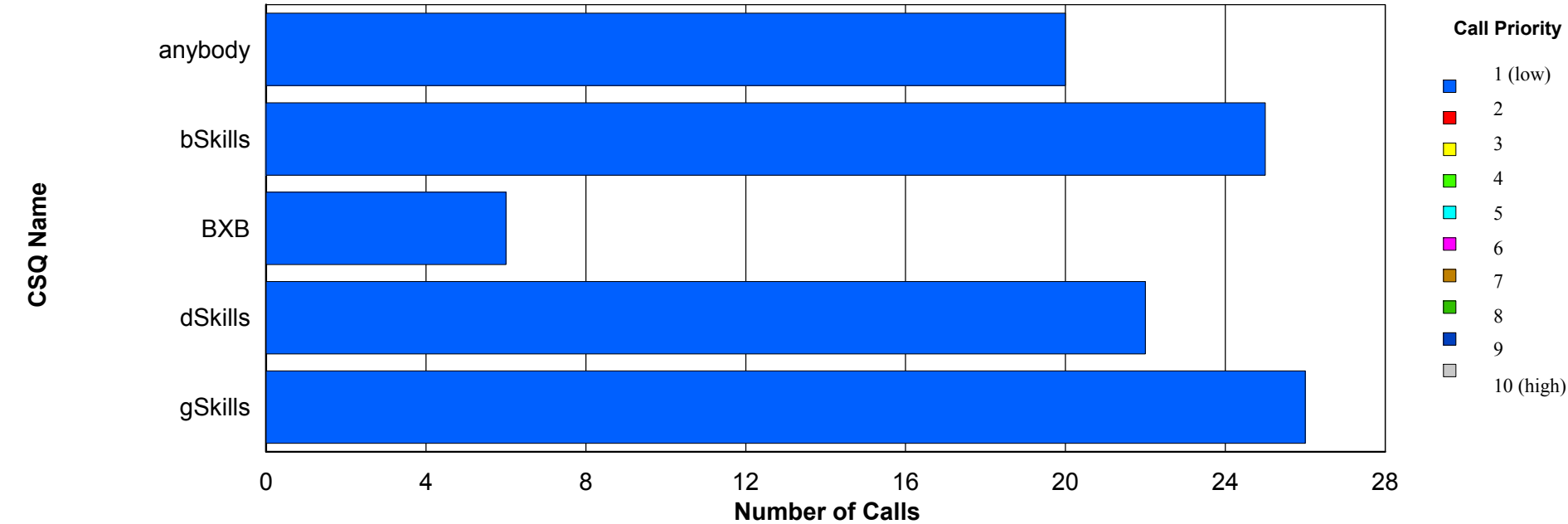# Total Calls Presented by CSQ and Call Priority

Start Date Selected   -   End Date Selected

Contact Service Queue Priority Summary Report

Start Date Selected   -   End Date Selected

		Total and Average Calls Presented by Call Priority									
		(regular = total, *italics* = average per day)									
CSQ Name (Call Skills)	**Total Calls Presented**	**Priority 1** (low)	**Priority 2**	**Priority 3**	**Priority 4**	**Priority 5**	**Priority 6**	**Priority 7**	**Priority 8**	**Priority 9**	**Priority 10** (high)
anybody	20	20	0	0	0	0	0	0	0	0	0
		20.00	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*
bSkills (BSKILLS)	25	25	0	0	0	0	0	0	0	0	0
		25.00	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*
BXB	6	6	0	0	0	0	0	0	0	0	0
		6.00	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*
dSkills (DSKILLS)	22	22	0	0	0	0	0	0	0	0	0
		22.00	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*
gSkills (GSKILLS)	26	26	0	0	0	0	0	0	0	0	0
		26.00	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*	*0.00*

All times are server time.   Report generated: 2/24/2009   5:05:09PM