



Release Notes for Cisco MGX 8230, MGX 8250, and MGX 8850 (PXM1), Software Version 1.3.12

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About 1.3.12 Release Notes

The MPSM-8-T1E1 software for Release 1.3.12 on Cisco.com was updated from version .007 to .008 to include the resolved anomaly CSCeh78289. See [Table 7](#) in the “[Resolved Anomalies in Software Release 1.3.12](#)” section on page 29.



Note

MPSM-8-T1E1 version .007 is still supported.

For the list of files in this release, see the “[Compatibility Notes](#)” section on page 34.

For a list of all open and resolved caveats in this release, see the “[Anomalies in Release 1.3.12](#)” section on page 19.

For Release 1.3.12, the user documentation (command reference, overview, and installation and configuration guides) were not updated. Use the existing documents in addition to this release note.

Product documentation for MGX 8850 (PXM1) is available at the following URL:
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/mgx8850/index.htm>

Product documentation for MGX 8250 is available at the following URL:
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/mgx8250/index.htm>

Product documentation for MGX 8230 is available at the following URL:
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/mgx8230/index.htm>

Product documentation for VISM is available at the following URL:
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/mgx8850/>

Product documentation for RPM is available at the following URLs:
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/mgx8850/rpm/index.htm>
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/mgx8250/rpm/index.htm>
<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/mgx8230/rpm/index.htm>

Product documentation for AUSM (and ATM services on MPSM 8-port T1/E1) is available at the following URL

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/rel5/ausm/index.htm>

Product documentation for CESM (and circuit emulation services on MPSM 8-port T1/E1) is available at the following URL

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/rel5/cesm/index.htm>

Product documentation for FRSM (and Frame Relay services on MPSM 8-port T1/E1) is available at the following URL

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/rel5/frsm/index.htm>

Product documentation for MPSM 8T1/E1 hardware is available at the following URL

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/hwdoc/hig/index.htm>

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Feature Introduced in Release 1.3.12

Release 1.3.12 supports all of the features introduced in prior releases and introduces the feature listed in this section.

This release includes PER 12649, which resolves anomalies CSCeh47077 and CSCeh18093.

FRSM-VHS Configurable Burst Speed

In Release 1.3.12 you can configure the burst speed for FST ABR connections on FRSM-VHS cards.

The following new CLIs are introduced in this release:

- **cnffstburst**
- **dspfstburst**

cnffstburst

To configure the FST burst speed, use the **cnffstburst** command.

```
cnffstburst <fstburstspeed>
```

Replace <fstburstspeed> with a value in the range 1536000–155520000 bps. The default is 155520000.

[Example 1](#) shows the syntax for configuring the burst speed as 1666671.

Example 1 *cnffstburst Command*

```
pxm1.1.3.VSHS2B.a > cnffstburst 1666671
pxm1.1.3.VSHS2B.a >
```

dspfstburst

To display the FST burst speed value, use the **dspfstburst** command.

dspfstburst

This command does not have any arguments.

[Example 2](#) shows the syntax for displaying the burst rate in [Example 1](#).

Example 2 *dspfstburst Command*

```
pxm1.1.3.VSHS2B.a > dspfstburst
SAR Max Burst Speed For FST ABR : 1666671
```

Features Introduced in Release 1.3.11

None.

Features Introduced in Release 1.3.10

Release 1.3.10 supports all features introduced in prior releases. (Refer to the 1.2.21 release notes for features introduced in the 1.2 baseline)

MPSM 8-port T1/E1 Service Module and License Manager Support

Release 1.3.10 introduces support for the MPSM-8-T1E1. The MPSM-8-T1E1 (Multiprotocol Service Module) is a single-height replacement card for the AUSM-8T1/E1, FRSM-8T1/E1, and CESM-8T1/E1 narrowband service modules, and supports the back cards each of these service modules supports. The MPSM-8-T1E1 card has any service, any card (ASAC) capability. For more information on MPSM 8T1/E1 hardware, refer to the following URL:

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/hwdoc/hig/index.htm>

Release 1.3.10 also introduces support for the MPSM-8-T1E1 License Manager which is required to turn on special licensed features of the MPSM card. The MPSM card can be licensed to provide the services of either a FRSM, AUSM or CESM service module on one MPSM-8-T1E1 card.

For information specific to License Manager configuration on the MPSM-8-T1E1 card in PXM1-based MGX switches, see the [“MPSM 8-port T1/E1 Licensing Overview”](#) section on page 49.

Standard Available Bit Rate (ABR) Mapping Changes

According to ATM forum's TM4.0, ABR connections should have zero in the CLP and EFCI bits in the ATM cell. To follow this recommendation all Frame Relay cards reset the CLP and EFCI bits of all outgoing ATM cells to zero irrespective of the value of the DE and FECN bits of the incoming frames.

Release 1.3.10 introduces support for enabling or disabling standard ABR options at the port level, instead of the card level by using the CLI command **cnfportstdabrctrl** or **xcnfport**.

The resource management (RM) cell generation options will remain the same for the port level as they were for the card level. These options are:

1. No RM cell generation, no mapping
2. No RM cell generation, mapping
3. RM cell generation, no mapping
4. RM cell generation, mapping

In releases prior to 1.3.10, RM cell generation and DE --> CLP, FECN --> EFCI mapping control was available as a FRSM-8T1E1 card level feature for standard ABR connections. Users enabled or disabled RM cell generation and mapping through the command **cnfstadbrcrl**. Once this command was enabled, all of the standard ABR connections on the card behaved in the same way. With release 1.3.10 and the introduction of port-based RM cell generation and DE --> CLP, FECN --> EFCI mapping control configuration, the CLI command **cnfstadbrcrl** has been made obsolete.

Unique Device Identifier

With Release 1.3.10 Cisco Multi Protocol Service Module products have an electronically retrievable identifier. This identifier is called the Unique Device Identifier (UDI) and consists of the Product Identifier (PID), the Version Identifier (VID), and the hardware Serial Number (SN). The UDI is programmed at the factory and is stored in non-volatile memory.

The UDI is used to identify specific equipment for inventory management, asset management, entitlement, business operations management, network implementation, and network management.

In network management, the UDI enables network administrators to easily track specific components in their network.

You can display the UDI by issuing the **show inventory** command from the command line interface (CLI). The **show inventory** command displays the information shown in [Table 1](#).

Table 1 *Show Inventory Command Display Output*

Field	Description
NAME:	The name or number of the component set by Cisco. For example, "1" or "11".
DESCR:	The description of the component as defined by Cisco. For example, "Cisco MGX8850, 32 Slot chassis".
PID:	The product identifier – the model name of the device as defined by Cisco. For example, "MGX8850" or "AXSM-4-622".

Table 1 *Show Inventory Command Display Output (continued)*

Field	Description
VID:	The version identifier – the hardware version number defined by Cisco. For example, “000”.
SN:	The hardware serial number inscribed at the factory. For example, “SN1234567890”.

The following example shows the **show inventory** command and its output:

```
MGX8850.8.PXM.a > show inventory

NAME: "1"           , DESCR: "Cisco MGX8850 Backplane"
PID: MGX8850           , VID: 000, SN: SN1234567890

NAME: "1"           , DESCR: "Double-height ATM SM, 8 T1/E1"
PID: MPSM-8-T1E1     , VID: 000, SN: SN1234567890

MGX8850.8.PXM.a >
```

Features Introduced in Release 1.3.00

Release 1.3.00 supports all features introduced in prior releases. Refer to the 1.2.21 release notes for features introduced in the 1.2 baseline.

SRME/B Service Module

Release 1.3.00 introduces the SRME/B. The SRME/B adds T3/E3 interfaces to the current SRME which already supported OC-3 and STM-1 Electrical interfaces. This new SRME/B service module supports T3/E3, OC-3 and STM-1 Electrical interfaces with the same front card. Bulk distribution to all 24 slots is now possible for the 8230/8250/8850 PXM1-based platforms.

SRME/B hardware information is found here:

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/hwdoc/hig/index.htm>

SRME/B configuration information is found here:

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/re15/scg/index.htm>

SRME/B command information is found here:

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/re15/cmdref/index.htm>

SNTP Support

In prior releases, SNTP support was only for the PXM45-based nodes. This feature allows all PXM1-based nodes to use SNTP or Simple Network Time Protocol to synchronize clocks within an internetwork of PXM1-based nodes. SNTP provides a comprehensive mechanism to access national time sources and adjust each nodes's clock to that time source. CWM support for SNTP on PXM1-based nodes is the same mechanism as supported by CWM on the MGX 8800 PXM45-based switches in prior releases.

SNTP configuration material can be found here:

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/re15/scg/index.htm>

SNTP command information is found here:

<http://www.cisco.com/univercd/cc/td/doc/product/wanbu/8850px45/re15/cmdref/index.htm>

SSH Support

Release 1.3.00 introduces a Secure Remote Terminal Interface feature. This feature provides an SSH session whenever someone accesses into the PXM1-based node via the LAN port using telnet.

You configure this feature using the **cnftelnetenbl** CLI command. This command allows you to configure telnet access to the PXM1-based node. By default, telnet server access is enabled. When you disable telnet access remote, use the SSH protocol to login to the PXM1-based node.

MIB Changes in Release 1.3.00

Release 1.3.00 introduces support for the entity MIB. The entity MIB allows a single agent to represent multiple logical entities. The entity MIB can be used to represent physical entities in a system (node, switch, and so forth). These physical entities include chassis, slots, modules, backplanes, power supplies, fans, sensors, and so forth.

Features Not Supported in This Release

The following features are not supported in this release:

- Layer 2 support as an AutoRoute routing node
- Interworking with Cisco 3810

Service Module Redundancy Support

MGX 8850 (PXM1) provides high-speed native ATM interfaces, which can be configured as ATM UNI ports or trunks. [Table 2](#) contains redundancy support information for service modules.

Table 2 Service Module Redundancy Support

Front Card Model #	Redundancy Supported
MGX-AUSM-8E1/B	1:N redundancy
MGX-AUSM-8T1/B	1:N redundancy
AX-CESM-8E1	1:N redundancy
AX-CESM-8T1	1:N redundancy
MGX-CESM-8T1/B	1:N redundancy
MGX-CESM-2T3E3	1:1 redundancy
AX-FRSM-8E1	1:N redundancy

Table 2 Service Module Redundancy Support (continued)

Front Card Model #	Redundancy Supported
AX-FRSM-8E1-C	1:N redundancy
AX-FRSM-8T1	1:N redundancy
AX-FRSM-8T1-C	1:N redundancy
MGX-FRSM-HS2	1:1 redundancy
MGX-FRSM-HS2/B	with HSSI back card, 1:1 redundancy with 12IN1-8S back card, no redundancy
MGX-FRSM-2CT3	1:1 redundancy
MGX-FRSM-2T3E3	1:1 redundancy
MGX-FRSM-HS1/B	No redundancy
MGX-RPM-128M/B	1:N redundancy
MGX-RPM-PR-256	1:N redundancy
MGX-RPM-PR-512	1:N redundancy
MGX-VISM-8T1	1:N redundancy
MGX-VISM-8E1	1:N redundancy
MGX-VISM-PR-8T1	1:N redundancy
MGX-VISM-PR-8E1	1:N redundancy

Note Support for 1:N redundancy is provided in conjunction with an MGX-SRM-3T3¹ card, an MGX-SRME² or an MGX-SRME/B³ card.

1. SRM-3T3 cards only support bulk distribution for T1 lines.
2. Bulk distribution is supported for T1 and E1 lines using the SRME card.
3. The SRME/B card supports bulk distribution for T1 and E1 lines on the same backcards. The SRME card supports and adds support for bulk distribution for T3 lines on the MGX-BNC-3T3-M back card.

Network Management Features

Network management features are detailed in the *CWM Release 15 Release Notes* at: <http://www.cisco.com/univercd/cc/td/doc/product/wanbu/syplus/index.htm>

Port/Connection Limits

Connection limits can vary. [Table 3](#) shows total connections per card and also shows the number of connections per port with LMI enabled.

For example, the new FRSM-HS2/B card using a HSSI back card can support a total of 2000 connections on the card. However, if LMI is enabled on both ports, the total number of connections goes down. If StrataLMI is enabled for one port, that port supports 560 connections. The other port, which is not configured for LMI, can support 1000 connections, for a total of 1560 connections.

Overall, connections per shelf are limited to 16,000 connections.

Table 3 Port/Connection Limits

Card Type	Back Card(s)	Conns./Card	Physical Ports	Logical Ports	Per port with StrataLMI	Per port with Annex A/D NNI/UNI
MGX-FRSM-HS2/B	HSSI	2000	2	2	560	898
	12IN1-8S	4000	8	8	560	898
MGX-FRSM-HS2	HSSI	2000	2	2	560	898
MGX-FRSM-2CT3	BNC-2T3	4000	2	256	560	898
MGX-FRSM-2T3E3	BNC-2T3	2000	2	2	560	898
	BNC-2E3	2000	2	2	560	898
	BNC-2E3A	2000	2	2	560	898
MGX-FRSM-HS1/B	12IN1-4S	192	4	4	192	192
MGX-AUSM-8E1/B	RJ48-8E1	1000	8	8	N/A	N/A
	SMB E1	1000	8	8	N/A	N/A
MGX-AUSM-8T1/B	RJ48-8T1	1000	8	8	N/A	N/A
AX-CESM-8E1	RJ48-8E1	248	8	248	N/A	N/A
	SMB-8E1	248	8	248	N/A	N/A
AX-CESM-8T1	RJ48-T1	192	8	192	N/A	N/A
MGX-CESM-8T1/B	RJ48-T1	192	8	192	N/A	N/A
MGX-CESM-2T3E3	BNC-2T3	1	1	1	N/A	N/A
	BNC-2E3	1	1	1	N/A	N/A
AX-FRSM-8E1	RJ48-8E1	1000	8	8	560	898
	SMB-8E1	1000	8	8	560	898
AX-FRSM-8E1-C	RJ48-8E1	1000	8	248	560	898
	SMB-8E1	1000	8	248	560	898
AX-FRSM-8T1	RJ48-8T1	1000	8	8	560	898
AX-FRSM-8T1-C	RJ48-8T1	1000	8	192	560	898

For the MGX 8230 and MGX 8250 Edge Concentrators, 16,000 connections (PVCs) on the PXM1 based PAR Controller. If the MGX is a feeder to a BPX, only 15,729 feeder connections are available—271 connections are reserved for communication between the BPX and MGX. Maximum number of PXM UNI connections supported is still 4000 (as in prior releases).

SNMP MIB

The MIBs provided with Release 1.3.12 are included in the `mgx1rel1312mib.tar` file.

The MIBs are bundled in the firmware that is posted to Cisco.com.



Note

The old_mib_Format has been discontinued as of Release 1.2.10. As of the Release 1.2.10, the new_mibFormat is named mgx1rel<releasename>mib.tar

Notes and Cautions

Before using this release, review the following notes and cautions.

Using the restoresmconf Command

Before using the **restoresmconf** command, you must issue a **clrsmconf** to ensure that no dangling connections exist after the **restoresmconf** command.

Loopback Plug on a HSSI:DTE Interface

Using a loopback plug on a HSSI:DTE interface is not supported and can bring the node down.

UPC Connection Parameters

In Release 1.1.40 and higher, the default PCR is 50 cps, and the default for policing is enabled. These settings are insufficient for running RPM ISIS Protocol over the connection. With such settings, the ISIS Protocol fails. The PCR value must be increased, depending upon the number of interfaces configured for ISIS on the RPM.

