the link for more details on the feature.
Speech Recognition Model Variant Support for Google DF ES	Speech Recognition Model Variant support has been added for Google DF ES. Add VXML property **Recognize.modelVariant**(type is string) which can have one of the following values-: • USE_STANDARD • USE_ENHANCED • USE_BEST_AVAILABLE Note- The default value used would be USE_BEST_AVAILABLE

Note-
- The behavior for Partial Response is that the partial prompt will be stopped playing once the final response is received from Google.
- Existing Call Studio Application will not be impacted for Partial Response feature.

References-
- Sample Application and details for Google DF CX via VVB- link
- Sample application and details for Google DF CX via UH - link

Usage Guidelines
NA

Conditions for Installing ES

Pre-Conditions

Make sure there is no previous ES in progress; else, cancel it by running:

```
utils system upgrade cancel
```

Post-Conditions

Once the ES is applied, reboot the Cisco VVB. After reboot, verify from the Cisco VVB App Admin that all services come to In-Service.

Dependencies for this ES

NA

Installing ES

This ES must be installed using CLI only, by running:

utils system upgrade initiate

Follow the instructions and provide the path of the ES. Do not close the terminal until the installation of ES is successful.
Restart the machine after installing the ES.

Uninstalling ES

Follow similar process for installing the ES, but install the specific rollback ES for the version.

Note: An ES rollback uninstalls all the previously installed ESs and brings VVB to the base release.