

Software Images

This chapter describes how to install and upgrade software images. It includes the following sections:

- About Software Images, page 6-1
- Essential Upgrade Prerequisites, page 6-2
- Software Upgrade Methods, page 6-4
- Automated Upgrades, page 6-5
- Upgrade Status Verification, page 6-18
- Manual Upgrade on a Dual Supervisor Switch, page 6-19
- Quick Upgrade, page 6-25
- Downgrading from a Higher Release, page 6-25
- Maintaining Supervisor Modules, page 6-27
- Replacing Modules, page 6-27
- Corrupted Bootflash Recovery, page 6-28
- Default Settings, page 6-40

About Software Images

Each switch is shipped with a Cisco MDS SAN-OS operating system for Cisco MDS 9000 Family switches. The Cisco MDS SAN-OS consists of two images—the kickstart image and the system image. To upgrade the switch to a new image, you must specify the variables that direct the switch to the images.

- To select the kickstart image, use the KICKSTART variable.
- To select the system image, use the SYSTEM variable.

The images and variables are important factors in any install procedure. You must specify the variable and the image to upgrade your switch. Both images are not always required for each install.



Unless explicitly stated, the software install procedures in this section apply to any switch in the Cisco MDS 9000 Family.

Dependent Factors for Software Installation

The software image install procedure is dependent on the following factors:

- Software images—The kickstart and system image files reside in directories or folders that can be accessed from the Cisco MDS 9000 Family switch prompt.
- Image version—Each image file has a version.
- Flash disks on the switch—The bootflash: resides on the supervisor and the CompactFlash disk is inserted into the slot0: device.
- Supervisor modules—There are single or dual supervisor modules.

Essential Upgrade Prerequisites

Before attempting to migrate to any software image version, follow these guidelines:

• Customer Service

Before performing any software upgrade, contact your respective customer service representative to review your software upgrade requirements and to provide recommendations based on your current operating environment.



If you purchased Cisco support through a Cisco reseller, contact the reseller directly. If you purchased support directly from Cisco Systems, contact Cisco Technical Support at this URL: http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml

• Scheduling

Schedule the upgrade when the fabric is stable and steady. Ensure that everyone who has access to the switch or the network is not configuring the switch or the network during this time. All configurations are disallowed at this time.

• Space

Verify that sufficient space is available in the location where you are copying the images. This location includes the active and standby supervisor bootflash: (internal to the switch).

- Standby supervisor module bootflash: filesystem (see the Chapter 4, "Initial Configuration").
- Internal bootflash: offers approximately 200 MB of user space.
- Hardware

Avoid power interruption during any install procedure. These kinds of problems can corrupt the software image.

- Connectivity (to retrieve images from remote servers)
 - Configure the IP address for the 10/100BASE-T Ethernet port connection (interface mgmt0).
 - Ensure the switch has a route to the remote server. The switch and the remote server must be in the same subnetwork if you do not have a router to route traffic between subnets.

- Images
 - Ensure that the specified system and kickstart images are compatible with each other.
 - If the kickstart image is not specified, the switch uses the current running kickstart image.
 - If you specify a different system image, ensure that it is compatible with the running kickstart image.
 - Retrieve images in one of two ways:

Locally—images are locally available on the switch.

Remotely—images are in a remote location and the user specifies the destination using the remote server parameters and the file name to be used locally.

Terminology

Table 6-1 summarizes terms used in this chapter with specific reference to the install and upgrade process.

| Term | | Definition | |
|--------------|-----------|---|--|
| bootable | | The modules ability to boot or not boot based on image compatibilit | |
| impact | | The type of software upgrade mechanism—disruptive or nondisruptive. | |
| install-type | reset | Resets the module. | |
| | sw-reset | Resets the module immediately after switchover. | |
| | rolling | Upgrades each module in sequence. | |
| | copy-only | Updates the software for BIOS, loader, or bootrom. | |

Table 6-1 Terms Specific to This Chapter

- Commands
 - Verify connectivity to the remote server using the **ping** command.
 - Ensure that the required space is available for the image files to be copied using the **dir** command.
 - We recommend the one-step install all command to upgrade your software. This command upgrades all modules in any Cisco MDS 9000 Family switch (see the "Benefits of Using the install all Command" section on page 6-5).
 - Only one install all command can be running on a switch at any time.
 - No other command can be issued while running the **install all** command.
 - The **install all** command cannot be performed on the standby supervisor module—it can only be issued on the active supervisor module.
 - If the switching module(s) are not compatible with the new supervisor module image, some traffic disruption may be noticed in the related modules, depending on your configuration. These modules are identified in the summary when you issue the **install all** command. You can choose to proceed with the upgrade or end at this point.

Note

When you issue the **install all** command, the switch displays a summary of changes that are made to your configuration and waits for your authorization to continue executing the command process.

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To preserve the FC IDs in your configuration, verify that the persistent FC ID feature is enable before rebooting. This feature is enable by default. In earlier releases, the default is disabled. See the "Persistent FC IDs" section on page 14-9.

Software Upgrade Methods

You can upgrade software without any disruptions using the Cisco MDS SAN-OS software designed for mission-critical high availability environments. To realize the benefits of nondisruptive upgrades on the Cisco MDS 9500 Directors, we highly recommend that you install dual supervisor modules.

You can upgrade any switch in the Cisco MDS 9000 Family using one of the following methods:

- Automated, one-step upgrade using the **install all** command. This upgrade is nondisruptive for directors in the Cisco MDS 9500 Series (see the "Automated Upgrades" section on page 6-5).
- Quick, one-step upgrade using the **reload** command. This upgrade is disruptive (see the "Quick Upgrade" section on page 6-25).

Tin

The **install all** command compares and presents the results of the compatibility before proceeding with the installation. You can exit if you do not want to proceed with these changes.

In some cases, regardless of which process you use, the software upgrades may be disruptive. These exception scenarios can occur under the following conditions:

- A single supervisor system with kickstart or system image changes.
- A dual supervisor system with incompatible system software images.

Determining Software Compatibility

If the running image and the image you want to install are incompatible, the software reports the incompatibility. In some cases, you may decide to proceed with this installation. If the active and the standby supervisor modules run different versions of the image, both images may be HA compatible in some cases and incompatible in others.

Compatibility is established based on the image and configuration:

- Image incompatibility—The running image and the image to be installed are not compatible.
- Configuration incompatibility—There is a possible compatibility if certain features in the running image are turned off as they are not supported in the image to be installed. The image to be installed is considered incompatible with the running image if one of the following statements is true:
 - An incompatible feature is enabled in the image to be installed and it is not available in the running image and may cause the switch to move into an inconsistent state. In this case, the incompatibility is *strict*.
 - An incompatible feature is enabled in the image to be installed and it is not available in the running image and does not cause the switch to move into an inconsistent state. In this case, the incompatibility is *loose*.

To view the results of a dynamic compatibility check, issue the **show incompatibility system bootflash**:*filename* command (see Example 6-1). Use this command to obtain further information when the **install all** command returns the following message:

Warning: The startup config contains commands not supported by the standby supervisor; as a result, some resources might become unavailable after a switchover.

Do you wish to continue? (y/ n) [y]: n

Capability requirement : STRICT

Example 6-1 Displays HA Compatibility Status

```
switch# show incompatibility system bootflash:new-image
The following configurations on active are incompatible with the system image
1) Feature Index : 67 , Capability : CAP_FEATURE_SPAN_FC_TUNNEL_CFG
Description : SPAN - Remote SPAN feature using fc-tunnels
Capability requirement : STRICT
2) Feature Index : 119 , Capability : CAP_FEATURE_FC_TUNNEL_CFG
Description : fc-tunnel is enabled
```

Automated Upgrades

The **install all** command upgrades all modules in any Cisco MDS 9000 Family switch. Figure 6-1 provides an overview of the switch status before and after issuing the **install all** command.

Figure 6-1 The Effect of the install all Command



Cisco MDS 9500 Series switch

The **install all** command automatically verifies if the standby supervisor module is functioning (if present). If it is not functioning, it reloads that module and uses the **reload module** *slot* **force-dnld** command to force it to function.

Benefits of Using the install all Command

The **install all** command provides the following benefits:

- You can upgrade the entire switch using just one command.
- You can receive descriptive information on the intended changes to your system before you continue with the command.

• You have the option to cancel the command. Once the effects of the command are presented, you can continue or cancel when you see this question (the default is **no**):

Do you want to continue (y/n) [n] $: \boldsymbol{y}$

- You can upgrade the entire switch using the least disruptive procedure.
- You can see the progress of this command on the console, Telnet, and SSH screens:
 - After a switchover process, you can see the progress from both the supervisor modules.
 - Before a switchover process, you can only see the progress from the active supervisor module.
- The command automatically checks the image integrity. This includes the running kickstart and system images.
- The command performs a platform validity check to verify that a wrong image is not used—for example, to check if an MDS 9500 Series image is used inadvertently to upgrade an MDS 9200 Series switch.
- The **Ctrl-c** escape sequence gracefully ends the command. The command sequence completes the update step in progress and returns to the switch prompt. (Other upgrade steps cannot be ended using **Ctrl-c**.)
- After issuing the command, if any step in the sequence fails, the command completes the step in progress and ends.