Depending upon your connection type, you can use the following CLIs to modify the PCR parameter:

- **cnfupcebr**
- **cnfupcvbr**
- **cnfupcabr**
- **cnfupcubr**

ForeSight and Standard ABR Coexistence Guidelines

ForeSight is similar to the rate-based ABR control system in TM 4.0. They both use Rate up and Rate down messages sent to the source of the connection to control the rate at which a connection runs. This rate is based on congestion within the switches along that connection path. Both systems use resource management (RM) cells to pass these messages. Consider the differences between the two systems.

RM Cell Generation

ForeSight is a destination-driven congestion notification mechanism. The destination switch is responsible for generating the RM cells, which defaults to every 100 ms. Any rate modifications at the source end happen approximately every 100 ms. The time delay between the actual congestion at the destination and the source, which is getting to know about it, could be 100 ms.

In standard ABR a source generates FRM cells every (nRM) cell intervals, where n is configurable. These are used to pass congestion information along to the destination switch, which then uses this information to generate BRM (Backward RM cells) back to the source. The actual user data flow is lowered for an equivalent rate due to the additional RM cells. Therefore, the more traffic that is generated on a connection at any one time, the faster the feedback goes to the source.

In addition, a TRM parameter states that if no RM cells have been generated after this time has passed, one is automatically sent. Depending upon the speed, an ABR connection might, therefore, react faster or slower to congestion than the equivalent ForeSight connection.

For example, if an ABR connection runs at 100 cells per second, and nRM is 32, then approximately three RM cells are generated per second, or once every 300 msec. If it runs at 1000 cps, then an RM cell is generated approximately every 30 msec. In both cases, the equivalent ForeSight connection generates an RM cell every 100 msec.

Reaction to Feedback Messages – Rate Up

In ForeSight, in response to a Rate Up cell from the destination, the source increases its rate by a percentage of the MIR for that connection. If this percentage is the rate increase percentage (RIP), then RIP is configurable at the card level (the default is 10 percent). If MIR is low, the ForeSight rate increase are slow as it has to increase as a percentage of MIR (rather than CIR).

On a standard ABR connection, in the event of available bandwidth (no congestion), the source increases its rate by a factor of ($RIF*PCR$). The rate increase step sizes are much bigger than ForeSight for larger values of RIF (RIF has a range of 1/2, 1/4, ..., 1/32768). If RIF is not configured properly, standard ABR increases its rate much faster and to a higher value. The step sizes are bigger and the step frequency is higher in comparison with ForeSight.

Reaction to feedback messages – Rate Down

In ForeSight on receiving a Rate Down cell from the remote end, the source reduces its current rate (actual cell rate) by 13 percent. The rate decrease percentage (RDP) is configurable at the card level.

In standard ABR, rate decrease is by an amount ($RDF*ACR$). The default value of RDF is 1/16 (6.25 percent). When this connection co-exists with ForeSight connections in the event of congestion, ForeSight connection reduces its rate by 13 percent. Standard ABR connection reduces its rate by only 6.25 percent. Therefore, in the case of co-existence with the same behavior across the two connection types, the RDF should be changed to 1/8, so that both connections decrease by the same amount (13 percent).

Fast-Down

In ForeSight if the destination egress port drops any data due to congestion, the destination sends a Fast Rate Down cell. Also, if a frame cannot be reassembled at the egress due to a lost cell somewhere in the network, a Fast-down is generated. On reception of Fast Rate Down, the source reduces its current rate by 50 percent (a card-level configurable parameter).

Standard ABR does not distinguish between drops and the ECN/EFCI threshold being exceeded. In the case of drops in the egress port queue, a standard ABR connection rate reduces by only ($RDF*ACR$), but the ForeSight connection rate reduces by ($ACR*0.5$). Therefore, in the case of co-existence with same behavior across the two connection types, then Fast Down could be effectively disabled by configuring the reaction to be 13 percent rate down instead of 50 percent.

Guidelines

The two systems work together within the network, if the differences between the two systems are not taken into consideration, then a ForeSight connection and an ABR connection with the same configuration parameters do behave the same way within the network.

ABR and ForeSight provide a mechanism for distributing excess bandwidth between connections over and above the minimum rate. Therefore, if these guidelines are not taken into consideration then the allocation of this excess bandwidth might be biased toward connections running one of these algorithms over connections running the other.

If this is a requirement, the following guidelines can be useful. These guidelines assume that ForeSight is set to defaults, except for Fast Rate Down which is set for 13 percent.

- **Nrm**: Nrm needs to be set at a value whereby the approximate RM cell generation is 100 milliseconds, to match that of ForeSight. This calculation is based on the expected average, or sustained, cell rate of the connection.

However, if the (potential) fast-down messages from ForeSight are left to equate to 50 percent rate down, then an estimate of how often this may occur needs to be made and factored into the equation. If the connection receives Fast-down messages, then this would make the ForeSight connection react faster than the equivalent ABR connection to congestion.

To compensate for this, Nrm needs to be set at a value of less than 100 msec. A suggested value is between 60–70 msec. This value is approximate as n is configurable in steps of $2^{**}n$. In the event of congestion, the ABR connection would start to react faster.

- **RIF**: Rate increase factor is a factor of PCR in ABR and MCR in ForeSight. The default RIF for ForeSight is $MCR*.10$. Therefore, RIF should be configured so that $(PCR*RIF)$ approximates $MCR*0.1$. If Fast-Down is still effectively enabled, then $PCR*RIF$ should approximate $MCR*0.62$ to compensate.
- **RDF**: Rate Decrease Factor should be $1/8$. This approximates to 13 percent that ForeSight uses.

The following worked examples can help explain this further

Assume a network is currently running ForeSight with default parameters, and supports the following four connection type, where CIR = MIR, PIR = port speed, and QIR = PIR:

T1 Port Speed 64K CIR

Example:

CIR = MIR = 64K

PIR = QIR = port speed = 1544

Fastdown = 13%

The calculation used to convert between frame based parameters (CIR, PIR, and so on.) and their equivalent cell-based parameters is $FR_param *3/800$. This allows for cell overheads, and so on. based on frame sizes of 100 octets.

CIR = MIR = $(64000*3/800) = 240$ cps

PIR = QIR = $(1544 *3/800) = 5790$ cps

ForeSight ABR

Rate-up equals $(240*.1) = 24$ cps RIF equals x where $(1590/x) = 24$ cps

x needs to be approx 200

RIF equals 256 (nearest factor of 2)

RDF equals 13% RDF = $1/8$

Nrm equals 100 msec Nrm equals 32

RM cells will be generated somewhere between 6 (5790 cps approx equal to 32 cells per 6 msecs) and 133 msecs (240 cps approx equal to 32 cells every 133 msecs) depending on ACR.

Node Related

This section contains node related notes.

- A maximum of one BERT test can be performed per bay at any point in time. The command **addln** should be issued before executing the **addapsln** command.
- If you are moving service modules from an existing MGX 8220 platform to the MGX 8850 (PXM1), MGX 8250, or MGX 8230, the MGX 8220 service modules (AX-FRSM-8T1/E1 and AX-CESM-8T1/E1) need to have the boot flash upgraded to MGX 8220 Release 5.0.00 common boot code (1.0.01 version) before they can be plugged in to the MGX 8850 (PXM1), MGX 8250, or MGX 8230 chassis.

All MGX 8220 service module versions that use Release 4.0.xx of boot code and earlier are not supported in the MGX 8850 (PXM1), MGX 8250, or MGX 8230.

If loading of the correct common boot code image is required, it will have to be performed on an MGX 8220 chassis, and cannot be performed on an MGX 8850 (PXM1), MGX 8250, or MGX 8230 chassis.

Use the procedure below, which is also outlined in the *Cisco MGX 8850 (or MGX 8250 /MGX 8230) Installation and Configuration Guide*.

-
- Step 1** Use FTP to transfer the MGX 8220 Release 5 common boot image for the service module to a workstation.
- Step 2** Plug in the card into the MGX 8220 shelf.
- Step 3** Download the proper MGX 8220 shelf Release 5.0 boot image using the following commands from the workstation:

```
tftp <ip address of the MGX 8220 shelf >
bin
put <boot filename> AXIS_SM_1_<slot#>.BOOT
```

To insure that TFTP downloaded the appropriate boot code, perform the following procedure to verify the flash checksums.

-
- Step 1** Log into the shelf.
- ```
cc <slot #>
```
- Step 2** Verify that the two checksums are the same.

```
chkflash
```

If *not*, repeat the process until they are the same.

If they are the same, you can safely remove the card. At this point the service module can be used in the MGX 8850 (PXM1) shelf.

---

**Caution**

If the checksums are not the same when you remove the service module, the service module does boot when it is plugged in. The service module must be returned using the Cisco Returned Material Authorization process.

- Whenever an MGX 8850 is added as a feeder to a BPX 8600, SWSW automatically programs a channel with a VPI.VCI of 3.8 for use as the IP Relay channel.

IP Relay is used to send IP data between nodes via the network handler, allowing every node in the domain to be directly addressable via IP addressing and CWM workstations to communicate with every node (especially feeders) using TELNET, SNMP and CWM protocols.

If you try to add a channel with a VPI.VCI of 3.8, the BPX 8600 does *not* prevent the user channel from being added, but the MGX 8850 rejects it. To delete the added channel on the BPX 8600 and to get IP Relay working, reset the BXM card.

- In addition to clearing the entire configuration, **clearallcnf** command clears the network IP addresses. IP addresses and netmasks stay the same (**dspifip**). However, Cisco recommends entering the **cnfifip** command to reconfigure the network IP addresses. Network IP is gone (**dspnwip**) and must be re-configured using the **cnfifip** command. Refer to the entry on **cnfifip** in the *Cisco MGX 8850 Command Reference* for syntax.
- Service module upgrade error handling is not provided. If the user skips any of the steps during upgrade or if a power failure happens in the middle of the upgrade, results are unpredictable. See the Special Installation and Upgrade requirements section for service module upgrades. To recover from procedural errors contact your TAC support personnel.
- The MGX 8850 (PXM1) supports 15 simultaneous Telnet sessions and up to 10 TFTP sessions per shelf.
- You must use the following Y-cables for FRSM-HS2 and FRSM-CT3 redundancy as specified in the Product Orderability Matrix: Straight Cable: 72-0710-01; Crossover Cable: 72-1265-01; Straight Y-cable: FRSM-HS2: CAB-SCSI2-Y, FRSM-CT3: CAB-T3E3-Y. Other cables are not supported. Y-cable redundancy for FRSM-HS2, FRSM-2CT3, FRSM-2T3, FRSM-2E3 is supported only for adjacent slots.
- You do not need to issue the **syncdisk** and **shutdisk** commands before removing the PXMs. The system quiesces the disk by detecting the removal of the PXM board and flushes the write buffers to the disk. The PXM is put in sleep mode, which disables any further hard disk access by locking the actuator.

**Note**

When the card is reinserted, the PXM automatically comes out of sleep mode.

**Caution**

**Cooling and Power limitations:** Be aware of the need for extra power supplies and fans beyond certain limitations. A single fan tray supports all configurations that draw between 1200 and 1400 watts. For power requirements, the MGX 8850 (PXM1) requires a minimum of one power supply per line cord to support the power requirement for five cards (see [Table 4](#)).

**Table 4** Number of Power Supplies Per Line Cord Based on Cards Supported

| Cord Type               | 0-5 Cards | 6-10 Cards | 11 and Above |
|-------------------------|-----------|------------|--------------|
| Single Line Cord (N+1): | 2         | 3          | 4            |
| Dual Line Cord (2N):    | 2         | 4          | 6            |

The number of power supplies is based on an estimated worst-case power requirement of 190W plus margin per card slot.

## Connection Management Related

This section contains notes related to connection management.

- The name of the node cannot be changed if PVCs exist.  
The node name must be changed from the default value before adding connections, since the name cannot be changed later. Use the **cnfname** command to change the node name.
- Only one feeder trunk can be configured. BNI trunk to MGX 8850 (PXM1) as a feeder is not supported.
- The slave end of a connection must be added first.  
The slave end cannot be deleted and re-added back by itself. If you delete the slave end, the entire connection must be completely torn down and re-added. If the slave end of the connection is deleted and re-added by itself, then unpredictable results occur.
- For user connections, VCI 3 and VCI 4 on every VPI are reserved for VPC OAMs.
- The actual number of feeder connections you can provision on the PXM is always two less than you have configured. The **dsprseprtns** command shows the maximum connections as 32767, but you can only use  $32767 - 2 = 32765$ . One connection is used for LMI, and another one is used for IP Relay.
- No error handling detection exists while provisioning through the CLI. Invalid endpoints and unsupported connection types (such as connections between FRSM-CESM ports or connections between structured and unstructured connections) are permitted using the CLI. Do not configure these connections.
- The sum of CIR of all channels of a port can be greater than port speed as long as CAC is disabled. However, one channel's CIR cannot be greater than the port speed, even if CAC is disabled. Two channels added up can exceed port speed. Therefore, you cannot oversubscribe a port if only one channel is configured.
- When trying to add a port on DS0 slot 32 of a CESM-8E1 line using an SNMP set or the CiscoView Equipment Manager, the SNMP agent in CESM times out, without adding the port. The SNMP libraries treat the 32 bit DS0 slotmap (cesPortDs0ConfigBitMap) as an integer. The value for the last DS0 is treated as the sign value. This causes a corruption in the packet coming to the agent. Since the agent does not receive a complete SNMP packet, it does not respond and times out. Use the command line interface to add a port on DS0 slot 32 of a CESM-8E1 line.

- The **cnfport** command does not allow VPI ranges to be reduced. The **cnfport** command only allows the VPI range to expand. The correct sequence is
  - Delete all connections on the partitions.
  - Delete the partitions
  - Delete the port.
  - Add the port with new VPI range.
- On an FRSM-2CT3, you can add 128 ports on a group of 14 T1 lines as indicated below.
  - lines 1 to 14: 128 ports (A)
  - lines 15 to 28: 128 ports (B)
  - lines 29 to 42: 128 ports (C)
  - lines 43 to 56: 128 ports (D)

To add 256 ports on one T3, add 128 ports on the first 14 T1 lines and the remaining 128 on the next 14 T1 lines.

Note that (A) and (D) are connected to first FREEDM and (B) and (C) are connected to the second FREEDM. Each FREEDM supports only 128 ports. If 128 ports are added on one T3 as in (A), then no more ports can exist as in (D). The 129th port should be on lines 15 to 42 (as in B or C).

- If you add a connection between an RPM and a PXM and then delete the connection, the RPM shows no connection. However, the PXM still has the connection. The MGX is designed and implemented in such a way that only the connections that have the master end show up on the PXM (by **dspons** command). Consider these three connections:
  - c1: has only slave end
  - c2: has only master end
  - c3: has both master and slave end

When using the **dspons** command, c2 and c3 are displayed, *not* c1. The connection does not show once the master end (PXM) is deleted.

Recommendation: When adding a connection, if one end of the connection is PXM, always configure the PXM side to be the slave. When deleting the RPM side, which is the master, the connection does not show up on the PXM. However, keep in mind that the slave end (PXM) still exists.

When a connection exists with only the slave side, no bandwidth is occupied. The bandwidth is reserved only if the master end exists (with or without the slave).

