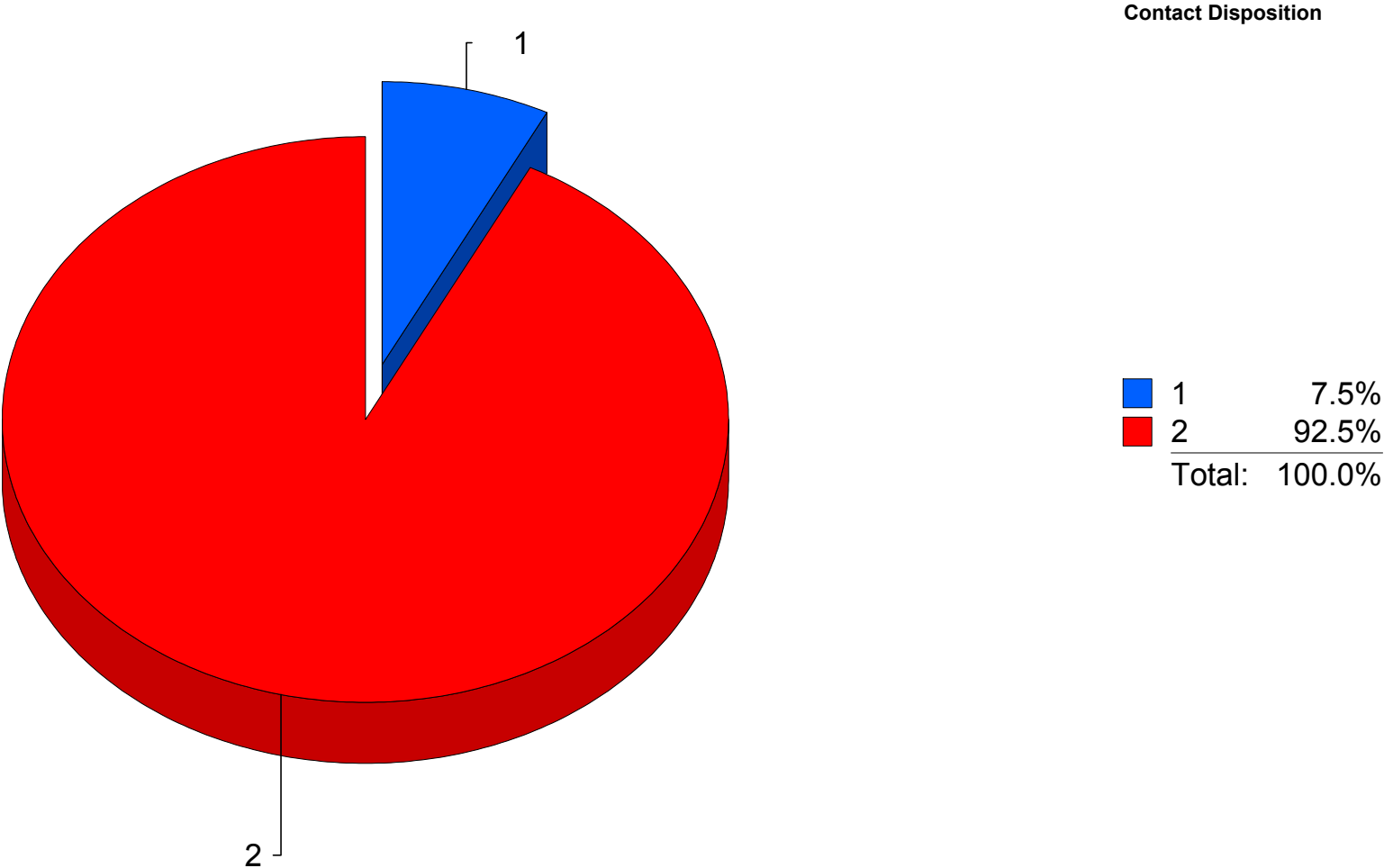


Number of Calls by Contact Disposition*

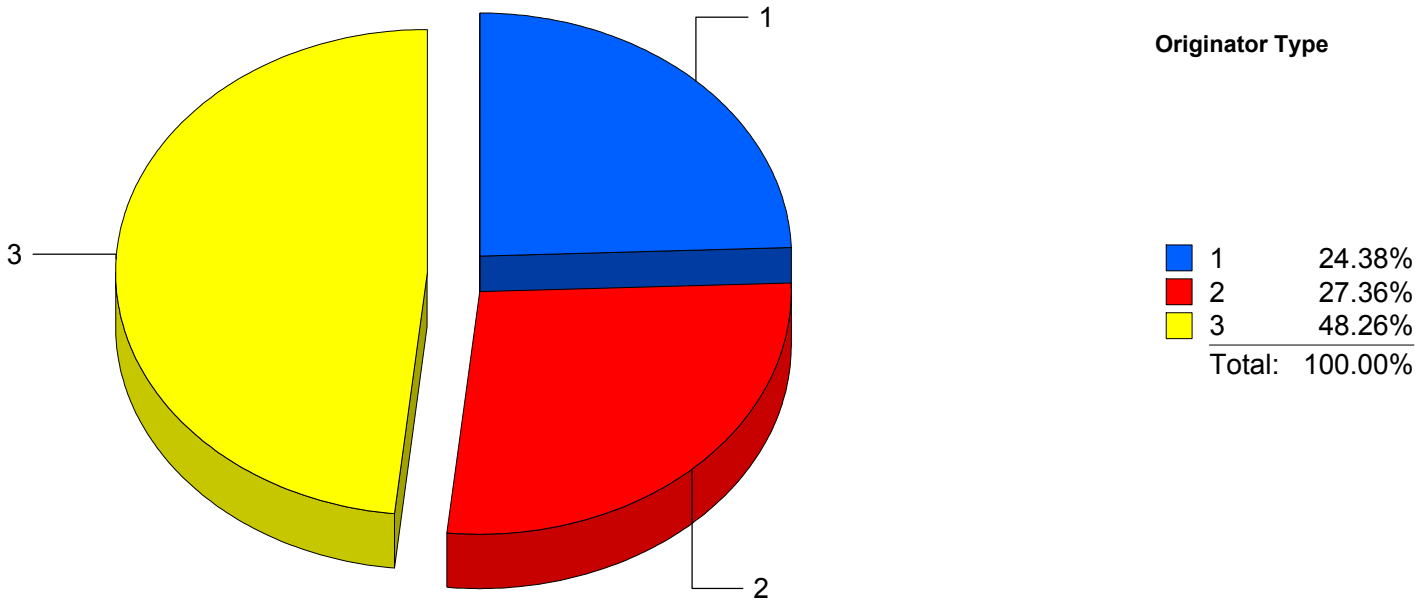
Start Date Selected - End Date Selected



* Contact disposition 1=abandoned, 2=handled, 4=aborted, 5 to 98 = rejected, 99=cleared

