



Configuring IP SLAs HTTP Operations

Last Updated: November 21, 2012

This module describes how to configure an IP Service Level Agreements (SLAs) HTTP operation to monitor the response time between a Cisco device and an HTTP server to retrieve a web page. The IP SLAs HTTP operation supports both the normal GET requests and customer RAW requests. This module also demonstrates how the results of the HTTP operation can be displayed and analyzed to determine how an HTTP server is performing.

- [Finding Feature Information, page 1](#)
- [Restrictions for IP SLAs HTTP Operations, page 1](#)
- [Information About IP SLAs HTTP Operations, page 2](#)
- [How to Configure IP SLAs HTTP Operations, page 2](#)
- [Configuration Examples for IP SLAs HTTP Operations, page 11](#)
- [Additional References, page 13](#)
- [Feature Information for IP SLAs HTTP Operations, page 14](#)

Finding Feature Information

Your software release may not support all the features documented in this module. For the latest caveats and feature information, see [Bug Search Tool](#) and the release notes for your platform and software release. To find information about the features documented in this module, and to see a list of the releases in which each feature is supported, see the feature information table at the end of this module.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Restrictions for IP SLAs HTTP Operations

- IP SLAs HTTP operations support only HTTP/1.0.
- HTTP/1.1 is not supported for any IP SLAs HTTP operation, including HTTP RAW requests.



Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

Information About IP SLAs HTTP Operations

- [HTTP Operation, page 2](#)

HTTP Operation

The HTTP operation measures the round-trip time (RTT) between a Cisco device and an HTTP server to retrieve a web page. The HTTP server response time measurements consist of three types:

- DNS lookup--RTT taken to perform domain name lookup.
- TCP Connect--RTT taken to perform a TCP connection to the HTTP server.
- HTTP transaction time--RTT taken to send a request and get a response from the HTTP server. The operation retrieves only the home HTML page.

The DNS operation is performed first and the DNS RTT is measured. Once the domain name is found, a TCP Connect operation to the appropriate HTTP server is performed and the RTT for this operation is measured. The final operation is an HTTP request and the RTT to retrieve the home HTML page from the HTTP server is measured. One other measurement is made and called the time to first byte which measures the time from the start of the TCP Connect operation to the first HTML byte retrieved by the HTTP operation. The total HTTP RTT is a sum of the DNS RTT, the TCP Connect RTT, and the HTTP RTT.

For GET requests, IP SLAs will format the request based on the specified URL. For RAW requests, IP SLAs requires the entire content of the HTTP request. When a RAW request is configured, the raw commands are specified in HTTP RAW configuration mode. A RAW request is flexible and allows you to control fields such as authentication. An HTTP request can be made through a proxy server.

The results of an HTTP operation can be useful in monitoring your web server performance levels by determining the RTT taken to retrieve a web page.

How to Configure IP SLAs HTTP Operations

- [Configuring an HTTP GET Operation on the Source Device, page 2](#)
- [Configuring an HTTP RAW Operation on the Source Device, page 7](#)
- [Scheduling IP SLAs Operations, page 9](#)

Configuring an HTTP GET Operation on the Source Device

**Note**

This operation does not require an IP SLAs Responder on the destination device.

Perform only one of the following tasks:

- [Configuring a Basic HTTP GET Operation on the Source Device, page 2](#)
- [Configuring an HTTP GET Operation with Optional Parameters on the Source Device, page 4](#)

Configuring a Basic HTTP GET Operation on the Source Device

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **ip sla *operation-number***
4. **http {get | raw} url [name-server *ip-address*] [version *version-number*] [source-ip {*ip-address* | *hostname*}] [source-port *port-number*] [cache {enable | disable}] [proxy *proxy-url*]**
5. **frequency *seconds***
6. **end**

