

# Cisco Emergency Responder COP File for SLM CDETS CSCvx00538

Release Notes Version 2  
Jan 04, 2021

## Introduction:

This readme contains important information about the installation procedures for the COP file for Cisco Emergency Responder. This COP file, *ciscocm.cer\_slm\_quovadis\_rootCA\_decommission\_v1.1.k4.cop.sha512*, will install on the following releases:

12.0.1 (all releases)  
12.5.1.10000-5 through 12.5.1.23900-19  
14.0.1.10000-7

**CAUTION:** This COP file is signed with a new signing key. If the affected version does not contain this new signing key natively, it will be necessary to install the **ciscocm.enable-sha512sum-2021-signing-key-v1.0.cop.sgn** COP file first if it has not been installed previously. If the new signing key is not present on the system, a “not supported” error will be displayed when trying to install the log4j COP. See the enable COP readme for specifics on versions that contain the 2021 signing key natively.

**Note:** Before you install this update, Cisco recommends that you review the *Important Notes* section for information about issues that may affect your system.

## What this COP file provides:

This COP file provides a fix to address the following issue:

[CSCvx00538](#): QuoVadis root CA decommission on Cisco Emergency Responder

## Related Documentation:

To view documentation that supports your version of Cisco Emergency Responder release, go to: <http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-documentation-roadmaps-list.html>

## Determining the Software Versions:

### Cisco Emergency Responder

You can determine the System Version of the Cisco Collaboration Product software that is running on your server by accessing Cisco Unified Operating System Administration Web page.

The following information displays:

- System version: xxxxx

## Important Notes:

The “Cisco Smart License Manager” service will be automatically restarted as part of this COP file install and it should be applied during a maintenance window.

This COP file is only required on the Publisher.

A reboot is not required as part of the COP file install.

## ***Installation Instructions:***

### **From Remote Source:**

*Step 1:* Copy the COP file to an SFTP or FTP server.

*Step 2:* SSH to the admin CLI of the server

*Step 3:* Enter your OS Administrator username and password.

*Step 4:* Enter “utils system upgrade initiate”

*Step 5:* For the Source, choose SFTP

*Step 6:* Enter the Directory name for the cop file, if required.

If the cop file is located on a Linux or Unix server, you must enter a forward slash at the beginning of the directory path. For example, if the cop file is in the patches directory, you must enter /patches.

If the cop file is located on a Windows server, check with your system administrator for the correct directory path.

*Step 7:* Enter the required cop file information as described in the following table:

Server:	Host name or IP address of the remote server from which software will be downloaded.
User Name:	Name of a user who is configured on the remote server.
User Password:	Password that is configured for this user on the remote server.
Transfer Protocol:	Choose SFTP or FTP.
SMTP (optional):	Hostname of SMTP server for email alerts (if desired).

*Step 8:* Choose the ***ciscocm.cer\_slm\_quovadis\_rootCA\_decommission\_v1.1.k4.cop.sha512*** COP file and select Next.

*Step 9:* Monitor the Download Status, which includes the filename and the number of megabytes that are getting transferred. When the download completes, the File Checksum Details window displays.

*Step 10:* Verify the checksum value:

Checksum for ***ciscocm.cer\_slm\_quovadis\_rootCA\_decommission\_v1.1.k4.cop.sha512***  
883847d26117f44751d4dbeae896d6dd

*Step 11:* Enter yes to Start installation.

*Step 12:* Monitor the Installation Status. When the installation completes, the output will show Successfully installed ***ciscocm.cer\_slm\_quovadis\_rootCA\_decommission\_v1.0.k4.cop.sha512***.

*Step 13:* Verify the COP file installed correctly using this command from the CLI:

```
admin:show version active
Active Master Version: <CER_Version>
Active Version Installed Software Options:
ciscocm.cer_slm_quovadis_rootCA_decommission_v1.1.k4.cop
```