Number of Calls by Contact Disposition*

Start Date Selected - End Date Selected



** Originator type 1=agent, 2=device, 3=unknown

T* -- Contact Type 1=incoming, 2=outgoing, 3=internal ,
4=redirect, 5=transfer-in
D** -- Contact Disposition 1=abandoned, 2=handled,
4=aborted, 5 to 98 = rejected, 99=cleared
T+ -- Originator/Destination Type 1 = agent, 2 = device,
3 = unknown

Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN	T+ ID DN											
1-178000000001-1	6/21/2004 11:01:15AM 6/21/2004 11:01:34AM	4 2	3		Unknown	2	5177	6003	6003	6003	MusicianIC D	0:00:05	0:00:02	0:00:00	0:00:03
1-178000000001-0	6/21/2004 11:01:04AM 6/21/2004 11:01:15AM	1 2	3		Unknown	2	5121	6001	11150	11150	AA	0:00:00	0:00:00		
1-178000000003-1	6/21/2004 11:25:37AM 6/21/2004 11:27:28AM	4 2	3		Unknown	2	5199	6003	6003	6003	MusicianIC D	0:00:55	0:00:37	0:00:00	0:00:00
1-178000000003-0	6/21/2004 11:25:06AM 6/21/2004 11:25:38AM	1 2	3		Unknown	2	5103	6001	11150	11150	AA	0:00:00	0:00:00		
1-178000000004-1	6/21/2004 11:25:35AM 6/21/2004 11:26:47AM	4 2	3		Unknown	2	5191	6003	6003	6003	MusicianIC D	0:00:05	0:00:50	0:00:00	0:00:00
1-178000000004-0	6/21/2004 11:25:23AM 6/21/2004 11:25:35AM	1 2	3		Unknown	2	5145	6001	11150	11150	AA	0:00:00	0:00:00		
1-178000000005-1	6/21/2004 11:27:09AM 6/21/2004 11:28:43AM	5 2	2		2039	2	5116	6003	6003	6003	MusicianIC D	0:00:49	0:00:36	0:00:00	0:00:04
1-178000000005-0	6/21/2004 11:25:35AM 6/21/2004 11:27:09AM	3 2	2		2039	2	5105	6003	6003	6003	MusicianIC D	0:00:06	0:01:05	0:00:12	0:00:51
1-178000000007-1	6/21/2004 11:26:20AM 6/21/2004 11:28:08AM	4 2	3		Unknown	2	5185	6003	6003	6003	MusicianIC D	0:00:58	0:00:28	0:00:06	0:00:15
1-178000000007-2	6/21/2004 11:28:08AM 6/21/2004 11:29:59AM	5 2	3		Unknown	2	5126	6003	6003	6003	MusicianIC D	0:00:09	0:01:15	0:00:03	0:00:00
1-178000000007-0	6/21/2004 11:25:51AM 6/21/2004 11:26:20AM	1 2	3		Unknown	2	5111	6001	11150	11150	AA	0:00:00	0:00:00		
1-178000000007-3	6/21/2004 11:29:59AM 6/21/2004 11:31:03AM	4 2	3		Unknown	2	5101	6003	6003	6003	MusicianIC D	0:00:07	0:00:37	0:00:00	0:00:00

All times are server time.

Report generated: 2/24/2009 5:09:36PM

T* -- Contact Type 1=incoming, 2=outgoing, 3=internal ,
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D** -- Contact Disposition 1=abandoned, 2=handled,
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T+ -- Originator/Destination Type 1 = agent, 2 = device,
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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN				T+ ID DN								
1-178000000010-0	6/21/2004 11:26:57AM 6/21/2004 11:27:09AM	3 2	1	gloriaxu	2124		2	5116	6003	6003	MusicianIC D	0:00:00	0:00:12		
1-178000000013-0	6/21/2004 11:28:02AM 6/21/2004 11:28:08AM	3 2	1	cyeo	2062		2	5126	6003	6003	MusicianIC D	0:00:00	0:00:06		
1-178000000014-0	6/21/2004 11:28:11AM 6/21/2004 11:28:40AM	1 2	3		Unknown		2	5171	6001	11150	AA	0:00:00	0:00:00		
1-178000000014-1	6/21/2004 11:28:40AM 6/21/2004 11:30:47AM	4 2	3		Unknown		2	5167	6002	6002	ICD	0:00:03	0:02:01	0:00:00	0:00:00
1-178000000015-0	6/21/2004 11:28:17AM 6/21/2004 11:29:42AM	3 2	2		2003		2	5139	6003	6003	MusicianIC D	0:00:05	0:00:37	0:00:30	0:00:00
1-178000000015-1	6/21/2004 11:29:42AM 6/21/2004 11:33:24AM	5 2	2		2003	1	gloriaxu	2124	2124	2124		0:00:00	0:01:31	0:00:00	0:00:00
1-178000000015-1	6/21/2004 11:29:42AM 6/21/2004 11:33:24AM	5 2	2		2003	1	gloriaxu	2124	2124	2124		0:00:00	0:03:40	0:00:01	0:00:53
1-178000000019-1	6/21/2004 11:29:54AM 6/21/2004 11:47:54AM	5 2	2		2039		2	5156	6003	6003	MusicianIC D	0:00:07	0:00:47	0:00:02	0:00:00
1-178000000019-1	6/21/2004 11:29:54AM 6/21/2004 11:47:54AM	5 2	2		2039		2	5156	6003	6003	MusicianIC D	0:00:07	0:04:34	0:00:00	0:00:00
1-178000000019-1	6/21/2004 11:29:54AM 6/21/2004 11:47:54AM	5 2	2		2039		2	5156	6003	6003	MusicianIC D	0:00:07	0:05:39	0:00:01	0:00:06
1-178000000019-0	6/21/2004 11:28:54AM 6/21/2004 11:29:54AM	3 2	2		2039		2	5155	6003	6003	MusicianIC D	0:00:07	0:00:35	0:00:06	0:00:00
1-178000000021-0	6/21/2004 11:29:12AM 6/21/2004 11:29:42AM	3 2	1	sdheepa	2005		1	gloriaxu	2124	2124		0:00:00	0:00:30		

All times are server time.

