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About this Document

This document provides installation instructions for Cisco Virtualized Voice Browser COP file. It also contains a list of issues resolved by this COP. Please review all sections in this document pertaining to installation before installing the product. Failure to install this COP as described may result in inconsistent behaviour.

Supported VVB Version

This COP (ciscovb.1201.ES01.1.cop.sgn) is to be installed on VVB Version 12.0.

Resolved Caveats

Mentioned below are the defect details that are fixed in this ES.

Cisco VVB 12.0(1)ES01	
CSCvn82885	VVB max nomatch hot event is not working
CSCvo00805	Record Element - Session is not released after hangup
CSCvo31078	Invalid exception handling - ASR server not available
CSCvo41311	VVB drops the call abnormally when IVR is being played
CSCvo31351	VVB calls get hung when supported language library is not present in nuance
CSCvo56840	VVB - Remove tmp files if the audio file isn't cached
CSCvo86208	MRCPv1 fails if setting xdebugging level in SS_MRCP
CSCvo87201	Call fails to play prompt when using VVB
CSCvp22890	Record Element - Temp Files not deleted

Conditions for installing COP

Pre-Conditions

Make sure there is no previous ES in progress. Else cancel it by running.

utils system upgrade cancel

Post-Conditions

Once ES is applied, reboot the Cisco VVB. After reboot, verify from the Cisco VVB Appadmin that all services come to In-Service.

Dependencies for this COP

NA.

Installing COP

Install the COP provided by running

utils system upgrade initiate

Follow the instructions and provide the path of the COP. Do not close the terminal until the installation of COP is successful. Restart the machine after installing the COP.

Uninstalling COP

Follow similar process for uninstalling the COP. It is a cumulative COP, and will reverts to base version.