## Documentation Corrections

The documentation for the PXM1-based MGX switches incorrectly describes the cellbus to slot assignments.

For example, the MGX 8250 with a PXM1 has eight cellbuses. The distribution of these eight cellbuses to the appropriate slot numbers can be found by executing the CLI command **dspcbclk**.

```
m8250-4a.1.8.PXM.a > dspcbclk
```

| CellBus | Rate (MHz) | Slot    | AutoClkMode |
|---------|------------|---------|-------------|
| CB1     | 21         | 1, 2    | disable     |
| CB2     | 21         | 3, 4    | disable     |
| CB3     | 21         | 5, 6    | disable     |
| CB4     | 21         | 17 - 22 | disable     |
| CB5     | 21         | 9, 10   | disable     |
| CB6     | 21         | 11, 12  | disable     |
| CB7     | 21         | 13, 14  | disable     |
| CB8     | 21         | 25 - 30 | disable     |

## Limitations

This section contains the limitation that is applicable to Release 1.3.12.

### clrsmcnf

As a speedy way to wipe out all configuration on an SM, you can use **clrsmcnf**. This command works in the following scenarios:

- SM not in slot
- SM in slot and in active (good) state
- SM in slot but in failed state, boot state, or another state

To be able to use an SM of a different type from the current one in a slot, you can also use **clrsmcnf**. For example, an FRSM 8T1/E1 is in the slot with some configuration and you want to use this slot for an AUSM 8T1/E1 card.

The following configurations are NOT supported on the MGX 8850 (PXM1), MGX 8250, and MGX 8230:

- Saving a configuration of an SM from one shelf and restoring it to the same slot on another shelf.
- Saving a configuration of an SM in a slot and restoring it to another slot of the same card type.



**Note**

As designed, if RPM-PR is configured as a Label Switch Controller (LSC), execution of the **clrsmcnf** command on those LSC slots is rejected.

# Anomalies in Release 1.3.12

This section describes the known and resolved anomalies in platform software Release 1.3.12 and service module firmware.

## Known Anomalies in Software Release 1.3.12

[Table 5](#) lists two anomalies that are associated with migrating from NBSMs to MPSMs. These issues were identified after Release 1.3.12 was posted to Cisco.com on April 28, 2005.

**Table 5** Known Migration Anomalies

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCeh65541 | <p>Headline: Not able to add redundancy between MPSM-MPSM</p> <p>Symptom: This issue occurs when no MPSM-8 firmware is present on the PXM hard disk. Ideally, MPSM-8s should be able to use their on-board copy of firmware, and the <b>addred</b> command should be allowed.</p> <p>However, the 1.3.12 firmware does not allow the <b>addred</b> command unless a copy of the MPSM firmware exists on the PXM hard disk in the C:/FW directory.</p> <p>Conditions: This issue is minor, and the root cause has been identified as the same as that of anomaly CSCeh92171.</p> <p>Workaround: Copy the corresponding MPSM firmware files in the PXM FW directory.</p> |
| CSCeh92171 | <p>Headline: Not possible to configure 1:N redundancy between MPSM in the standby mode</p> <p>Symptom:</p> <ol style="list-style-type: none"> <li>1:N redundancy addition with an MPSM as a secondary card is successful regardless of the type of primary card.</li> <li>Attempts to add subsequent primary cards to the same redundancy group fail.</li> </ol> <p>Conditions: MPSM is a secondary card for at least one primary card already.</p> <p>Workaround: A workaround for this issue is tested and determined to be effective. This workaround is available upon request and is also added as an enclosure in Bug Navigator.</p>                             |

Table 6 lists known anomalies in the service module firmware and the Release 1.3.12 software as of April 28, 2005. Included with each is a brief discussion of the problem. A more in-depth discussion is available in the Release Note enclosure of the problem record in Bug Navigator.

**Table 6** Known Anomalies in Release 1.3.12 Software

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCdv53678 | <p>Headline: switchapsln 1 c command causes APS line switch over</p> <p>Symptom: switchapsln clear command sometimes causes APS line switch over from active working line to the protection line.</p> <p>Conditions: Under a specific sequence of actions and conditions, this problem occurred once.</p> <p>Initial conditions: MGX 7.1 and BPX 1.1 working lines are active. All lines are clear. There is no last user APS request shown. PXM card in slot 7 is active.</p> <p>Sequence of actions:</p> <ol style="list-style-type: none"> <li>1. Disconnect MGX to BPX 7.1 fiber (just one fiber).</li> <li>2. Execute <code>switchapsln s 8</code> on MGX.</li> <li>3. Remove MGX slot 7 back card.</li> <li>4. Execute <code>switchcc</code> on MGX.</li> <li>5. Remove MGX slot 7 front card.</li> <li>6. Insert MGX slot 7 back card with the previously disconnected fiber reconnected.</li> <li>7. Insert MGX slot 7 front card.</li> <li>8. Execute <code>switchcc</code> on MGX.</li> <li>9. Execute <code>switchapsln s 7</code> on MGX.</li> </ol> <p>Workaround:</p> <ol style="list-style-type: none"> <li>1. Make sure at both ends the working card is active.</li> <li>2. Make sure both working and protection lines on both sides are clear.</li> <li>3. Delete APS on MGX and add it back.</li> </ol> |
| CSCdw60302 | <p>Headline: APS-B-PXM1 with WL in YEL alarm: <code>delapsln</code> and <code>addapsln</code> results WL active.</p> <p>Symptom: With 1+1 APS bi-directional configuration, working line 7.1 in YEL alarm, active line stays on working 7.1.</p> <p>Conditions: Removed the Rx of the working line from remote end to cause YEL alarm (RDI-L) on the working line. Executed the <code>delapsln</code> and <code>addapsln</code> commands. Then, configured to bi-directional mode.</p> <p>Workaround:</p> <ol style="list-style-type: none"> <li>1. Execute a <code>switchaps</code> with Lockout.</li> <li>2. Execute <code>switchaps</code> with Clear.</li> </ol> <p>Then the active line switches to protection line 8.1.</p> <p>Further Problem Description: This problem is due to line condition prior to APS configuration.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

Table 6 Known Anomalies in Release 1.3.12 Software (continued)

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCdx27113 | <p>Headline: Sometimes Seconds in Service reported 3601 seconds for one hour.</p> <p>Symptom: Seconds in Service' for the frame relay connections sometimes reports more than 100% in service, for example, the value of 'Seconds in Service' for one hour shows 3601 seconds.</p> <p>Conditions: None.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                |
| CSCdy51769 | <p>Headline: User Frame was discarded on some channels without any alarm.</p> <p>Symptom: User Frame is discarded without any alarm. XmtFramesDiscCRCError has been counted. To count XmtFramesDiscCRCError stopped after softswitch.</p> <p>Conditions: None.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                                                         |
| CSCdz16976 | <p>Headline: PXM missing ports</p> <p>Symptom: Customer added port on AUSM cards and the port did not appear on the PXM.</p> <p>Conditions: Creating port on MGX with PXM1 processor and AUSM card, the port is created on the service module but fails to appear on the PXM. The log contains the port. The <b>add, dspports</b> on the service module shows the port, but <b>dsparifs</b> on the active PXM does not have the port.</p> <p>Workaround: Delete the port on the AUSM card and perform a softswitch. The port can then be added.</p> |
| CSCea04133 | <p>Headline: PXM1-2T3 continuously resets when adding management PVC with both DS3s active</p> <p>Symptom: When adding a management PVC on an MGX 8230 with a PXM1-2T3E3 (a PVC to internal port 34), the PXM resets (sometimes continuously).</p> <p>Conditions: This only happens when a management PVC is added (port 34 on the pxm) and only when both DS3 lines are added.</p> <p>Workaround: By using a VPI other than 0 on the management port (34), the PXM does not reset.</p>                                                             |
| CSCeb59713 | <p>Headline: PAR: Cannot increase Max VPC conid with <b>cnftrk</b></p> <p>Symptom: PAR does not allow you to change the number of VPCs from the default.</p> <p>Conditions: This occurs with rev 1.2.02.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                                                                                                               |
| CSCec03067 | <p>Headline: Control vc is down, xtag go to down state on LSC</p> <p>Symptom: control vc is down, xtag i/f go to down state on LSC</p> <p>Conditions: This issue occurs when C7200 works as LSC to control BPX 8600 and link to RPM-PR on MGX 8850-PXM1 with vp-tunneling setup.</p> <p>Workaround: Disable OAM-PVC. Manage under control VC on MPLS interface on both sides.</p>                                                                                                                                                                   |

Table 6 Known Anomalies in Release 1.3.12 Software (continued)

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCed28747 | <p>Headline: Watchdog Timeout due to PAR tasks</p> <p>Symptom: PXM1 reset with clean switchover to redundant PXM1.</p> <p>Conditions: This symptom occurs under normal operation.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| CSCed64635 | <p>Headline: PXM switchover during SM bring-up could cause SM to remain in BOOT state</p> <p>Symptom: SMs are seen in BOOT state.</p> <p>Conditions: PXM switchover to redundant PXM. SM reset just about before the PXM switchover.</p> <p>Workaround: None.</p> <p>Further Problem Description: This is happening because the card bring-up is event based. When the standby PXM becomes active, it does not get any event about the card rebooting for the PXM to start the card bring-up procedure.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| CSCee21093 | <p>Headline: tftp to RPM-PR card takes infinite long time get config file on PXM1</p> <p>Symptom: On MGX 8850 with PXM1 controller card platform, tftp of the config file by the CWM NMS application from the RPM-PR card takes a long time to complete.</p> <p>Conditions: CWM NMS application tries to sync up with the MGX node. This process invokes an SNMP get route to collect information from the node cards. For some reason, the RPM-PR config file cannot be collected as the SNMP get routine gets timed out. As the time out happens in this condition, CWM NMS application cannot sync up with the RPM-PR configuration.</p> <p>Workaround: Remove the running configuration of the RPM-PR card by executing the <b>clrsmcnf</b> command from the PXM1 controller card.</p> <p>Reload the original configuration (which must be saved in a temporary file before executing <b>clrsmcnf</b>) on the RPM-PR card. This should allow the card to resync properly with the CWM NMS application.</p> |
| CSCee50833 | <p>Headline: PXM1 stuck in mode 5 because emc detects. CF is missing bbIf port table.</p> <p>Symptom: In CWM 12.0 p1.1, selnd indicates that the MGX 8230 PXM1 nodes remain in mode 5.</p> <p>Conditions: None.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

Table 6 Known Anomalies in Release 1.3.12 Software (continued)

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCef12424 | <p>Headline: RPM IPC failure after PXM1 switchover with Power On reset</p> <p>Symptom:</p> <ol style="list-style-type: none"> <li>PXM1 switchover with Power On reset, no core file logged.</li> <li>After PXM1 switchover, 1:N RPM redundancy switchover because slot 9 RPM IPC failure.</li> <li>Slot 1 RPM is redundancy card for slot 9 and slot 10 RPM. Slot 9 switches to slot 1; slot 10 RPM is in reserve state.</li> </ol> <p>Conditions: None.</p> <p>Workaround: None.</p> |
| CSCef57764 | <p>Headline: MGX-BPX: Oflw CLP0 Dscd counts up on MGX FRSM port failure</p> <p>Symptom: MGX-BPX: "Oflw CLP0 Dscd" counts up on MGX FRSM port failure.</p> <p>Condition: This problem occurs on the MGX 8850 connected to a BPX 8620.</p> <p>Workaround: switchcc on PXM.</p>                                                                                                                                                                                                          |
| CSCef83873 | <p>Headline: MPSM failed after PXM switchcc stress testing.</p> <p>Symptom: MPSM was failed after PXM switchcc stress testing.</p> <p>Conditions: None.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                                                                                                  |
| CSCeg25540 | <p>Headline: Secondary external clock source switches to internal after switchcc.</p> <p>Symptom: After a switchcc is performed the good secondary external clock source is lost.</p> <p>Conditions: None.</p> <p>Workaround: The clock source has to be manually deleted and re-added to recover the secondary external clock source.</p>                                                                                                                                            |
| CSCeg33403 | <p>Headline: PXM1 memory leak.</p> <p>Symptom: PXM1 memory leak may cause the system run out the memory. Possible problems: no more ssh capability, no more dsplog capability on the PXM1.</p> <p>Conditions: When the telnet is interrupted such as network issues or telnet is improper logout, then this may be seen.</p> <p>Workaround: switchcc</p>                                                                                                                              |
| CSCeg33627 | <p>Headline: FRSM CLI hangs after adding a connection slave end.</p> <p>Symptom: Adding a connection slave end with <b>addcon</b> on the FRSM causes the CLI to hang.</p> <p>The CLI does not respond, but cc to the controller is allowed.</p> <p>Conditions: When <b>addcon</b> is issued with the tailing "2" to specify as a connection slave end.</p> <p>Workaround: Omit the mastership parameter.</p>                                                                          |

Table 6 Known Anomalies in Release 1.3.12 Software (continued)

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCeg78661 | <p>Headline: AUSM trap 50918 is missing two varbinds.</p> <p>Symptom: AUSM trap 50918 is missing two varbinds.</p> <p>Conditions: This issue was encountered on AUSMB-8T1E1 running 22.0(10.200).</p> <p>Workaround: Unknown.</p>                                                                                                                                                                                                                                                                                                                                                                                          |
| CSCeg79546 | <p>Headline: SRM3-T3 is reporting stat alarms but <b>dspalment</b> is clear.</p> <p>Symptom: The SRM3-T3 is sending traps that relate to stat alarms on line 15.2. However, when a <b>dspalment</b> is issued, no errors are logged, the counters are all at zero.</p> <p>Conditions: The traps indicate that there could be a physical issue that is causing this. Because the <b>dspalment</b> is clear, this cannot be verified.</p> <p>Workaround: None.</p>                                                                                                                                                           |
| CSCeh01699 | <p>Headline: APS and SONET lines unrecognized when Act PXM reset and TBC out.</p> <p>Symptom: MGX 8850 (PXM1) does not recognize APS and SONET lines when Act PXM was reset when trunk back card of Standby PXM was pulled out.</p> <p>Conditions:</p> <ol style="list-style-type: none"> <li>1. Remove the trunk back card of the standby PXM. Standby PXM goes into MISMATCH state.</li> <li>2. Reset the active PXM.</li> <li>3. When the previously standby PXM comes to Active state then insert back the trunk backcard.</li> <li>4. PXM will show the PROT APS line is MISSING.</li> </ol> <p>Workaround: None.</p> |
| CSCeh04201 | <p>Headline: Node went to unreachable when removed stbby PXM's trunk card.</p> <p>Symptom: The node went unreachable for data traffic when the standby PXM's trunk card is removed.</p> <p>Conditions:</p> <ol style="list-style-type: none"> <li>1. Make slot 8 Act and PROT line ACT.</li> <li>2. Force switch APS line to make WORK ACT by CLI.</li> <li>3. Removed the slot 7 backcard.</li> </ol> <p>That must have to force APS switch over to PROT line and this is not happening here.</p> <p>Workaround: None.</p>                                                                                                |

Table 6 Known Anomalies in Release 1.3.12 Software (continued)

