



### **Empowered Branch**



**Denis Zotov Product Manager CISCO Access Routing Technology Group** 

> **Enable Your Network Empower Your Business**

### **Agenda**

- Cisco Empowered Branch Overview
- Routing/Switching/Management
- Unified Communications
- Integrated Security
- Mobility
- Application Services
- Summary

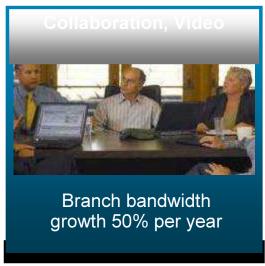
## Empowered Branch Overview



-3

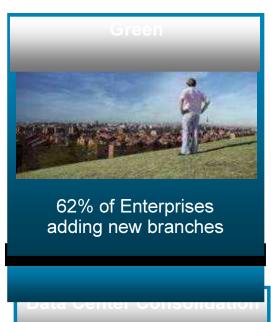
### **Branch Office Communication Challenges**







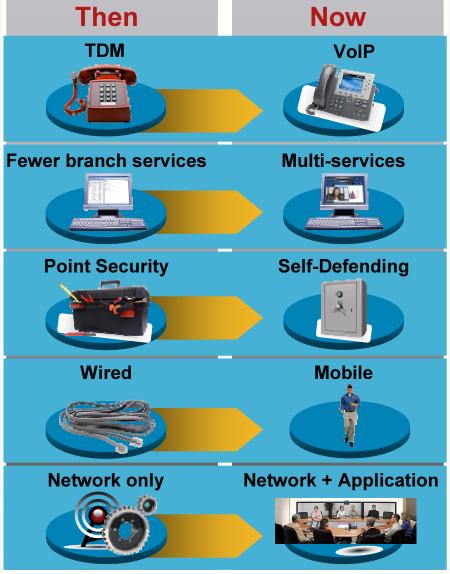






### **Branch Transformation**





#### **Challenges**

- End-end-QoS
- Saturated WAN
- Operational complexity
- Reactive → Proactive
- Compliance
- High Availability
- Services consistency
- App-network integration

5

### **Cisco Empowered Branch**









**Eliminating** Collaboration

**Boundaries** 

Communications Integrated Security Routing

Global, Secure Regardless of Location

Any Device, Anywhere, **Anytime** 



**Application** Virtualization, **Network** Integration



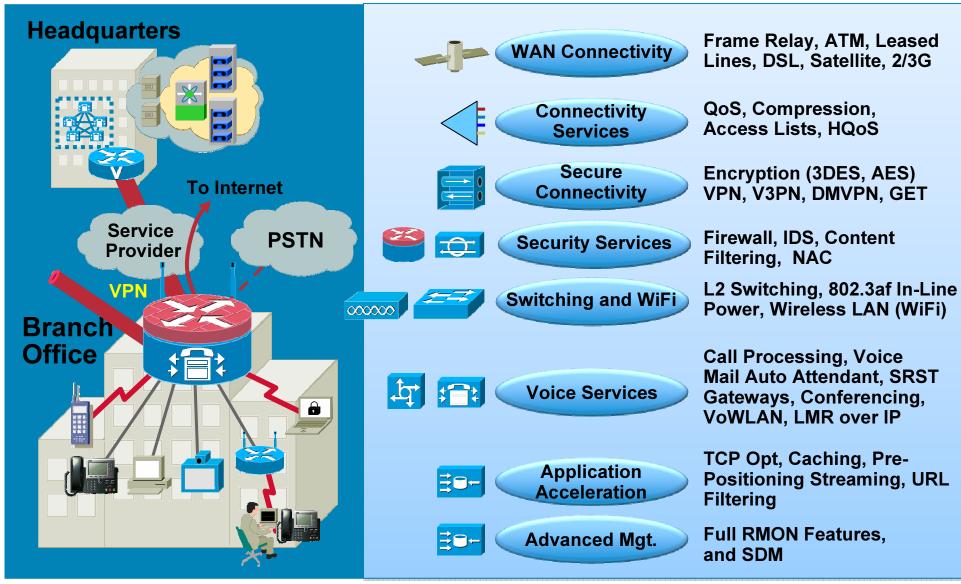






**Over 5 Million ISRs Sold!** 

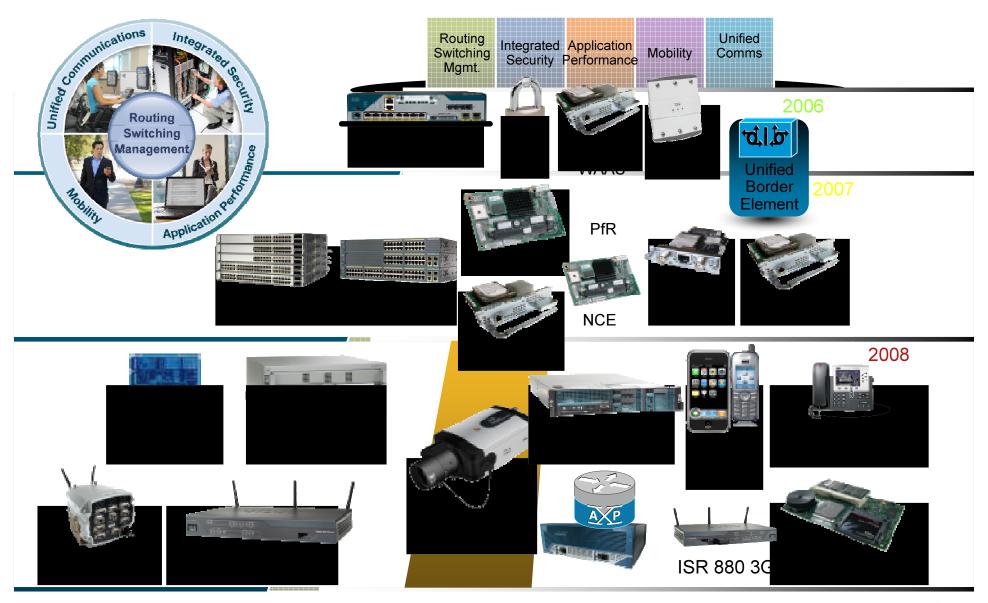
### **Integrated Full Service Branch**



Presentation ID © 2006 Cisco Systems Inc. All rights reserved Cisco Confidential

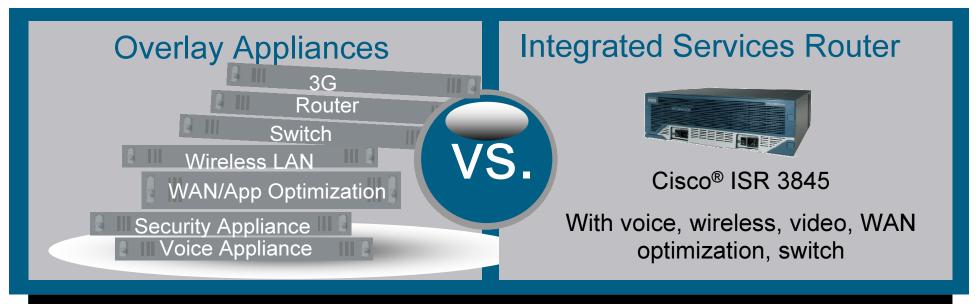
### ISRs part of end-to-end solutions portfolio