For example, if a switching module fails to be updated for any reason (for example, due to an unstable fabric state), then the command sequence disruptively updates that module and ends. In such cases, you can verify the problem on the affected switching module and upgrade the other switching modules.

Recognizing Failure Cases

The following situations cause the install all command to end:

- If the standby supervisor module bootflash: filesystem does not have sufficient space to accept the updated image.
- If the specified system and kickstart images are not compatible.
- If the **install all** command is issued on the standby supervisor module.
- If the **install all** command does not reference the default bootflash: in a dual supervisor module configuration.
- If the fabric or switch is configured while the upgrade is in progress.
- If a module is removed while the upgrade is in progress.
- If the switch has any power disruption while the upgrade is in progress.
- If the entire path for the remote location is not specified accurately.
- If images are incompatible after an upgrade. For example, a switching module image may be incompatible with the system image, or a kickstart image may be incompatible with a system image. This is also identified by the **show install all impact** command in the compatibility check section of the output (under the Bootable column).



If the **install all** command is ended, be sure to verify the state of the switch at every stage and reissue the command after 10 seconds. If you reissue the **install all** command within the 10-second span, the command is rejected with an error message indicating that an installation is currently in progress.

 \mathcal{P} Tip

Most configurations are disallowed while the **install all** command is in progress. However, configurations coming through the CFS applications are allowed and may affect the upgrade procedure.

Using the install all Command



Ensure that there is enough space available on the active and standby supervisor bootflash: to store the images being installed, even if the images are supplied in slot0:. The system will automatically synchronize the images to the standby supervisor.

To perform an automated software upgrade on any switch, follow these steps:

- **Step 1** Log into the switch through the console, Telnet, or SSH port of the active supervisor.
- **Step 2** Create a backup of your existing configuration file, if required (see the "Working with Configuration Files" section on page 7-1).
- Step 3 Verify that you have enough free space available on the active and standby supervisor module bootflash:. The download site on Cisco.com shows the size of the system image file in bytes. If there is not adequate space, delete unused files using the **delete** *filename* EXEC command.

```
switch# dir bootflash:
    12288 Jan 01 00:01:06 1980 lost+found/
14765056 Mar 21 15:35:06 2005 m9500-sflek9-kickstart-mz.2.1.1.bin
15944704 Apr 06 16:46:04 2005 m9500-sflek9-kickstart-mz.2.1.1a.bin
48063243 Mar 21 15:34:46 2005 m9500-sflek9-mz.2.1.1.bin
48036239 Apr 06 16:45:41 2005 m9500-sflek9-mz.2.1.1a.bin
```

```
Usage for bootflash://sup-local
141066240 bytes used
43493376 bytes free
184559616 bytes total
```

switch# **show module** Mod Ports Module-Type

| 6 | 0 | Supervisor/Fabric-1 | DS-X9530-SF1-K9 | ha-standby |
|---|----|---|-----------------|------------|
| 5 | 0 | Supervisor/Fabric-1 | DS-X9530-SF1-K9 | active * |
| 2 | 32 | Storage Services Module | DS-X9032-SSM | ok |
| | | | · | |
| | | 111111111111111111111111111111111111111 | | |

Model

Status

The **show module** command output shows that the standby supervisor is in slot 6. Use the **attach** command to access the supervisor module.

```
switch# attach module 6
...
switch(standby)# dir bootflash:
    12288 Jan 01 00:01:06 1980 lost+found/
14765056 Mar 21 15:35:06 2005 m9500-sflek9-kickstart-mz.2.1.1.bin
15944704 Apr 06 16:46:04 2005 m9500-sflek9-kickstart-mz.2.1.1a.bin
48063243 Mar 21 15:34:46 2005 m9500-sflek9-mz.2.1.1.bin
48036239 Apr 06 16:45:41 2005 m9500-sflek9-mz.2.1.1a.bin
Usage for bootflash://sup-local
141066240 bytes used
43493376 bytes free
184559616 bytes total
switch(standby)# exit
switch#
```

Step 4 Perform the upgrade by issuing the **install all** command.

Note

On a dual supervisor module switch, always use the default bootflash: in the **install all** command syntax. Do not qualify it with "//sup-active/" or "//sup-local". Always use the following syntax: **install all system bootflash:***filename* **kickstart bootflash:***filename*.

```
switch# install all system bootflash:isan-2.1.2 kickstart bootflash:boot-2.1.2
Verifying image bootflash:/boot-2.1.2
[##################### 100% -- SUCCESS
Verifying image bootflash:/isan-2.1.2
[##################### 100% -- SUCCESS
Extracting "slc" version from image bootflash:/isan-2.1.2.
Extracting "ips" version from image bootflash:/isan-2.1.2.
Extracting "system" version from image bootflash:/isan-2.1.2.
Extracting "kickstart" version from image bootflash:/boot-2.1.2.
[##################### 100% -- SUCCESS
Extracting "loader" version from image bootflash:/boot-2.1.2.
Compatibility check is done:
Module bootable Impact Install-type Reason
              _____
_____
      _____
                            _____
   1
          yes non-disruptive
                               rolling
                               rolling Hitless upgrade is not supported
    2
          yes
              disruptive
                              rolling Hitless upgrade is not supported
   3
          yes
                  disruptive
    4
         yes non-disruptive
                              rolling
    5
         yes non-disruptive
                                reset
    6
         yes non-disruptive
                                reset
Images will be upgraded according to following table:
Module
         Image
                   Running-Version
                                         New-Version Upg-Required
```

| 1 | slc | 1.3(2a) | 2.1(2) | yes |
|---|---|--|---|-----------------|
| 1 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 2 | ips | 1.3(2a) | 2.1(2) | yes |
| 2 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 3 | ips | 1.3(2a) | 2.1(2) | yes |
| 3 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 4 | slc | 1.3(2a) | 2.1(2) | yes |
| 4 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 5 | system | 1.3(2a) | 2.1(2) | yes |
| 5 | kickstart | 1.3(2a) | 2.1(2) | yes |
| 5 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 5 | loader | 1.2(2) | 1.2(2) | no |
| 6 | system | 1.3(2a) | 2.1(2) | yes |
| 6 | kickstart | 1.3(2a) | 2.1(2) | yes |
| 6 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 6 | loader | 1.2(2) | 1.2(2) | no |
| Syncing [###### Jan 18 2 Perform: | image bootfla ############### 23:40:03 Hacie ing configurat | ash:/isan-2.1.2 to stan] 100% SUCCESS enda %VSHD-5-VSHD_SYSLO tion copy. | dby. G_CONFIG_I: Configurin | ng console from |
| [###### | ***** |] 100% SUCCESS | | |
| Moaule (| o: waiting for | module online. | | |
| Auto boo Booting | oting bootflas kickstart ima | sh:/boot-2.1.2 bootflas age: bootflash:/boot-2. Image | h:/isan-2.1.2 1.2 verification OK | |
| Starting INIT: ve Checking Loading Uncompre | g kernel ersion 2.78 bo g all filesyst system softwa essing system ccccccccccccccc | ooting temsr.r. done. are image: bootflash:/isan | -2.1.2 | |

Step 5 Exit the switch console and open a new terminal session to view the upgraded supervisor module using the **show module** command.

If the configuration meets all guidelines when the **install all** command is issued, all modules (supervisor and switching) are upgraded. This is true for any switch in the Cisco MDS 9000 Family.



If a nondisruptive upgrade operation fails for any reason other than those listed in the "Recognizing Failure Cases" section on page 6-6, contact your reseller or Cisco representative for further assistance.

If you purchased Cisco support through a Cisco reseller, contact the reseller directly. If you purchased support directly from Cisco Systems, contact Cisco Technical Support at this URL: http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml

Upgrading Services Modules

Any Fibre Channel switching module supports nondisruptive upgrades. The14/2-port Multiprotocol Services (MPS-14/2)) module supports nondisruptive upgrades for the Fibre Channel ports. Any software upgrade for the two Gigabit Ethernet ports in this module is disruptive. Refer to the Chapter 37, "Configuring IP Storage" for further information on MPS-14/2 modules.



Any software upgrade for the Caching Services Module (CSM) and the IP Storage (IPS) services modules is disruptive.

CSMs and IPS modules use a rolling upgrade install mechanism to guarantee a stable state for each module in the switch:

- Each IPS module in a switch requires a 5-minute delay before the next IPS module is upgraded. Refer to the Chapter 37, "Configuring IP Storage" for further information on IPS modules.
- Each CSM module requires a 30-minute delay before the next CSM module is upgraded. Refer to the *Cisco MDS 9000 Family SAN Volume Controller Configuration Guide* for more information on CSMs.