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCeh05429 | <p>Headline: MGX (PXM1) connected with MGX (PXM45) does not display correct LMI status.</p> <p>Symptom:</p> <ol style="list-style-type: none"> <li>1. <b>dsplmistat</b> shows LMI status is OK.</li> <li>2. MGX (PXM1) stop to transmit LMI "update status" packets.</li> <li>3. No trap is generated to tell operation about LMI failure on MGX (PXM1) node.</li> </ol> <p>In this condition if some how switchcc occurred on MGX (PXM1), then after switchcc, MGX (PXM1) transmits LMI packets. After expiration of LMI timers, it is declared COMM FAILURE: and LMI failures.</p> <p>Conditions:</p> <ul style="list-style-type: none"> <li>• MGX PXM1 is connected to AXSM on MGX PXM45 as feeder.</li> <li>• Put the LMI down on MGX PXM45.</li> </ul> <pre>emeauk40.1.8.PXM.a &gt; dsptrks TRK          Current Alarm Status          Other End  7.1          MAJOR Communication Failure emeauk20</pre> <p>MGX PXM1 shows MAJOR Communication Failure.</p> <p>Workaround: None.</p> |
| CSCeh19267 | <p>Headline: <b>dspcds</b> and <b>dspreed</b> show different card state after power up.</p> <p>Symptom: <b>dspcds</b> and <b>dspreed</b> showing different card states and not able to cc to the problem card.</p> <p>Conditions: This issue occurred after powering up and down the node at least 10 times.</p> <p>Workaround: On the shellConn of the active PXM execute<br/> sendQueryCommandToSM &lt;slot No&gt;.</p> <p>Slot no is the slot number of the card which is in empty state.</p> <p>Further Problem Description: The problem is seen because the red state machine is stuck in SM_QUERY_STATE or SM_EMPTY_STATE.</p>                                                                                                                                                                                                                                                                                                                                                       |
| CSCeh36613 | <p>Headline: CBC ASIC issues when card missing and connections configured.</p> <p>Symptom: Online diag for CBC Asic fails 100% of time in dspdiagresults and log CBC No: 0 CBM0 NoAcks in dsplog cbcDispCounts 2 shows NoAcks</p> <p>Problem happens on whichever PXM is active.</p> <p>Conditions: This issue occurs if the slot is reserved for SM and has connections configured.</p> <p>Workaround: <b>clrsmcnf</b> and del/add diag test.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

**Table 6** *Known Anomalies in Release 1.3.12 Software (continued)*

| <b>Bug ID</b> | <b>Description</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCeh41557    | <p>Headline: After removal of backcards, links and lines are missing in SRM-E.</p> <p>Symptom: When the backcard was removed, lines and links info disappeared from the configuration.</p> <p>Conditions: This issue impacts traffic.</p> <p>Workaround: None.</p>                                                                                                                                                                                                      |
| CSCeh48723    | <p>Headline: SRME/B: Port-1 LED of standby SRME card comes ON When removed the backcard.</p> <p>Symptom: Standby SRME FC port1 LED glows.</p> <p>Conditions: This issue occurs when the standby SRME backcard is removed.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                  |
| CSCeh53982    | <p>Headline: dspfeature allows disabling of IMA feature which is a wrong info.</p> <p>Symptom: When the IMA feature shows OFF, it allows to add IMA groups. This card can be replaced with the card having IMA feature as ON. Also, it supports redundancy even when there is a feature mismatch for IMA.</p> <p>Conditions: Place the old AUSM cards from 8220 shelf to the 8850 shelves. Test the scenarios as described in description.</p> <p>Workaround: None.</p> |
| CSCeh54100    | <p>Headline: There is an APS switch when both APS lines Fail due to LOS.</p> <p>Symptom: There is an APS switch when both APS lines Fail due to LOS.</p> <p>Conditions: When working line has signal failure, remove the RX line of the protection line.</p> <p>Workaround: None.</p>                                                                                                                                                                                   |
| CSCeh71240    | <p>Headline: To handle tInTask being a runaway count.</p> <p>Symptom: Telnet inTask being a runAway task. The card resets due to software error.</p> <p>Conditions: N/A</p> <p>Workaround: N/A</p> <p>Further Problem Description: There are very rare chances of the telnet task being runaway when the input is huge command string and continuously feed to the input buffer.</p>                                                                                    |
| CSCeh71272    | <p>Headline: False APS switching when one of the APS line is failed.</p> <p>Symptom: False APS switching.</p> <p>Conditions: This symptom occurs when one of the APS line is failed.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                                                       |

Table 6 Known Anomalies in Release 1.3.12 Software (continued)

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCeh71950 | <p>Headline: Upgrading FRSM HS2B DTE line cause line alarm.</p> <p>Symptom: Line alarms after upgrading FRSM HS2B x.21 cards. This only appeared on x.21 DTE lines. DCE line were okay.</p> <pre>mgx1-229.1.1.VHSHS2B.a &gt; dspalm -x21 1</pre> <pre>LineNum:                1 LineAlarmState:         Alarm(s) On --                         Rcv clk rate out-of-bounds</pre> <pre>mgx1-229.1.1.VHSHS2B.a &gt;</pre> <p>The only way to clear these alarms is to delete configuration, connections, ports, and lines. Or issue <b>addlnloop</b>.</p> <p>MGX 8250 PXM1 upgrade from 1.2.02 to 1.3.11 bundle. PXM upgrade work fine, however, after upgrading VHS FRSM with DTE lines Line alarm above appears. Ungraceful upgrade from VHS FRSM 10.2.01 to 10.3.10.</p> <p>Conditions: N/A</p> <p>Workaround: Delete line configuration and readd configuration.</p> <p>or</p> <p>Issue <b>addlnloop</b> and <b>dellnloop</b> to resolve the alarm.</p> |
| CSCeh71961 | <p>Headline: When execute CLI <b>clralm -sonet</b> and SRM slot#, it generates exception.</p> <p>Symptom: If SRM-OC3 card is present and active in lower bay slots (31 and 32) and line is not configured after <b>clrallcnf/clrsrmcnf</b>, an exception is generated after executing the following CLI:</p> <pre><b>clralm -sonet slot#.line#</b></pre> <p>Conditions:</p> <ol style="list-style-type: none"> <li>SRM-OC3 card should be in lower bay slot 31 or 32.</li> <li>SRM-OC3 card should not have any configuration. Card has just come up after <b>clrallcnf</b> or <b>clrsrmcnf</b>.</li> <li>Execute CLI <b>clralm -sonet slot#.line#</b>.</li> </ol> <p>Workaround: Add SRM line or add and delete SRM line. Then, execute the following CLI:</p> <pre><b>clralm -sonet slot#.line#</b></pre>                                                                                                                                              |

Table 6 Known Anomalies in Release 1.3.12 Software (continued)

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCeh72222 | <p>Headline: Standby PXM keeps rebooting downloading FW from active card repeatedly.</p> <p>Symptom: Standby card keeps resetting after DB syncup. Card recycles between card init and empty states.</p> <p>Conditions: One of the condition the firmware 1.2.01 is of different time stamp from active card. Exact condition on which the problem is seen in not known. But, it has been seen where active PXM was running some private image based on latest code.</p> <p>Standby kept reloading private image and not the one (1.3.11) running on active.</p> <p>The getPXMPrimary was indicating that the firmware set on the standby was still not set as on active.</p> <p>Workaround: Active card was reset to bring back the standby card.</p> |
| CSCin76324 | <p>Headline: ACS does not return the default privilege level mentioned in the switch.</p> <p>Symptom: ACS server does not return to switch's default privilege level.</p> <p>Conditions: This issue occurs after fallback.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| CSCin82993 | <p>Headline: Wrong values for low and high VPID for ATM ports on PXM-T3E3.</p> <p>Symptom: Wrong values of VPID shown for PXM-T3E3 ATM ports.</p> <p>Conditions: Check partition info for the PXM-T3E3 ports.</p> <p>Workaround: Unknown.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| CSCin88494 | <p>Headline: 1:N switchover happens between normal 8T1 backcards and issues with redundancy.</p> <p>Symptom: Establish 1:N redundancy between two CESM cards with redundant backcard for the standby card. Remove the redundant back card and insert a normal 8T1 back card. Try to switchover, no error message thrown and the switchover command passes successfully, but no switchover happens.</p> <p>Conditions: After adding 1:N redundancy with redundant back card, remove the redundant backcard. Insert a normal backcard and try to do a switchover.</p> <p>Workaround: None.</p>                                                                                                                                                           |
| CSCin91344 | <p>Headline: <b>dspesn</b> command failing on giving certain values</p> <p>Symptom:</p> <ul style="list-style-type: none"> <li>• <b>dspesn</b> failing in some scenarios.</li> <li>• ERR: Unknown control command. This string is getting displayed.</li> <li>• Junk values are being accepted for -s option.</li> </ul> <p>Conditions: This issue occurs for any PXM card.</p> <p>Workaround: None.</p>                                                                                                                                                                                                                                                                                                                                               |

## Resolved Anomalies in Software Release 1.3.12

Table 7 lists the anomalies that are resolved in MPSM-8-T1E1 version .008 of Release 1.3.12 as of June 20, 2005.



Note

Version .008 also includes the anomalies that are resolved in version .007.

**Table 7** Resolved Anomaly in MPSM-8-T1E1 Version .008

| Bug ID     | Description                                |
|------------|--------------------------------------------|
| CSCeh78289 | Hardware migration for NBSM to MPSM failed |

Table 8 lists resolved anomalies in the service module firmware and the Release 1.3.12 software as of April 28, 2005.

**Table 8** Resolved Anomalies in Release 1.3.12 Software

| Bug ID     | Description                                                                   |
|------------|-------------------------------------------------------------------------------|
| CSCea86502 | CLI does not validate the parameters of mv command correctly                  |
| CSCec66018 | PXM1B APS test coverage in diagnostic                                         |
| CSCec72985 | PXM failing CBC ASIC                                                          |
| CSCee35196 | During APS switchover, ensure the registers are programmed                    |
| CSCee48365 | QE Access Failed for QE1                                                      |
| CSCee61563 | QE errors, Need to reset the pxm card when we have fatal QE errors            |
| CSCef31686 | PXM reboot continuously with SMFIR-1-622/B bad novram card                    |
| CSCef55238 | config upload failing for ausm, tftp access violations on NMS                 |
| CSCeg05055 | Console terminal hangs, causing PXM switchover after upgrade                  |
| CSCeg17462 | AUSM-8T1E1 cannot delete a port, error Connections existing on port           |
| CSCeg25173 | mpsm-8-t1 dumped the core after reset                                         |
| CSCeg32459 | PXM resets when console receives external script containing %n                |
| CSCeg36896 | Cannot add ausm-8t1e1/mpsm-8t1e1 as 1:N redundancy                            |
| CSCeg40704 | Password gets corrupted after <b>dsppasswd</b> command is used                |
| CSCeg45738 | Deleting connection left connection resources un-initialized                  |
| CSCeg74315 | PXM reset due to tRVT task exception                                          |
| CSCeh01020 | Improper PXM switchover while removing and inserting SRM FC or BC             |
| CSCeh01675 | During FW upgrade of FRSM-2CT3 (1:1 Red), after newrev PRI card reboots twice |
| CSCeh02083 | Task Monitor erroneously detects a task hung on task delete                   |
| CSCeh13289 | Active APS does not switch to protection even if active goes in ALM           |
| CSCeh14484 | ABR PCR not getting copied to channel PCR in MPSM-8T1-FRM                     |
| CSCeh17296 | 1:N RPM redundancy - second RPM state remains Failed after OIR                |

**Table 8** Resolved Anomalies in Release 1.3.12 Software (continued)

| Bug ID     | Description                                                                |
|------------|----------------------------------------------------------------------------|
| CSCeh18093 | FST ABR connections burst at OC3 speed when AIR reaches PIR                |
| CSCeh27816 | Trap Number 50053, diagStatusTrap contains varbind in wrong order          |
| CSCeh28217 | Modify Logic for ESE/ISE clock rate identification                         |
| CSCeh33666 | PXM is not reset if a task is hanging on Mutex semaphore                   |
| CSCeh39298 | Port speed vs Line speed is different after upgrades from 1.2.01 to 1.3.11 |
| CSCeh41551 | Log showing NVRAM Failed and Checksum errors for SRME                      |
| CSCeh47077 | Handling FST ABR connections burst at OC3 speed per card basis             |
| CSCeh62784 | TACACS+ Command Mode Authorization not working for standby PXM             |
| CSCeh70841 | dspshelfalm showing wrong status for power supply units                    |
| CSCeh71940 | cliCmdTask suspends when clralms is executed                               |
| CSCin84104 | FRSM-8P does not recognize SMB line connector type on upgrade              |
| CSCin87527 | Standby PXM reset on executing <b>dspcderrs</b>                            |

## Anomaly Status Changes from Previous Releases

Table 9 lists the anomalies that have changed status as a result of Release 1.3.12.

**Table 9** Anomaly Status Changes from Previous Releases

| Bug ID     | Description                                                                                                                                                                                                                                                                                                                                                                         |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCeb79964 | <p>Headline: PAR sets ABit Clear to channel, causing AIS towards CPE</p> <p>Symptom: CPE connected to the AUSM-8T1 port receives AIS on a specific connection. There are no line and port alarms. There are no remote alarms.</p> <p>Conditions: Cisco 3810 connected to an AUSM-8T1 service module on a MGX PXM1 shelf.</p> <p>Workaround: None.</p> <p>Status: Unreproducible</p> |
| CSCec36943 | <p>Headline: Clocking info not in MGX config files</p> <p>Symptom: Under certain conditions, the clock source configuration information does not show up in CWM.</p> <p>Conditions: The information is not obtained through config upload.</p> <p>Workaround: The switch can be queried through SNMP or CLI.</p> <p>Status: Awaiting Info</p>                                       |

# Resolved Anomalies in Previous Releases

This section contains the resolved anomalies in the following releases:

- [“Resolved Anomalies in Release 1.3.11” section on page 31](#)
- [“Resolved Anomalies in Platform Software Release 1.3.10” section on page 31](#)
- [“Resolved Anomalies for Platform Software Release 1.3.00” section on page 32](#)

## Resolved Anomalies in Release 1.3.11

[Table 10](#) lists resolved anomalies in the service module firmware and the Release 1.3.12 software as of October 5, 2005.

**Table 10** *Resolved Anomalies in Release 1.3.11 Software*

| Bug ID     | Description                                                |
|------------|------------------------------------------------------------|
| CSCee08054 | Change the DMA semaphore timeout value for QE to 3 seconds |
| CSCef54552 | ATM0 connectivity lost                                     |
| CSCef80371 | Unable to add redundancy between RPM cards                 |
| CSCef83943 | Changing PXM refresh rate                                  |

## Resolved Anomalies in Platform Software Release 1.3.10

[Table 11](#) lists resolved anomalies in the service module firmware and the Release 1.3.10 software as of August 23, 2004.