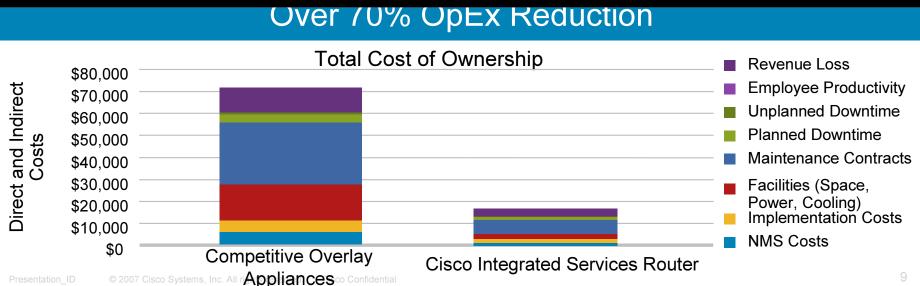
**Continuous innovation!** 



-8

### Integration Delivers Operational Efficiency



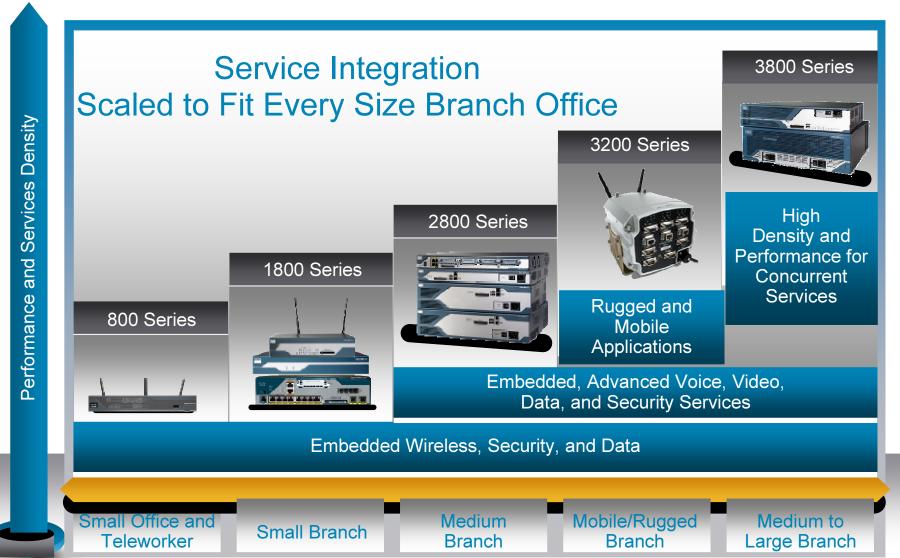


# Routing Switching Management



sentation\_ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential 10

### **Integrated Services Router Portfolio**



esentation 11

### Cisco 880 Integrated Services Routers



For Small Office, Small Business, or Enterprise Teleworker

- Desktop form factor
- WAN Interfaces: FE, VDSL2\*, G.SHDSL, 3G
- WAN Backup: ISDN, 3G
- Four Fast Ethernet Port Managed Switch; two PoE
- One USB Port
- AUX/Console Ports
- Configuration Reset Button
- Software: Advanced Security (default),

**Advanced IP Services** 

- Combines Internet access, security and wireless services onto a single device
- WAN/LAN Technologies
   Fast Ethernet, G.SHDSL
   3G, ISDN for Primary or Backup
   VDSL2\*
   802.11n WLAN and Unified Management
- Comprehensive security
   IPSec acceleration: DMVPN, GET VPN, Easy VPN

Firewall, IPS, SSL-VPN

Content Filtering (Licensed-based)

- Comprehensive Cisco IOS Routing, QoS and network management
- Ease of Management

Cisco Configuration Professional

CiscoWorks

**Unified Wireless Management** 

\*Future

### Cisco 880 SRST Integrated **Services Router**



For Small Branch, Enterprise Teleworker or Remote Call Center Agent

- Desktop form factor
- WAN Interfaces: FE, VDSL2\*, G.SHDSL
- PSTN Fallback: BRI. FXO
- Voice Ports: Four FXS
- Four-port FE Managed Switch with PoE
- Voice Protocols: H.323, SIP, MGCP, SCCP
- Software: Advanced IP Services

Adds Voice with Survivability Features

Best-in-class integration of data and toll-quality analog/digital voice services for Enterprise Teleworker

WAN/LAN Technologies

Fast Ethernet, G.SHDSL, VDSL2\* 802.11n WLAN and Unified Management

Comprehensive security

IPsec VPN acceleration: DMVPN, GET VPN, Easy VPN

Firewall, IPS, Content Filtering, SSL-VPN,

- Comprehensive Routing and QoS
- Ease of Management

Cisco Configuration Professional

CiscoWorks

**Unified Wireless Management** 

### Cisco 3200 Rugged ISR



Security



3G WAN



802.11 WLAN



Unified Communications



**Mobile Environments** 

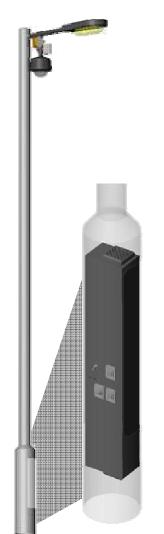
First
Responder and
Transportation

Rugged Environments



dential 14

### Cisco 3200 Series Overview



- Flexible, high performance & rugged design for mobile & fixed environments
- Extended temperature ranges of -40° to +85°C
- Integrated 802.11b/g, 4.9GHz, 3rd party Cellular
- Secure, scalable, and managed data, voice and video communications
- Seamless mobility across wireless networks
- Advanced IP services and interoperability through Cisco IOS Software



### **Typical Uses for Cisco 3200**

- Public Safety
- Metropolitan Transit
- Video Surveillance
- Commercial Trucking
- Utilities & mining
- Military



