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# About this Document

This document provides installation instructions for Cisco Virtualized Voice Browser COP file. It also contains a list of issues resolved by this COP. Please review all sections in this document pertaining to installation before installing the product. Failure to install this COP as described may result in inconsistent behaviour.

## VVB Version supported

This COP is to be installed on VVB Version 11.5

# Resolved Caveats in this COP

This COP contains the below fixes for 11.5.1

|  |  |  |
| --- | --- | --- |
| **Cisco VVB 11.5(1)ES27** | | |
| VVB OVA modification | ES for reduction of OVA size from 292GB to 146 GB to support upgrade from 11.5 to 11.6 |  |

# Pre-Conditions and Post-Conditions for installing the COP

## Pre-Conditions:

Make sure there is no previous ES in progress. If so cancel it using

***utils system upgrade cancel***

## Post-Conditions:

1. Once ES is applied, reboot the Cisco VVB.
2. After reboot verify from the Cisco VVB Appadmin that all services come to In-Service
3. Reduce the OVA size to 146 by removing the additional hard-disk

# Dependencies for this COP

NA.

# Installation Instructions:

Install the COP provided by running the CLI command.

***utils system upgrade initiate***.

Follow the instructions and provide the path of the COP. Please do not close the terminal until the installation of COP is successful. Restart the machine after installing the COP.

# Uninstalling COP:

Follow the similar process followed for installing the COP. But install the specific rollback COP for the version. The COP’s have to be removed in the reverse order in which they were installed.