**Table 11** *Resolved Anomalies in Release 1.3.10 Software*

| Bug ID     | Description                                                             |
|------------|-------------------------------------------------------------------------|
| CSCdx35791 | PXM card fails to boot                                                  |
| CSCea74880 | MGX8250: PXM1-T3: switchcc may cause PXM to lose primary clock          |
| CSCed48400 | PXM1 needs better idtmon DRAM test                                      |
| CSCed55773 | addred between NBSM & MPSM-8 causes PXM SW error reset                  |
| CSCed74835 | can not copy big rpm files to C: drive                                  |
| CSCed92515 | Bring VxWorks source into the VOB; fix timer wrap around after 466 days |
| CSCee05163 | RPMPR doesn't come up IPC communication not established                 |
| CSCee18019 | MPSM8-RAS: addln on PXM1 does not work after upgrade from 1.2.20        |
| CSCee24657 | trap 50024 received with 6 varbinds instead of 8                        |
| CSCee35171 | Watchdog timeout reset due to readNvRam                                 |
| CSCee40233 | To resolve the ssiFunctrace issue                                       |
| CSCee51143 | Bad clk signal on external clock source                                 |
| CSCee75100 | UPG5+: Software exception blocked access to standby PXM1                |
| CSCee76389 | duplicate trap sequence number                                          |

**Table 11** *Resolved Anomalies in Release 1.3.10 Software (continued)*

| Bug ID     | Description                                                              |
|------------|--------------------------------------------------------------------------|
| CSCee79278 | PXM1 goes to Mismatch and SRMs hang in CardInit after reset              |
| CSCee89622 | Switch sending corrupt varbind to CWM 15.0                               |
| CSCee95065 | Reconfigure clk source when the pxm card comes to active state           |
| CSCef07832 | Adding 1:N redundancy not blocked for SM cards with different FW version |
| CSCef24248 | Changes to handle the FRSM getting stuck in failed state                 |
| CSCef40614 | PXM1-2-T2E3 resets while enabling second interface                       |

## Resolved Anomalies for Platform Software Release 1.3.00

Table 12 lists resolved anomalies in the service module firmware and the Release 1.3.00 software as of April 14, 2004.

**Table 12** *Resolved Anomalies in Release 1.3.00 Software*

| Bug ID     | Description                                                                   |
|------------|-------------------------------------------------------------------------------|
| CSCdr65069 | Agent returns GEN_ERR when rcv SET nextTrapseq with non-exist MgrIndex        |
| CSCdv32986 | 100% data is getting dropped on some connections                              |
| CSCdz67816 | AUSM CLI restartimagrp error msg typo                                         |
| CSCea04133 | PXM1-2T3 continuously resets when adding management pvc with both DS3s active |
| CSCea16127 | PXM1e: dspsarcnt output is mis-aligned                                        |
| CSCea33131 | DB inconsistency between PAR and SPM                                          |
| CSCea35799 | snmpwalk does not get all PVCs on AUSM                                        |
| CSCea66855 | SRM_3T3 non-TLV Novram support                                                |
| CSCeb05910 | PM parameters on NBSMs are not accurate                                       |
| CSCeb17823 | Unreliable tstdelay results for axsm/B/E <--> frsm                            |
| CSCeb27697 | delrscrptn not working properly                                               |
| CSCeb40265 | xcnfln shows the clkfrquency threshold 1-5. does not show what values mean    |
| CSCeb46869 | subagents table display should correspond to correct shelf/slot no            |
| CSCeb46903 | dsptotals should be blocked on CESM redundant cards thru CLI                  |
| CSCeb58981 | MPSM8-DT: When pxm is daylight savings frsm-vhs time do not change            |
| CSCeb59239 | PM parameters on NBSMs are not accurate                                       |
| CSCeb60499 | Channel showing OK state with Controller Abit=0                               |
| CSCeb72485 | CESM cannot clear RcvAIS when connected to physical loop                      |
| CSCeb72867 | FRSM8 cannot add con with VCI > 9999 as master to AUSM                        |
| CSCeb75989 | tRoot task switchover due to Software Error Reset                             |
| CSCeb76113 | MPSM8-DT: AUSM does not force range check for VPID for resource partition     |
| CSCeb77891 | IMA-Auto: dspimagrp shows additional info with ima autorestart enable         |

**Table 12** *Resolved Anomalies in Release 1.3.00 Software (continued)*

| Bug ID     | Description                                                                  |
|------------|------------------------------------------------------------------------------|
| CSCeb77913 | SRMEB: NBSM in mismatch after upgrade from 21.0(2.x) to 22.x                 |
| CSCeb80600 | corrupted stats on pxm1e -- cesm-t1e1 cards under corner configurations      |
| CSCeb84360 | ChanIngressClpSetCell counter not correct                                    |
| CSCeb86832 | License Management Enhancement                                               |
| CSCec00744 | Add cefcModuleOperStatus to trap 60052 on applicable platforms               |
| CSCec01002 | MPSM8-DT: xcnfchan allows changing non-UBR connection to 0 CIR               |
| CSCec01073 | FRSM HS2/B to support low speed rates like 2.4K                              |
| CSCec02145 | CESM 8E1 connection addition fails when partial fill < 31 on E1 struct       |
| CSCec04894 | Port on FRSM Show failed due to line failure while lines are OK              |
| CSCec07295 | Xcnfcon -pt is not working on the CESM card                                  |
| CSCec08533 | CESM T3E3 1:1 Redundancy is not functional                                   |
| CSCec11248 | wrong connector value for frsm-8e1 lines in MGX8850 node                     |
| CSCec12595 | CESM-T3E3 connection not in Fail state after LOS on T3 line                  |
| CSCec17957 | MPSM8-DT: xcnfchan allows changing non-UBR connection to 0 CIR               |
| CSCec20161 | MPSM8-DT: primary LSM went into mismatch/active detects FC mismatch          |
| CSCec23758 | FRSM HS1 connections stuck in AIS alarm after card reset.                    |
| CSCec25164 | One-way traffic sometimes on FRSM-VHS                                        |
| CSCec25298 | CWM: Ausm Ingress Discard Option missing in trap upload                      |
| CSCec29715 | MPSM8-DT: card should flags License alarm instead invalid alarm              |
| CSCec29899 | MPSM8-DT: dspfeature command should be removed from MPSM8                    |
| CSCec30186 | most of the instances of entPhysicalHardwareRev are not correct              |
| CSCec30195 | entPhysicalFirmwareRev is empty for FRSM/HS1B/HS2/B/2T3 and VISM-8T1/E1      |
| CSCec31183 | Port Alarm is asserted on standby CESM-T3E3 card after addred                |
| CSCec46539 | PXM reset while using CLI and getting error logs - stays removed             |
| CSCec59200 | MGX rel 1 fails to complete sync up, TFTP requests timeout                   |
| CSCed32265 | card reset and core dump because of the runaway task                         |
| CSCed36283 | Monitoring the SRAM of QE/CBC/RCMP for errors and take recovery action       |
| CSCed41792 | Check in for MPSM-8T1E1 Core Dump                                            |
| CSCed43229 | Cannot telnet or ping PXM1 node                                              |
| CSCed48400 | PXM1 needs better idtmon DRAM test                                           |
| CSCed55064 | SRME sometimes loses the backplane reference clock and goes to recovery mode |
| CSCed55739 | Request from PRT8535 issue-26                                                |
| CSCed56014 | UPG5: MGX-8230 stdby SRM stuck in Init after switchcc                        |
| CSCed70467 | abort mpsm core dump gets logged no matter what                              |
| CSCed84883 | pxm reset due to workQPanic                                                  |

**Table 12** *Resolved Anomalies in Release 1.3.00 Software (continued)*

| Bug ID     | Description                                               |
|------------|-----------------------------------------------------------|
| CSCee13131 | FRSM-8T1 fails to boot after a power cycle running 1.3.00 |
| CSCee20455 | port resync on MGX (PXM1) updates wrong port ids          |

## Compatibility Notes

This section contains compatibility information for Release 1.3.12.

### MGX 8230, MGX 8250, and MGX 8850 (PXM1) Software Certification with Other Products

[Table 13](#) lists how MGX software version 1.3.12 interoperates with other products.

**Table 13** *Software That was Certified with MGX Release 1.3.12*

| Switch or Component                              | Certified Software Version                                     |
|--------------------------------------------------|----------------------------------------------------------------|
| MGX 8230, MGX 8250, and MGX 8850 (PXM1)          | MGX 1.3.12                                                     |
| MGX 8850 (PXM45), MGX 8850 (PXM1E), and MGX 8950 | MGX 5.0.20<br>MGX 4.0.15<br>MGX 3.0.25                         |
| BPX Switch Software                              | 9.4 Release: 9.4.12<br>9.3 Release: 9.3.51, 9.3.36             |
| BPX SES Shelf                                    | SES 4.0.15<br>SES 3.0.25<br>SES 1.1.75                         |
| Cisco WAN Manager                                | CWM 15.0.00, Patch 4                                           |
| MGX 8220 Shelf                                   | MGX 8220 4.1.12<br>MGX 8220 5.0.20                             |
| VISM                                             | VISM Release 3.3<br>VISM Release 3.2.11<br>VISM Release 1.5.09 |

## Boot File Names and Sizes

Table 14 displays the boot file names and sizes for this release.

**Table 14** *Boot File Names and Size*

| File Name                       | File Size (in bytes) |
|---------------------------------|----------------------|
| ausm_8tle1_AU8_BT_1.0.02.fw     | 377836               |
| cesm_8tle1_CE8_BT_1.0.02.fw     | 264592               |
| cesm_t3e3_CE8_BT_1.0.02.fw      | 303936               |
| frsm_8tle1_FR8_BT_1.0.06.fw     | 298716               |
| frsm_hs1_HS1_BT_1.0.02.fw       | 293052               |
| frsm_vhs_VHS_BT_1.0.07.fw       | 468676               |
| mpsm_t1e1_030.001.203.008_bt.fw | 1431944              |
| pxm_bkup_1.3.12.fw              | 1386556              |
| rpmxf-boot-mz.123-11.T5         | 3591776              |
| rpm-boot-mz.123-11.T5           | 3928012              |

## MGX 8250 and MGX 8850 (PXM1) Firmware Compatibility

The firmware compatibility matrix for this release is presented in Table 15.

**Table 15** *MGX 8250 Switch and MGX 8850 (PXM1) Switch Firmware Compatibility Matrix*

| PCB Description  | CW2000 Name | Latest F/W | File Name             | File Size (in bytes) |
|------------------|-------------|------------|-----------------------|----------------------|
| PXM1             | PXM-1       | 1.3.12     | pxm_1.3.12.fw         | 3291804              |
| PXM1-2-T3E3      | PXM1-2T3E3  | 1.3.12     | pxm_1.3.12.fw         | 3291804              |
| PXM1-4-155       | PXM1-4OC3   | 1.3.12     | pxm_1.3.12.fw         | 3291804              |
| PXM1-1-622       | PXM1-OC12   | 1.3.12     | pxm_1.3.12.fw         | 3291804              |
| MGX-SRM-3T3/C    | SRM-3T3     | —          | —                     | —                    |
| MGX-SRME         | SRME        | —          | —                     | —                    |
| MGX-SRME/B       | SRME/B      | —          | —                     | —                    |
| MGX-AUSM-8E1/B   | AUSMB-8E1   | 10.3.12    | ausm_8tle1_10.3.12.fw | 1382252              |
| MGX-AUSM-8T1/B   | AUSMB-8T1   | 10.3.12    | ausm_8tle1_10.3.12.fw | 1382252              |
| AX-CESM-8E1      | CESM-8E1    | 10.3.12    | cesm_8tle1_10.3.12.fw | 744160               |
| AX-CESM-8T1      | CESM-8T1    | 10.3.12    | cesm_8tle1_10.3.12.fw | 744160               |
| MGX-CESM-8T1/B   | CESM-8T1    | 10.3.12    | cesm_8tle1_10.3.12.fw | 744160               |
| MGX-CESM-T3      | CESM-T3     | 10.3.12    | cesm_t3e3_10.3.12.fw  | 641824               |
| MGX-CESM-E3      | CESM-E3     | 10.3.12    | cesm_t3e3_10.3.12.fw  | 641824               |
| AX-FRSM-8E1/E1-C | FRSM-8E1    | 10.3.12    | frsm_8tle1_10.3.12.fw | 899664               |

Table 15 MGX 8250 Switch and MGX 8850 (PXM1) Switch Firmware Compatibility Matrix (continued)

| PCB Description  | CW2000 Name | Latest F/W | File Name                                 | File Size (in bytes) |
|------------------|-------------|------------|-------------------------------------------|----------------------|
| AX-FRSM-8T1/T1-C | FRSM-8T1    | 10.3.12    | frsm_8t1e1_10.3.12.fw                     | 899664               |
| MGX-FRSM-HS2/B   | FRSM-HS2/B  | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-HS2     | FRSM-HS2    | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-2CT3    | FRSM-2CT3   | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-2T3E3   | FRSM-2T3    | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-2T3E3   | FRSM-2E3    | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-HS1/B   | FRSM-HS1/B  | 10.3.12    | frsm_hs1_10.3.12.fw                       | 786588               |
| MPSM-8-T1E1      | MPSM-8-T1E1 | 30.1       | mpsm_t1e1_030.001.203.008.fw <sup>1</sup> | 2255616              |
| MGX-RPM-PR       | RPM-PR      | 12.3(11)T5 | rpm-js-mz.123-11.T5 (IOS)                 | 12042716             |
| MGX-RPM-XF       | RPM-XF      | 12.3(11)T5 | rpmxf-p12-mz.123-11.T5 (IOS)              | 9713540              |

1. Release 1.3.12 also supports MPSM-8-T1E1 version .007.

## MGX 8230 Firmware Compatibility

Table 16 lists the MGX 8230 firmware compatibility matrix for this release.

Table 16 MGX 8230 Firmware Compatibility Matrix

| PCB Description  | CW2000 Name | Latest F/W | File Name             | File Size (in bytes) |
|------------------|-------------|------------|-----------------------|----------------------|
| PXM1             | PXM-1       | 1.3.12     | pxm_sc_1.3.12.fw      | 3286828              |
| PXM1-2-T3E3      | PXM1-2T3E3  | 1.3.12     | pxm_sc_1.3.12.fw      | 3286828              |
| PXM1-4-155       | PXM1-4OC3   | 1.3.12     | pxm_sc_1.3.12.fw      | 3286828              |
| PXM1-1-622       | PXM1-OC12   | 1.3.12     | pxm_sc_1.3.12.fw      | 3286828              |
| MGX-SRM-3T3/C    | SRM-3T3     | —          | —                     | —                    |
| MGX-SRME         | SRME        | —          | —                     | —                    |
| MGX-SRME/B       | SRME/B      | —          | —                     | —                    |
| MGX-AUSM-8E1/B   | AUSMB-8E1   | 10.3.12    | ausm_8t1e1_10.3.12.fw | 1382252              |
| MGX-AUSM-8T1/B   | AUSMB-8T1   | 10.3.12    | ausm_8t1e1_10.3.12.fw | 1382252              |
| AX-CESM-8E1      | CESM-8E1    | 10.3.12    | cesm_8t1e1_10.3.12.fw | 744160               |
| AX-CESM-8T1      | CESM-8T1    | 10.3.12    | cesm_8t1e1_10.3.12.fw | 744160               |
| MGX-CESM-8T1/B   | CESM-8T1    | 10.3.12    | cesm_8t1e1_10.3.12.fw | 744160               |
| MGX-CESM-T3      | CESM-T3     | 10.3.12    | cesm_t3e3_10.3.12.fw  | 641824               |
| MGX-CESM-E3      | CESM-E3     | 10.3.12    | cesm_t3e3_10.3.12.fw  | 641824               |
| AX-FRSM-8E1/E1-C | FRSM-8E1    | 10.3.12    | frsm_8t1e1_10.3.12.fw | 899664               |
| AX-FRSM-8T1/T1-C | FRSM-8T1    | 10.3.12    | frsm_8t1e1_10.3.12.fw | 899664               |
| MGX-FRSM-HS2/B   | FRSM-HS2/B  | 10.3.12    | frsm_vhs_10.3.12.fw   | 1031876              |

**Table 16** MGX 8230 Firmware Compatibility Matrix (continued)

| PCB Description | CW2000 Name | Latest F/W | File Name                                 | File Size (in bytes) |
|-----------------|-------------|------------|-------------------------------------------|----------------------|
| MGX-FRSM-HS2    | FRSM-HS2    | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-2CT3   | FRSM-2CT3   | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-2T3E3  | FRSM-2T3    | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-2T3E3  | FRSM-2E3    | 10.3.12    | frsm_vhs_10.3.12.fw                       | 1031876              |
| MGX-FRSM-HS1/B  | FRSM-HS1/B  | 10.3.12    | frsm_hs1_10.3.12.fw                       | 786588               |
| MPSM-8-T1E1     | MPSM-8-T1E1 | 30.1       | mpsm_t1e1_030.001.203.008.fw <sup>1</sup> | 2255616              |
| MGX-RPM-PR      | RPM         | 12.3(11)T5 | rpm-js-mz.123-11.T5 (IOS)                 | 12042716             |

1. Release 1.3.12 also supports MPSM-8-T1E1 version .007.

## MGX 8850 (PXM1), MGX 8250, and MGX 8230 Release 1.3.12 Hardware

Table 17 shows the front card and back card compatibility for the hardware supported in this release. The table lists the card model/ name, part numbers, the minimum version and the minimum revisions of each card supported in Release 1.3.12. Note that there may be more than one 800 level part numbers for the same front cards. The minimum version is identified by the last 2 digits of the 800 level numbers.