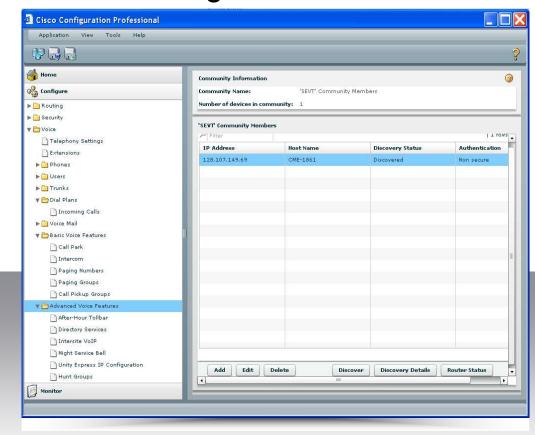
# Simplifying Branch Management with New GUI Tool

- One-stop graphical tool Routing Security
- Wizard led configuration LAN, WLAN, and WAN

**Unified Communications** 

- Firewall, IPS, and VPN QoS, ACLs
- One-step security lockdown
- Voice Gateway, SRST or CME Configuration
- Free with every router

### Cisco Configuration Professional



# Unified Communications



sentation\_ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential

Integrated UC Architecture on the ISR

Only Cisco UC uses the full power of the Network.





CDP • Auto QoS • VLANs • RSVP • POE

• Priority Queuing • SRST • E-911

• Protocol Translation • Codecs • DSPs

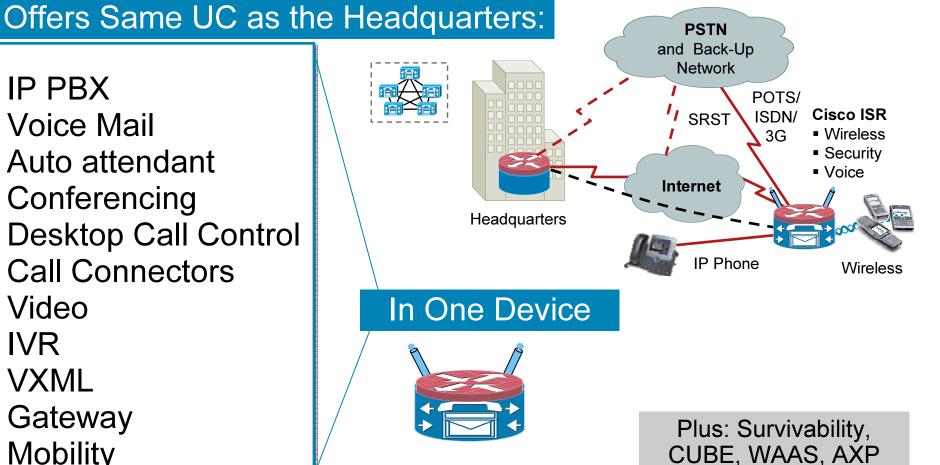
**Integrated Applications on ISRs** 





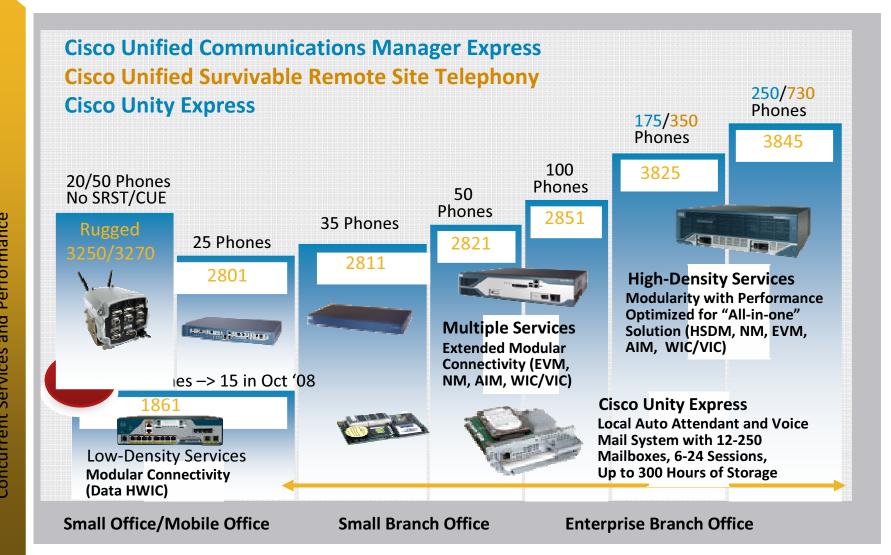
### **Unified Communications at the Branch**

IP PBX Voice Mail Auto attendant Conferencing Desktop Call Control **Call Connectors** Video **IVR VXML** Gateway **Mobility** 



Flexibility to Deploy Unified Communications with Centralized or Distributed Services

# Cisco Integrated Services Router (ISR) Portfolio for Unified Communications



esentation\_ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential

### **Empowered Branch**

### New/Enhanced Solutions and Offers

11.16.1	Ois as Illuifie d Osussassis skieus Mansassus Famous 70
Unified	Cisco Unified Communications Manager Express 7.0
Communications	Cisco Unified SRST 7.0
Applications	Cisco Unity Express 3.2
Communications	Cisco Unified Border Element 1.2
Infrastructure	<ul> <li>Application eXtension Platform (AXP) for Unified Communications</li> </ul>
	<ul><li>QSIG/Q.931 tunneling over IP</li></ul>
	<ul> <li>Wideband Codec Support and enhanced codec support</li> </ul>
	New VIC3 Voice Modules
Network Management	<ul> <li>Cisco Configuration Professional—Administration GUI for Unified CME</li> </ul>
	<ul><li>Cisco NetManager 1.1 – proactive monitoring</li></ul>
Security	<ul><li>Cisco IOS Firewall ~ v.12.4(20) T</li></ul>
Offers and CVDs	New UC/UC-VSEC bundles incl. Unified CallConnector
	Branch UC Cisco Validated Designs (CVDs)

Cisco Unified Communications Manager Express and Cisco Unified SRST 7.0

#### **New Capabilities**

- Add/change speed dial on phone
- Transfer to voicemail soft key
- Live record soft key
- Blast/Parallel Hunt Group
- Call Barge with privacy release
- CME E911 support
- CME Integration with 3200 Series Rugged ISR
- Integration with new Cisco Configuration Professional
- 8 call lines per button
- SRST feature set updates
- High quality audio with wideband support G.722
- iLBC codec for narrow band or between site calls

