



## CHAPTER 6

# Changing the Cisco Phone User Interface Screen Background

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## Contents

This chapter describes how to change the background on the Cisco TelePresence phone user interface to black—a recommended change that will improve the Cisco TelePresence experience.

Use the information in the following sections to change the background on your phone interface:

- [Prerequisites, page 6-1](#)
- [Checking for TFTP Service, page 6-2](#)
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## Prerequisites

To change your screen to have a black background, you must download the following files from the Cisco Unified Communications Manager Unified OS Administration software download page:

- List.xml
- Black.png
- TN-Black.png

Before you add new files, go to the [“Checking for Background Files”](#) section on page 6-2.

## Checking for TFTP Service

To verify or activate TFTP service, follow these steps from the Cisco Unified Communications Manager Serviceability menu:

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- Step 1** Choose **Tools > Service Activation**.
  - Step 2** Verify that the Cisco TFTP service is activated.
  - Step 3** If TFTP is not activated, check the box next to Cisco TFTP.
  - Step 4** Click **Save** to activate TFTP service.
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## Checking for Background Files

To determine whether background files already exist on your system, follow these steps:

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- Step 1** Log into the Cisco Unified Communications Manager Unified OS Administration program.
  - Step 2** Choose **Software Upgrade > Upload TFTP Server File**.
  - Step 3** Look in the Upload TFTP Server File area for any background files that already exist.
  - Step 4** Search for the file 'List.xml' in the '--- Desktops/320x212x12' directory. If it exists, then you already have some backgrounds available. If not, proceed to the [“Adding Background Files to Cisco Unified Communications Manager” section on page 6-3](#).
  - Step 5** Use TFTP to download the List.xml file by following these steps:
    - a.** From the DOS operating system, open a command window and run the following command:  

```
C:\Documents and Settings\All Users\Desktop>tftp XXX get Desktops/320x212x12/List.xml
```
- Where XXX is the name of the Cisco Unified Communications Manager.
- Step 6** Edit the List.xml file with a text editor such as Notepad. The file should look something like the following example:  

```
<CiscoIPPhoneImageList>  
  
<ImageItem Image="TFTP:Desktops/320x212x12/TN-RustedArt.png"  
URL="TFTP:Desktops/320x212x12/RustedArt.png" />  
  
</CiscoIPPhoneImageList>
```
  - Step 7** Add the following string before the last </CiscoIPPhoneImageList>:  

```
<ImageItem Image="TFTP:Desktops/320x212x12/TN-Black.png"  
URL="TFTP:Desktops/320x212x12/Black.png" />
```
  - Step 8** Save the List.xml file.
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# Adding Background Files to Cisco Unified Communications Manager

To add background files to your system, follow these steps:

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|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Log into the Cisco Unified Communications Manager Unified OS Administration web page.                                                                                                                                                                                                                                                                                                                                                                                                                   |
| <b>Step 2</b> | Choose <b>Software Upgrade &gt; Upload TFTP Server File</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>Step 3</b> | In the box labeled “Subdirectory of the TFTP directory where file will be uploaded” choose <b>Desktops/320x212x12</b> .                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Step 4</b> | Click the <b>Browse</b> button and browse to the List.xml file. Double-click the filename.                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Step 5</b> | Click the <b>Upload File</b> button.                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b>Step 6</b> | Repeat these steps for all the files that you are adding.                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b>Step 7</b> | Restart the TFTP service by following these steps: <ul style="list-style-type: none"><li>a. From the <b>Navigation</b> drop-down menu, select <b>Cisco Unified Serviceability</b> and click <b>Go</b>.</li><li>a. Log into <b>Cisco Unified Serviceability</b>.</li><li>b. From the <b>Tools</b> drop-down menu, choose <b>Control Center - Feature Services</b>.</li><li>c. From the CM Services menu, click the <b>Cisco TFTP</b> radio button.</li><li>d. Click the <b>Refresh</b> button.</li></ul> |
| <b>Step 8</b> | Once the Cisco TFTP service has restarted, you can change the background setting on the phone by proceeding to <a href="#">Setting Background Images on the Cisco TelePresence Phone</a> .                                                                                                                                                                                                                                                                                                              |
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## Setting Background Images on the Cisco TelePresence Phone

To select a background image from your new background image files, follow these steps on the Cisco TelePresence phone:

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- |               |                                                                                                                                    |
|---------------|------------------------------------------------------------------------------------------------------------------------------------|
| <b>Step 1</b> | Press the <b>Settings</b> button to display the list of settings that can be changed.                                              |
| <b>Step 2</b> | Press the <b>Down Arrow</b> button to scroll to and highlight <b>User Preferences</b> .                                            |
| <b>Step 3</b> | Press the <b>Select</b> soft key.                                                                                                  |
| <b>Step 4</b> | In the list of User Preferences selections, press the <b>Down Arrow</b> button to scroll to and highlight <b>Background Images</b> |
| <b>Step 5</b> | Press the <b>Select</b> soft key.                                                                                                  |
| <b>Step 6</b> | In the list of Background Images selections, press the <b>Down Arrow</b> button to scroll to and highlight the black thumbnail     |
| <b>Step 7</b> | Press the <b>Select</b> soft key.                                                                                                  |
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## Where to Go Next

See the [Cisco Unified IP Phone 7970 Series Phone Guide for Cisco Unified Communications Manager 7.0\(SCCP and SIP\)](#) for more information about using buttons and features on the Cisco TelePresence phone.