

Cisco Unified Communications Manager

TFTP TZUpdate Fix COP File

Release Notes
January 26, 2017

Introduction:

These release notes contain important information about the installation procedures for the TFTP TZUpdate Fix COP file (*ciscocm.tftp_tzupdate_version_v1.0.cop.sgn*) for Cisco Unified Communications Manager 11.5(1).

Note: Before you install this update, Cisco recommends that you review the *Important Notes* section for information about issues that may affect your system.

What this COP file provides:

The cop file will provide the fixes for the following defects:

[CSCva82202](#) - *TFTP fails to serve updated signed static files*

[CSCvc37783](#) - *Phones Provided Old TZ Data Files After TZ Update Applied*

[CSCvc49569](#) - *TFTP Doesn't Serve Signed Files When No Unsigned Version Present*

Determining the Software Versions:

Cisco Unified Communications Manager

You can determine the System Version of the Cisco Unified Communications Manager software that is running on your server by accessing Cisco Unified Operating System Administration Web page.

The following information displays:

- System version: xxxxx

Important Notes:

The fixes provided in this COP file (*ciscocm.tftp_tzupdate_version_v1.0.cop.sgn*) are only intended for CUCM 11.5.1.10000-6 through 11.5.1.12028-1 and will only install on these versions. The fixes in the COP file are included in 11.5(1) Engineering Special 11.5.1.12029-1 and higher as well as 11.5(1)SU2. Applying the COP multiple times will not cause any issues.

Installation Instructions:

As with any installation or upgrade, it is recommended that you apply this fix during off peak hours.

Apply this COP to all nodes in the cluster.

Applying this fix will cause the Cisco Tftp service to be restarted if it is running.

Caution: *The updates applied with this COP cannot be uninstalled.*

From Remote Source:

Step 1: Download **ciscocm.tftp_tzupdate_version_v1.0.cop.sgn**

Step 2: Copy the upgrade to an ftp or sftp server.

Step 3: Open Cisco Unified Communications Operating System Administration directly by entering the following URL:

`http://server-name/cmplatform`

where server-name is the host name or IP address of the admin server.

Step 4: Enter your OS Administrator username and password.

Step 5: Choose Software Upgrades > Install/Upgrade.

Step 6: For the software location source, choose Remote File System.

Step 7: Enter the directory name for the software upgrade, if required.

If the upgrade file is located on a Linux or Unix server, you must enter a forward slash at the beginning of the directory path. For example, if the upgrade file is in the patches directory, you must enter `/patches`.

If the upgrade file is located on a Windows server, check with your system administrator for the correct directory path.

Step 8: Enter the required upgrade information as described in the following table:

Remote Server:	Host name or IP address of the remote server from which software will be downloaded.
Remote User:	Name of a user who is configured on the remote server.
Remote Password:	Password that is configured for this user on the remote server.
Download Protocol:	Choose sftp or ftp.

Step 9: To continue the upgrade process, click Next.

Step 10: Choose "**ciscocm.tftp_tzupdate_version_v1.0.cop.sgn**" and click Next.

Step 11: In the next window, monitor the progress of the download, which includes the filename and the number of megabytes that are getting transferred.

When the download completes, the Checksum window displays.

Step 12: Verify the checksum value:

MD5: a20d9f07ce85040785e323ed29173666

Step 13: After determining that the checksums match, click Next to proceed with the software upgrade.

A Warning window displays the selected option.

Step 14: Click Install.

The Install Status window displays and displays the install log.

Step 15: When the installation completes, click Finish. There is no need to reboot after installing the COP file.