#### **Benefits**

- Improves end user experience and productivity
- Enhanced disaster preparedness and mobility

User Experience



#### **New Capabilities**

- Integration with multiple Unified CME sites
   Centralized voicemail and auto attendant for up to 10 Unified CME sites
  - Supported on NME-CUE ONLY
- Non-subscriber recipients in Distribution Lists
   Outcall to non-subscribers and voicemail to subscribers
- Integrated Messaging support for Macintosh users
   IMAP access to voicemail using Microsoft Entourage 2004 and 2008
- PIN-less login to voicemail
   Single button press access to voicemail. Very popular in the SMB market
- Ease of install and upgrade
   Multiple upgrade paths and simplified file packages
- Password synchronization between CME and CUE
- Login Banner Support for CLI access



#### **Benefits**

- Easier, more cost-effective management for IT
- Improved end user experience and productivity
- More end user flexibility

### Cisco VG202 & VG204 Analog Voice Gateways

2008



For Enterprise Branch Offices and Small & Medium
Businesses

- Desktop form factor
- WAN 2 10/100 Mbps Ports
- Voice 2 FXS or 4 FXS Voice Ports
- Protocol Support SCCP,SIP,MGCP,H.323
- Unified CM Support v7.0(1) and 6.1(3)
- Unified CME Support v7.1

 Unified Communication Analog Gateway solution for Enterprise Branch office and SMBs

Ease of operation—Cisco® IOS®-based

Provides consistent usability with the rest of the Voice Gateway Integrated Services Routers (Cisco 2800, 3800 Series)

Next-generation platform architecture supports SCCP,SIP and Secure Voice

Desktop form factor with fanless design

Best of Breed Hardware

**Robust Analog Interfaces** 

Two 10/100 Mbps ports for dual homing

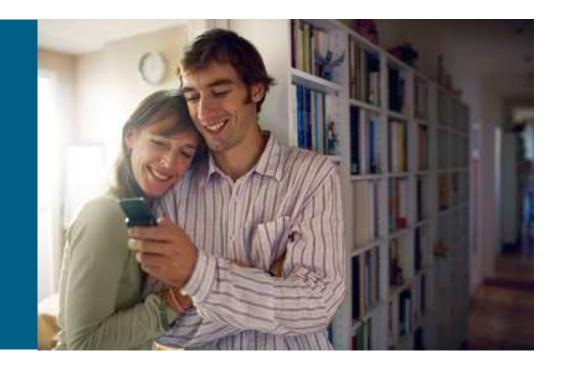
Proven and consistent DSP technology used across Cisco Platforms

### **VIC3 Voice Modules**

New SKUs	Feature Highlights
VIC3-2E/M	Support all E&M features existing on VIC2-2E/M, E&M Types 1, 2, 3 and 5, two-wire/four-wire, and LMR application
	<ul> <li>Control E&amp;M signaling independently, including shut/no shut for each port</li> </ul>
VIC3-4FXS/DID	<ul> <li>Support all existing FXS and DID features on VIC-4FXS/DID</li> </ul>
	Support both FXS and DID on same module
	Robust front end protection
VIC3-2FXS/DID	<ul> <li>Support all existing FXS and DID features on VIC2-2FXS and VIC-2DID</li> </ul>
	Support both FXS and DID on same module
	Robust front end protection
VIC3-2FXS-E/DID	Support both FXS and DID on same module
	Robust front end protection
	Support FXS "OPX Lite": 65V rms ringing voltage, 35 mA offhook FXS loop current; support for longer loops: 11,000 feet maximum
EM3-HDA-8FXS/DID	Support all existing FXS features on EM-HDA-8FXS
	Support up to eight ports in DID mode, both expansion slots combined (with eight DIDs on EVM baseboard, up to 16 DIDs maximum)
	Robust front end protection

ntation\_ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential 2

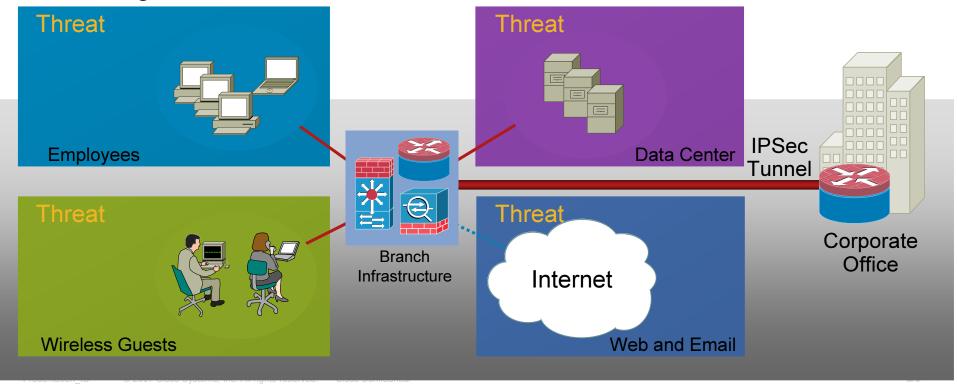
**Integrated Security** 



esentation ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential

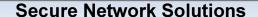
### **Branch Evolving Security Requirements**

- Compliance drivers for security:
   PCI (Retail); HIPAA (Healthcare); Sarbanes-Oxley/GLBA (Finance)
- Vulnerabilities from public Internet resources (web and email)
- Security threats from contaminated laptops, guest and rogue users
- Targeted attacks aimed at sensitive information in the data center



### All-in-One Security for the WAN













Business Continuity

Secure Voice

Secure Mobility

Compliance

#### **Integrated Threat Control**

















URL **Filtering** 

Intrusion Prevention

Flexible Packet Matching

Network Admission Control

802.1x

Network Foundation Protection

#### **Secure Connectivity**













**Management and Instrumentation** 



**GET VPN** 

**DMVPN** 

Easy VPN

SSL VPN

SDM

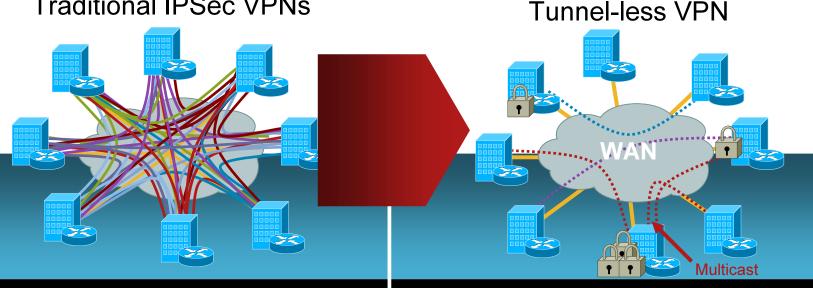
Role-Based Access

**NetFlow** 

IP SLA

### **Secure Connectivity Leadership Get-VPN** -Tunnel-less VPNs

Traditional IPSec VPNs



- Peer model: N^2 problem
- Overlay routing → No SLA
- Inefficient multicast replication
- Advanced QoS limitations
- Any-any connectivity issues