**Table 17** Hardware Compatibility Matrix

| Front Cards | Part Number/<br>Min. Version | Rev.              | Back Cards        | Part Number/<br>Min. Version | Rev. |
|-------------|------------------------------|-------------------|-------------------|------------------------------|------|
| PXM1        | 800-05084-02                 | A0                | PXM-UI            | 800-03688-01                 | A0   |
|             | 800-05760-01                 | A0                | PXM-UI-S3         | 800-05787-01                 | A0   |
|             | 800-07888-01                 |                   |                   |                              |      |
| PXM1-4-155  | 800-05086-02                 | A0                | PXM-UI            | 800-03688-01                 | A0   |
|             | 800-05762-01                 | A0                | PXM-UI-S3         | 800-05787-01                 | A0   |
|             | 800-06229-02                 | A0                | MGX-MMF-4-155/B   | 800-05053-01                 | A0   |
|             |                              |                   | MGX-SMFIR-4-155/B | 800-05351-01                 | A0   |
|             |                              | MGX-SMFLR-4-155/B | 800-05352-01      | A0                           |      |
| PXM1-1-622  | 800-05085-02                 | A0                | PXM-UI            | 800-03688-01                 | A0   |
|             | 800-05763-01                 | A0                | PXM-UI-S3         | 800-05787-01                 | A0   |
|             | 800-06228-02                 | A0                | MGX-SMFIR-1-622/B | 800-05379-01                 | A0   |
|             |                              |                   | MGX-SMFLR-1-622/B | 800-05381-01                 | A0   |

**Table 17** *Hardware Compatibility Matrix (continued)*

| Front Cards    | Part Number/<br>Min. Version | Rev. | Back Cards      | Part Number/<br>Min. Version | Rev. |
|----------------|------------------------------|------|-----------------|------------------------------|------|
| PXM1-2-T3E3    | 800-05087-02                 | A0   | PXM-UI          | 800-03688-01                 | A0   |
|                | 800-05602-01                 | A0   | PXM-UI-S3       | 800-05787-01                 | A0   |
|                | 800-06230-02                 | A0   | MGX-BNC-2E3     | 800-04056-02                 | A0   |
|                |                              |      | MGX-BNC-2E3A    | 800-04743-02                 | A0   |
| MGX-BNC-2T3    |                              |      | 800-04057-02    | A0                           |      |
| MGX-SRM-3T3/C  | 800-05648-01                 | A0   | MGX-BNC-3T3-M   | 800-03148-02                 | A0   |
| MGX-SRME       | 800-14224-02                 | A0   | MGX-SMFIR-1-155 | 800-14460-02                 | A0   |
|                |                              |      | MGX-STM1-EL-1   | 800-14479-02                 | A0   |
| MGX-AUSM-8E1/B | 800-04810-01                 | A0   | AX-SMB-8E1      | 800-02287-01                 | A0   |
|                |                              |      | AX-R-SMB-8E1    | 800-02410-01                 | A0   |
|                |                              |      | AX-RJ48-8E1     | 800-02408-01                 | A0   |
|                |                              |      | AX-R-RJ48-8E1   | 800-02409-01                 | A0   |
|                |                              |      | MGX-RJ48-8E1    | 800-19310-01                 | A0   |
| MGX-AUSM-8T1/B | 800-04809-01                 | A0   | AX-RJ48-8T1     | 800-02286-01                 | A0   |
|                |                              |      | AX-R-RJ48-8T1   | 800-02288-01                 | A0   |
| AX-CESM-8E1    | 800-02751-02                 | A0   | AX-SMB-8E1      | 800-02287-01                 | A0   |
|                |                              |      | AX-R-SMB-8E1    | 800-02410-01                 | A0   |
|                |                              |      | AX-RJ48-8E1     | 800-02408-01                 | A0   |
|                |                              |      | AX-R-RJ48-8E1   | 800-02409-01                 | A0   |
|                |                              |      | MGX-RJ48-8E1    | 800-19310-01                 | A0   |
| AX-CESM-8T1    | 800-02750-02                 | A0   | AX-RJ48-8T1     | 800-02286-01                 | A0   |
|                |                              | A0   | AX-R-RJ48-8T1   | 800-02288-01                 | A0   |
| MGX-CESM-8T1/B | 800-08613-02                 | A0   | AX-RJ48-8T1     | 800-02286-01                 | A0   |
|                |                              | A0   | AX-R-RJ48-8T1   | 800-02288-01                 | A0   |
| MGX-CESM-T3E3  | 800-03864-02                 | A0   | MGX-BNC-2E3     | 800-04056-02                 | A0   |
|                |                              |      | MGX-BNC-2E3A    | 800-04743-02                 | A0   |
|                |                              |      | MGX-BNC-2T3     | 800-04057-02                 | A0   |
| AX-FRSM-8E1    | 800-02438-04                 | A0   | AX-SMB-8E1      | 800-02287-01                 | A0   |
|                |                              |      | AX-R-SMB-8E1    | 800-02410-01                 | A0   |
|                |                              |      | AX-RJ48-8E1     | 800-02408-01                 | A0   |
|                |                              |      | AX-R-RJ48-8E1   | 800-02409-01                 | A0   |
|                |                              |      | MGX-RJ48-8E1    | 800-19310-01                 | A0   |

Table 17 Hardware Compatibility Matrix (continued)

| Front Cards    | Part Number/<br>Min. Version | Rev. | Back Cards        | Part Number/<br>Min. Version | Rev. |
|----------------|------------------------------|------|-------------------|------------------------------|------|
| AX-FRSM-8E1-C  | 800-02462-04                 | A0   | AX-SMB-8E1        | 800-02287-01                 | A0   |
|                |                              |      | AX-R-SMB-8E1      | 800-02410-01                 | A0   |
|                |                              |      | AX-RJ48-8E1       | 800-02408-01                 | A0   |
|                |                              |      | AX-R-RJ48-8E1     | 800-02409-01                 | A0   |
|                |                              |      | MGX-RJ48-8E1      | 800-19310-01                 | A0   |
| AX-FRSM-8T1    | 800-02437-04                 | A0   | AX-RJ48-8T1       | 800-02286-01                 | A0   |
|                |                              |      | AX-R-RJ48-8T1     | 800-02288-01                 | A0   |
| AX-FRSM-8T1-C  | 800-02461-04                 | A0   | AX-RJ48-8T1       | 800-02286-01                 | A0   |
|                |                              |      | AX-R-RJ48-8T1     | 800-02288-01                 | A0   |
| MGX-FRSM-2CT3  | 800-02910-04                 | A0   | MGX-BNC-2T3       | 800-04057-02                 | A0   |
|                | 800-06335-01                 | A0   |                   |                              |      |
| MGX-FRSM-2T3E3 | 800-02911-03                 | A0   | MGX-BNC-2E3       | 800-04056-02                 | A0   |
|                |                              |      | MGX-BNC-2E3A      | 800-04743-02                 | A0   |
|                |                              |      | MGX-BNC-2T3       | 800-04057-02                 | A0   |
| MGX-FRSM-HS1/B | 800-05129-01                 | A0   | MGX-12IN1-4S      | 800-04981-01                 | A0   |
|                |                              |      | MGX-SCSI2-2HSSI/B | 800-05463-02                 | A0   |
|                |                              |      |                   | 800-05501-01                 | A0   |
| MGX-FRSM-HS2   | 800-02909-03                 | A0   | MGX-SCSI2-2HSSI/B | 800-05463-02                 | A0   |
|                |                              |      |                   | 800-05501-01                 | A0   |
| MGX-FRSM-HS2/B | 800-17066-01                 | A0   | MGX-12IN1-8S      | 800-18302-01                 | A0   |
| MGX-RPM-128M/B | 800-05743-01                 | A0   | MGX-RJ45-FE       | 800-02735-02                 | A0   |
|                |                              |      | MGX-MMF-FE        | 800-03202-02                 | A0   |
|                |                              |      | MGX-RJ45-4E       | 800-02737-02                 | A0   |
|                |                              |      | MGX-MMF-FDDI      | 800-02857-01                 | A0   |
|                |                              |      | MGX-MMF-FDDI/FD   | 800-03820-01                 | A0   |
|                |                              |      | MGX-SMF-FDDI      | 800-02736-01                 | A0   |
|                |                              |      | MGX-SMF-FDDI/FD   | 800-03822-01                 | A0   |
| MGX-RPM-PR-256 | 800-07178-02                 | A0   | MGX-RJ45-FE       | 800-02735-02                 | A0   |
|                |                              |      | MGX-MMF-FE        | 800-03202-02                 | A0   |
|                |                              |      | MGX-RJ45-4E/B     | 800-12134-01                 | A0   |
| MGX-RPM-PR-512 | 800-07656-02                 | A0   | MGX-RJ45-FE       | 800-02735-02                 | A0   |
|                |                              |      | MGX-MMF-FE        | 800-03202-02                 | A0   |
|                |                              |      | MGX-RJ45-4E/B     | 800-12134-01                 | A0   |

Table 17 Hardware Compatibility Matrix (continued)

| Front Cards     | Part Number/<br>Min. Version | Rev. | Back Cards    | Part Number/<br>Min. Version | Rev. |
|-----------------|------------------------------|------|---------------|------------------------------|------|
| MGX-VISM-8E1    | 800-04398-01                 | A0   | AX-SMB-8E1    | 800-02287-01                 | A0   |
|                 |                              |      | AX-R-SMB-8E1  | 800-02410-01                 | A0   |
|                 |                              |      | AX-RJ48-8E1   | 800-02408-01                 | A0   |
|                 |                              |      | AX-R-RJ48-8E1 | 800-02409-01                 | A0   |
|                 |                              |      | MGX-RJ48-8E1  | 800-19310-01                 | A0   |
| MGX-VISM-8T1    | 800-04399-01                 | A0   | AX-RJ48-8T1   | 800-02286-01                 | A0   |
|                 |                              |      | AX-R-RJ48-8T1 | 800-02288-01                 | A0   |
| MGX-VISM-PR-8E1 | 800-07991-02                 | A0   | AX-SMB-8E1    | 800-02287-01                 | A0   |
|                 |                              |      | AX-R-SMB-8E1  | 800-02410-01                 | A0   |
|                 |                              |      | AX-RJ48-8E1   | 800-02408-01                 | A0   |
|                 |                              |      | AX-R-RJ48-8E1 | 800-02409-01                 | A0   |
|                 |                              |      | MGX-RJ48-8E1  | 800-19310-01                 | A0   |
| MGX-VISM-PR-8T1 | 800-07990-02                 | A0   | AX-RJ48-8T1   | 800-02286-01                 | A0   |
|                 |                              |      | AX-R-RJ48-8T1 | 800-02288-01                 | A0   |
| MPSM-8-T1E1     | 800-24473-07                 | A0   | AX-RJ48-8T1   | 800-02286-01                 | A0   |
|                 |                              |      | AX-R-RJ48-8T1 | 800-02288-01                 | A0   |
|                 |                              |      | AX-RJ48-8E1   | 800-02408-01                 | A0   |
|                 |                              |      | AX-R-RJ48-8E1 | 800-02409-01                 | A0   |
|                 |                              |      | AX-SMB-8E1    | 800-02287-01                 | A0   |
|                 |                              |      | AX-R-SMB-8E1  | 800-02410-01                 | A0   |

## Special Installation and Upgrade Requirements

Existing customers should use the upgrade procedure [Service Module Upgrades, page 48](#) to upgrade. A graceful upgrade from any release prior to the current release is supported.

For new customers, the image is pre-installed and should use the PXM installation procedure to upgrade to future maintenance releases.

A graceful upgrade from any release prior to the current release is supported (for example, MGX 1.1.3x, 1.1.4x or 1.2.2x to MGX 1.3.12), but a graceful *downgrade* is not supported. Abort or fallback to the previous release is supported at any stage during the upgrade. For abort instructions, see [Instructions to Abort PXM Upgrade, page 44](#).

## Special Instructions for Networks Containing FRSM-2-CT3

When upgrading from any release prior to Release 1.1.32, under certain conditions with the FRSM 2 CT3, a script must be run to properly upgrade the software.

The script resolves the FREEDM buffer issue described in anomaly CSCds66176; ports are lost sometimes after softswitch or resetcd. The algorithm to allocate FREEDM buffers was changed to fix this anomaly.

Because of the algorithm change, ports might be lost when upgrading from a release (FRSM version < 10.0.22) with the older algorithm. The script identifies cards which lose ports if the card is upgraded to Release 1.1.32 or greater.

A README file, which describes how to run the script and shows an example of the script output, is contained in the Release bundle TAR file located on Cisco.com.

## Executing the Script

Execute the script under the following conditions:

- On all shelves with FRSM-2CT3 prior to an upgrade from any version to Release 1.1.32 (FRSM VHS version 10.0.22) or higher.
- For upgrades from releases prior to Release 1.1.32 for the MGX 8250, MGX 8230, or MGX 8850. To fix this issue, an algorithm change was made in Release 1.1.32 (10.0.22 version of FRSM 2 CT3).

## Script Functionality

The script applies the new algorithm for buffer allocation to existing ports to determine if all the ports remain intact during the upgrade process.

After application of the new algorithm, a log file is created for each FREEDM chip on all the FRSM 2CT3 cards on the shelf. The log file contains confirmation that the buffer allocations are OK or NOTOK. If the log file contains NOTOK for a card, then upgrading the card to the new release causes the card to lose ports. Therefore, ports must be moved to another card before upgrading this card.

## Upgrade Procedure for Non-Redundant PXM

Upgrading a switch with non-redundant PXMs is an ungraceful upgrade. An ungraceful upgrade from any release prior to the current release is supported (for example, MGX 1.1.3x, 1.1.4x or 1.2.2x to MGX 1.3.12).