When you upgrade, or downgrade, the SSI boot image on an Storage Services Module (SSM), you might disrupt traffic through the module. Table 6-2 describes how updating the SSI boot image affects SSM traffic.

| Cisco MDS SAN-OS Release | Traffic Type | Disrupts Traffic? |
|--------------------------|--|-------------------|
| 2.0(2b) through 2.1(1a) | All | Yes |
| 2.1(2) and later | Layer 2 Fiber Channel switching only | No |
| | Both Layer 2 Fiber Channel switching and Layer 3 Intelligent Storage Services (such as FCWA, NASB, SANTap, ISAPI virtualization) | Yes |
| | Layer 3 Intelligent Storage Services (such as FCWA, NASB, SANTap, ISAPI virtualization) only | Yes |

Table 6-2 SSI Boot Image Updating Affects on SSM Traffic

As shown in Table 6-2, layer 3 Intelligent Storage Services traffic is disrupted when you update the SSI boot image. If you have configured layer 3 Intelligent Storage Services on your SSM, we recommend that you shutdown these services before upgrading the SSI boot image. You can use dual fabric configuration to minimize the impact of shutting down layer 3 services. See Chapter 10, "Managing Modules" for more information on updating the boot images on the SSM.

Sample install all Commands

Example 6-2 displays the result of the **install all** command issued from a console terminal that is connected to the active supervisor. Once a switchover happens, you can see the rest of the output from the console terminal of the standby supervisor module. Example 6-3 displays the file output continuation of the **install all** command on the console of the standby supervisor module. Example 6-4 displays the result of the **install all** command issued from a console terminal for a system that contains an SSI image.

Similarly, you can view the results of the **install all** command issued from the SSH or Telnet terminal that is connected to the active supervisor. Once a switchover happens, you need to log back into the switch and issue the **show install all status** command (see the "Upgrade Status Verification" section on page 6-18).

Example 6-2 Successful install all Command Issued from the Active Console

Hacienda# install all system bootflash:isan-2.1.2 kickstart bootflash:boot-2.1.2

```
Verifying image bootflash:/boot-2.1.2
Verifying image bootflash:/isan-2.1.2
[###################### 100% -- SUCCESS
Extracting "slc" version from image bootflash:/isan-2.1.2.
Extracting "ips" version from image bootflash:/isan-2.1.2.
[##################### 100% -- SUCCESS
Extracting "system" version from image bootflash:/isan-2.1.2.
Extracting "kickstart" version from image bootflash:/boot-2.1.2.
[##################### 100% -- SUCCESS
Extracting "loader" version from image bootflash:/boot-2.1.2.
Compatibility check is done:
Module bootable Impact Install-type Reason
____
     ----- ------ ------
```

rolling yes non-disruptive 1 rolling Hitless upgrade is not supported yes disruptive 2 3 yes disruptive rolling Hitless upgrade is not supported 4 yes non-disruptive rolling 5 yes non-disruptive reset 6 yes non-disruptive reset

Images will be upgraded according to following table:

| Module | Image | Running-Version | New-Version | Upg-Required |
|--------|-----------|------------------|------------------|--------------|
| | | | | |
| 1 | slc | 1.3(2a) | 2.1(2) | yes |
| 1 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 2 | ips | 1.3(2a) | 2.1(2) | yes |
| 2 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 3 | ips | 1.3(2a) | 2.1(2) | yes |
| 3 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 4 | slc | 1.3(2a) | 2.1(2) | yes |
| 4 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 5 | system | 1.3(2a) | 2.1(2) | yes |
| 5 | kickstart | 1.3(2a) | 2.1(2) | yes |
| 5 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 5 | loader | 1.2(2) | 1.2(2) | no |
| 6 | system | 1.3(2a) | 2.1(2) | yes |
| 6 | kickstart | 1.3(2a) | 2.1(2) | yes |
| 6 | bios | v1.1.0(10/24/03) | v1.1.0(10/24/03) | no |
| 6 | loader | 1.2(2) | 1.2(2) | no |
| | | | | |

Do you want to continue with the installation (y/n)? [n] **y**

Install is in progress, please wait.

```
Module 6: Waiting for module online.

Auto booting bootflash:/boot-2.1.2 bootflash:/isan-2.1.2...

Booting kickstart image: bootflash:/boot-2.1.2...

.....Image verification OK
```

Example 6-3 displays the file output continuation of the **install all** command on the console of the standby supervisor module.

Example 6-3 Successful install all Command Output Continued from the Standby Console

```
Hacienda(standby)#
```

```
Auto booting bootflash:/boot-2.1.2 bootflash:/isan-2.1.2...
Booting kickstart image: bootflash:/boot-2.1.2...
.....Image verification OK
Starting kernel...
INIT: version 2.78 booting
Checking all filesystems..r.r. done.
```

Cisco MDS 9000 Family Configuration Guide

```
Loading system software
Uncompressing system image: bootflash:/isan-2.1.2
ccccccccccccccccccccccccc
INIT: Entering runlevel: 3
Continue on installation process, please wait.
The login will be disabled until the installation is completed.
Module 6: Waiting for module online.
Jan 18 23:43:02 Hacienda %PORT-5-IF_UP: Interface mgmt0 is up
Jan 18 23:43:19 Hacienda %LICMGR-3-LOG_LIC_NO_LIC: No license(s) present for feature
FM_SERVER_PKG. Application(s) shutdown in 53 days.
Jan 18 23:43:19 Hacienda %LICMGR-3-LOG_LIC_NO_LIC: No license(s) present for feature
ENTERPRISE_PKG. Application(s) shutdown in 50 days.
Jan 18 23:43:19 Hacienda %LICMGR-3-LOG_LIC_NO_LIC: No license(s) present for feature
SAN_EXTN_OVER_IP. Application(s) shutdown in 50 days.
Jan 18 23:43:19 Hacienda %LICMGR-3-LOG_LICAPP_NO_LIC: Application port-security running
without ENTERPRISE_PKG license, shutdown in 50 days
Jan 18 23:43:19 Hacienda %LICMGR-4-LOG_LICAPP_EXPIRY_WARNING: Application Roles evaluation
license ENTERPRISE_PKG expiry in 50 days
Jan 18 23:44:54 Hacienda %BOOTVAR-5-NEIGHBOR_UPDATE_AUTOCOPY: auto-copy supported by
neighbor, starting...
Module 1: Non-disruptive upgrading.
[#]
                   ]
                      0%Jan 18 23:44:56 Hacienda %MODULE-5-STANDBY_SUP_OK: Supervisor 5
is standby
Jan 18 23:44:55 Hacienda %IMAGE_DNLD-SLOT1-2-IMG_DNLD_STARTED: Module image download
process. Please wait until completion ...
Jan 18 23:45:12 Hacienda %IMAGE_DNLD-SLOT1-2-IMG_DNLD_COMPLETE: Module image download
process. Download successful.
Jan 18 23:45:48 Hacienda %MODULE-5-MOD OK: Module 1 is online
[##################### 100% -- SUCCESS
Module 4: Non-disruptive upgrading.
                   ] 0%Jan 18 23:46:12 Hacienda %IMAGE_DNLD-SLOT4-2-IMG_DNLD_STARTED:
[#]
Module image download process. Please wait until completion ...
Jan 18 23:46:26 Hacienda %IMAGE_DNLD-SLOT4-2-IMG_DNLD_COMPLETE: Module image download
process. Download successful.
Jan 18 23:47:02 Hacienda %MODULE-5-MOD_OK: Module 4 is online
[##################### 100% -- SUCCESS
Module 2: Disruptive upgrading.
. . .
-- SUCCESS
Module 3: Disruptive upgrading.
-- SUCCESS
Install has been successful.
MDS Switch
Hacienda login:
```

Example 6-4 displays the result of the **install all** command issued from a console terminal for a system that contains an SSI image. The **install all** command syncs the SSI image to the standby supervisor.



You can use the **install all** command for the SSM only if the SSM is already up and running. For first time SSM installations, see the "Using the reload module Command" section on page 10-25.