- Group model: highly scalable
- No overlay routing → SLA
- Efficient multicast replication
- Advanced QoS
- Secure any-any connectivity

### Network Admission Control (NAC) Network Module on Cisco ISR



## Incorporates Network Admission Control (NAC) appliance server

Enforces security policies

Assesses posture of devices

Uses network to enforce roles and access VLANS

Supports wired, wireless and guest users

#### **Integrated into Cisco ISRs**

 Provides size and scale ideal for remote offices (<100 users)</li>

Works with NAC appliances at headquarters in a network system

Benefits of router integration

Systems Integration

**Lower Operating Costs** 

resentation\_ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential 31

# **Intrusion Prevention System (IPS) Advanced Integration and Network Modules**



#### **Integrated Threat Control for Cisco ISR**

- Enables Inline Intrusion Prevention (IPS)
- Runs same software (CIPS 6.0) and enables same features as Cisco IPS 4200

## Performance Improvement by Hardware Acceleration.

Dedicated CPU and DRAM to offload host CPU

AIM – Up to 45 Mbps

NME – Up to 75 Mbps

#### **Management by both Routing and IPS software**

Cisco IPS Device Manager (IDM)

Cisco Configuration Professional (CCP) (Device)

Cisco Security Manager (CSM) (Network wide)

IPS Manager Express (IME) and CS-MARS (event monitoring and correlation)

32

### Cisco IOS® Content Filtering for ISR with Trend Micro



Control spyware and malware at the remote site; conserve WAN bandwidth

Block malicious sites and enforce corporate policies

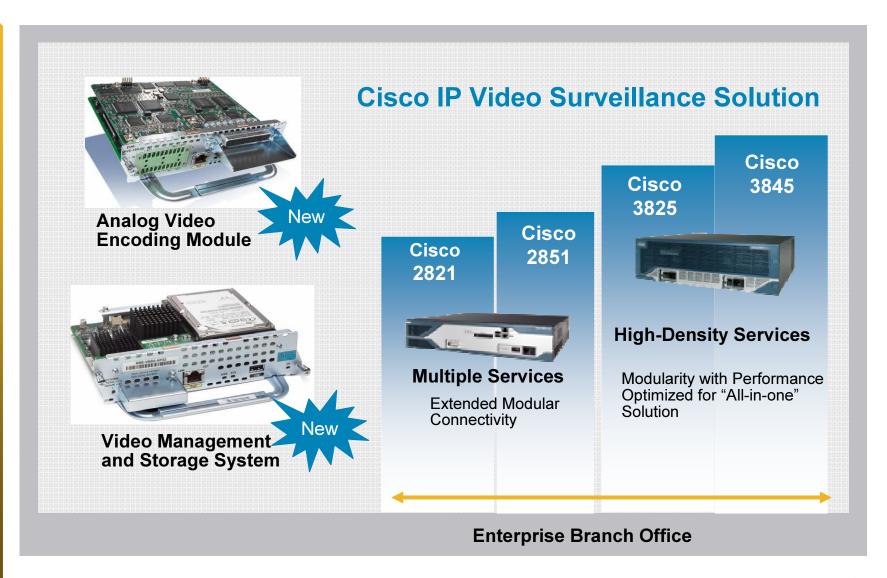
- Offer category-based security and productivity ratings
- ■Enforce HIPAA, FISMA, CIPA (Children's **Internet Protection Act)**

**Enforce with latest information, hassle-free** 

- Trend Micro maintains and updates the security and productivity database 24x7
- ■No local database is required on the router

**Enable Registration and Configuration through** Cisco Configuration Professional® (CCP)

### **Cisco Integrated Services Router (ISR)** Portfolio for Video Surveillance



### "Router-Integrated" Video Surveillance



# The network is the platform reinvents safety and security

Easier to deploy new and extend existing sites

Greater monitoring flexibility, anywhere anytime

Tighter linkage between video surveillance and other branch applications

#### **Operational Efficiency**

- Fewer devices at the branch
- Converged UC-VS platform
- One management system
- Simplified troubleshooting
- Lower TCO

Security

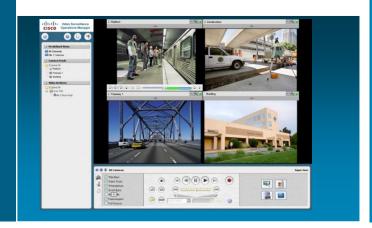
#### **Investment Protection**

- Leverages existing IP network
- Smooth analog to IP transition
- Leverages installed base of ISRs

esentation ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential 3

# Router - Integrated IP Video Surveillance and Video Recording

Hybrid Analog video Galeway
Hybrid Analog and IP Cameras
Integrated Video Management
and Storage System