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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN				T+ ID DN								
1-178000000022-0	6/21/2004 11:29:35AM 6/21/2004 11:29:39AM	3 2	1 vlieu	2014			2 5128		6001	6001	AA	0:00:00	0:00:04		
1-178000000023-0	6/21/2004 11:29:48AM 6/21/2004 11:29:54AM	3 2	1 cyeo	2062			2 5156		6003	6003	MusicianIC D	0:00:00	0:00:06		
1-178000000024-0	6/21/2004 11:29:52AM 6/21/2004 11:30:06AM	1 2	3	Unknown			2 5184		6001	11150	AA	0:00:00	0:00:00		
1-178000000024-2	6/21/2004 11:31:53AM 6/21/2004 11:35:20AM	5 2	3	Unknown			2 5102		6003	6003	MusicianIC D	0:02:20	0:00:24	0:00:01	0:00:25
1-178000000024-1	6/21/2004 11:30:06AM 6/21/2004 11:31:53AM	4 2	3	Unknown			2 5186		6003	6003	MusicianIC D	0:00:30	0:00:56	0:00:02	0:00:00
1-178000000024-3	6/21/2004 11:35:20AM 6/21/2004 11:39:40AM	4 2	3	Unknown			2 5165		6003	6003	MusicianIC D	0:02:15	0:01:51	0:00:00	0:00:00
1-178000000026-0	6/21/2004 11:30:07AM 6/21/2004 11:30:27AM	1 2	3	Unknown			2 5110		6001	11150	AA	0:00:00	0:00:00		
1-178000000026-1	6/21/2004 11:30:27AM 6/21/2004 11:47:54AM	4 2	3	Unknown			2 5143		6003	6003	MusicianIC D	0:00:26	0:00:35	0:00:00	0:00:34
1-178000000029-0	6/21/2004 11:30:50AM 6/21/2004 11:30:52AM	3 2	1 sdheepa	2005			2 5198		6003	6003	MusicianIC D	0:00:00	0:00:02		
1-178000000031-0	6/21/2004 11:31:05AM 6/21/2004 11:31:28AM	1 2	3	Unknown			2 5112		6001	11150	AA	0:00:00	0:00:00		
1-178000000031-1	6/21/2004 11:31:28AM 6/21/2004 11:34:11AM	4 2	3	Unknown			2 5180		6003	6003	MusicianIC D	0:01:21	0:01:00	0:00:02	0:00:17
1-178000000031-2	6/21/2004 11:34:11AM 6/21/2004 11:34:52AM	5 1	3	Unknown			2 5134		6003	6003	MusicianIC D	0:00:10	0:00:00		

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T* -- Contact Type 1=incoming, 2=outgoing, 3=internal ,
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Detailed Call by Call CDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>			<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T*	D**	T+	ID	DN	T+ ID	DN								
1-178000000033-2	6/21/2004 11:43:56AM 6/21/2004 11:58:00AM	5	2	3		2908	1 vlieu	2014		2014	2014		0:00:00	0:00:49	0:00:00	0:00:00
1-178000000033-0	6/21/2004 11:31:16AM 6/21/2004 11:34:01AM	1	2	3		2908	2	5106		6003	6003	MusicianIC D	0:01:23	0:01:08	0:00:02	0:03:38
1-178000000033-1	6/21/2004 11:33:59AM 6/21/2004 11:34:01AM	3	2	1	valchou 2	2008	2	5123		6003	6003	MusicianIC D	0:03:51	0:01:47	0:00:06	0:00:24
1-178000000033-1	6/21/2004 11:33:59AM 6/21/2004 11:34:01AM	3	2	1	valchou 2	2008	2	5123		6003	6003	MusicianIC D	0:03:51	0:01:27	0:00:07	0:00:00
1-178000000034-0	6/21/2004 11:31:31AM 6/21/2004 11:31:35AM	3	1	2		2017	2	5142		6002	6002	ICD	0:00:02	02:57:11	0:00:00	0:00:00
1-178000000036-4	6/21/2004 11:52:19AM 6/21/2004 12:18:10PM	5	2	2		2017	2	5111		6003	6003	MusicianIC D	0:05:27	0:07:40	0:00:00	01:14:13
1-178000000036-2	6/21/2004 11:43:57AM 6/21/2004 11:44:16AM	5	2	2		2017	2	5164		6001	6001	AA	0:00:00	0:00:00		
1-178000000036-1	6/21/2004 11:36:15AM 6/21/2004 11:43:57AM	5	2	2		2017	2	5193		6003	6003	MusicianIC D	0:01:26	0:06:00	0:00:02	0:00:00
1-178000000036-3	6/21/2004 11:44:16AM 6/21/2004 11:52:19AM	4	2	2		2017	2	5124		6003	6003	MusicianIC D	0:04:30	0:00:00	0:00:00	0:00:00
1-178000000036-3	6/21/2004 11:44:16AM 6/21/2004 11:52:19AM	4	2	2		2017	2	5124		6003	6003	MusicianIC D	0:04:30	0:03:02	0:00:07	0:01:39
1-178000000036-0	6/21/2004 11:31:38AM 6/21/2004 11:36:15AM	3	2	2		2017	2	5178		6003	6003	MusicianIC D	0:02:33	0:01:46	0:00:07	0:00:18
1-178000000037-2	6/21/2004 11:33:13AM 6/21/2004 11:36:49AM	4	2	2		2136	2	5162		6003	6003	MusicianIC D	0:02:51	0:00:33	0:00:00	0:00:00

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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T*	D**	T+	ID	DN	T+ ID	DN							
1-178000000037-0	6/21/2004 11:31:44AM 6/21/2004 11:32:42AM	3	2	2		2136	2	5158	6001	6001	AA	0:00:00	0:00:00		
1-178000000037-1	6/21/2004 11:32:42AM 6/21/2004 11:33:13AM	4	2	2		2136	2	5100	6001	6001	AA	0:00:00	0:00:00		
1-178000000038-0	6/21/2004 11:31:46AM 6/21/2004 11:32:01AM	1	2	3		Unknown	2	5192	6001	11150	AA	0:00:00	0:00:00		
1-178000000039-0	6/21/2004 11:31:50AM 6/21/2004 11:31:51AM	3	2	1	gloriaxu	2124	1 vmithba o	2015	2015	2015		0:00:00	0:00:02		
1-178000000040-0	6/21/2004 11:31:50AM 6/21/2004 11:31:53AM	3	2	1	vlieu	2014	2	5102	6003	6003	MusicianIC D	0:00:00	0:00:02		
1-178000000041-1	6/21/2004 11:32:32AM 6/21/2004 11:32:48AM	4	2	3		Unknown	2	5135	6001	6001	AA	0:00:00	0:00:00		
1-178000000041-0	6/21/2004 11:32:15AM 6/21/2004 11:32:33AM	1	2	3		Unknown	2	5118	6001	11150	AA	0:00:00	0:00:00		
1-178000000041-2	6/21/2004 11:32:48AM 6/21/2004 11:36:13AM	4	2	3		Unknown	2	5159	6003	6003	MusicianIC D	0:02:31	0:00:35	0:00:02	0:00:00
1-178000000041-3	6/21/2004 11:36:13AM 6/21/2004 11:39:56AM	5	2	3		Unknown	2	5114	6003	6003	MusicianIC D	0:02:29	0:00:54	0:00:00	0:01:08
1-178000000042-0	6/21/2004 11:32:16AM 6/21/2004 11:32:18AM	3	2	1	cyeo	2062	1 sdheepa	2005	2005	2005		0:00:00	0:00:02		
1-178000000043-0	6/21/2004 11:32:23AM 6/21/2004 11:36:11AM	3	2	2		2019	2	5113	6003	6003	MusicianIC D	0:02:53	0:00:33	0:00:06	0:00:00
1-178000000046-1	6/21/2004 11:33:25AM 6/21/2004 11:37:02AM	4	2	3		Unknown	2	5160	6003	6003	MusicianIC D	0:02:39	0:00:37	0:00:02	0:01:16