Example 6-4 Successful install all Command Including an SSI Image

```
Cisco-MDS# install all system bootflash:m9500-sflek9-mz.2.1.2.bin kickstart bootflash:m9500-sflek9-kickstart-mz.2.1.2.bin ssi bootflash:m9000-ek9-ssi-mz.2.1.1b.bin
```

```
Compatibility check is done:
```

[#####################] 100% -- SUCCESS

| Module | bootable | Impact | Install-type | Reason | | | | |
|--------|----------|----------------|--------------|---------|---------|----|-----|-----------|
| | | | | | | | | |
| 2 | yes | non-disruptive | rolling | | | | | |
| 3 | yes | disruptive | rolling | Hitless | upgrade | is | not | supported |
| 4 | yes | disruptive | rolling | Hitless | upgrade | is | not | supported |
| 5 | yes | non-disruptive | reset | | | | | |

Images will be upgraded according to following table:

| Upg-Required | New-Version | Running-Version | Image | Module |
|--------------|------------------|------------------|-----------|--------|
| | 2 1 (2) | 2.0(3) | ala | 2 |
| yes | 2.1(2) | 2.0(3) | SIC | 2 |
| no | v1.1.0(10/24/03) | v1.1.0(10/24/03) | bios | 2 |
| yes | 2.1(2) | 2.0(3) | slc | 3 |
| yes | 2.1(2) | 2.0(3) | ssi | 3 |
| yes | v1.1.0(10/24/03) | v1.0.8(08/07/03) | bios | 3 |
| yes | 2.1(2) | 2.0(3) | ips4 | 4 |
| no | v1.1.0(10/24/03) | v1.1.0(10/24/03) | bios | 4 |
| yes | 2.1(2) | 2.0(3) | system | 5 |
| yes | 2.1(2) | 2.0(3) | kickstart | 5 |
| no | v1.1.0(10/24/03) | v1.1.0(10/24/03) | bios | 5 |
| no | 1.2(2) | 1.2(2) | loader | 5 |
| | | | | |

Do you want to continue with the installation (y/n)? [n] y

Install is in progress, please wait.

Module 6:Force downloading. -- SUCCESS



If you perform the **install all** command to downgrade to a Cisco MDS SAN-OS release that does not support the SSM module, you must power down the SSM module when prompted by the CLI console. The boot variables for the SSM module are lost.

Example 6-5 displays the result of the **install all** command if the system and kickstart files are automatically downloaded using a remote (TFTP, FTP, SCP, or SFTP) download option. It shows an accurate and complete example.

Caution

Specify the complete path of the remote location. The system will not allow you to proceed if the entire path is not accurately specified. Here are examples of incomplete **install all** commands. switch# **install all system bootflash:system-image kickstart tftp:** Please provide a complete URI switch# **install all system scp:**

Please provide a complete URI

Example 6-5 A Sample of the install all Command Issued Using a Remote Download

```
switch# install all system
scp://user@171.69.16.26/tftpboot/HKrel/qa/final/m9500-sflek9-mz.2.1.2.bin kickstart
scp://user@171.69.16.26/tftpboot/HKrel/qa/final/m9500-sflek9-kickstart-mz.2.1.2.bin
For scp://user@171.69.16.26, please enter password:
For scp://user@171.69.16.26, please enter password:
Copying image from
scp://user@171.69.16.26/tftpboot/HKrel/qa/final/m9500-sflek9-kickstart-mz.2.1.2.bin to
bootflash:///m9500-sflek9-kickstart-mz.2.1.2.bin.
[###################### 100% -- SUCCESS
Copying image from
scp://user@171.69.16.26/tftpboot/HKrel/qa/final/m9500-sflek9-mz.2.1.2.bin to
bootflash:///m9500-sflek9-mz.2.1.2.bin.
[####################### 100% -- SUCCESS
Verifying image bootflash:///m9500-sflek9-kickstart-mz.2.1.2.bin
Verifying image bootflash:///m9500-sflek9-mz.2.1.2.bin
```

Compatibility check is done:

| Module | bootable | Impact | Install-type | Reason |
|--------|----------|----------------|--------------|----------------------------------|
| | | | | |
| 1 | yes | non-disruptive | rolling | |
| 2 | yes | disruptive | rolling | Hitless upgrade is not supported |
| 3 | yes | non-disruptive | rolling | |
| 4 | yes | non-disruptive | rolling | |
| 5 | yes | non-disruptive | reset | |
| 6 | yes | non-disruptive | reset | |
| 7 | yes | non-disruptive | rolling | |
| 8 | yes | non-disruptive | rolling | |
| 9 | yes | disruptive | rolling | Hitless upgrade is not supported |
| | | | | |

Images will be upgraded according to following table:

| Module | Image | Running-Version | New-Version | Upg-Required |
|--------|-----------|------------------|------------------|--------------|
| 1 | slc | 1.3(1) | 2.1(2) | ves |
| 1 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 2 | ips | 1.3(1) | 2.1(2) | yes |
| 2 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 3 | slc | 1.3(1) | 2.1(2) | yes |
| 3 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 4 | slc | 1.3(1) | 2.1(2) | yes |
| 4 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 5 | system | 1.3(1) | 2.1(2) | yes |
| 5 | kickstart | 1.3(1) | 2.1(2) | yes |
| 5 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 5 | loader | 1.2(2) | 1.2(2) | no |
| 6 | system | 1.3(1) | 2.1(2) | yes |
| 6 | kickstart | 1.3(1) | 2.1(2) | yes |
| 6 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 6 | loader | 1.2(2) | 1.2(2) | no |
| 7 | slc | 1.3(1) | 2.1(2) | yes |
| 7 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 8 | slc | 1.3(1) | 2.1(2) | yes |
| 8 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 9 | ips | 1.3(1) | 2.1(2) | yes |
| 9 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |

Do you want to continue with the installation (y/n)? [n]

Example 6-6 displays the **install all** command output of a failed operation due to a lack of disk space.

Example 6-6 Failed Operation Due to a Full bootflash: File System

switch# install all system bootflash:isan-2.1.2 kickstart bootflash:boot-2.1.2

Compatibility check is done:

| bootable | Impact | Install-type | Reason |
|----------|---|--|--|
| | | | |
| yes | non-disruptive | rolling | |
| yes | disruptive | rolling | Hitless upgrade is not supported |
| yes | non-disruptive | rolling | |
| yes | non-disruptive | rolling | |
| yes | non-disruptive | reset | |
| yes | non-disruptive | reset | |
| yes | non-disruptive | rolling | |
| yes | non-disruptive | rolling | |
| yes | disruptive | rolling | Hitless upgrade is not supported |
| | bootable yes yes yes yes yes yes yes yes yes | bootableImpactyesnon-disruptiveyesdisruptiveyesnon-disruptiveyesnon-disruptiveyesnon-disruptiveyesnon-disruptiveyesnon-disruptiveyesnon-disruptiveyesnon-disruptiveyesnon-disruptiveyesdisruptiveyesdisruptive | bootableImpactInstall-typeyesnon-disruptiverollingyesdisruptiverollingyesnon-disruptiverollingyesnon-disruptiverollingyesnon-disruptiveresetyesnon-disruptiveresetyesnon-disruptiverollingyesnon-disruptiveresetyesnon-disruptiverollingyesdisruptiverollingyesdisruptiverolling |

Images will be upgraded according to following table:

| Module | Image | Running-Version | New-Version | Upg-Required |
|--------|-----------|------------------|------------------|--------------|
| 1 | slc | 1.3(1) | 2.1(2) | yes |
| 1 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 2 | ips | 1.3(1) | 2.1(2) | yes |
| 2 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 3 | slc | 1.3(1) | 2.1(2) | yes |
| 3 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 4 | slc | 1.3(1) | 2.1(2) | yes |
| 4 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 5 | system | 1.3(1) | 2.1(2) | yes |
| 5 | kickstart | 1.3(1) | 2.1(2) | yes |
| 5 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 5 | loader | 1.2(2) | 1.2(2) | no |
| 6 | system | 1.3(1) | 2.1(2) | yes |
| 6 | kickstart | 1.3(1) | 2.1(2) | yes |
| 6 | bios | v1.1.0(10/24/03) | v1.0.8(08/07/03) | no |
| 6 | loader | 1.2(2) | 1.2(2) | no |

| yes | 2.1(2) | 1.3(1) | slc | 7 |
|-----|------------------|------------------|------|---|
| no | v1.0.8(08/07/03) | v1.1.0(10/24/03) | bios | 7 |
| yes | 2.1(2) | 1.3(1) | slc | 8 |
| no | v1.0.8(08/07/03) | v1.1.0(10/24/03) | bios | 8 |
| yes | 2.1(2) | 1.3(1) | ips | 9 |
| no | v1.0.8(08/07/03) | v1.1.0(10/24/03) | bios | 9 |

Do you want to continue with the installation (y/n)? [n] y

Install is in progress, please wait.

Syncing image bootflash:/isan-2.1.2 to standby. [#] 0% -- FAIL. Return code 0x401E0008 (request was aborted, standby disk may be full).

Install has failed. Return code 0x40930013 (Syncing images to standby failed). <--------insufficient space message</pre>

Please identify the cause of the failure, and try 'install all' again. Dec 15 19:36:42 switch %SYSMGR-3-SERVICE_TERMINATED: Service "installer" (PID 5470) has finished with error code SYSMGR_EXITCODE_FAILURE_NOCALLHOME (20).

Example 6-7 displays the **install all** command output of a failed operation due to an invalid image.

