Call Custom Variables Report

Start Date Selected - End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1, Custom Variable 6	Custom Variable 2, Custom Variable 7	Custom Variable 3, Custom Variable 8	Custom Variable 4, Custom Variable 9	Custom Variable 5, Custom Variable10
1-178000000024-3	6/21/2004 11:35:20AM 6/21/2004 11:39:40AM	2	Agent7 Agent7	MusicianICD	2014	4			
1-178000000024-1	6/21/2004 11:30:06AM 6/21/2004 11:31:53AM	2	Agent8 Agent8	MusicianICD	23343	2			
1-178000000024-2	6/21/2004 11:31:53AM 6/21/2004 11:35:20AM	2	Agent8 Agent8	MusicianICD	23343	1			
1-178000000026-0	6/21/2004 11:30:07AM 6/21/2004 11:30:27AM	2		AA					
1-178000000026-1	6/21/2004 11:30:27AM 6/21/2004 11:47:54AM	2	Agent3 Agent3	MusicianICD	23399	1			

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1, Custom Variable 6	Custom Variable 2, Custom Variable 7	Custom Variable 3, Custom Variable 8	Custom Variable 4, Custom Variable 9	Custom Variable 5, Custom Variable10
1-178000000029-0	6/21/2004 11:30:50AM 6/21/2004 11:30:52AM	2		MusicianICD	2062	4			
1-178000000031-0	6/21/2004 11:31:05AM 6/21/2004 11:31:28AM	2		AA					
1-178000000031-1	6/21/2004 11:31:28AM 6/21/2004 11:34:11AM	2	Agent8 Agent8	MusicianICD	23275	5			
1-178000000031-2	6/21/2004 11:34:11AM 6/21/2004 11:34:52AM	1		MusicianICD	23275	2			

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1, Custom Variable 6	Custom Variable 2, Custom Variable 7	Custom Variable 3, Custom Variable 8	Custom Variable 4, Custom Variable 9	Custom Variable 5, Custom Variable10
1-178000000033-2	6/21/2004 11:43:56AM 6/21/2004 11:58:00AM	2	Agent8 Agent8		2908	3			
1-178000000033-0	6/21/2004 11:31:16AM 6/21/2004 11:34:01AM	2	Agent7 Agent7	MusicianICD	2908	1			
1-178000000033-1	6/21/2004 11:33:59AM 6/21/2004 11:34:01AM	2	Agent4 Agent4	MusicianICD	2908	1			
1-178000000033-1	6/21/2004 11:33:59AM 6/21/2004 11:34:01AM	2	Agent4 Agent4	MusicianICD	2908	1			
1-178000000034-0	6/21/2004 11:31:31AM 6/21/2004 11:31:35AM	1	Agent2 Agent2	ICD					

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000036-2	6/21/2004 11:43:57AM 6/21/2004 11:44:16AM	2		AA	2124	2			
1-178000000036-1	6/21/2004 11:36:15AM 6/21/2004 11:43:57AM	2	Agent6 Agent6	MusicianICD	2017	2			
1-178000000036-3	6/21/2004 11:44:16AM 6/21/2004 11:52:19AM	2	Agent3 Agent3	MusicianICD	2124	3			
1-178000000036-3	6/21/2004 11:44:16AM 6/21/2004 11:52:19AM	2	Agent4 Agent4	MusicianICD	2124	3			

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000036-0	6/21/2004 11:31:38AM 6/21/2004 11:36:15AM	2	Agent4 Agent4	MusicianICD	2124	1			
1-178000000037-2	6/21/2004 11:33:13AM 6/21/2004 11:36:49AM	2	Agent5 Agent5	MusicianICD	2136	2			
1-178000000037-0	6/21/2004 11:31:44AM 6/21/2004 11:32:42AM	2		AA					
1-178000000037-1	6/21/2004 11:32:42AM 6/21/2004 11:33:13AM	2		AA					
1-178000000038-0	6/21/2004 11:31:46AM 6/21/2004 11:32:01AM	2		AA					

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000039-0	6/21/2004 11:31:50AM 6/21/2004 11:31:51AM	2			2003	4			
1-178000000040-0	6/21/2004 11:31:50AM 6/21/2004 11:31:53AM	2		MusicianICD	23343	2			
1-178000000041-3	6/21/2004 11:36:13AM 6/21/2004 11:39:56AM	2	Agent4 Agent4	MusicianICD	23734	2			
1-178000000041-1	6/21/2004 11:32:32AM 6/21/2004 11:32:48AM	2		AA					

All times are server time.