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T+ -- Originator/Destination Type 1 = agent, 2 = device,
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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN				T+ ID DN								
1-178000000046-2	6/21/2004 11:37:02AM 6/21/2004 11:55:11AM	5 2	3		Unknown		2 5190		6003	6003	MusicianIC D	0:03:49	0:02:39	0:00:02	0:00:33
1-178000000046-2	6/21/2004 11:37:02AM 6/21/2004 11:55:11AM	5 2	3		Unknown		2 5190		6003	6003	MusicianIC D	0:03:49	0:07:49	0:00:00	0:00:00
1-178000000046-0	6/21/2004 11:33:13AM 6/21/2004 11:33:25AM	1 2	3		Unknown		2 5107		6001	11150	AA	0:00:00	0:00:00		
1-178000000048-0	6/21/2004 11:34:09AM 6/21/2004 11:34:11AM	3 2	1	vlieu	2014		2 5134		6003	6003	MusicianIC D	0:00:00	0:00:02		
1-178000000049-0	6/21/2004 11:34:12AM 6/21/2004 11:37:36AM	3 2	2		2021		2 5129		6002	6002	ICD	0:00:03	0:02:57	0:00:00	0:00:00
1-178000000049-0	6/21/2004 11:34:12AM 6/21/2004 11:37:36AM	3 2	2		2021		2 5129		6002	6002	ICD	0:00:03	0:03:17	0:00:02	0:00:00
1-178000000051-1	6/21/2004 11:34:47AM 6/21/2004 11:40:25AM	4 2	3		Unknown		2 5122		6003	6003	MusicianIC D	0:01:48	0:03:32	0:00:00	0:00:00
1-178000000051-0	6/21/2004 11:34:18AM 6/21/2004 11:34:47AM	1 2	3		Unknown		2 5175		6001	11150	AA	0:00:00	0:00:00		
1-178000000054-0	6/21/2004 11:34:36AM 6/21/2004 11:34:39AM	3 2	1	chli	2894		1 vmithba o	2015	2015	2015		0:00:00	0:00:02		
1-178000000055-0	6/21/2004 11:34:41AM 6/21/2004 11:36:01AM	3 1	2		2034		2 5152		6003	6003	MusicianIC D	0:01:11	0:00:00		
1-178000000056-0	6/21/2004 11:34:54AM 6/21/2004 11:34:56AM	3 2	1	vlieu	2014		2 5130		6001	6001	AA	0:00:00	0:00:02		
1-178000000057-0	6/21/2004 11:35:00AM 6/21/2004 11:37:59AM	3 2	2		2035		2 5161		6002	6002	ICD	0:02:36	0:00:21	0:00:00	0:00:00

All times are server time.

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T+ -- Originator/Destination Type 1 = agent, 2 = device,
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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN	T+ ID DN											
1-178000000060-1	6/21/2004 11:36:12AM 6/21/2004 11:39:13AM	4 2	3		2006	2	5179	6003	6003	6003	MusicianIC D	0:01:52	0:00:48	0:00:02	0:00:17
1-178000000060-2	6/21/2004 11:39:11AM 6/21/2004 11:39:13AM	3 2	1 vlieu	2014	2	5137	6003	6003	6003	6003	MusicianIC D	0:00:21	0:00:02		
1-178000000060-0	6/21/2004 11:35:35AM 6/21/2004 11:36:12AM	1 2	3		2006	2	5183	6001	6001	6001	AA	0:00:00	0:00:00		
1-178000000061-0	6/21/2004 11:36:05AM 6/21/2004 11:36:11AM	3 2	1 johnnlee	2004	2	4242	4242	4242	4242	4242		0:00:00	0:00:07		
1-178000000062-0	6/21/2004 11:36:07AM 6/21/2004 11:36:39AM	1 2	3		Unknown	2	5117	6001	11150	11150	AA	0:00:00	0:00:00		
1-178000000062-1	6/21/2004 11:36:39AM 6/21/2004 11:58:00AM	4 2	3		Unknown	2	5146	6003	6003	6003	MusicianIC D	0:02:44	0:00:36	0:00:03	0:00:00
1-178000000062-2	6/21/2004 11:40:25AM 6/21/2004 11:58:00AM	5 2	3		Unknown	2	5150	6003	6003	6003	MusicianIC D	0:03:25	0:01:57	0:00:00	0:00:00
1-178000000063-0	6/21/2004 11:36:08AM 6/21/2004 11:36:15AM	3 2	1 gloriayu	2124	2	5193	6003	6003	6003	6003	MusicianIC D	0:00:00	0:00:07		
1-178000000064-0	6/21/2004 11:36:10AM 6/21/2004 11:36:13AM	3 2	1 vlieu	2014	2	5114	6003	6003	6003	6003	MusicianIC D	0:00:00	0:00:02		
1-178000000067-0	6/21/2004 11:36:28AM 6/21/2004 11:53:41AM	3 2	2		2034	2	5136	6003	6003	6003	MusicianIC D	0:06:10	0:01:03	0:00:00	0:00:00
1-178000000067-0	6/21/2004 11:36:28AM 6/21/2004 11:53:41AM	3 2	2		2034	2	5136	6003	6003	6003	MusicianIC D	0:06:10	0:00:36	0:00:02	0:00:12
1-178000000067-0	6/21/2004 11:36:28AM 6/21/2004 11:53:41AM	3 2	2		2034	2	5136	6003	6003	6003	MusicianIC D	0:06:10	0:00:00	0:00:00	0:00:00

All times are server time.