Example 6-7 Failed Operation Due to an Invalid Image

install all system bootflash:junk kickstart bootflash:junk

Verifying image bootflash:/junk
[#] 0% -- FAIL. Return code 0x4045001E (mismatch between actual image
type and boot variable).
Compatibility check failed. Return code 0x40930011 (Image verification failed).
Hacienda# Jan 19 00:20:35 Hacienda %SYSMGR-3-SERVICE_TERMINATED: Service "installer" (PID
5664) has finished with error code SYSMGR_EXITCODE_FAILURE_NOCALLHOME (20).

Upgrade Status Verification

Use the **show install all status** command to view the on-going **install all** command or the log of the last installed **install all** command from a console, SSH, or Telnet session.

This command presents the **install all** output on both the active and standby supervisor module even if you are not connected to the console terminal. It only displays the status of an **install all** command that is issued from the CLI (not the GUI). See Example 6-8.

Example 6-8 Displays the install all Command Output

```
switch# show install all status
There is an on-going installation... <----- in progress installation
Enter Ctrl-C to go back to the prompt.
Verifying image bootflash:/b-1.3.0.104
-- SUCCESS
Verifying image bootflash:/i-1.3.0.104
-- SUCCESS</pre>
```

```
Extracting "system" version from image bootflash:/i-1.3.0.104.
 -- SUCCESS
Extracting "kickstart" version from image bootflash:/b-1.3.0.104.
 -- SUCCESS
Extracting "loader" version from image bootflash:/b-1.3.0.104.
 -- SUCCESS
switch# show install all status
This is the log of last installation.
                                               <<<<< log of last install
Verifying image bootflash:/b-1.3.0.104
 -- SUCCESS
Verifying image bootflash:/i-1.3.0.104
 -- SUCCESS
Extracting "system" version from image bootflash:/i-1.3.0.104.
 -- SUCCESS
Extracting "kickstart" version from image bootflash:/b-1.3.0.104.
 -- SUCCESS
Extracting "loader" version from image bootflash:/b-1.3.0.104.
 -- SUCCESS
```

Manual Upgrade on a Dual Supervisor Switch

Ŵ Caution

If you are a new user, use the **install all** command to perform a software upgrade. This section is for administrators or individuals who are completely familiar with specific switch functions.

You can manually upgrade the BIOS and the loader in any Cisco MDS switch using the procedures provided in this section. This upgrade process requires you to implement some or all procedures depending on your switch or network configuration.

To perform a manual upgrade for a dual supervisor switch, follow these steps.

| Step 1 | "Preparing for a Manual Installation" section on page 6-19 |
|--------|--|
| Step 2 | "Upgrading a Loader" section on page 6-21 |
| Step 3 | "Upgrading the BIOS" section on page 6-23 |

Preparing for a Manual Installation

To prepare any Cisco MDS 9000 Family switch for a manual software installation, follow these steps:

Step 1 Log into the switch through the console port, an SSH session, or a Telnet session.

Step 2 Create a backup of your existing configuration file, if required (see the "Saving the Configuration" section on page 7-4).

L

Step 3 Copy the software image from a SCP location to one of two targets: bootflash: or slot0:.

The switch remains operational while the image file is copied.

• Bootflash device (SCP defaults to the bootflash device)—Copy the software image file from the appropriate SCP file system to the bootflash: file system.

switch# copy scp://server_IP_address/destination_file_name

For example:

```
switch# copy scp://user@10.1.7.2/system-image bootflash:system-image
```



Note The Cisco MDS 9216 Switch does not have an external CompactFlash (see the "Working with Configuration Files" section on page 7-1). If you are using a switch in this series, use the bootflash: file system to copy and verify files.

• CompactFlash device—Copy the software image file from the appropriate SCP file system to the CompactFlash device in slot0: file system.

switch# copy scp://server_IP_address/file_name_in_SCP slot0:system-image

You can also copy the image onto a new Flash disk from a PC and insert it in slot0: in the Cisco MDS 9500 Series switch. After you copy the image and insert it into the slot0: file system, the process is the same as the CompactFlash device after the **copy** command is issued.

Step 4 Verify that the file was copied in the required directory.

```
switch# dir bootflash:
40295206 Aug 05 15:23:51 1980 ilc1.bin
12456448 Jul 30 23:05:28 1980 kickstart-image1
12288 Jun 23 14:58:44 1980 lost+found/
27602159 Jul 30 23:05:16 1980 system-image1
12447232 Aug 05 15:08:30 1980 kickstart-image2
28364853 Aug 05 15:11:57 1980 system-image2
Usage for bootflash://sup-local
```

```
135404544 bytes used
49155072 bytes free
184559616 bytes total
```

Step 5 Ensure that the software images are not damaged or corrupted in the saved bootflash: file system.

When copying a new image to your switch, confirm that the image was not corrupted during the copy process.

Use the **show version image** command to verify that the required image was copied successfully.

```
switch# show version image bootflash:kickstart-image
image name: m9500-sflek9-kickstart-mzg.1.0.3.bin
kickstart: version 2.1(2)
loader: version 1.0(3)
compiled: 2/12/2003 11:00:00
```

```
<u>Note</u>
```

A verification failed message is generated when you use a Cisco MDS 9500 Series image on a Cisco MDS 9200 Series switch or a Cisco MDS 9200 Series image on a Cisco MDS 9500 Series switch. Be sure to verify the right image.



6 Compare the running system image and the new image by issuing the **show install all impact** command.

Upgrading a Loader

The install module *slot# of the supervisor module* loader command upgrades the (boot) loader.

Note

If the loader is upgraded, you need to reboot to make the new loader effective. You can schedule the reboot at a convenient time so traffic is not impacted.

Before issuing this command, be sure to read the release notes to verify compatibility issues between the loader and the kickstart or system images.

To upgrade the loader on either the active or standby supervisor module, follow these steps.

Step 1 Use the **show version** command to verify the version on the active and standby supervisor modules.

```
switch# show version
Cisco Storage Area Networking Operating System (SAN-OS) Software
TAC support: http://www.cisco.com/tac
Copyright (c) 2002-2003, Cisco Systems, Inc. All rights reserved.
The copyrights to certain works contained herein are owned by
Cisco Systems, Inc. and/or other third parties and are used and
distributed under license. Some parts of this software are covered
under the GNU Public License. A copy of the license is available
at http://www.gnu.org/licenses/gpl.html.
Software
            version 1.0.8
 BIOSI
 loader:
          version 1.1(2) <-----current running version
 kickstart: version 2.1(2)
            version 2.1(2)
  system:
                          08/07/03
  BIOS compile time:
  kickstart image file is: bootflash:///m9500-sf1ek9-kickstart-mz.2.1.2.bin
```

```
kickstart compile time: 7/7/2005 21:00:00 [07/22/2005 04:45:24]
system image file is: bootflash:///m9500-sflek9-mz.2.1.2.bin
system compile time: 7/7/2005 21:00:00 [07/22/2005 04:45:54]
Hardware
RAM 1024584 kB
bootflash: 1000944 blocks (block size 512b)
slot0: 0 blocks (block size 512b)
172.22.92.181 uptime is 0 days 2 hours 18 minute(s) 1 second(s)
Last reset at 970069 usecs after Tue Sep 16 22:31:25 1980
Reason: Reset Requested by CLI command reload
System version: 2.1(2)
Service:
```

Step 2 Issue the **install module** command for the required supervisor module (active or standby). This example displays the command being issued for the standby supervisor module in slot 6.

switch# install module 6 loader bootflash:kickstart-image

| Note |
|------|

If you install a loader version that is the same as the currently installed version, the command will not execute. When both the current version and the installed version are the same, use the **init system** command to force a loader upgrade.

Step 3 Use the **show version** command to verify the updated image on the supervisor module.

```
switch# show version
Cisco Storage Area Networking Operating System (SAN-OS) Software
TAC support: http://www.cisco.com/tac
Copyright (c) 2002-2005, Cisco Systems, Inc. All rights reserved.
The copyrights to certain works contained herein are owned by
other third parties and are used and distributed under license.
Some parts of this software are covered under the GNU Public
License. A copy of the license is available at
http://www.gnu.org/licenses/gpl.html.
Software
```

```
BIOS: version 1.0.7
loader: version 1.2(2) <-----New running version
kickstart: version 2.1(2) [gdb]
system: version 2.1(2) [gdb]
BIOS compile time: 03/20/03
kickstart image file is: bootflash:///eboot2.1.2
kickstart compile time: 7/7/2005 21:00:00 [07/22/2005 04:25:24]
system image file is: bootflash:///eisan2.1.2
system compile time: 7/7/2005 21:00:00 [07/22/2005 04:45:54]
Hardware
```

```
cisco MDS 9216 ("1/2 Gbps FC/Supervisor")
Intel(R) Pentium(R) III CPU 800MHz with 967036 kB of memory.
bootflash: 501760 blocks (block size 512b)
slot0: 0 blocks (block size 512b)
```

switch kernel uptime is 0 days 2 hours 15 minute(s) 26 second(s)

Last reset Reason: Unknown System version: 2.1(2) Service:

Upgrading the BIOS



Refer to the release notes to verify if the BIOS has changed for the image version being used.