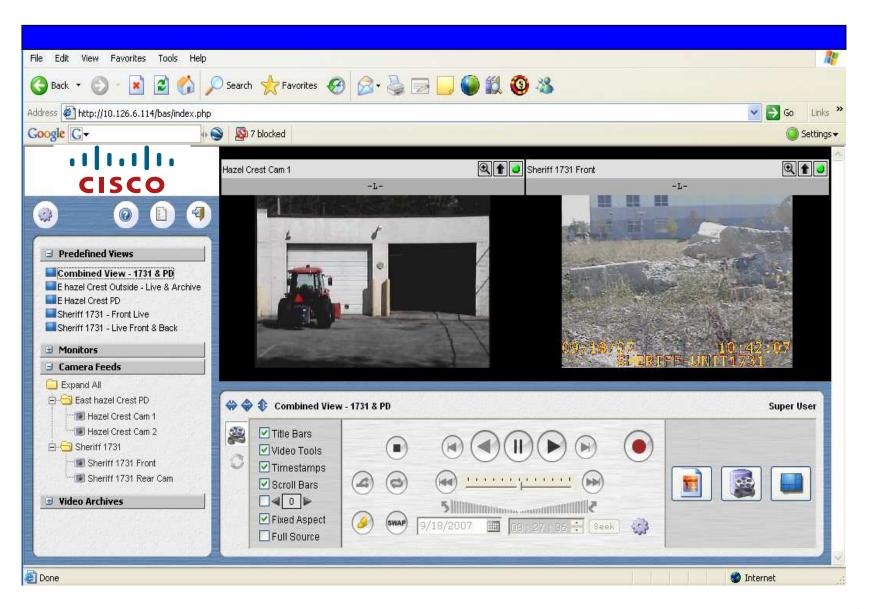


#### Cisco Integrated Services Routers

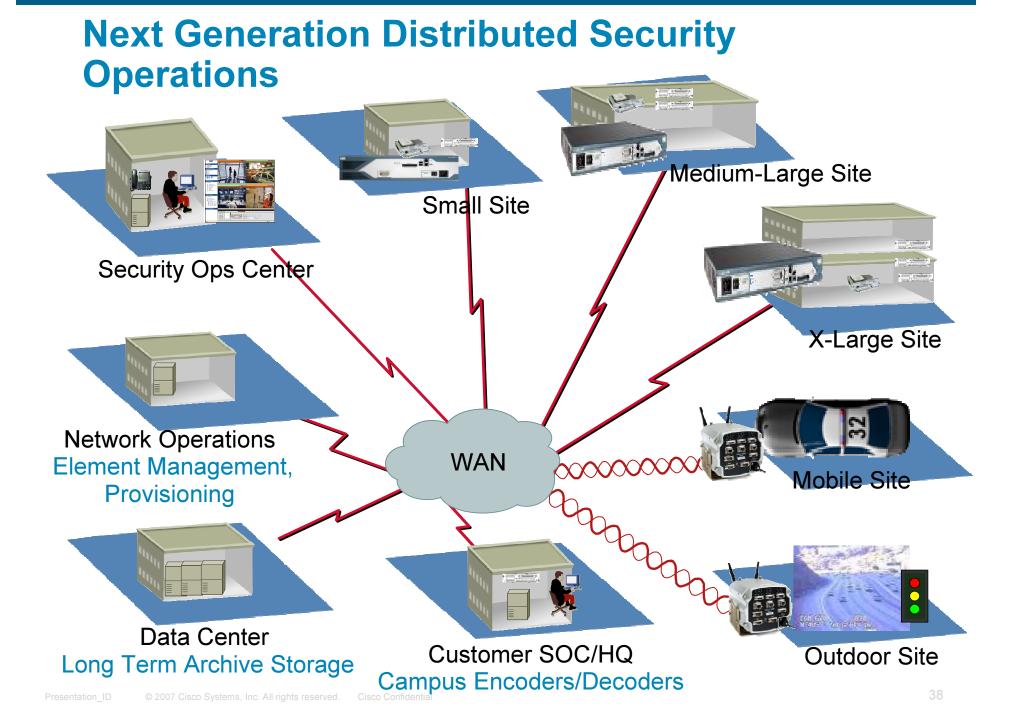
- IPVS-16A: Analog Video Gateway
  - Analog video interface for IP Video Surveillance
  - 16 Analog Video Ports: MJPEG, MPEG-4
  - 8 Contact Closure Ports
  - 2 RS-485 ports for device Pan/Tilt/Zoom control
- VMSS: Integrated Video Management and Storage System
  - Targeted at <32 stream (camera) deployments</li>
  - Utilizes pre-packaged VS Operation Manager and VS Media Server
  - Manage, view and archive surveillance data for up to 32 devices simultaneously
  - Unified interface into IP Cameras and Analog devices (through the AVG)

30

### Mobile Video Surveillance



resentation ID © 2007 Cisco Systems, Inc. All rights reserved Cisco Confidential 37



Mobility



esentation\_ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential

### Igniting the Enterprise 3G Data Market



### High Availability Option— True multi-path back-up

Available for Backup or Main WAN link

Broadband speeds

Rapid deployment

Portable businesses

Operational efficiency

Enterprise-class

- 3G WWAN HWIC for Cisco 1841, 2800 and 3800 Integrated Services Routers
- ■3G Option for Cisco 880 ISR

esentation\_ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential 40

### Cisco Wireless LAN Controller Modules

### With 802.11n Next Generation Wireless



Delivers next generation wireless with Wi-Fi certification for 802.11n draft 2.0

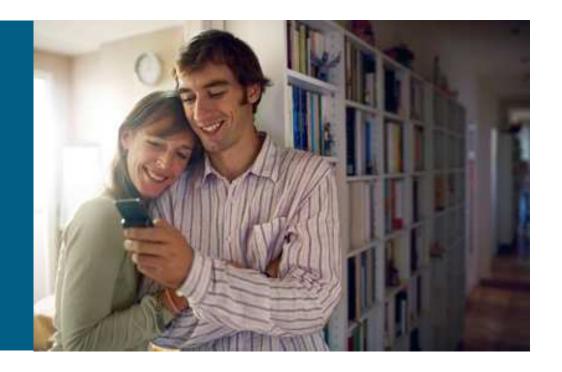
- Increased reliability for diversity of wireless data, voice and video
- Backwards compatibility for all devices in the branch (11a/b/g & n)
- Enhanced branch security with integrated wireless intrusion detection

Delivers investment protection for the branch office

Platform modularity Field upgradeable

Models Supporting , 6, 8, 12 or 25 AP's

### Application Services



esentation\_ID © 2006 Cisco Systems, Inc. All rights reserved. Cisco Confidential

### The WAN is the Barrier to Branch Application Performance

 Applications are designed to work well on LAN's

High bandwidth

Low latency

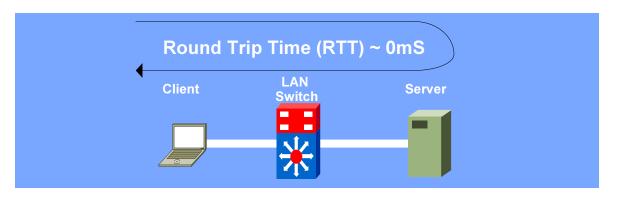
Reliability

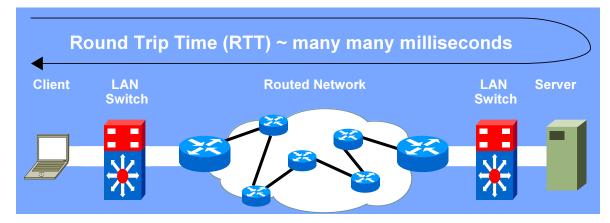
 WANs have opposite characteristics

Low bandwidth

High latency

**Packet Loss** 





WAN Packet Loss and Latency =
Slow Application Performance =
Keep and manage servers in branch offices (\$\$\$)