Report generated: 2/24/2009 5:09:36PM

T* -- Contact Type 1=incoming, 2=outgoing, 3=internal,
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T+ -- Originator/Destination Type 1 = agent, 2 = device,
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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

Node ID - Session ID - Sequence No.	Start Time		Contact		Originator		Destination		Called	Original	Application	Queue	Talk	Hold	Work		
		End Time	T*	D**	T+	ID	DN	T+	ID	DN	Number	CalledNo	Name	Time	Time	Time	Time
1-178000000067-0	6/21/2004	11:36:28AM	3	2	2		2034	2		5136	6003	6003	MusicianIC	0:06:10	0:00:55	0:00:07	0:00:11
	6/21/2004	11:53:41AM											D				
1-178000000070-0	6/21/2004	11:36:56AM	3	2	2		2136	2		5181	6003	6003	MusicianIC	0:03:21	0:00:16	0:00:00	0:00:00
	6/21/2004	11:40:46AM											D				
1-178000000071-0	6/21/2004	11:37:00AM	3	2	1	vlieu	2014	2		5190	6003	6003	MusicianIC	0:00:00	0:00:02		
	6/21/2004	11:37:02AM											D				
1-178000000072-2	6/21/2004	11:38:35AM	4	2	3		Unknown	2		5195	6003	6003	MusicianIC	0:03:41	0:01:11	0:00:00	0:00:00
	6/21/2004	11:58:00AM											D				
1-178000000072-0	6/21/2004	11:37:03AM	1	2	3		Unknown	2		5132	6001	11150	AA	0:00:00	0:00:00		
	6/21/2004	11:38:01AM															
1-178000000072-1	6/21/2004	11:38:01AM	4	2	3		Unknown	2		5151	6001	6001	AA	0:00:00	0:00:00		
	6/21/2004	11:38:35AM															
1-178000000076-0	6/21/2004	11:38:01AM	1	2	3		2044	2		5154	6003	6003	MusicianIC	0:02:44	0:01:42	0:00:00	0:00:05
	6/21/2004	11:42:36AM											D				
1-178000000077-0	6/21/2004	11:38:09AM	3	2	2		2039	2		5125	6003	6003	MusicianIC	0:02:44	0:00:40	0:00:09	0:00:15
	6/21/2004	11:42:00AM											D				
1-178000000077-1	6/21/2004	11:42:00AM	5	2	2		2039	2		5188	6003	6003	MusicianIC	0:01:56	0:01:28	0:00:00	0:01:43
	6/21/2004	11:45:35AM											D				
1-178000000078-0	6/21/2004	11:38:16AM	3	2	1	gloriaxu	2124	2		5174	6003	6003	MusicianIC	0:00:00	0:00:06		
	6/21/2004	11:38:22AM											D				
1-178000000082-1	6/21/2004	11:48:05AM	5	2	3		2883	1	gloriaxu	2124	2124	2124		0:00:00	0:00:28	0:00:00	0:00:30
	6/21/2004	11:48:34AM															
1-178000000082-0	6/21/2004	11:39:15AM	1	2	3		2883	2		5109	6003	6003	MusicianIC	0:04:28	0:02:44	0:01:27	0:00:00
	6/21/2004	11:48:05AM											D				

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Report generated:

2/24/2009 5:09:36PM

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Detailed Call by Call CDDR Report

Start Date Selected - End Date Selected

Node ID - Session ID - Sequence No.	Start Time		Contact		Originator		Destination		Called	Original	Application	Queue	Talk	Hold	Work		
	End Time		T*	D**	T+	ID	DN	T+	ID	DN	Number	CalledNo	Name	Time	Time	Time	Time
1-178000000085-0	6/21/2004	11:39:50AM	1	1	3		2006	2		5104	6003	6003	MusicianIC	0:00:56	0:00:00		
	6/21/2004	11:40:59AM											D				
1-178000000086-0	6/21/2004	11:40:00AM	1	1	3		Unknown	2		5163	6001	11150	AA	0:00:00	0:00:00		
	6/21/2004	11:40:32AM															
1-178000000087-0	6/21/2004	11:40:10AM	3	2	1	vlieu	2014	2		5170	6003	6003	MusicianIC	0:00:00	0:00:02		
	6/21/2004	11:40:13AM											D				
1-178000000088-0	6/21/2004	11:40:15AM	2	2	1	vlieu	2014	3						0:00:00	0:00:02		
	6/21/2004	11:40:16AM															
1-178000000089-0	6/21/2004	11:40:21AM	3	2	1	valchou	2008	2		5150	6003	6003	MusicianIC	0:00:00	0:00:04		
	6/21/2004	11:40:25AM			2								D				
1-178000000092-1	6/21/2004	11:41:11AM	4	2	3		Unknown	2		5189	6003	6003	MusicianIC	0:05:08	0:00:27	0:00:03	0:00:26
	6/21/2004	11:47:08AM											D				
1-178000000092-0	6/21/2004	11:40:35AM	1	2	3		Unknown	2		5127	6001	11150	AA	0:00:00	0:00:00		
	6/21/2004	11:41:11AM															
1-178000000092-2	6/21/2004	11:47:08AM	5	2	3		Unknown	2		5119	6003	6003	MusicianIC	0:06:21	0:01:22	0:00:00	0:00:30
	6/21/2004	12:08:05PM											D				
1-178000000094-0	6/21/2004	11:40:53AM	3	2	2		2136	2		5168	6003	6003	MusicianIC	0:04:53	0:00:43	0:00:04	0:00:00
	6/21/2004	12:08:05PM											D				
1-178000000094-1	6/21/2004	11:46:41AM	5	2	2		2136	2		5149	6003	6003	MusicianIC	0:06:50	0:00:44	0:00:00	0:00:00
	6/21/2004	11:54:22AM											D				
1-178000000096-0	6/21/2004	11:41:51AM	3	2	1	gloriayu	2124	2		5188	6003	6003	MusicianIC	0:00:00	0:00:10		
	6/21/2004	11:42:00AM											D				
1-178000000097-0	6/21/2004	11:42:01AM	1	2	3		Unknown	2		5157	6001	11150	AA	0:00:00	0:00:00		
	6/21/2004	11:42:13AM															