DETAILED STEPS

Command or Action	Purpose
Step 1 enable Example: Device> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> Enter your password if prompted.
Step 2 configure terminal Example: Device# configure terminal	Enters global configuration mode.
Step 3 ip sla <i>operation-number</i> Example: Device(config)# ip sla 10	Begins configuration for an IP SLAs operation and enters IP SLA configuration mode.
Step 4 http {get raw} url [name-server <i>ip-address</i>] [version <i>version-number</i>] [source-ip {<i>ip-address</i> <i>hostname</i>}] [source-port <i>port-number</i>] [cache {enable disable}] [proxy <i>proxy-url</i>] Example: Device(config-ip-sla)# http get http://198.133.219.25	Defines an HTTP operation and enters IP SLA configuration mode.
Step 5 frequency <i>seconds</i> Example: Device(config-ip-sla-http)# frequency 90	(Optional) Sets the rate at which a specified IP SLAs HTTP operation repeats. The default and minimum frequency value for an IP SLAs HTTP operation is 60 seconds.

Command or Action	Purpose
Step 6 <code>end</code> Example: <code>Device(config-ip-sla-http)# end</code>	Exits to privileged EXEC mode.

Configuring an HTTP GET Operation with Optional Parameters on the Source Device

SUMMARY STEPS

1. `enable`
2. `configure terminal`
3. `ip sla operation-number`
4. `http {get | raw} url [name-server ip-address] [version version-number] [source-ip {ip-address | hostname}] [source-port port-number] [cache {enable | disable}] [proxy proxy-url]`
5. `history buckets-kept size`
6. `history distributions-of-statistics-kept size`
7. `history enhanced [interval seconds] [buckets number-of-buckets]`
8. `history filter {none | all | overThreshold | failures}`
9. `frequency seconds`
10. `history hours-of-statistics-kept hours`
11. `http-raw-request`
12. `history lives-kept lives`
13. `owner owner-id`
14. `history statistics-distribution-interval milliseconds`
15. `tag text`
16. `threshold milliseconds`
17. `timeout milliseconds`
18. `tos number`
19. `end`

DETAILED STEPS

Command or Action	Purpose
Step 1 <code>enable</code> Example: <code>Device> enable</code>	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.

	Command or Action	Purpose
Step 2	configure terminal Example: Device# configure terminal	Enters global configuration mode.
Step 3	ip sla operation-number Example: Device(config)# ip sla 10	Begins configuration for an IP SLAs operation and enters IP SLA configuration mode.
Step 4	http {get raw} url [name-server ip-address] [version version-number] [source-ip {ip-address hostname}] [source-port port-number] [cache {enable disable}] [proxy proxy-url] Example: Device(config-ip-sla)# http get http://198.133.219.25	Defines an HTTP operation and enters IP SLA configuration mode.
Step 5	history buckets-kept size Example: Device(config-ip-sla-http)# history buckets-kept 25	(Optional) Sets the number of history buckets that are kept during the lifetime of an IP SLAs operation.
Step 6	history distributions-of-statistics-kept size Example: Device(config-ip-sla-http)# history distributions-of-statistics-kept 5	(Optional) Sets the number of statistics distributions kept per hop during an IP SLAs operation.
Step 7	history enhanced [interval seconds] [buckets number-of-buckets] Example: Device(config-ip-sla-http)# history enhanced interval 900 buckets 100	(Optional) Enables enhanced history gathering for an IP SLAs operation.

	Command or Action	Purpose
Step 8	history filter { none all overThreshold failures } Example: Device(config-ip-sla-http)# history filter failures	(Optional) Defines the type of information kept in the history table for an IP SLAs operation.
Step 9	frequency seconds Example: Device(config-ip-sla-http)# frequency 90	(Optional) Sets the rate at which a specified IP SLAs HTTP operation repeats. The default and minimum frequency value for an IP SLAs HTTP operation is 60 seconds.
Step 10	history hours-of-statistics-kept hours Example: Device(config-ip-sla-http)# history hours-of-statistics-kept 4	(Optional) Sets the number of hours for which statistics are maintained for an IP SLAs operation.
Step 11	http-raw-request Example: Device(config-ip-sla-http)# http-raw-request	(Optional) Explicitly specifies the options for a GET request for an IP SLAs HTTP operation.
Step 12	history lives-kept lives Example: Device(config-ip-sla-http)# history lives-kept 5	(Optional) Sets the number of lives maintained in the history table for an IP SLAs operation.
Step 13	owner owner-id Example: Device(config-ip-sla-http)# owner admin	(Optional) Configures the Simple Network Management Protocol (SNMP) owner of an IP SLAs operation.
Step 14	history statistics-distribution-interval milliseconds Example: Device(config-ip-sla-http)# history statistics-distribution-interval 10	(Optional) Sets the time interval for each statistics distribution kept for an IP SLAs operation.