Program the supervisor or switching module BIOS only if a new BIOS image is provided by Cisco System. Only use the provided image to upgrade the BIOS. This command does not affect traffic and can be issued at any time on any switch in the Cisco MDS 9200 Series or Cisco MDS 9500 Series.

Note

If the BIOS is upgraded, reboot to make the new BIOS take effect. You can schedule the reboot at a convenient time so traffic is not impacted.



The console baud rate automatically reverts to the default rate (9600) after any BIOS upgrade.

To upgrade the BIOS for a module, follow these steps:

Step 1 Use the show version command to verify the current running BIOS version.

```
switch# show version
Cisco Storage Area Networking Operating System (SAN-OS) Software
TAC support: http://www.cisco.com/tac
Copyright (c) 2002-2005, Cisco Systems, Inc. All rights reserved.
The copyrights to certain works contained herein are owned by
other third parties and are used and distributed under license.
Some parts of this software are covered under the GNU Public
License. A copy of the license is available at
http://www.gnu.org/licenses/gpl.html.
Software
 BIOS:
            version 1.0.7 <----- current running version
  loader: version 1.2(2)
  kickstart: version 2.1(2) [gdb]
  system: version 2.1(2) [gdb]
  BIOS compile time:
                           03/20/03
  kickstart image file is: bootflash:///eboot2.1.2
 kickstart compile time: 7/7/2005 21:00:00 [07/22/2005 04:25:24]
system image file is: bootflash:///m9500-sflek9-mz.2.1.2.bin
  system compile time: 7/7/2005 21:00:00 [07/22/2005 04:45:54]
Hardware
  cisco MDS 9216 ("1/2 Gbps FC/Supervisor")
  Intel(R) Pentium(R) III CPU 800MHz with 967036 kB of memory.
  bootflash: 501760 blocks (block size 512b)
                 0 blocks (block size 512b)
  slot0:
switch
       kernel uptime is 0 days 2 hours 15 minute(s) 26 second(s)
  Last reset
    Reason: Unknown
    System version: 2.1(2)
    Service:
```

Step 2 Verify that the BIOS version of the system image is different from the running image.

```
switch# show version image bootflash:system-image
  image name: m9500-sflek9-mz.2.1.2.bin
             version v1.0.6(01/27/03) <----- BIOS is same version 1.0.6
  bios:
  svstem:
             version 2.1(2)
  compiled: 7/7/2005 21:00:00
system service's list
package name
                       package version
                        2.1(2)
acl
ascii-cfg
                        2.1(2)
bios_daemon
                        2.1(2)
. . .
```

Note

If the versions are different, issue the **install module** command as specified in Step 3. If they are the same, you do not need to update the BIOS image.

Step 3 Run the **install module** *slot#* **bios** command to install each module (if required). In this example, the supervisor module in slot 6 was updated.

Caution

Do not reboot the switch if any errors were indicated in response to this command.

Step 4 Issue the **show version** command to verify that the module was updated with a the new BIOS version.

```
switch#show version module 6ModNoImage TypeSW VersionSW Interim VersionBIOS Version6Stby Sup2.1(2)2.1(2.1)1.1.0 [last 1.0.6]
```

Quick Upgrade

To perform a quick upgrade on a Cisco MDS 9000 Family switch, follow these steps:

 Step 1
 Copy the kickstart and system image files to the required location (see the "Copying Files" section on page 7-6).

 Step 2
 Set the boot variables.

 Step 3
 Issue the reload command. The reload command reboots the system. This upgrade is disruptive.

 Image 7
 Image 7

 Image 7
 Image 7

Downgrading from a Higher Release

Use the **install all** command to gracefully reload the switch and handle configuration conversions. When downgrading any switch in the Cisco MDS 9000 Family, avoid using the **reload** command.

For example, to revert to Cisco MDS SAN-OS Release 1.3(4b) or 1.3(5) from Release 2.x, follow these steps:

| Step 1 | Issue the show incompatibility system <i>image-filename</i> command to determine if you need to disable any features not supported by the older release. | | | | | |
|--------|--|--|--|--|--|--|
| | <pre>Switch# show incompatibility system bootflash:m9200-ek9-mz.1.3.4b.bin The following configurations on active are incompatible with the system image 1) Service :port-channel , Capability :CAP_FEATURE_AUTO_CREATED_PORT_CHANNEL Description :active mode port channels, auto create enabled ports or auto created port-channels are present Capability requirement :STRICT</pre> | | | | | |
| | 2) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_VSAN Description :CFS - Distribution is enabled for VSAN Capability requirement :STRICT | | | | | |
| | 3) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_SYSLOGD Description :CFS - Distribution is enabled for SYSLOGD Capability requirement :STRICT | | | | | |
| | 4) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_ROLE Description :CFS - Distribution is enabled for ROLE Capability requirement :STRICT | | | | | |
| | 5) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_CALLHOME Description :CFS - Distribution is enabled for CALLHOME Capability requirement :STRICT | | | | | |
| | 6) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_PORT_SECURITY Description :CFS - Distribution is enabled for PORT-SECURITY Capability requirement :STRICT | | | | | |
| | 7) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_NTP Description :CFS - Distribution is enabled for NTP Capability requirement :STRICT | | | | | |
| | 8) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_TACACS Description :CFS - Distribution is enabled for TACACS Capability requirement :STRICT | | | | | |
| | 9) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_RADIUS Description :CFS - Distribution is enabled for RADIUS Capability requirement :STRICT | | | | | |
| | 10) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_SFM Description :CFS - Distribution is enabled for SFM Capability requirement :STRICT | | | | | |
| | 11) Service :cfs , Capability :CAP_FEATURE_CFS_ENABLED_DEVICE_ALIAS Description :CFS - Distribution is enabled for DEVICE-ALIAS Capability requirement :STRICT | | | | | |
| Step 2 | Save the configuration using the copy running-config startup-config command. | | | | | |
| Step 3 | Issue the install all command to downgrade the software (see the "Automated Upgrades" section on page 6-5). | | | | | |

Maintaining Supervisor Modules

This section includes general information about replacing and using supervisor modules effectively.

Standby Supervisor Boot Variable Version

If the standby supervisor module boot variable images are not the *same* version as those running on the active supervisor module, the software forces the standby supervisor module to run the same version as the active supervisor module.

If you specifically set the boot variables of the standby supervisor module to a different version and reboot the standby supervisor module, the standby supervisor module will only load the specified boot variable if the same version is also running on the active supervisor module. At this point, the standby supervisor module is *not* running the images set in the boot variables.

Standby Supervisor Bootflash Memory

When updating software images on the standby supervisor module, verify that there is enough space available for the image using the **dir bootflash://sup-standby/** command. It is a good practice to remove older versions of Cisco MDS SAN-OS images and kickstart images. For information about displaying file systems and removing files, see the "Using the File System" section on page 2-22.

Standby Supervisor Boot Alert

If a standby supervisor module fails to boot, the active supervisor module detects that condition and generates a Call Home event and a system message and reboots the standby supervisor module approximately 3 to 6 minutes after the standby supervisor module moves to the loader> prompt.

The following system message is issued:

%DAEMON-2-SYSTEM_MSG:Standby supervisor failed to boot up.

This error message is also generated if one of the following situations apply:

- You remain at the loader> prompt for an extended period of time.
- You do not set the boot variables appropriately.

Replacing Modules

When you replace any module (supervisor, switching, or services module), you must ensure that the new module is running the same software version as the rest of the switch.

Refer to *Cisco MDS 9000 Family SAN Volume Controller Configuration Guide* for configuration details on replacing the caching services module (CSM).



When a spare standby supervisor module is inserted, it uses the same image as the active supervisor module. The Cisco SAN-OS software image is not automatically copied to the standby flash device.

```
\underline{\rho}
```

Issue the **install all** command to copy the Cisco SAN-OS software image to the standby supervisor bootflash device.

Issuing the install all command after replacing any module, ensures the following actions:

- The proper system and kickstart images are copied on the standby bootflash: file system.
- The proper boot variables are set.
- The loader and the BIOS are upgraded to the same version available on the active supervisor module.

To replace a module in any switch in the Cisco MDS 9200 Series or 9500 Series, follow these steps:

- **Step 1** Create a backup of your existing configuration file, if required, using the **copy running-config startup-config** command.
- **Step 2** Replace the required module as specified in the *Cisco MDS 9200 Series Hardware Installation Guide* or the *Cisco MDS 9500 Series Hardware Installation Guide*.
- Step 3 Verify that space is available on the standby supervisor bootflash using the dir bootflash://sup-standby/ command. It is a good practice to remove older versions of Cisco MDS SAN-OS images and kickstart images. For information about displaying file systems and removing files, see the "Using the File System" section on page 2-22.
- **Step 4** Issue the **install all** command to ensure that the new module is running the same software as the rest of the switch.
- Step 5 Wait until the new module is online and then ensure that the replacement was successful using the show module command.