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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN				T+ ID DN								
1-178000000097-1	6/21/2004 11:42:13AM 6/21/2004 11:48:36AM	4 2	3		Unknown		2 5131		6003	6003	MusicianIC D	0:05:00	0:01:07	0:00:00	0:00:50
1-178000000099-2	6/21/2004 11:48:41AM 6/21/2004 11:57:55AM	5 2	3		Unknown		2 5138		6003	6003	MusicianIC D	0:06:27	0:02:24	0:00:00	0:00:00
1-178000000099-1	6/21/2004 11:42:52AM 6/21/2004 11:48:41AM	4 2	3		Unknown		2 5176		6003	6003	MusicianIC D	0:04:23	0:00:56	0:00:02	0:00:33
1-178000000099-0	6/21/2004 11:42:27AM 6/21/2004 11:42:52AM	1 2	3		Unknown		2 5140		6001	11150	AA	0:00:00	0:00:00		
1-178000000100-0	6/21/2004 11:42:33AM 6/21/2004 11:43:10AM	3 2	2		2035		2 5166		6002	6002	ICD	0:00:02	0:00:33	0:00:00	0:00:00
1-178000000103-0	6/21/2004 11:43:13AM 6/21/2004 11:43:15AM	3 2	1	vlieu	2014		2 5153		6003	6003	MusicianIC D	0:00:00	0:00:03		
1-178000000104-0	6/21/2004 11:43:13AM 6/21/2004 11:43:36AM	1 2	3		2044		2 5147		6001	6001	AA	0:00:00	0:00:00		
1-178000000105-0	6/21/2004 11:43:45AM 6/21/2004 11:44:03AM	1 2	3		2044		2 5169		6001	6001	AA	0:00:00	0:00:00		
1-178000000106-0	6/21/2004 11:43:49AM 6/21/2004 11:43:56AM	3 2	1	gloriaxu	2124		1 vlieu 2014		2014	2014		0:00:00	0:00:07		
1-178000000108-0	6/21/2004 11:43:55AM 6/21/2004 11:43:57AM	3 2	1	vmithba o	2015		2 5164		6001	6001	AA	0:00:00	0:00:03		
1-178000000112-0	6/21/2004 11:44:09AM 6/21/2004 11:45:17AM	1 1	3		2044		2 5148		6001	6001	AA	0:00:00	0:00:00		
1-178000000113-0	6/21/2004 11:44:52AM 6/21/2004 11:45:31AM	1 1	3		2908		2 5197		6003	6003	MusicianIC D	0:00:04	0:00:00		

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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T*	D**	T+	ID	DN	T+ ID	DN							
1-178000000114-0	6/21/2004 11:45:08AM 6/21/2004 11:45:28AM	1	2	3		Unknown	2	5133	6001	11150	AA	0:00:00	0:00:00		
1-178000000114-1	6/21/2004 11:45:28AM 6/21/2004 11:52:33AM	4	2	3		Unknown	2	5141	6003	6003	MusicianIC D	0:03:43	0:02:47	0:00:15	0:00:00
1-178000000114-1	6/21/2004 11:45:28AM 6/21/2004 11:52:33AM	4	2	3		Unknown	2	5141	6003	6003	MusicianIC D	0:03:43	0:01:46	0:00:00	0:00:00
1-178000000116-1	6/21/2004 11:49:53AM 6/21/2004 11:56:41AM	5	2	2		2021	2	5177	6003	6003	MusicianIC D	0:05:47	0:00:43	0:00:00	0:00:17
1-178000000116-0	6/21/2004 11:45:24AM 6/21/2004 11:49:53AM	3	2	2		2021	2	5194	6003	6003	MusicianIC D	0:03:41	0:00:32	0:00:01	0:03:10
1-178000000116-0	6/21/2004 11:45:24AM 6/21/2004 11:49:53AM	3	2	2		2021	2	5194	6003	6003	MusicianIC D	0:03:41	0:00:00	0:00:00	0:00:00
1-178000000117-0	6/21/2004 11:45:27AM 6/21/2004 11:46:00AM	1	2	3		2044	2	5144	6001	6001	AA	0:00:00	0:00:00		
1-178000000118-1	6/21/2004 11:46:16AM 6/21/2004 11:47:22AM	5	2	2		2035	1	vmithba o	2015	2015	2015	0:00:00	0:01:06	0:00:00	0:00:00
1-178000000118-0	6/21/2004 11:45:38AM 6/21/2004 11:46:16AM	3	2	2		2035	2	5115	6002	6002	ICD	0:00:03	0:00:19	0:00:13	0:00:00
1-178000000121-0	6/21/2004 11:46:03AM 6/21/2004 11:46:16AM	3	2	1	chli	2894	1	vmithba o	2015	2015	2015	0:00:00	0:00:14		
1-178000000122-0	6/21/2004 11:46:15AM 6/21/2004 11:46:23AM	3	2	1	gloriaxu	2124	2	5196	6003	6003	MusicianIC D	0:00:00	0:00:07		
1-178000000123-1	6/21/2004 11:53:47AM 6/21/2004 11:54:02AM	5	2	3		2044	2	5126	6001	6001	AA	0:00:00	0:00:00		

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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

Node ID - Session ID - Sequence No.	Start Time		Contact		Originator		Destination			Called	Original	Application	Queue	Talk	Hold	Work	
		End Time	T*	D**	T+	ID	DN	T+	ID	DN	Number	CalledNo	Name	Time	Time	Time	Time
1-178000000123-0	6/21/2004	11:46:27AM	1	2	3		2044	2		5182	6003	6003	MusicianIC	0:06:33	0:00:30	0:00:01	0:00:55
	6/21/2004	11:54:02AM											D				
1-178000000125-0	6/21/2004	11:46:37AM	3	2	1	valchou	2008	2		5149	6003	6003	MusicianIC	0:00:00	0:00:05		
	6/21/2004	11:46:41AM			2								D				
1-178000000126-0	6/21/2004	11:46:38AM	3	2	1	sdheepa	2005	1	gloriaxu	2124	2124	2124		0:00:00	0:01:27		
	6/21/2004	11:48:05AM															
1-178000000127-0	6/21/2004	11:47:05AM	3	2	1	vlieu	2014	2		5119	6003	6003	MusicianIC	0:00:00	0:00:03		
	6/21/2004	11:47:08AM											D				
1-178000000128-0	6/21/2004	11:47:09AM	1	2	3		Unknown	2		5172	6001	11150	AA	0:00:00	0:00:00		
	6/21/2004	11:47:24AM															
1-178000000128-2	6/21/2004	11:55:24AM	5	2	3		Unknown	2		5143	6003	6003	MusicianIC	0:06:40	0:02:12	0:00:00	0:00:00
	6/21/2004	12:04:32PM											D				
1-178000000128-1	6/21/2004	11:47:24AM	4	2	3		Unknown	2		5108	6003	6003	MusicianIC	0:07:08	0:00:32	0:00:02	0:00:22
	6/21/2004	11:55:24AM											D				
1-178000000129-0	6/21/2004	11:47:12AM	2	2	1	johnnlee	2004	3						0:00:00	0:00:02		
	6/21/2004	11:47:14AM															
1-178000000132-0	6/21/2004	11:47:26AM	3	2	2		2035	2		5120	6003	6003	MusicianIC	0:06:52	0:00:51	0:00:03	0:00:00
	6/21/2004	12:18:10PM											D				
1-178000000132-1	6/21/2004	11:55:24AM	5	2	2		2035	2		5110	6003	6003	MusicianIC	0:06:52	0:01:44	0:00:00	0:00:24
	6/21/2004	12:04:05PM											D				
1-178000000134-0	6/21/2004	11:47:49AM	3	2	2		2039	2		5173	6003	6003	MusicianIC	0:08:32	0:00:46	0:00:00	0:00:03
	6/21/2004	12:05:09PM											D				
1-178000000134-0	6/21/2004	11:47:49AM	3	2	2		2039	2		5173	6003	6003	MusicianIC	0:08:32	0:01:05	0:00:07	0:00:05
	6/21/2004	12:05:09PM											D				