Report generated: 2/24/2009   5:00:21PM

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Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000041-0	6/21/2004 11:32:15AM 6/21/2004 11:32:33AM	2		AA					
1-178000000041-2	6/21/2004 11:32:48AM 6/21/2004 11:36:13AM	2	Agent8 Agent8	MusicianICD	23734	3			
1-178000000042-0	6/21/2004 11:32:16AM 6/21/2004 11:32:18AM	2			2039	1			
1-178000000043-0	6/21/2004 11:32:23AM 6/21/2004 11:36:11AM	2	Agent5 Agent5	MusicianICD	2019	3			
1-178000000046-2	6/21/2004 11:37:02AM 6/21/2004 11:55:11AM	2	Agent8 Agent8	MusicianICD	23858	4			

All times are server time.

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Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000046-2	6/21/2004 11:37:02AM 6/21/2004 11:55:11AM	2	Agent5 Agent5	MusicianICD	23858	4			
1-178000000046-1	6/21/2004 11:33:25AM 6/21/2004 11:37:02AM	2	Agent8 Agent8	MusicianICD	23858	3			
1-178000000046-0	6/21/2004 11:33:13AM 6/21/2004 11:33:25AM	2		AA					
1-178000000048-0	6/21/2004 11:34:09AM 6/21/2004 11:34:11AM	2		MusicianICD	23275	5			

All times are server time.

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Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000049-0	6/21/2004 11:34:12AM 6/21/2004 11:37:36AM	2	Agent6 Agent6	ICD					
1-178000000049-0	6/21/2004 11:34:12AM 6/21/2004 11:37:36AM	2	Agent2 Agent2	ICD					
1-178000000051-1	6/21/2004 11:34:47AM 6/21/2004 11:40:25AM	2	Agent5 Agent5	MusicianICD		3			
1-178000000051-0	6/21/2004 11:34:18AM 6/21/2004 11:34:47AM	2		AA					
1-178000000054-0	6/21/2004 11:34:36AM 6/21/2004 11:34:39AM	2							

Call Custom Variables Report

Start Date Selected - End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1, Custom Variable 6	Custom Variable 2, Custom Variable 7	Custom Variable 3, Custom Variable 8	Custom Variable 4, Custom Variable 9	Custom Variable 5, Custom Variable10
1-178000000055-0	6/21/2004 11:34:41AM 6/21/2004 11:36:01AM	1		MusicianICD	2034	1			
1-178000000056-0	6/21/2004 11:34:54AM 6/21/2004 11:34:56AM	2		AA	23343	1			
1-178000000057-0	6/21/2004 11:35:00AM 6/21/2004 11:37:59AM	2	Agent2 Agent2	ICD					
1-178000000060-1	6/21/2004 11:36:12AM 6/21/2004 11:39:13AM	2	Agent8 Agent8	MusicianICD	2006	1			

Call Custom Variables Report

Start Date Selected - End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000060-2	6/21/2004 11:39:11AM 6/21/2004 11:39:13AM	2		MusicianICD	2006	1			
1-178000000060-0	6/21/2004 11:35:35AM 6/21/2004 11:36:12AM	2		AA					
1-178000000061-0	6/21/2004 11:36:05AM 6/21/2004 11:36:11AM	2			2019	3			
1-178000000062-0	6/21/2004 11:36:07AM 6/21/2004 11:36:39AM	2		AA					
1-178000000062-1	6/21/2004 11:36:39AM 6/21/2004 11:58:00AM	2	Agent7 Agent7	MusicianICD	23399	1			

All times are server time.

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Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000062-2	6/21/2004 11:40:25AM 6/21/2004 11:58:00AM	2	Agent6 Agent6	MusicianICD	23399	1			
1-178000000063-0	6/21/2004 11:36:08AM 6/21/2004 11:36:15AM	2		MusicianICD	2017	1			
1-178000000064-0	6/21/2004 11:36:10AM 6/21/2004 11:36:13AM	2		MusicianICD	23734	3			
1-178000000067-0	6/21/2004 11:36:28AM 6/21/2004 11:53:41AM	2	Agent4 Agent4	MusicianICD	2034	3			

Call Custom Variables Report

Start Date Selected - End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000067-0	6/21/2004 11:36:28AM 6/21/2004 11:53:41AM	2	Agent8 Agent8	MusicianICD	2034	3			
1-178000000067-0	6/21/2004 11:36:28AM 6/21/2004 11:53:41AM	2	Agent4 Agent4	MusicianICD	2034	3			
1-178000000067-0	6/21/2004 11:36:28AM 6/21/2004 11:53:41AM	2	Agent6 Agent6	MusicianICD	2034	3			
1-178000000070-0	6/21/2004 11:36:56AM 6/21/2004 11:40:46AM	2	Agent5 Agent5	MusicianICD	2136	3			
1-178000000071-0	6/21/2004 11:37:00AM 6/21/2004 11:37:02AM	2		MusicianICD	23858	3			

