



Preface

This document describes the Cisco MediaSense network-based media services platform that supports the recording, playback, live streaming, and storage of media.

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Audience

This document is written for system administrators who have the domain-specific knowledge required to install, set up, configure, maintain, and troubleshoot MediaSense.

System administrators need experience with or training in Java to make the best use of the capabilities of MediaSense and of the entire Cisco Unified Communications family of products.

Documentation conventions

This document uses the following conventions:

Convention	Description
boldface font	Boldface font is used to indicate commands, such as user entries, keys, buttons, and folder and submenu names. For example: <ul style="list-style-type: none">• Choose Edit > Find .• Click Finish.

Convention	Description
<i>italic font</i>	<p>Italic font is used to indicate the following:</p> <ul style="list-style-type: none"> • To introduce a new term. Example: A <i>skill group</i> is a collection of agents who share similar skills. • For emphasis. Example: <i>Do not</i> use the numerical naming convention. • A syntax value that the user must replace. Example: IF (<i>condition, true-value, false-value</i>) • A book title. Example: See the <i>Cisco CRS Installation Guide</i>.
window font	<p>Window font, such as Courier, is used for the following:</p> <ul style="list-style-type: none"> • Text as it appears in code or that the window displays. Example: <pre><html><title>Cisco Systems, Inc. </title></html></pre>
< >	<p>Angle brackets are used to indicate the following:</p> <ul style="list-style-type: none"> • For arguments where the context does not allow italic, such as ASCII output. • A character string that the user enters but that does not appear on the window such as a password.

Related documentation

Documentation for MediaSense is available on Cisco.com. For more information about other documents in the MediaSense documentation set see the *Cisco MediaSense Documentation Guide* at http://www.cisco.com/en/US/products/ps11389/products_documentation_roadmaps_list.html.

Documentation and service requests

For information on obtaining documentation, submitting a service request, and gathering additional information; see the monthly *What's New in Cisco Product Documentation* page, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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Documentation feedback

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We appreciate your comments.

