



SMARTnet Tools

Service Contract Center (SCC)

Cisco.com

www.cisco.com/public/scc/

Cisco Packaged Services	
First Time Users:	Registered Users:
<p>A Cisco.com user id is required prior to registering your products with Cisco Packaged Services.</p> <p><u>Cisco.com Registration</u> A Cisco.com user id is required prior to registering your products with Cisco Packaged Services.</p>	<p>For new contract registrations or adding new products to existing contracts:</p> <p><u>Login to Packaged Services Registration</u> Renewing contracts: If you are renewing expiring products on your contract with Packaged Services, <u>Login to SCC</u> , access the install site of the products on your contract, then select "Renew Products with Packaged Services" to enter new token numbers.</p>

Wo finde ich die richtige Servicekategorie?

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Category Finder

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Service Contract Center

[CONTRACTS](#)

[PACKAGED SERVICES](#)

[ADMINISTRATION](#)

[Virtual Packaged Services](#) | **Packaged Services Registration** | [Service Categories](#)

Packaged Services Registration

Welcome to Packaged Services Online Registration. This tool enables you to register your Cisco products and place them under a Cisco service contract.

To renew a service contract, please visit the [Service Contract Center](#).

We recommend that first time users review the [Online Package Notes](#).

To register a Cisco Total Implementation Solutions(TIS) package, please visit the [Implementation Solution Home Page](#).

Category Finder

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Service Contract Center

CONTRACTS

PACKAGED SERVICES

ADMINISTRATION

[Virtual Packaged Services](#) | [Packaged Services Registration](#) | **Service Categories**

Packaged Services Categories:

To determine which service category covers your product, either choose to display all the products covered in a particular category or enter a partial string and search by product number or description.

Display a Service Category

[Display all categories.](#)

Select One ▼

Display selected category

Search by Product / Description

Product Name

Product Description

Search

Category Finder

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Packaged Services Categories:

Product Name	Product Description	Category
WS-C6509	Catalyst 6509 Chassis	17
WS-C6509-1300AC-RF	WS-C6509-1300AC REFURBISHED	17
WS-C6509-1300AC=	Catalyst 6509 Chassis w/ 1300W AC Power Supply	17
WS-C6509-2500AC-RF	WS-C6509-2500AC REFURBISHED	17
WS-C6509-2500AC=	Catalyst 6509 Chassis w/ 2500W AC Power Supply	17
WS-C6509-RF	WS-C6509 REFURBISHED	17
WS-C6509-S1	Catalyst 6509 Chassis, 1300W A/C PS and WS-X6K-SUP1-2GE	17
WS-C6509=	Catalyst 6509 Spare Chassis (One Power Supply Required)	17

Wie verlängert man einen Servicevertrag?

Vertragsverlängerung

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Contract Details

Select a Task

Contract Number
2037452

Service Level
SMARTnet Onsite Premium 24x7x2 (C2P)

Service Sales Representative
[Gaelle Seite](#)

Bill-To Information (20884915)
SOFTEXPRESS
BLVD
WITTLICH, 54502
GERMANY

Contact 1
Name KATRIN MECKEL
Phone 49-6571-91140x
Email AKOLAR@SOFTEXPRESS.DE

Contract Label

Contract Notes

Note : To see full details for covered products, including renewed lines, please click on site link(s).

<u>Site Name</u>	Site Address	<u>Earliest End Date</u>	<u>Site Label</u>
BAVARIA FILM GMBH (Site Id : 20884914)	BAVARIAFILMPLATZ 7 GRUENWALD, 82031 GERMANY	06-OCT-2005	

Vertragsverlängerung

Cisco.com

Site Details

Renew Products with Packaged Services ▼	Submit
<div>Select a Task Edit Site Address & Contact Save Site Label Save Site Notes Show Product Configuration Display Site Summary Renew Products with Packaged Services Download Site Edit Serial Number Edit Name/IP Address Add Products to Site</div>	<div>premium 24x7x2(C2P)</div> <div>ENBERG CHRISTIAN 6499x3527PR TIAN.ASCHENBERG@BAVARIA-FILM.DE</div> <div>Site Label <input type="text"/></div> <div>Site Notes <input type="text"/></div>

Product Details

Note: Products with an (R) next to their end date have already been renewed.

Select	Product Number	Serial Number	Name/IP Address	Begin Date	End Date
<input checked="" type="checkbox"/>	WS-C4006-S2	FOX060500UD	<input type="text"/>	07-OCT-2002	06-OCT-2005

Vertragsverlängerung

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Renew Contract (Page 1 of 1)

Contract Information

Contract 2037452
Service Level SMARTnet Onsite Premium 24x7x2
(C2P)

Installation Site

Company Name BAVARIA FILM GMBH
Address BAVARIAFILMPLATZ 7
GRUENWALD, 82031
GERMANY

Enter a new Packaged Service Registration Number for each product that you want to renew and click Submit.

To cancel a product, select Cancel from the "Action" pull-down menu.
Click on the Product Number for the Service Category required for renewing.

Action	Product Number	Serial Number	Current Expiration Date	Registration Number
<input type="button" value="Renew"/>	WS-C4006-S2	FOX060500UD	06-OCT-2005	<input type="text"/>

Confirm Renewal/Cancellation:

Please enter any comments here:

Neue Tokennummer
eintragen!

SMARTnet Registration HelpLine

Cisco.com

- 1. Tel: 0044 / 191 555 77 50**
- 2. Tel.: 0800/180 2409 (only G)**
- 3. Pkg-help-euro@cisco.com**

Europäische Helpline, mit deutschsprachigen Kontaktpersonen

SMARTnet Service und Support Solution

**Thomas Schattenhofer
Global Service Manager**