**Step 1** Save your current configuration.

```
saveallcnf
```

**Step 2** Get the filename by listing the CNF directory:

```
node-prompt> ll "C:/CNF"
size date time name

512 APR-08-1999 08:16:18 . <DIR>
512 APR-08-1999 08:16:18 .. <DIR>
512 APR-09-1999 05:26:42 TMP <DIR>
45433 APR-09-1999 05:28:42 NODENAME_0409990528.zip
45433 APR-09-1999 05:28:42 NODENAME.zip

In the file system :
total space : 819200 K bytes
free space : 787787 K bytes
```

**Step 3** On the workstation, upload the saved configuration to the workstation:

```
unix-prompt> tftp <shelf.ip.address>
tftp> bin
tftp> get CNF/NODENAME_0409990528.zip
Received 45433 bytes in 0.4 seconds
```

**Step 4** Download the release to upgrade PXM Backup boot image to the PXM.

```
unix-prompt> tftp <node_name or IP address>
tftp> bin
tftp> put pxm_bkup_<new_rel>.fw POPEYE@PXM.BT
tftp> quit
```

**Step 5** Download the release to upgrade PXM runtime image to the PXM.

```
tftp> <node_name or IP address>
tftp> bin
tftp> put pxm_<new_rel>.fw POPEYE@PXM.FW
tftp> quit
```

**Step 6** Download the ComMat.dat file to the C:/FW directory of the Active PXM. Enter the TFTP **put** command.

```
tftp <node_name or IP address>
tftp> bin
tftp> put ComMat.dat
tftp> quit
```

**Step 7** On the PXM type the following when the transfer is done:

```
PXM.a> copy ComMat.dat /FW/ComMat.dat
```

**Step 8** Enter **install bt** <new\_rel>.

**Step 9** Enter **install** <new\_rel>. At the end of the display, enter **yes**.

```
PXM.a> install <new_rel>
redundancy is not available
the other card is not available
you are not in redundant mode,
do you want to try an ungraceful upgrade
(yes or no)?yes
```

---

## Upgrade Procedure for Redundant PXMs

This section applies to upgrades from 1.1.34 and all later releases.



**Caution**

Do not remove old firmware until the upgrade is done.



**Note**

First you must ensure that the shelf IP address and the PXM IP address are set. The PXM must have its own unique IP address and there must be a another unique IP address for the shelf.

**Step 1** Save your current configuration.

```
saveallcnf
```

**Step 2** Get the filename by listing the CNF directory:

```
node-prompt> ll "C:/CNF"
 size date time name

 512 APR-08-1999 08:16:18 . <DIR>
 512 APR-08-1999 08:16:18 .. <DIR>
 512 APR-09-1999 05:26:42 TMP <DIR>
 45433 APR-09-1999 05:28:42 NODENAME_0409990528.zip
 45433 APR-09-1999 05:28:42 NODENAME.zip
In the file system :
 total space : 819200 K bytes
 free space : 787787 K bytes
```

**Step 3** On the workstation, upload the saved configuration to the workstation:

```
unix-prompt> tftp <shelf.ip.address>
tftp> bin
tftp> get CNF/NODENAME_0409990528.zip
Received 45433 bytes in 0.4 seconds
```

**Step 4** Verify that one PXM is Active and the other Standby.

**Step 5** From the workstation, download the PXM Backup boot image.

```
unix-prompt> tftp <pxm.ip.address>
tftp> bin
tftp> put pxm_bkup_<new_rel>.fw POPEYE@PXM.BT
tftp> quit
```

**Step 6** From the workstation, download the PXM FW.

```
unix-prompt> tftp <pxm.ip.address>
tftp> bin
tftp> put pxm_<new_rel>.fw POPEYE@PXM.FW
Sent 1982672 bytes in 18.3 seconds
```

Make sure that the transfer is successful by looking at the message displayed on the PXM console after the transfer:

```
Program length = 1982672
Calculated checksum = 0xd9779bc6 stored checksum = 0xd9779bc6
Fw checksum passed
```

**Note**

Bytes sent, program length, and receive time vary per release. Also, see the Compatibility Matrixes for current file sizes and file names.

**Step 7** Download the `ComMat.dat` file to the `C:/FW` directory of the Active PXM. Enter the TFTP **put** command.

```
unix-prompt> tftp <node_name or IP address>
tftp> bin
tftp> put ComMat.dat
tftp> quit
```

**Step 8** After the transfer is done, type the following on the PXM:

```
PXM.a> copy ComMat.dat /FW/ComMat.dat
```

**Step 9** Enter the command **install bt** `<new_rel>`.

**Step 10** Enter the command **install** `<new_rel>`.

**Step 11** After the Standby card is reset and successfully enters the hold state, on the Active PXM, enter the command **newrev** `<new_rel>`.

The Active card will be reset and go to hold state.

After the **newrev**, enter the command **dspcd** to show the firmware revision on the new, active PXM.

**Caution**

If at this stage (after **newrev**) the upgrade needs to be aborted, follow the instructions under “[Instructions to Abort PXM Upgrade, page 44](#).”

During the graceful upgrade procedure, if after the **newrev** command the non-active card enters the MISMATCH state, execute the normal commit command. You will get a warning message:

```
other card not found,
do you still want to complete the commit operation
```

Answer yes and then reset the non-active card.

If you get the MISMATCH during the upgrade process, after you finish, you will still have the MISMATCH. To correct the mismatch, you must check your back cards; they must be identical.

**Step 12** After the Active PXM is reset and successfully enters the hold state, on the new Active PXM, enter **commit** `<new_rel>`.

## Instructions to Abort PXM Upgrade

A graceful *downgrade* is not supported. However, abort or fallback to the previous release is supported at any stage during the upgrade. The following procedure should be used to abort to a previous release.

## Aborting an Upgrade from Release 1.1.3x and Above

If the upgrade needs to be aborted for any reason during the upgrade process from release 1.1.3x and above, execute the following command:

```
abort <release no>
PXM.a> abort <release no>
```

## Aborting an Upgrade from Release 1.1.2x

If the upgrade needs to be aborted for any reason during the upgrade process from release 1.1.2x, follow these instructions.

- 
- Step 1** If the abort is required before the **newrev** command is entered, skip to Step 8.
- Step 2** Enter the following commands if the upgrade process is past the **newrev** stage.
- Step 3** On the Active PXM, enter **shellConn**
- Step 4** Enter **smCardMibVer = 21**
- Step 5** Enter **saveDBToArchive <PXM SlotNo>, 0**
- Step 6** Enter **uploadBram <PXM SlotNo>, <PXM SlotNo>**.
- The <PXM SlotNo> should be **7** for the MGX 8850 (PXM1) switch and for the MGX 8250 switch (even if the Active PXM is in slot 8, use slot 7).
- The <PXM SlotNo> should be **1** for the MGX 8230 switch (even if the Active PXM is in slot 2 use slot 1).
- The example that follows is for the MGX 8850.
- ```
PXM.a > shellConn
-> smCardMibVer=21
-> saveDBToArchive 7, 0
-> uploadBram 7, 7
```
- Step 7** If RPM cards are also on this node, perform the following steps for each RPM card:
- Inside shellConn on Active PXM, enter **saveDBToArchive <RPM_slot#>, 1**
d &arcMem+<RPM_slot#>*4
 - Copy down the 4 byte address that is displayed after executing the **d&arcMem+<RPM_slot#>*4** command and enter it in the following command.
rmSlotArchFileSave <RPM_slot#>, <4 byte address>
- For example, for an RPM in slot 9, the result is:
- ```
-> d &arcMem+36
d &arcMem+36
8051cb90: 8702 bad8 0000 0000 0000 0000 * *
8051cba0: 0000 0000 0000 0000 0000 0000 0000
-> rmSlotArchFileSave 9,0x8702bad8
```
- Step 8** Execute **abort <release no>**.
- ```
PXM.a> abort <release no>
```
-

Service Module Boot/Firmware Download Procedure

The following procedure describes how to download the boot and the service module firmware for slot-independent and slot-dependent images:

- Step 1** Download the boot image for the service module onto the PXM hard disk.

```
unix-prompt> tftp <node_name or IP address>
tftp> bin
tftp> put <backup boot> POPEYE@SM_1_0.BT
tftp> quit
```

- Step 2** Download the boot image onto the respective service module using the command:

```
install bt sm <slot #> <version>
```

Repeat for each of the service modules on the node.

- Step 3** Choose instruction for slot-independent or slot-dependent firmware. See below.

For slot-independent image:

Download the selected revision of service module firmware onto the PXM hard disk.

```
unix-prompt>tftp <node_name or IP address>
tftp> bin
tftp> put <FW file> POPEYE@SM_1_0.FW
tftp> quit
```

You cannot do two puts in the same TFTP session.

Repeat for each service module type and for each slot-independent firmware.

For slot-dependent image:

For a slot-specific image (in this example the service module is tied to slot 1),

```
unix-prompt> tftp <ip address of the MGX 8850 shelf>
tftp> bin
tftp> put <sm FW file name> POPEYE@SM_1_1.fw
```



Note If the checksums are not the same when you remove the service module, then the service module does not boot when it is plugged in. The service module must be RMA'ed.



Note Consult your Support Representative before performing any software upgrade.

Manual Configuration of Chassis Identification

This section describes chassis identification.

MGX as a Standalone Node

If any MGX box is to be used as a standalone node for testing, the intended model number from the PXM firmware configuration should be matched MANUALLY by running the runConfigurator utility.

Example: node1 was running 1.1.24 as a 8850 node:

If the node's model number is set to 8250 by default after a 1.1.32 firmware upgrade, but the node1 is still configured as a 8850 standalone node on the CWM side. Then CWM rejects the node on discovery, and the node remains undiscovered.

Solution: On every standalone node, manually verify that the runConfigurator settings match the switch.

Chassis Identification During a Firmware Upgrade

On the CWM side, the emd.conf must be modified to a one second wait time so it can help clean up the emc process's internal cache and CWM database (regarding any slot that has sent the functional removal trap). This ensures that CWM will sync up whatever is current with the switch after the upgrade.

Before a firmware upgrade is begun, complete the following steps:

-
- Step 1** Change the following line in emd.conf:
- “Hold for **300** secs before deleting the card after a func module trap is received”.
- to
- “Hold for **1** secs before deleting the card after a func module trap is received”.



Note This prevents race conditions in updating the database table from the firmware version upgrade.

- Step 2** After emd.conf is changed, send HUP signals to all EMC processes.
- Step 3** After the firmware upgrade is complete, reset the hold time back to **300** seconds.
- Step 4** Send HUP signals to EMC processes to confirm the changeback.
-

Interoperability of Service Modules on MGX 8220 and MGX 8250 Switches



Caution Graceful downgrade for the Service Module is not supported.

If you are moving service modules from an existing MGX 8220 platform to the MGX 8850, the MGX 8220 service modules (AX-FRSM-8T1/E1, and AX-CESM-8T1/E1) need to have the boot flash upgraded to MGX 8220 Release 5.0.00 common boot code (1.0.01 version) before they can be plugged in the MGX 8850 chassis. All MGX 8220 service module versions that use Release 4.0.xx of boot code and earlier are not supported in the MGX 8850.

SPARE DEPOT: Customers receiving a replacement service module via the TAC (through the RMA process) will have the common boot code image that works for MGX 8220 Release 4.x, 5.x, and MGX 8850 installed on legacy service modules. (Spare service modules received directly from manufacturing through the normal ordering process will have the correct boot code image already loaded.)

If loading of the correct common boot code image is required then it will have to be performed on an MGX 8220 chassis, and cannot be performed on an MGX 8850 chassis.

See the procedure below, which is also outlined in the *Cisco MGX 8850 Installation and Configuration Guide*.

-
- Step 1** Use ftp to port the Axis 5 common boot image for the service module to a workstation.
- Step 2** Plug in the card into the MGX 8220 shelf.
- Step 3** Download the proper MGX 8220 shelf Release 5.0 boot image using the following commands from the workstation:

```
unix-prompt> tftp <ip address of the MGX 8220 shelf >
tftp> bin
ltftp> put <boot filename> AXIS_SM_1_<slot#>.BOOTkj
```

- Step 4** Ensure that TFTP downloaded the appropriate boot code by verifying the flash checksums.

- a. Login to the shelf.

```
unix-prompt> tftp cc <slot #>
tftp> chkflash
```

- b. Verify that the two checksums are the same.

If NOT, repeat the process until they are the same. If they are the same, then you can safely remove the card. At this point the service module can be used in the MGX 8850 shelf.

Service Module Upgrades

The following steps need to be followed for service module upgrades. Service module firmware images cannot be downloaded as specific versions because only 1 slot independent image can be present on the disk. Hence, you cannot revert back during the installation process.

-
- Step 1** Download the service module firmware to the shelf. See [Service Module Boot/Firmware Download Procedure, page 46](#).



Note

To upgrade all the service modules, load all the firmware files and boot files to the node. Then, execute the command **resetsys**. Make sure that the configuration is saved.

- Step 2** For non-graceful upgrades, reset the card. The service module comes up with the new image.

Step 3 Enter the following command to install the service module boot file:

```
install bt sm <slot> <version>
```

where:

<slot> is the service module that is being upgraded, and <version> is the service module image on the disk.

Step 4 For graceful upgrades, a secondary card should be backing up the service module that needs to be upgraded. Configure the redundancy and enter the following commands:

a. `install sm <slot> <version>`

where:

<slot> is the service module that is being upgraded, and <version> is the service module image on the disk.



Note The concept of version is redundant here, since there is only one service module image on the disk. However, check that the version matches the image on the disk to make it consistent with PXM upgrade/downgrade.

b. `newrev sm <slot> <version>`

where:

<slot> is the service module that is being upgraded, and <version> is the service module image on the disk.

c. `commit sm <slot> <version>`

where:

<slot> is the service module that is being upgraded, and <version> is the service module image on the disk.



Note There is no abort command for service module upgrade.

MPSM 8-port T1/E1 Licensing Overview

A description of the MPSM 8-port T1/E1 hardware is available in the *Cisco MGX 8850 (PXM1E/PXM45), Cisco MGX 8950, Cisco MGX 8830, and Cisco MGX 8880 Hardware Installation Guide, Releases 2 Through 5* online.

For general information on configuration of the MPSM 8-port T1/E1 in general, and general information on configuration of the licensing feature, refer to Chapter 9 in the *Cisco MGX 8850 (PXM1E/PXM45), Cisco MGX 8950, Cisco MGX 8830, and Cisco MGX 8880 Configuration Guide, Release 5* online.

Refer to the following section for licensing alarm information specific to PXM1-based MGX switches.

MPSM License Alarms

MPSM feature license alarms can occur at the node level or the slot level of the switch. The following sections describe these alarms:

- [Node License Alarms](#)
- [Slot License Alarms](#)

Node License Alarms

Node license alarms are raised when the count of the feature licenses in the PXM license pool database on the switch is considered invalid.

Node license alarms can happen under the following conditions:

- A switch configuration that was saved before licenses were added or transferred to and from the PXM license pool has been restored. Any mismatch between the actual license count and the restored license count generates a minor license alarm. To prevent this type of alarm, always save the switch configuration after you move, transfer, or add licenses.
- The switch configuration is restored on a different node, or the Cisco MGX chassis is replaced with another chassis. Because licenses are authorized for a specific backplane serial number, such conditions will cause a mismatch between the physical backplane serial number and serial number recorded in the database.