Corrupted Bootflash Recovery

All switch configurations reside in the internal bootflash. If you have a corrupted internal bootflash, you could potentially lose your configuration. Be sure to save and back up your configuration files periodically. The regular switch boot goes through the following sequence (see Figure 6-2):

- 1. The basic input/output system (BIOS) loads the loader.
- 2. The loader loads the kickstart image into RAM and starts the kickstart image.
- 3. The kickstart image loads and starts the system image.
- 4. The system image reads the startup configuration file.



If the images on your switch are corrupted and you cannot proceed (error state), you can interrupt the switch boot sequence and recover the image by entering the BIOS configuration utility described in the following section. Access this utility only when needed to recover a corrupted internal disk.



The BIOS changes explained in this section are only required to recover a corrupted bootflash.

Recovery procedures require the regular sequence to be interrupted. The internal switch sequence goes through four phases between the time you turn the switch on and the time the switch prompt appears on your terminal—BIOS, boot loader, kickstart, and system (see Table 6-3 and Figure 6-3).

Table 6-3Recovery Interruption

| Phase | Normal Prompt ¹ | Recovery Prompt ² | Description |
|-------------|----------------------------|------------------------------|--|
| BIOS | loader> | No bootable device | The BIOS begins the power-on self test, memory test, and other operating system applications. While the test is in progress, press Ctrl-C to enter the BIOS configuration utility and use the netboot option. |
| Boot loader | Starting kickstart | loader> | The boot loader uncompresses loaded software to boot an image using its file name as reference. These images are made available through bootflash. When the memory test is over, press Esc to enter the boot loader prompt. |
| Kickstart | Uncompressing system | switch(boot)# | When the boot loader phase is over, press Ctrl-] ³ (Control key plus right bracket key) to enter the switch(boot) # prompt. If the corruption causes the console to stop at this prompt, copy the system image and reboot the switch. |
| System | Login: | _ | The system image loads the configuration file of the last saved running configuration and returns a switch login prompt. |

1. This prompt or message appears at the end of each phase.

2. This prompt or message appears when the switch cannot progress to the next phase.

3. Depending on your Telnet client, these keys may be reserved and you need to remap the keystroke. Refer to the documentation provided by your Telnet client.

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Figure 6-3 **Regular and Recovery Sequence** 3 2 4 Regular Power Access SAN-OS BIOS Bootloade **Kickstart** sequence switch on image image Un-No Interrupt No No No Yes No Yes Starting Access Power compressing bootable CTRL-] regular kickstar SAN-OS switch on device sequence Yes Yes No Yes Yes No BIOS Hanging loader> Hanging Switch (boot)# Recovery configuration state prompt state prompt 79950 3 = Kickstart Power on 3 = Kickstart Power on 4 = SAN-OSand Ctrl-C image and Esc image image

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Recovery Using BIOS Setup

To recover a corrupted bootflash image (no bootable device found message) for a switch with a single supervisor module, follow these steps:

- **Step 1** Connect to the console port of the required switch.
- **Step 2** Boot or reboot the switch.
- **Step 3** Press **Ctrl-C** to interrupt the BIOS setup during the BIOS memory test.

You see the netboot BIOS Setup Utility screen (see Figure 6-4).



<u>Note</u>

Your navigating options are provided at the bottom of the screen. Tab = Jump to next field Ctrl-E = Down arrow Ctrl-X = Up arrow Ctrl-H = Erase (Backspace might not work if your terminal is not configured properly.)

85639

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Step 4 Press the Tab key to select the Basic CMOS Configuration.

You see the BIOS Setup CMOS Configuration screen (see Figure 6-5).

| System BIOS Setup - Basic CMOS Configuration (C) 2002 General Software, Inc. All rights reserved | | | | |
|---|--|---|--|--|
| SERIAL PORT PARAMETERS: Baud Rate: 9600 Data Width: 8-bit Stop Bits: 1 Parity: None Flou Control: None | Date: Dec 01 >2002 Time: 00 : 01 : 05 BOOT ORDER: Boot 1st: Bootflash Boot 2nd: TFTP | Show "Hit Del" : Enabled Config Box : Enabled F1 Error Wait : Enabled Memory Test Tick : Enabled Debug Breakpoints: Enabled Debugger Hex Case: Upper Memory Test : StdLo FastHi | | |
| Local IP Address : 000 . 000 . 000 . 000 Subnet Mask : 255 . 255 . 255 . 000 Default GW IP Address : 000 . 000 . 000 . 000 TFTP Server IP Address : 000 . 000 . 000 . 000 Filename: ^F/^X/ <cb>/<tab> to select _<space>/+/- to modify _^H to backspace</space></tab></cb> | | | | |

Figure 6-5 BIOS Setup Configuration (CMOS)

- **Step 5** Change the Boot 1st: field to **TFTP**.
- Step 6 Press the Tab key until you reach the Local IP Address field.
- **Step 7** Enter the local IP address for the switch, and press the **Tab** key.
- **Step 8** Enter the subnet mask for the IP address, and press the **Tab** key.
- **Step 9** Enter the IP address of the default gateway, and press the **Tab** key.
- **Step 10** Enter the IP address of the TFTP server, and press the **Tab** key.
- **Step 11** Enter the image name (kickstart), and press the **Tab** key. This path should be relative to the TFTP server root directory.

/!\ Caution

The file name must be entered exactly as it is displayed on your TFTP server. For example, if you have a file name **MDS9500-kiskstart_mzg.10**, then enter this name using the exact uppercase characters and file extensions as shown on your TFTP server.

You see the configured changes (see Figure 6-6).



| System BIO (C) 2002 Genera | S Setup - Basic CMOS (Software, Inc. All n | Configuration rights reserved | |
|---|---|---|--|
| SERIAL PORT PARAMETERS: Baud Rate: 9600 Data Width: 8-bit Stop Bits: 1 Parity: None Flow Control: None | Date: Dec 01, 2002 Time: 00 : 07 : 23 BOOT ORDER: Boot 1st: TFTP Boot 2nd: TFTP | Shou "Hit Del" : Enabled Config Box : Enabled F1 Error Wait : Enabled Memory Test Tick : Enabled Debug Breakpoints: Enabled Debugger Hex Case: Upper Memory Test : StdLo FastHi | |
| Local IP Address : 172016001002 Subnet Mask : 225255000 Default 6W IP Address : 172016001001_ TFTP Server IP Address : 172016010100_ Filename: >MDS9500-kickstart_mzg.10_ | | | |
| ^===================================== | | | |

Step 12 Press the **Esc** key to return to the main menu.

Step 13 Choose Write to CMOS and Exit from the main screen to save your changes.

Note

These changes are saved in the CMOS.



The switch must have IP connectivity to reboot using the newly configured values.

You see the following prompt:

switch(boot)#

Step 14 Issue the init system command at the switch(boot) # prompt.

switch(boot) # init system

The switch(boot) # prompt indicates that you have a usable kickstart image.

Note

The init system command also installs a new loader from the existing (running) kickstart image.

| Step 15 | Issue the init system check-filesystem command at the switch(boot) # prompt. As of Cisco MDS SAN-OS Release 2.1(1a), this command checks all the internal file systems and fixes any errors that are encountered. |
|---------|--|
| | <pre>switch(boot)# init system check-filesytem</pre> |
| Step 16 | Follow the procedure specified in the "Recovery from the switch(boot)# Prompt" section on page 6-35. |

Recovery from the loader> Prompt

To recover a corrupted kickstart image (system error state) for a switch with a single supervisor module, follow these steps:

Step 1 Press the **Esc** key to interrupt the boot loader setup after the BIOS memory test.

Note Press Esc immediately after you see the following message: 00000589K Low Memory Passed 00000000K Ext Memory Passed Hit ^C if you want to run SETUP.... Wait.... If you wait too long, you will skip the boot loader phase and enter the kickstart phase.

You see the loader> prompt.

The loader> prompt is different from the regular switch# or switch(boot) # prompt. The CLI command completion feature does not work at this prompt and may result in undesired errors. You must type the command exactly as you want the command to appear.

```
<u>}</u>
Tip
```

Use the **help** command at the loader> prompt to display a list of commands available at this prompt or to obtain more information about a specific command in that list.

