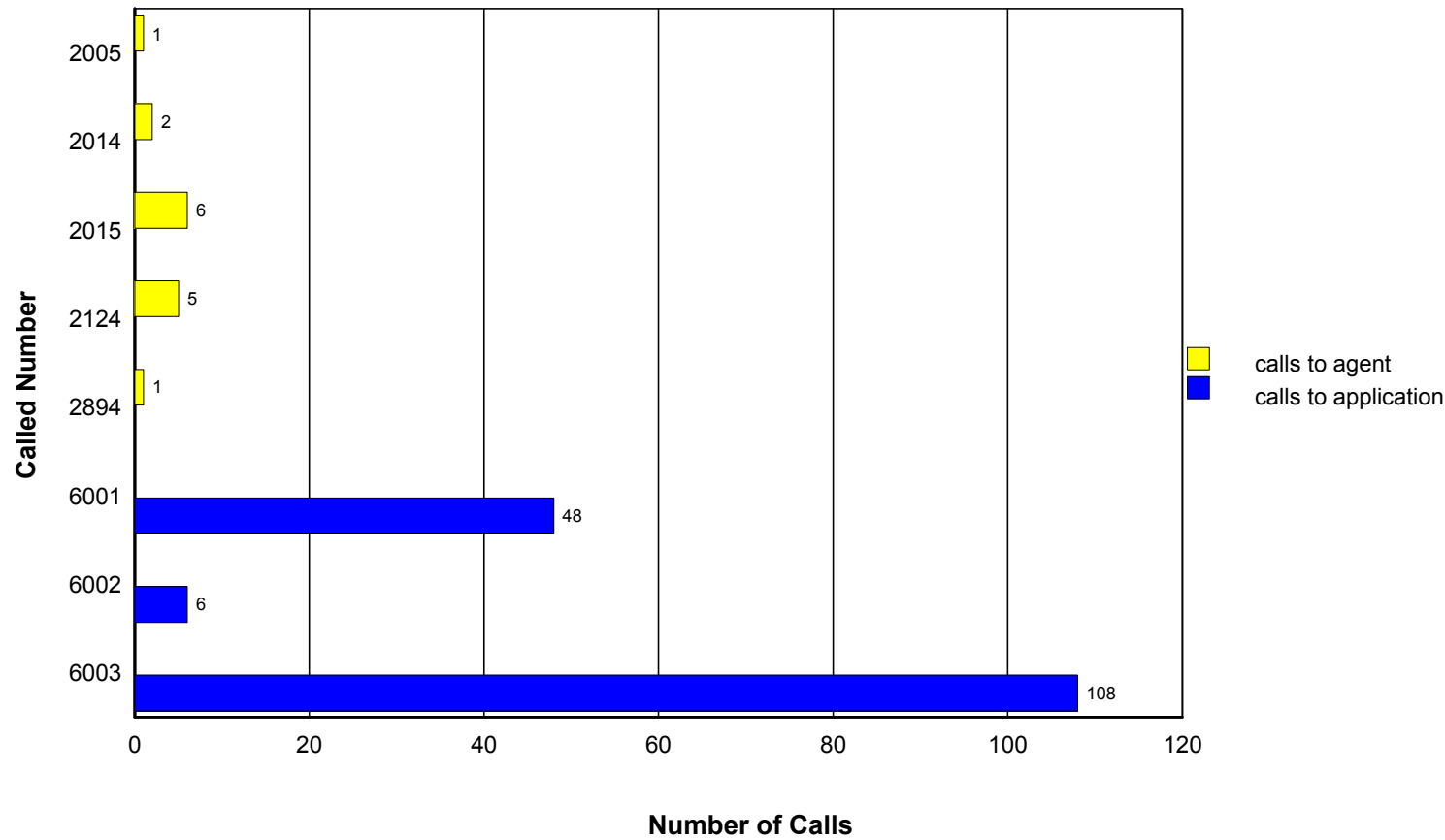


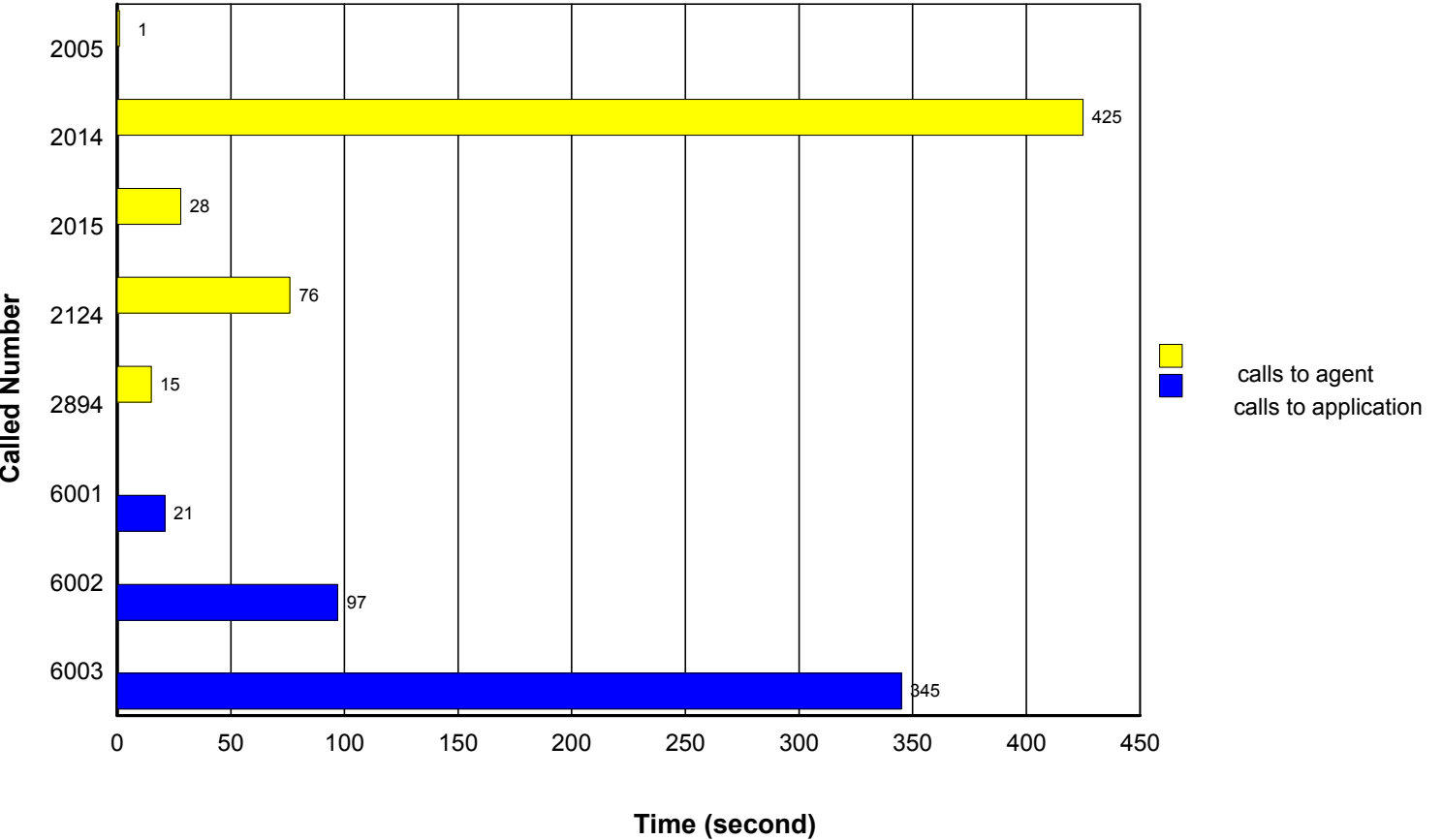
Total Calls by Called Number

Start Date Selected - End Date Selected



Average Call Duration by Called Number

Start Date Selected - End Date Selected



Called Number Summary Activity Report

* Call Type 1=calls to agent;

Start Date Selected - End Date Selected

2=calls to application.

<u>Called Number</u>	<u>Call Type*</u>	<u>Total Calls</u>	<u>Avg Calls (per day)</u>	<u>Avg Call Duration</u>
2005	1	1	1.00	0:00:01
2014	1	2	2.00	0:07:05
2015	1	6	6.00	0:00:28
2124	1	5	5.00	0:01:16
2894	1	1	1.00	0:00:15
6001	2	48	48.00	0:00:21
6002	2	6	6.00	0:01:37
6003	2	108	108.00	0:05:45