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000072-2	6/21/2004 11:38:35AM 6/21/2004 11:58:00AM	2	Agent5 Agent5	MusicianICD		2			
1-178000000072-1	6/21/2004 11:38:01AM 6/21/2004 11:38:35AM	2		AA					
1-178000000072-0	6/21/2004 11:37:03AM 6/21/2004 11:38:01AM	2		AA					
1-178000000076-0	6/21/2004 11:38:01AM 6/21/2004 11:42:36AM	2	Agent5 Agent5	MusicianICD	2044	2			

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1, Custom Variable 6	Custom Variable 2, Custom Variable 7	Custom Variable 3, Custom Variable 8	Custom Variable 4, Custom Variable 9	Custom Variable 5, Custom Variable10
1-178000000077-1	6/21/2004 11:42:00AM 6/21/2004 11:45:35AM	2	Agent5 Agent5	MusicianICD	2039	3			
1-178000000077-0	6/21/2004 11:38:09AM 6/21/2004 11:42:00AM	2	Agent4 Agent4	MusicianICD	2124	2			
1-178000000078-0	6/21/2004 11:38:16AM 6/21/2004 11:38:22AM	2		MusicianICD	2908	2			
1-178000000082-0	6/21/2004 11:39:15AM 6/21/2004 11:48:05AM	2	Agent3 Agent3	MusicianICD	2883	2			
1-178000000085-0	6/21/2004 11:39:50AM 6/21/2004 11:40:59AM	1		MusicianICD	2006	2			

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000086-0	6/21/2004 11:40:00AM 6/21/2004 11:40:32AM	1		AA					
1-178000000087-0	6/21/2004 11:40:10AM 6/21/2004 11:40:13AM	2		MusicianICD	2034	1			
1-178000000088-0	6/21/2004 11:40:15AM 6/21/2004 11:40:16AM	2							
1-178000000089-0	6/21/2004 11:40:21AM 6/21/2004 11:40:25AM	2		MusicianICD	23399	1			

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000092-0	6/21/2004 11:40:35AM 6/21/2004 11:41:11AM	2		AA					
1-178000000092-1	6/21/2004 11:41:11AM 6/21/2004 11:47:08AM	2	Agent8 Agent8	MusicianICD	23386	1			
1-178000000094-0	6/21/2004 11:40:53AM 6/21/2004 12:08:05PM	2	Agent7 Agent7	MusicianICD	2008	1			
1-178000000096-0	6/21/2004 11:41:51AM 6/21/2004 11:42:00AM	2		MusicianICD	2039	2			
1-178000000097-0	6/21/2004 11:42:01AM 6/21/2004 11:42:13AM	2		AA					

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000097-1	6/21/2004 11:42:13AM 6/21/2004 11:48:36AM	2	Agent6 Agent6	MusicianICD		1			
1-178000000099-1	6/21/2004 11:42:52AM 6/21/2004 11:48:41AM	2	Agent8 Agent8	MusicianICD		1			
1-178000000099-0	6/21/2004 11:42:27AM 6/21/2004 11:42:52AM	2		AA					
1-178000000100-0	6/21/2004 11:42:33AM 6/21/2004 11:43:10AM	2	Agent2 Agent2	ICD					

Call Custom Variables Report

Start Date Selected - End Date Selected

Node ID - Session ID - Sequence No.	Start Time End Time	Contact Disposition*	Agent Name	Application Name	Custom Variable 1,	Custom Variable 2,	Custom Variable 3,	Custom Variable 4,	Custom Variable 5,
					Custom Variable 6	Custom Variable 7	Custom Variable 8	Custom Variable 9	Custom Variable10
1-178000000103-0	6/21/2004 11:43:13AM 6/21/2004 11:43:15AM	2		MusicianICD	23858	3			
1-178000000104-0	6/21/2004 11:43:13AM 6/21/2004 11:43:36AM	2		AA					
1-178000000105-0	6/21/2004 11:43:45AM 6/21/2004 11:44:03AM	2		AA					
1-178000000106-0	6/21/2004 11:43:49AM 6/21/2004 11:43:56AM	2			2908	3			
1-178000000108-0	6/21/2004 11:43:55AM 6/21/2004 11:43:57AM	2		AA	2124	2			

Call Custom Variables Report

Start Date Selected   -   End Date Selected

Node ID - Session ID - Sequence No.	**Start Time End Time**	**Contact Disposition***	**Agent Name**	**Application Name**	**Custom Variable 1,**	**Custom Variable 2,**	**Custom Variable 3,**	**Custom Variable 4,**	**Custom Variable 5,**
					Custom Variable 6	**Custom Variable 7**	**Custom Variable 8**	**Custom Variable 9**	**Custom Variable10**
1-178000000112-0	6/21/2004 11:44:09AM 6/21/2004 11:45:17AM	1		AA					
1-178000000113-0	6/21/2004 11:44:52AM 6/21/2004 11:45:31AM	1		MusicianICD	2908	2			

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