Step 2 Specify the local IP address and the subnet mask for the switch.

```
loader> ip address 172.16.1.2 255.255.0
Found Intel EtherExpressPro100 82559ER at 0xe800, ROM address 0xc000
Probing...[Intel EtherExpressPro100 82559ER]Ethernet addr: 00:05:30:00:52:27
Address: 172.16.1.2
Netmask: 255.255.255.0
Server: 0.0.0.0
Gateway: 0.0.0.0
```

Step 3 Specify the IP address of the default gateway.

```
loader> ip default-gateway 172.16.1.1
Address: 172.16.1.2
Netmask: 255.255.255.0
Server: 0.0.0.0
Gateway: 172.16.1.1
```

Step 4 Boot the kickstart image file from the required server.

```
loader> boot tftp://172.16.10.100/kickstart-image1
Address: 172.16.1.2
Netmask: 255.255.255.0
Server: 172.16.10.100
Gateway: 172.16.1.1
Booting: /kick-282 console=ttyS0,9600n8nn quiet loader_ver= "2.1(2)"....
......Image verification OK
Starting kernel...
INIT: version 2.78 booting
Checking all filesystems..... done.
Loading system software
INIT: Sending processes the TERM signal
Sending all processes the TERM signal... done.
Sending all processes the KILL signal... done.
Entering single-user mode...
INIT: Going single user
INIT: Sending processes the TERM signal
switch(boot)#
```

The switch(boot) # prompt indicates that you have a usable Kickstart image.

- Step 5 Issue the init system command at the switch(boot) # prompt.
 switch(boot) # init system
- **Step 6** Follow the procedure specified in the "Recovery from the switch(boot)# Prompt" section on page 6-35.

Recovery from the switch(boot)# Prompt

To recover a system image using the kickstart image for a switch with a single supervisor module, follow these steps:

Step 1 Change to configuration mode and configure the IP address of the mgmt0 interface.

```
switch(boot) # config t
switch(boot)(config)# interface mgmt0
```

- **Step 2** Follow this step if you issued an **init system** command. Otherwise, skip to **Step 3**.
 - a. Issue the ip address command to configure the local IP address and the subnet mask for the switch.
 switch(boot)(config-mgmt0)# ip address 172.16.1.2 255.255.255.0
 - b. Issue the ip default-gateway command to configure the IP address of the default gateway. switch(boot)(config-mgmt0)# ip default-gateway 172.16.1.1
- Step 3 Issue the no shutdown command to enable the mgmt0 interface on the switch.
 switch(boot)(config-mgmt0)# no shutdown

L

Step 4 Exit to EXEC mode. switch(boot)(config-mgmt0)# end Step 5 Issue the init system check-filesystem command. As of Cisco MDS SAN-OS Release 2.1(1a), this command checks all the internal file systems and fixes any errors that are encountered. switch(boot)# init system check-filesytem Step 6 Copy the system image from the required TFTP server. switch(boot) # copy tftp://172.16.10.100/system-image1 bootflash:system-image1 Step 7 Copy the kickstart image from the required TFTP server. switch(boot) # copy tftp://172.16.10.100/kickstart-image1 bootflash:kickstart-image1 Step 8 Verify that the system and kickstart image files are copied to your bootflash: filesystem. switch(boot) # dir bootflash: Jul 30 23:05:28 1980 kickstart-image1 12456448 12288 Jun 23 14:58:44 1980 lost+found/ 27602159 Jul 30 23:05:16 1980 system-image1 Usage for bootflash://sup-local 135404544 bytes used 49155072 bytes free 184559616 bytes total Step 9 Load the system image from the bootflash: filesystem. switch(boot) # load bootflash:system-image1 Uncompressing system image: bootflash:/system-image1 Would you like to enter the initial configuration mode? (yes/no): yes See the "Initial Setup Routine" section on page 4-2.

```
Note
```

If you enter **no** at this point, you will return to the switch# login prompt, and you must manually configure the switch.

Recovery for Switches with Dual Supervisor Modules

This section describes how to recover when one or both supervisor modules in a dual supervisor switch have corrupted bootflash.

Recovering One Supervisor Module With Corrupted Bootflash

If one supervisor module has functioning bootflash and the other has corrupted bootflash, follow these steps:

- **Step 1** Boot the functioning supervisor module and log on to the switch.
- **Step 2** At the switch# prompt on the booted supervisor module, issue the **reload module** *slot* **force-dnld** command, where *slot* is the slot number of the supervisor module with the corrupted bootflash.

The supervisor module with the corrupted bootflash performs a netboot and checks the bootflash for corruption. When the bootup scripts discovers that the bootflash is corrupted, it performs an **init system**, which fixes the corrupt bootflash. The supervisor boots up as the HA Standby.

Recovering Both Supervisor Modules With Corrupted Bootflash

If both supervisor modules have corrupted bootflash, follow these steps:

Step 1 Boot up the switch and press the **Esc** key after the BIOS memory test to interrupt the boot loader.

```
Note Press Esc immediately after you see the following message:

00000589K Low Memory Passed

00000000K Ext Memory Passed

Hit ^C if you want to run SETUP....

Wait.....

If you wait too long, you will skip the boot loader phase and enter the kickstart phase.
```

You see the loader> prompt.

Caution

The loader> prompt is different from the regular switch# or switch(boot) # prompt. The CLI command completion feature does not work at this prompt and may result in undesired errors. You must type the command exactly as you want the command to appear.

<u>}</u> Tip

Use the **help** command at the loader> prompt to display a list of commands available at this prompt or to obtain more information about a specific command in that list.

Step 2 Specify the local IP address and the subnet mask for the switch.

```
loader> ip address 172.16.1.2 255.255.25.0
Found Intel EtherExpressPro100 82559ER at 0xe800, ROM address 0xc000
Probing...[Intel EtherExpressPro100 82559ER]Ethernet addr: 00:05:30:00:52:27
Address: 172.16.1.2
Netmask: 255.255.255.0
Server: 0.0.0.0
Gateway: 0.0.0.0
```

Step 3 Specify the IP address of the default gateway.

```
loader> ip default-gateway 172.16.1.1
Address: 172.16.1.2
Netmask: 255.255.255.0
Server: 0.0.0.0
Gateway: 172.16.1.1
```

Step 4 Boot the kickstart image file from the required server.

```
loader> boot tftp://172.16.10.100/kickstart-latest
Address: 172.16.1.2
Netmask: 255.255.255.0
Server: 172.16.10.100
Gateway: 172.16.1.1
Booting: /kick-282 console=ttyS0,9600n8nn quiet loader_ver= "2.1(2)"....
......Image verification OK
Starting kernel...
INIT: version 2.78 booting
Checking all filesystems..... done.
Loading system software
INIT: Sending processes the TERM signal
Sending all processes the TERM signal... done.
Sending all processes the KILL signal... done.
Entering single-user mode...
INIT: Going single user
INIT: Sending processes the TERM signal
switch(boot)#
```

The switch(boot) # prompt indicates that you have a usable Kickstart image.

- **Step 5** Issue the **init-system** command to repartition and format the bootflash.
- **Step 6** Perform the procedure specified in the "Recovery from the switch(boot)# Prompt" section on page 6-35.
- Step 7 Perform the procedure specified in the "Recovering One Supervisor Module With Corrupted Bootflash" section on page 6-37 to recover the other supervisor module.



If you do not issue the **reload module** command when a boot failure has occurred, the active supervisor module automatically reloads the standby supervisor module within 3 to 6 minutes after the failure (see the "Standby Supervisor Boot Alert" section on page 6-27).

Recognizing Error States

If you see the error messages displayed in Figure 6-7 or Figure 6-8, follow the procedure specified in the "Recovery Using BIOS Setup" section on page 6-30.



| + System BIOS Conf | iguration, (C) |) 2002 General Softwar | re, Inc. | + |
|---|---------------------------------|--|---------------------------------|---|
| System CPU : Pe Coprocessor : En Embedded BIOS Date : 09 | entium III nabled 3/10/02 | Low Memory Extended Memory ROM Shadowing | : 630KB : 957MB : Enabled | |
| Boot network name is EOBC Local IP address: 127.1.2.1 | | | | |
| Bind to network device '/DEV/TCPIP/EOBC/BootNet' SoBindNetName: KeOpenFile failed. Cannot bind to the network '/DEV/TCPIP/EOBC/BootNet' Could not get BOOTP response from the server. BOOTNET: Dispatch duration could not be restored, reason=1. Network boot failed, status=317. | | | | |
| No bootable device available. R - REBOOT S - SETUP ESC - BIOS DEBUGGER | | | | |
| | | | | |

Figure 6-8 Error State if Powered On and Esc Is Pressed

| + | | | + |
|---|--|--|----------------------------------|
| System BIOS | Configuration, (C) | 2002 General Software | , Inc. |
| System CPU Coprocessor Embedded BIOS Date | : Pentium III : Enabled : 11/13/02 | Lou Memory Extended Memory ROM Shadouing | : 630KB : 1021MB : Enabled |
| Loader Loading stage1.5 | j. | | |
| Loader loading, please Cannot mount partition | uait (ffff) - Error 17 | | |

85642

Default Settings

Table 6-4 lists the default image settings for all Cisco MDS 9000 Family switches.

Table 6-4Default Image Settings

| Parameters | Default |
|-----------------|------------------------|
| Kickstart image | No image is specified. |
| System image | No image is specified. |