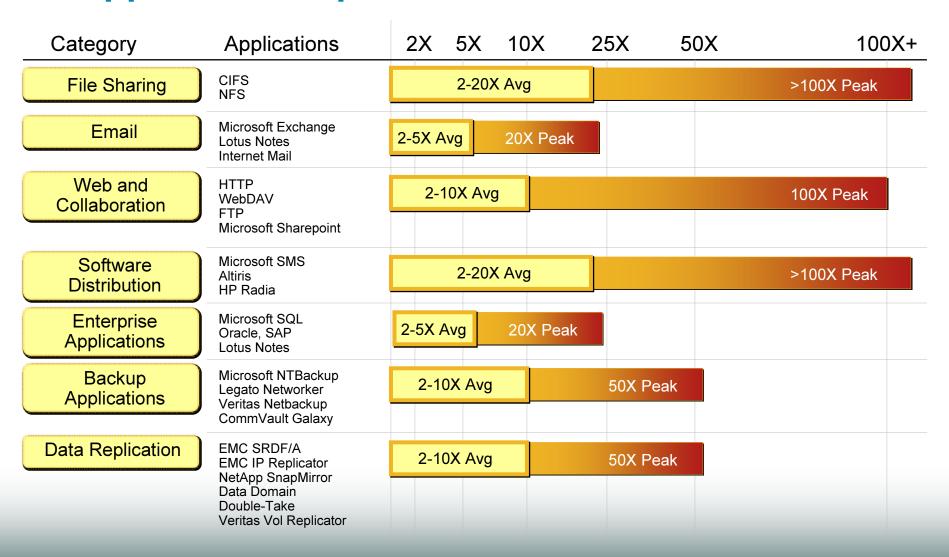
### **Application Optimization Solutions**

### Cisco WAAS, NCE and Performance Routing

- Choice of router integrated solutions
- WAAS Appliance / Integrated solution consistency
- Maximizes branch bandwidth, minimizes latency
- Maximize value of WAN investment

# IOS Application Intelligence PSLA NetFlow QoS Transparent service interoperability Network visibility minimizes operational overhead

### **Application Expectations with WAAS**



<sup>\*</sup> Performance improvement varies based on user workload, compressibility of data, and WAN characteristics and utilization. Actual numbers are case-specific and results may vary. Cisco WAAS can employ optimization on almost any TCP-based application.

### Cisco WAAS Network Modules on Cisco Integrated Services Router (ISR)



Accelerates performance of any TCP-based application delivered across a WAN

#### **Server Consolidation**

Enables consolidation of branchoffice infrastructure in data centers

#### **Application Acceleration**

Provides near-LAN performance for enterprise applications

#### **Secure WAN Optimization**

Improves data protection and regulatory compliance by eliminating insecure local resources at remote offices

 NME-522 delivers Applianceequivalent performance for ISR

### WAN Acceleration for Cisco 1841 Integrated Services Routers



A transparent proxy that increases branch office available bandwidth and overcomes WAN bandwidth and latency limitations

**Expands bandwidth by 400%** 

**Accelerates WAN data transfer 3-20X** 

**Optimizes TCP and compresses traffic** 

Cost-effective and network transparent

**Useful for all TCP based applications** 

Supports IETF standards (SCTP, PEP, Deflate)

Supported on Cisco 1841 series routers

## Branch Office Corporate HQ Apps WAN NCE Aggregation TCP TCP

esentation\_ID © 2006 Cisco Systems, Inc. All rights reserved. Cisco Confidential 47

**Performance Routing (PfR) Enterprise WAN** Optimize by:

Reachability, Delay, Loss, Jitter\*, MOS\*, Throughput, Load, and/or \$ Cost Cisco ISR, 7200, 7600, **SQL** Path Cat6500/PISA E-Mail Path Remote Office Campus ISP C ISP A ISP B **Bottlenecks** MPLS or **Primary ISP Best Metric Path** SOHO **SQL** Path PfR Strategy

- Best path-based upon policy and real-time performance metrics
- Adaptive routing based upon application performance criteria: voice, video, mission critical apps, etc.

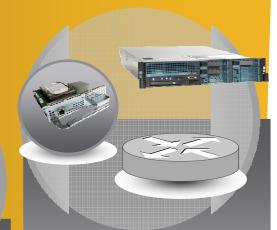
### Integrated Services Routers





- Service Integration
- Survivability
- 50–70% Opex reduction

Integrated **Application Platform** 



- Applications and network integration
- New business models
- Optimized branch footprint

Multiple Overlay **Products** 

**Network Integration** 

App and Server Integration

### **Application eXtension Platform**

- Linux-based
- IOS APIs (AXP SDK)
- Supports multiple concurrent applications
- 1841, 2800, 3800 ISRs

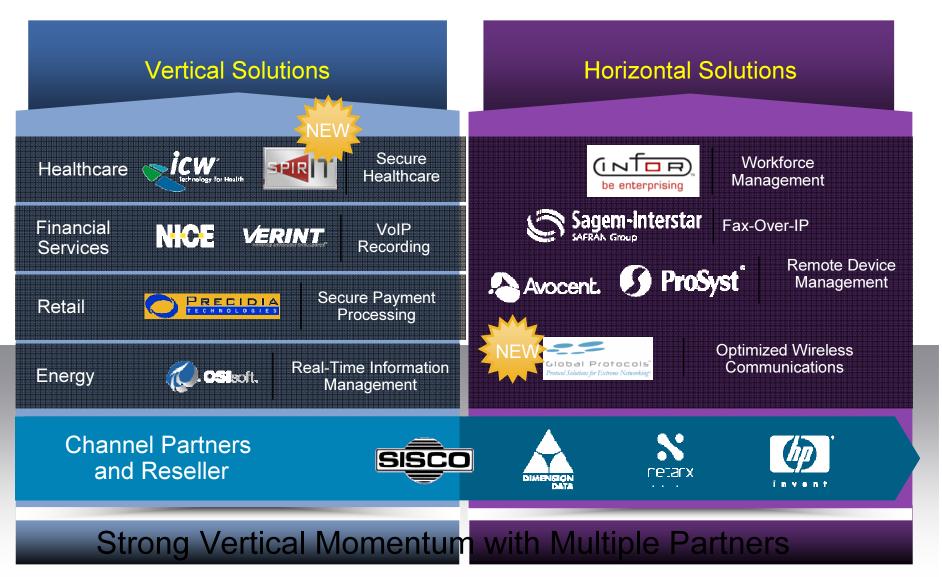






- Optimized, open branch architecture
- Tight Network-Application linkage
- A new business architecture
- Anything you need in the branch