When a node license alarm is raised, all cards that are using feature licenses go into the slot license alarm state. If no licenses are in use by the cards, no slot license alarms are raised.

On PXM1 platforms, use the PXM **dspec** command to troubleshoot the node license alarm. As shown in the following example, if the switch is in the node license alarm state, the *cardIntegratedAlarm* will be *minor* and the *cardMinorAlarmBitMap* will indicate *License Alarm*:

```
M8850_R1.1.7.PXM.a > dspec

ModuleSlotNumber:          7
FunctionModuleState:       Active
FunctionModuleType:        PXM1-OC3
FunctionModuleSerialNum:   SAG05304YHH
FunctionModuleHWRev:       D0
FunctionModuleFWRev:       1.3.10.065
FunctionModuleResetReason: Restoreallcnf
LineModuleType:            PXM-UI
LineModuleState:           Present
SecondaryLineModuleType:   SMFIR-4-155
SecondaryLineModuleState:  Present
mibVersionNumber:         1.2.20
configChangeTypeBitMap:   No changes
cardIntegratedAlarm:       Minor
cardMajorAlarmBitMap:     Clear
cardMinorAlarmBitMap:     License Alarm
BkCardSerialNum:          SBK042501CN
TrunkBkCardSerialNum:     SBK05070188
FrontCardPCBNumber:       800-06229-04
TrunkBkCardPCBNumber:     800-05351-01
UIBkCardPCBNumber:        800-03688-01

SrmBackCardPCBNumber:     Not Applicable

M8850_R1.1.7.PXM.a >
```

Node license alarms are cleared by validating licenses in the license pool. This is done by applying the special Rekey feature license to the node using the **cnflic** command. When the pool licenses are validated, any existing slot license alarms are also cleared and normal operation is restored.

For the procedure to rekey feature licenses, see the “Rekeying Feature Licenses” section of the *Cisco MGX 8850 (PXM1E/PXM45)*, *Cisco MGX 8950*, *Cisco MGX 8830*, and *Cisco MGX 8880 Configuration Guide, Release 5* online.



Note

If the switch is in node license alarm, you must rekey the PXM license pool *before* proceeding with any other license management tasks. Failure to resolve node license alarms can lead to the invalidation of previously generated license keys due to sequence number mismatches.

Slot License Alarms

Slot license alarms are raised under the following conditions:

- The node license alarm has been raised indicating an invalid count of licenses in the PXM license pool database. When a node license alarm is raised, all cards that are using feature licenses go into the slot license alarm state.

Slot license alarms raised under this condition can be cleared by rekeying the PXM license pool. For the procedure to rekey feature licenses, see the “Rekeying Feature Licenses” section of the *Cisco MGX 8850 (PXM1E/PXM45)*, *Cisco MGX 8950*, *Cisco MGX 8830*, and *Cisco MGX 8880 Configuration Guide, Release 5* online.

- The slot in alarm has acquired or oversubscribed one or more licenses while these licenses were not available in the license pool.

For example, on the PXM1 platform this situation might occur when a card is configured to use licenses. The card slot configuration is removed with the **clrmscnf** command. The licenses are assigned to another card, and then the card slot configuration is restored.

Slot license alarms raised under this condition are cleared by adding the required number of licenses to the PXM license pool or by releasing corresponding licenses from other slots, so they become available to the slot in alarm. If slots in alarm have redundancy, you must add licenses to cover both the primary and secondary slots to clear the alarms.

On PXM1 platforms, use the PXM **dsplcalms** command to troubleshoot slot license alarms. The output of this command indicates which MPSM cards are in the slot license alarm state.

The following example shows the output of the PXM **dsplcalms** command on the PXM1 platform. In this example, the MPSM card in slot 22 is in slot license alarm:

```
M8850_R1.1.7.PXM.a > dsplcalms
Slot  Critical  Major  Minor  || Slot  Critical  Major  Minor
-----|-----|-----|-----|-----|-----|-----|-----|
1      0         0      0      || 17     0         0      0
2      0         0      0      || 18     0         0      0
3      0         0      0      || 19     0         0      0
4      0         0      0      || 20     0         0      0
5      0         0      0      || 21     0         0      0
6      0         0      0      || 22     0         0      1
7      0         0      0      || 23     0         0      0
8      0         0      0      || 24     0         0      0
9      0         0      0      || 25     0         0      0
10     0         0      0      || 26     0         0      0
11     0         0      0      || 27     0         0      0
12     0         0      0      || 28     0         0      0
13     0         0      0      || 29     0         0      0
14     0         0      0      || 30     0         0      0
15     0         0      0      || 31     0         0      0
16     0         0      0      || 32     0         0      0
```

```
M8850_R1.1.7.PXM.a >
```

On PXM1-based platforms, the output of the PXM **dsplccd** *<slot>* command also shows if a card is in slot license alarm. The display shows how much time is left in the alarm grace period and if provisioning is allowed with the **addcon** command.

The following example shows the output of the PXM **dsplccd** *<slot>* command of an MPSM-8T1-FRM card in a PXM1 platform in the slot license alarm state:

```
M8850_R1.1.7.PXM.a > dsplccd 22
Card License Alarm:          Minor
Service Module Type:        MPSM-8T1E1
Service Module Serial Number: SAD073103HH
Provisioning Allowed:       Yes
Grace-Period Remaining:     4 Days, 23 Hrs

=====
Allocated License Type      Quantity
-----|-----
RateControl                 1

=====
Programmed License Type     Quantity
-----|-----

=====
Programmed Licenses Registered:  N/A
License Registration Node:      --
License Registration Chassis Serial No:  --

M8850_R1.1.7.PXM.a >
```

On PXM1-based platforms, the MPSM **dsplccd** command indicates if a card is in slot license alarm. If the card is in the slot license alarm state, the *cardIntegratedAlarm* is *minor*, and the *cardMinorAlarmBitMap* indicates *License Alarm*.

The following example shows the output of the **dspcd** command on an MPSM-8T1-FRM card in a PXM1 platform in the slot license alarm state:

```
M8850_R1.1.22.MPSM8T1.FRM.a > dspcd

ModuleSlotNumber:      22
FunctionModuleState:   Active
FunctionModuleType:    MPSM-8T1-FRM
FunctionModuleSerialNum: SAD073103HH
FunctionModuleHWRev:   02
FunctionModuleFWRev:   030.000.004.016-P2
FunctionModuleResetReason: Reset by PXM
LineModuleType:       LM-RJ48-8T1
LineModuleState:      Present
mibVersionNumber:     102
configChangeTypeBitMap: No changes
cardIntegratedAlarm:  Minor
cardMinorAlarmBitMap: LICENSE ALARM
```

Front Card Info

```
PCB PART NO-(800 LEVEL): 800-24473-01
PCB PART_NO-(73 LEVEL): 73-9197-01
PCB REVISION (800 LEVEL):
PCB SERIAL NO:          SAD073103HH
CLEI CODE:              0
MANUFACTURING ENG:     0x0
RMA TEST HISTORY:      0x0
```

Back Card Info

```
PCB PART NO-(800 LEVEL): 000-00000-00
PCB PART NO-(73 LEVEL): 00-00000-00
PCB REVISION (800 LEVEL): AC
FAB PART NO-(28 LEVEL): 28-02011-01
PCB SERIAL NO:          B75816
MANUFACTURING ENG:     0x1C
RMA HISTORY:           0x0
```

```
M8850_R1.1.22.MPSM8T1.FRM.a >
```

On PXM1-based platforms, the output of the MPSM **dspliccd** command also shows if a card is in slot license alarm.

The following example shows the output of the **dsplccd** command of an MPSM-8T1-FRM card in a PXM1-based platform in the slot license alarm state:

```
M8850_R1.1.22.MPSM8T1.FRM.a > dsplccd
Card License Alarm:           Minor
Service Module Type:         MPSM8T1E1
Service Module Serial Number: SAD073103HH
Provisioning (addcon) Allowed: YES
=====
Needed License Type           Needed Licenses
-----
RateControl                   1
=====
Allocated License Type        Allocated licenses
-----
RateControl                   1
=====
Programmed License Type       Programmed licenses
-----

=====
Programmed License Registered: NO
License registration node:     NONE
License registration chassis:  NONE
=====

M8850_R1.1.22.MPSM8T1.FRM.a >
```



Note

If the switch is in node license alarm, you must rekey the PXM license pool *before* proceeding with any other license management tasks. Failure to resolve node license alarms can lead to the invalidation of previously generated license keys, due to sequence number mismatches.

When the switch is in slot license alarm, you have a grace period of 5 days (120 hours) to resolve the alarm(s). During the first 4 days (96 hours), traps are sent every 24 hours. For the final 24 hours of the grace period, traps are sent every hour of operation. If the alarms do not get cleared, the following actions are taken:

- An event is logged indicating the expiration of the grace period for a given slot needing license(s).
- A trap is sent hourly indicating the expiration of the grace period.
- The **addcon** command is blocked on the slot in license alarm until the license alarms are cleared.

Once the PXM license pool has been rekeyed or licenses have been added to the PXM license pool, provisioning is restored and the switch exits the alarm state.

Obtaining Documentation

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

Cisco.com

You can access the most current Cisco documentation at this URL:

<http://www.cisco.com/univercd/home/home.htm>

You can access the Cisco website at this URL:

<http://www.cisco.com>

You can access international Cisco websites at this URL:

http://www.cisco.com/public/countries_languages.shtml

Documentation DVD

Cisco documentation and additional literature are available in a Documentation DVD package, which may have shipped with your product. The Documentation DVD is updated regularly and may be more current than printed documentation. The Documentation DVD package is available as a single unit.

Registered Cisco.com users (Cisco direct customers) can order a Cisco Documentation DVD (product number DOC-DOCDVD=) from the Ordering tool or Cisco Marketplace.

Cisco Ordering tool:

<http://www.cisco.com/en/US/partner/ordering/>

Cisco Marketplace:

<http://www.cisco.com/go/marketplace/>

Ordering Documentation

You can find instructions for ordering documentation at this URL:

http://www.cisco.com/univercd/cc/td/doc/es_inpck/pdi.htm

You can order Cisco documentation in these ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Ordering tool:
<http://www.cisco.com/en/US/partner/ordering/>
- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 1 800 553-NETS (6387).

Documentation Feedback

You can send comments about technical documentation to bug-doc@cisco.com.

You can submit comments by using the response card (if present) behind the front cover of your document or by writing to the following address:

Cisco Systems
Attn: Customer Document Ordering
170 West Tasman Drive
San Jose, CA 95134-9883

We appreciate your comments.

Cisco Product Security Overview

Cisco provides a free online Security Vulnerability Policy portal at this URL:

http://www.cisco.com/en/US/products/products_security_vulnerability_policy.html

From this site, you can perform these tasks:

- Report security vulnerabilities in Cisco products.
- Obtain assistance with security incidents that involve Cisco products.
- Register to receive security information from Cisco.

A current list of security advisories and notices for Cisco products is available at this URL:

<http://www.cisco.com/go/psirt>

If you prefer to see advisories and notices as they are updated in real time, you can access a Product Security Incident Response Team Really Simple Syndication (PSIRT RSS) feed from this URL:

http://www.cisco.com/en/US/products/products_psirt_rss_feed.html

Reporting Security Problems in Cisco Products

Cisco is committed to delivering secure products. We test our products internally before we release them, and we strive to correct all vulnerabilities quickly. If you think that you might have identified a vulnerability in a Cisco product, contact PSIRT:

- Emergencies—security-alert@cisco.com
- Nonemergencies—psirt@cisco.com



Tip

We encourage you to use Pretty Good Privacy (PGP) or a compatible product to encrypt any sensitive information that you send to Cisco. PSIRT can work from encrypted information that is compatible with PGP versions 2.x through 8.x.

Never use a revoked or an expired encryption key. The correct public key to use in your correspondence with PSIRT is the one that has the most recent creation date in this public key server list:

<http://pgp.mit.edu:11371/pks/lookup?search=psirt%40cisco.com&op=index&exact=on>

In an emergency, you can also reach PSIRT by telephone:

- 1 877 228-7302
- 1 408 525-6532

Obtaining Technical Assistance

For all customers, partners, resellers, and distributors who hold valid Cisco service contracts, Cisco Technical Support provides 24-hour-a-day, award-winning technical assistance. The Cisco Technical Support Website on Cisco.com features extensive online support resources. In addition, Cisco Technical Assistance Center (TAC) engineers provide telephone support. If you do not hold a valid Cisco service contract, contact your reseller.

Cisco Technical Support Website

The Cisco Technical Support Website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The website is available 24 hours a day, 365 days a year, at this URL:

<http://www.cisco.com/techsupport>

Access to all tools on the Cisco Technical Support Website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a user ID or password, you can register at this URL:

<http://tools.cisco.com/RPF/register/register.do>



Note

Use the Cisco Product Identification (CPI) tool to locate your product serial number before submitting a web or phone request for service. You can access the CPI tool from the Cisco Technical Support Website by clicking the **Tools & Resources** link under Documentation & Tools. Choose **Cisco Product Identification Tool** from the Alphabetical Index drop-down list, or click the **Cisco Product Identification Tool** link under Alerts & RMAs. The CPI tool offers three search options: by product ID or model name; by tree view; or for certain products, by copying and pasting **show** command output. Search results show an illustration of your product with the serial number label location highlighted. Locate the serial number label on your product and record the information before placing a service call.

Submitting a Service Request

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool provides recommended solutions. If your issue is not resolved using the recommended resources, your service request is assigned to a Cisco TAC engineer. The TAC Service Request Tool is located at this URL:

<http://www.cisco.com/techsupport/servicerequest>

For S1 or S2 service requests or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco TAC engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553-2447

For a complete list of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/techsupport/contacts>

Definitions of Service Request Severity

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—Your network is “down,” or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Severity 3 (S3)—Operational performance of your network is impaired, but most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Severity 4 (S4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

Obtaining Additional Publications and Information

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- Cisco Marketplace provides a variety of Cisco books, reference guides, and logo merchandise. Visit Cisco Marketplace, the company store, at this URL:

<http://www.cisco.com/go/marketplace/>

- *Cisco Press* publishes a wide range of general networking, training and certification titles. Both new and experienced users will benefit from these publications. For current Cisco Press titles and other information, go to Cisco Press at this URL:

<http://www.ciscopress.com>

- *Packet* magazine is the Cisco Systems technical user magazine for maximizing Internet and networking investments. Each quarter, Packet delivers coverage of the latest industry trends, technology breakthroughs, and Cisco products and solutions, as well as network deployment and troubleshooting tips, configuration examples, customer case studies, certification and training information, and links to scores of in-depth online resources. You can access Packet magazine at this URL:

<http://www.cisco.com/packet>

- *iQ Magazine* is the quarterly publication from Cisco Systems designed to help growing companies learn how they can use technology to increase revenue, streamline their business, and expand services. The publication identifies the challenges facing these companies and the technologies to help solve them, using real-world case studies and business strategies to help readers make sound technology investment decisions. You can access iQ Magazine at this URL:

<http://www.cisco.com/go/iqmagazine>

- *Internet Protocol Journal* is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:

<http://www.cisco.com/ipj>

- World-class networking training is available from Cisco. You can view current offerings at this URL:

<http://www.cisco.com/en/US/learning/index.html>

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