



APPENDIX **B**

Supporting International Users

Translated and localized versions of the Cisco Unified IP Phones are available in several languages. If you are supporting Cisco Unified IP Phones in a non-English environment, see the “[Installing the Cisco Unified Communications Manager Locale Installer](#)” section on page B-1 to ensure that the phones are set up properly for your users.

Prior to deploying the wireless IP phones, download the locale installer for the firmware releases and configure the languages in Cisco Unified Communications Manager.

You can obtain translated documentation for the Cisco Unified IP Phones at this URL:

http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_translated_end_user_guides_list.html

Installing the Cisco Unified Communications Manager Locale Installer

If you are using Cisco Unified IP Phones in a locale other than English (United States), you must install the locale-specific version of the Cisco Unified Communications Manager Locale Installer on every Cisco Unified Communications Manager server in the cluster. Installing the locale installer ensures that you have the latest translated text, user and network locales, and country-specific phone tones available for the Cisco Unified IP Phones.

To provide localized versions of the Cisco Unified Wireless IP Phone 7921G, follow these steps:

Procedure

- Step 1** Download the locale-specific version of the Cisco Unified Communications Manager Locale Installer at this URL:
<http://www.cisco.com/kobayashi/sw-center/telephony/callmgr/locale-installer.shtml>.



Note All languages may not be immediately available, so continue to check the website for updates.

- Step 2** Install the locale-specific version of the Cisco Unified Communications Manager Locale Installer on every Cisco Unified Communications Manager server in the cluster.
- For Cisco Unified Communications Manager 6.0 and later, refer to the “Locale Installation” section in the *Cisco Unified Communications Operating System Administration Guide*.
 - For Cisco Unified Communications Manager 5.x, refer to the “Locale Installation” section in the *Cisco Unified CallManager Operating System Administration Guide*.
 - For Cisco Unified CallManager 4.x, refer to *Using the Cisco Unified IP Telephony Locale Installer for Cisco Unified CallManager* for your Cisco Unified CallManager release.

- Step 3** After modifying the user locale on the Cisco Unified Wireless IP Phone 7921G, you must power cycle the phone.



Note When deploying Cisco Unified Wireless IP Phone 7921G for the first time, you must install the 7921G Device Pack to add the new phone type to Cisco Unified Communications Manager. Then reinstall the locale specific Cisco Unified Communications Manager Locale Installer to update the user locale for the Cisco Unified Wireless IP Phone 7921G.