### **Cisco AXP Solution Partners**



Presentation ID © 2006 Cisco Systems, Inc. All rights reserved. Cisco Confidential 51

### **Integrated Healthcare Solutions**

### Ministry of Healthcare, Bulgaria



### alialia cisco

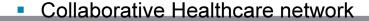
- Router platform
- 3rd level TAC support



- Middleware: Healthcare connector.
- Leading eHealth Specialist
- 3<sup>rd</sup> level Application support

### **Integration Partner**

- Secure staging, Datacenter
- Co-branding
- 2nd level support, DoA



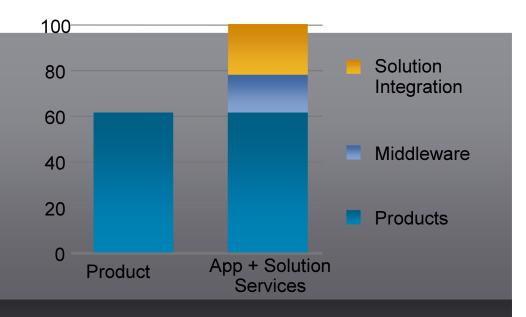
- Connect 4Ps patients, providers, payment systems, pharmacies
- New Business opportunities

\$150M+ ISV solution opportunity

\$250M+ Channel opportunity

**Competitive Differentiation** 

Customer loyalty



New Market in Sub-SMB "SOPO" Market Total Solution \$1B+, Channel Opportunity \$250M+

Presentation ID © 2006 Cisco Systems, Inc. All rights reserved. Cisco Confidential 52



### Call and screen recording on AXP

- ZOOM CallREC and ScreenREC provides call recording and agent desktop screen capture on AXP module for Cisco UC and contact centers
- Supported platforms everything that Cisco offers

Cisco UC Manager, UC Manager Express and UC500

Full support of SRST architectures!

Cisco UCC Express and Enterprise

- Offers central management of users, recording rules, security policies and medial lifecycle management
- ZOOM TrackALL desktop activity tracking on AXP in Q1/Q2 2009
- ZOOM is SIP (Solution Incentive Program) approved get 54% of the Cisco order when including ZOOM in project!
- Contact ZOOM at <a href="mailto:ciscoaxp@zoomint.com">ciscoaxp@zoomint.com</a> for more info & sales



### Cisco Developer Contest

Think Inside the Box™

Any Individual over 18 who Is



3 Prizes: \$50k, \$30K, \$20K

Total Prize money = U.S\$100,000

allalla CISCO

**Inviting Programmers** Who Think Outside the Box

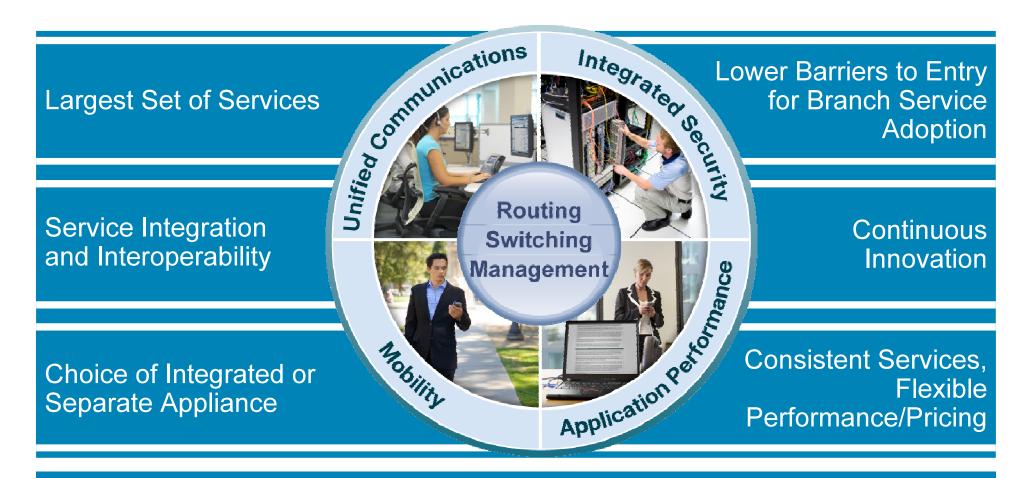


Contest begins October 14, 2008

Learn more at www.cisco.com/go/thinkinside For Career Opportunities visit www.cisco.com/go/universityjobs

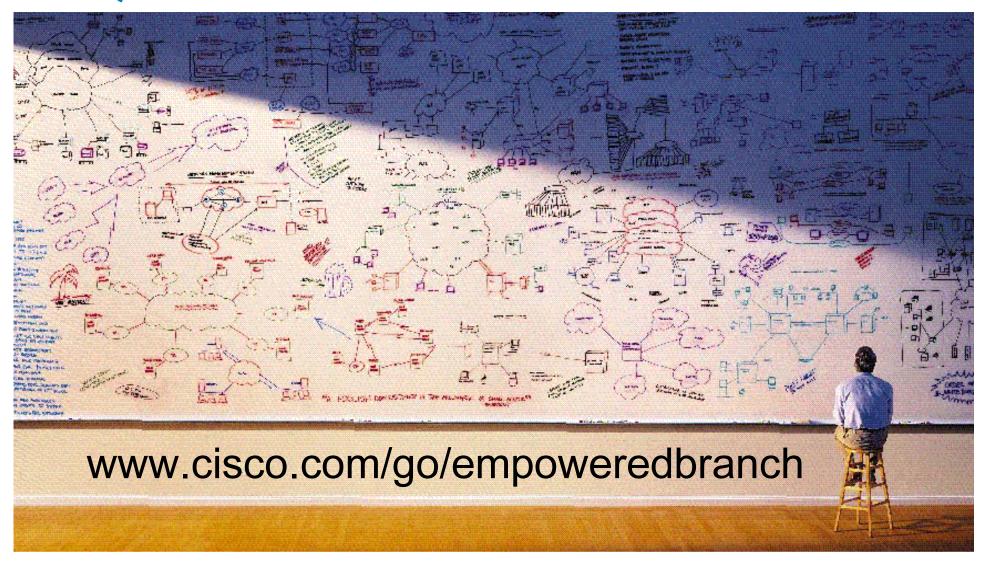


### **Cisco Empowered Branch**



Complete and Integrated Branch Solution

### **Q & A**



Presentation ID © 2006 Cisco Systems. Inc. All rights reserved. Cisco Confidential 56



resentation\_ID © 2007 Cisco Systems, Inc. All rights reserved. Cisco Confidential 5