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Detailed Call by Call CCDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN	T+ ID DN											
1-178000000137-0	6/21/2004 11:48:37AM 6/21/2004 11:55:40AM	1 2	3	2883	2	5187	6003	6003	6003	6003	MusicianIC D	0:06:30	0:00:23	0:00:01	0:00:00
1-178000000137-1	6/21/2004 11:55:40AM 6/21/2004 11:57:08AM	5 2	3	2883	1 vmithba o	2015	2015	2015	2015	2015		0:00:00	0:01:28	0:00:00	0:00:00
1-178000000138-0	6/21/2004 11:48:39AM 6/21/2004 11:48:41AM	3 2	1 vlieu	2014	2	5138	6003	6003	6003	6003	MusicianIC D	0:00:00	0:00:02		
1-178000000140-0	6/21/2004 11:49:09AM 6/21/2004 11:57:25AM	1 2	3	2006	2	5121	6003	6003	6003	6003	MusicianIC D	0:06:17	0:01:39	0:00:00	0:00:00
1-178000000143-0	6/21/2004 11:49:52AM 6/21/2004 11:49:53AM	3 2	1 vlieu	2014	2	5177	6003	6003	6003	6003	MusicianIC D	0:00:00	0:00:02		
1-178000000144-0	6/21/2004 11:50:05AM 6/21/2004 11:50:22AM	1 2	3	Unknown	2	5103	6001	11150	11150	11150	AA	0:00:00	0:00:00		
1-178000000145-0	6/21/2004 11:50:31AM 6/21/2004 11:50:46AM	3 2	1 vmithba o	2015	1 chli	2894	2894	2894	2894	2894		0:00:00	0:00:15		
1-178000000146-0	6/21/2004 11:50:40AM 6/21/2004 11:50:58AM	1 2	3	Unknown	2	5145	6001	11150	11150	11150	AA	0:00:00	0:00:00		
1-178000000146-1	6/21/2004 11:50:58AM 6/21/2004 11:57:05AM	4 2	3	Unknown	2	5105	6003	6003	6003	6003	MusicianIC D	0:04:58	0:00:48	0:00:06	0:00:00
1-178000000146-2	6/21/2004 11:57:05AM 6/21/2004 12:06:10PM	5 2	3	Unknown	2	5142	6003	6003	6003	6003	MusicianIC D	0:08:04	0:00:53	0:00:00	0:00:00
1-178000000146-2	6/21/2004 11:57:05AM 6/21/2004 12:06:10PM	5 2	3	Unknown	2	5142	6003	6003	6003	6003	MusicianIC D	0:08:04	0:00:00	0:00:00	0:00:00
1-178000000147-1	6/21/2004 11:57:43AM 6/21/2004 11:58:37AM	5 1	2	2040	2	5158	6001	6001	6001	6001	AA	0:00:00	0:00:00		

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Detailed Call by Call CDR Report

Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN				T+ ID DN								
1-178000000147-0	6/21/2004 11:51:33AM 6/21/2004 11:57:43AM	3 2	2		2040		2	5191	6003	6003	MusicianIC D	0:05:26	0:00:30	0:00:02	0:00:22
1-178000000148-0	6/21/2004 11:52:04AM 6/21/2004 11:58:46AM	1 2	3		2903		2	5199	6003	6003	MusicianIC D	0:05:14	0:01:18	0:00:00	0:00:00
1-178000000148-0	6/21/2004 11:52:04AM 6/21/2004 11:58:46AM	1 2	3		2903		2	5199	6003	6003	MusicianIC D	0:05:14	0:00:00	0:00:00	0:00:00
1-178000000149-0	6/21/2004 11:52:11AM 6/21/2004 11:52:19AM	3 2	1	gloriaxu	2124		2	5111	6003	6003	MusicianIC D	0:00:00	0:00:07		
1-178000000153-0	6/21/2004 11:53:33AM 6/21/2004 11:53:46AM	1 2	3		Unknown		2	5185	6001	11150	AA	0:00:00	0:00:00		
1-178000000154-0	6/21/2004 11:53:44AM 6/21/2004 12:00:29PM	3 2	2		2034		2	5116	6003	6003	MusicianIC D	0:05:20	0:01:19	0:00:00	0:00:00
1-178000000154-0	6/21/2004 11:53:44AM 6/21/2004 12:00:29PM	3 2	2		2034		2	5116	6003	6003	MusicianIC D	0:05:20	0:00:00	0:00:00	0:00:00
1-178000000154-0	6/21/2004 11:53:44AM 6/21/2004 12:00:29PM	3 2	2		2034		2	5116	6003	6003	MusicianIC D	0:05:20	0:00:00	0:00:00	0:00:00
1-178000000156-0	6/21/2004 11:53:45AM 6/21/2004 11:53:47AM	3 2	1	vlieu	2014		2	5126	6001	6001	AA	0:00:00	0:00:02		
1-178000000157-0	6/21/2004 11:54:08AM 6/21/2004 11:54:33AM	1 1	3		Unknown		2	5171	6001	11150	AA	0:00:00	0:00:00		
1-178000000158-0	6/21/2004 11:54:11AM 6/21/2004 12:02:13PM	1 2	3		2908		2	5139	6003	6003	MusicianIC D	0:04:27	0:03:03	0:00:16	0:00:00
1-178000000158-0	6/21/2004 11:54:11AM 6/21/2004 12:02:13PM	1 2	3		2908		2	5139	6003	6003	MusicianIC D	0:04:27	0:02:21	0:00:00	0:00:04

All times are server time.

