

“COP file” is a short name of Cisco Options Package file. We can install a COP file to Cisco Unified Communications Manager (UCM). The COP file is a zipped file that contains the codec and control device, image file, and a loads file that lists the contents of the COP file.

The COP file is required for Cisco Unified Communications Manager all versions.

This readme file applies to all BOT/TAB/TCT devices.

Install Cisco Options Package File for Devices

To make Cisco Jabber available as a device in Cisco Unified Communications Manager, you must install a device-specific Cisco Options Package (COP) file on all your Cisco Unified Communications Manager nodes.

Perform this procedure at a time of low usage; it can interrupt service. General information about installing COP files is available in the “Software Upgrades” chapter in the *Cisco Unified Communications Operating System Administration Guide* for your release.

Procedure

Step 1

Download the device COP file.

Step 2

Place the COP file on an FTP or SFTP server that is accessible from your Cisco Unified Communications Manager nodes.

Step 3

Install this COP file on the Publisher node in your Cisco Unified Communications Manager cluster:

- . a) Open the **Cisco Unified OS Administration** interface.
- . b) Select **Software Upgrades > Install/Upgrade**.
- . c) Specify the location of the COP file and provide the required information.
For more information, see the online help.

- . d) Select **Next**.
- . e) Select the device COP file.
- . f) Select **Next**.
- . g) Follow the instructions on the screen.
- . h) Select **Next**. Wait for the process to complete. This process can take some time.
- . i) Reboot Cisco Unified Communications Manager at a time of low usage.
- . j) Let the system fully return to service.

Note

To avoid interruptions in service, make sure each node returns to active service before you perform this procedure on another server.

Step 4

Install the COP file on each Subscriber node in the cluster. Use the same process you used for the Publisher, including rebooting the node.