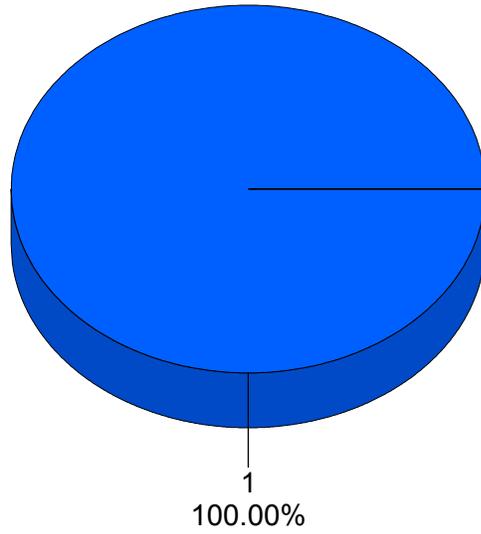


Total Calls by Call Priority*

Start Date Selected - End Date Selected



Call Priority

| | | |
|---|---|----------------|
| ■ | 1 | 100.00% |
| | | Total: 100.00% |

* Call priority: 1=lowest, 10=highest

Priority Summary Activity Report

* Call priority: 1=lowest, 10=highest

Start Date Selected - End Date Selected

| <u>Call Priority*</u> | <u>Total Calls</u> | <u>Avg Calls (per day)</u> |
|-----------------------|--------------------|----------------------------|
| 1 | 94 | 94.00 |

| | |
|--|------|
| Total Number of Calls with Different Original and Final Priorities: | 0 |
| Average Number of Calls (per day) with Different Original and Final Priorities: | 0.00 |
| Maximum Difference Between Original and Final Priorities Experienced by All Calls: | 0 |
| Average Difference (per call) Between Original and Final Priorities Experienced by All Calls: | 0.00 |