Report generated: 2/24/2009 5:09:36PM

T* -- Contact Type 1=incoming, 2=outgoing, 3=internal ,
4=redirect, 5=transfer-in
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Start Date Selected - End Date Selected

<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN	T+ ID DN											
1-178000000160-0	6/21/2004 11:54:26AM 6/21/2004 11:54:28AM	3 1	2		2136	2	5167	6001	6001	AA	0:00:00	0:00:00			
1-178000000161-1	6/21/2004 11:54:45AM 6/21/2004 12:01:37PM	4 2	2		2136	2	5156	6003	6003	MusicianIC D	0:05:48	0:00:39	0:00:04	0:00:43	
1-178000000161-2	6/21/2004 12:01:37PM 6/21/2004 12:08:42PM	5 2	2		2136	2	5113	6003	6003	MusicianIC D	0:06:11	0:00:47	0:00:00	0:00:00	
1-178000000161-0	6/21/2004 11:54:31AM 6/21/2004 11:54:45AM	3 2	2		2136	2	5155	6001	6001	AA	0:00:00	0:00:00			
1-178000000162-0	6/21/2004 11:54:41AM 6/21/2004 12:02:14PM	1 2	3		2044	2	5128	6003	6003	MusicianIC D	0:05:40	0:01:33	0:00:07	0:00:00	
1-178000000165-1	6/21/2004 11:55:07AM 6/21/2004 12:03:26PM	4 2	3		Unknown	2	5101	6003	6003	MusicianIC D	0:06:54	0:01:09	0:00:00	0:00:51	
1-178000000165-0	6/21/2004 11:54:53AM 6/21/2004 11:55:07AM	1 2	3		Unknown	2	5184	6001	11150	AA	0:00:00	0:00:00			
1-178000000167-1	6/21/2004 11:55:25AM 6/21/2004 12:28:16PM	4 2	3		Unknown	2	5198	6003	6003	MusicianIC D	0:07:35	0:00:00	0:00:00	0:00:00	
1-178000000167-1	6/21/2004 11:55:25AM 6/21/2004 12:28:16PM	4 2	3		Unknown	2	5198	6003	6003	MusicianIC D	0:07:35	0:01:28	0:00:01	0:06:31	
1-178000000167-0	6/21/2004 11:55:15AM 6/21/2004 11:55:25AM	1 2	3		Unknown	2	5186	6001	11150	AA	0:00:00	0:00:00			
1-178000000167-2	6/21/2004 12:04:42PM 6/21/2004 12:08:10PM	5 1	3		Unknown	2	5107	6003	6003	MusicianIC D	0:03:11	0:00:00			
1-178000000168-0	6/21/2004 11:55:20AM 6/21/2004 11:55:24AM	3 2	1	valchou 2	2008	2	5110	6003	6003	MusicianIC D	0:00:00	0:00:03			

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<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN				T+ ID DN								
1-178000000169-0	6/21/2004 11:55:22AM 6/21/2004 11:55:24AM	3 2	1 vlieu	2014			2 5143		6003	6003	MusicianIC D	0:00:00	0:00:02		
1-178000000171-0	6/21/2004 11:55:36AM 6/21/2004 11:55:43AM	3 2	1 gloriayu	2124			2 5112		6003	6003	MusicianIC D	0:00:00	0:00:07		
1-178000000172-0	6/21/2004 11:55:38AM 6/21/2004 11:55:40AM	3 2	1 johnnlee	2004			1 vmithba o	2015	2015	2015		0:00:00	0:00:02		
1-178000000175-1	6/21/2004 11:56:14AM 6/21/2004 12:02:05PM	4 1	3		Unknown		2 5180		6003	6003	MusicianIC D	0:05:37	0:00:00		
1-178000000175-0	6/21/2004 11:56:00AM 6/21/2004 11:56:14AM	1 2	3		Unknown		2 5106		6001	11150	AA	0:00:00	0:00:00		
1-178000000177-0	6/21/2004 11:56:59AM 6/21/2004 11:57:05AM	3 2	1 gloriayu	2124			2 5142		6003	6003	MusicianIC D	0:00:00	0:00:06		
1-178000000180-0	6/21/2004 11:57:09AM 6/21/2004 12:07:37PM	1 2	3		2883		2 5178		6003	6003	MusicianIC D	0:00:46	0:00:47	0:00:08	0:00:27
1-178000000182-0	6/21/2004 11:57:41AM 6/21/2004 11:57:43AM	3 2	1 vlieu	2014			2 5158		6001	6001	AA	0:00:00	0:00:02		
1-178000000185-0	6/21/2004 11:58:41AM 6/21/2004 12:07:30PM	3 2	2		2040		2 5192		6003	6003	MusicianIC D	0:07:23	0:01:17	0:00:00	0:00:00
1-178000000185-0	6/21/2004 11:58:41AM 6/21/2004 12:07:30PM	3 2	2		2040		2 5192		6003	6003	MusicianIC D	0:07:23	0:00:00	0:00:00	0:00:00
1-178000000187-0	6/21/2004 11:58:48AM 6/21/2004 12:07:25PM	1 1	3		2903		2 5102		6003	6003	MusicianIC D	0:08:27	0:00:00		
1-178000000190-0	6/21/2004 11:59:35AM 6/21/2004 11:59:51AM	3 2	1 vmithba o	2015			1 gloriayu	2124	2124	2124		0:00:00	0:00:17		

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<u>Node ID - Session ID - Sequence No.</u>	<u>Start Time End Time</u>	<u>Contact</u>		<u>Originator</u>			<u>Destination</u>		<u>Called Number</u>	<u>Original CalledNo</u>	<u>Application Name</u>	<u>Queue Time</u>	<u>Talk Time</u>	<u>Hold Time</u>	<u>Work Time</u>
T* D** T+ ID DN		T* D**	T+ ID DN				T+ ID DN								
1-178000000192-0	6/21/2004 12:00:32PM 6/21/2004 12:09:56PM	3 2	2		2034		2	5118	6003	6003	MusicianIC D	0:06:50	0:02:21	0:00:00	0:00:00
1-178000000194-0	6/21/2004 12:01:32PM 6/21/2004 12:01:37PM	3 2	1 vlieu		2014		2	5113	6003	6003	MusicianIC D	0:00:00	0:00:04		
1-178000000195-0	6/21/2004 12:01:37PM 6/21/2004 12:02:04PM	1 2	3		Unknown		2	5135	6001	11150	AA	0:00:00	0:00:00		
1-178000000195-1	6/21/2004 12:02:04PM 6/21/2004 12:08:20PM	4 1	3		Unknown		2	5100	6003	6003	MusicianIC D	0:05:41	0:00:00		
1-178000000196-0	6/21/2004 12:02:07PM 6/21/2004 12:02:14PM	3 2	1 johnnlee		2004		2	4080	4080	4080		0:00:00	0:00:07		
1-178000000197-0	6/21/2004 12:02:08PM 6/21/2004 12:02:18PM	1 2	3		Unknown		2	5159	6001	11150	AA	0:00:00	0:00:00		
1-178000000197-1	6/21/2004 12:02:18PM 6/21/2004 12:07:32PM	4 1	3		Unknown		2	5162	6003	6003	MusicianIC D	0:05:00	0:00:00		
1-178000000206-0	6/21/2004 12:04:40PM 6/21/2004 12:04:42PM	3 2	1 vlieu		2014		2	5107	6003	6003	MusicianIC D	0:00:00	0:00:02		
1-178000000210-0	6/21/2004 12:06:27PM 6/21/2004 12:06:35PM	3 2	1 gloriayu		2124		2	5160	6003	6003	MusicianIC D	0:00:00	0:00:09		