	Command or Action	Purpose
Step 15	tag <i>text</i> Example: Device(config-ip-sla-http)# tag TelnetPollServer1	(Optional) Creates a user-specified identifier for an IP SLAs operation.
Step 16	threshold <i>milliseconds</i> Example: Device(config-ip-sla-http)# threshold 10000	(Optional) Sets the upper threshold value for calculating network monitoring statistics created by an IP SLAs operation.
Step 17	timeout <i>milliseconds</i> Example: Device(config-ip-sla-http)# timeout 10000	(Optional) Sets the amount of time an IP SLAs operation waits for a response from its request packet.
Step 18	tos <i>number</i> Example: Device(config-ip-sla-http)# tos 160	(Optional) Defines a type of service (ToS) byte in the IP header of an IP SLAs operation.
Step 19	end Example: Device(config-ip-sla-http)# end	Exits to privileged EXEC mode.

Configuring an HTTP RAW Operation on the Source Device



Note

This operation does not require an IP SLAs Responder on the destination device.

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **ip sla *operation-number***
4. **http {get | raw} url [name-server *ip-address*] [version *version-number*] [source-ip {*ip-address* | *hostname*}] [source-port *port-number*] [cache {enable | disable}] [proxy *proxy-url*]**
5. **http-raw-request**
6. Enter the required HTTP 1.0 command syntax.
7. **end**

DETAILED STEPS

Command or Action	Purpose
Step 1 enable Example: Device> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> Enter your password if prompted.
Step 2 configure terminal Example: Device# configure terminal	Enters global configuration mode.
Step 3 ip sla <i>operation-number</i> Example: Device(config)# ip sla 10	Begins configuration for an IP SLAs operation and enters IP SLA configuration mode.
Step 4 http {get raw} url [name-server <i>ip-address</i>] [version <i>version-number</i>] [source-ip {<i>ip-address</i> <i>hostname</i>}] [source-port <i>port-number</i>] [cache {enable disable}] [proxy <i>proxy-url</i>] Example: Device(config-ip-sla)# http raw http://198.133.219.25	Defines an HTTP operation.
Step 5 http-raw-request Example: Device(config-ip-sla)# http-raw-request	Enters HTTP RAW configuration mode.

	Command or Action	Purpose
Step 6	Enter the required HTTP 1.0 command syntax. Example: Device(config-ip-sla-http)# GET /en/US/hmpgs/index.html HTTP/1.0\r\n\r\n	Specifies all the required HTTP 1.0 commands.
Step 7	end Example: Device(config-ip-sla-http)# end	Exits to privileged EXEC mode.

Scheduling IP SLAs Operations



Note

- All IP SLAs operations to be scheduled must be already configured.
- The frequency of all operations scheduled in a multioperation group must be the same.
- The list of one or more operation ID numbers to be added to a multioperation group is limited to a maximum of 125 characters in length, including commas (,).

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. Do one of the following:
 - **ip sla schedule** *operation-number* [**life** {**forever** | *seconds*}] [**start-time** {[*hh:mm:ss*] [*month day* | *day month*] | **pending** | **now** | **after** *hh:mm:ss*}] [**ageout** *seconds*] [**recurring**]
 - **ip sla group schedule** *group-operation-number* *operation-id-numbers* **schedule-period** *schedule-period-range* [**ageout** *seconds*] [**frequency** *group-operation-frequency*] [**life** {**forever** | *seconds*}] [**start-time**{*hh:mm[:ss]* [*month day* | *day month*] | **pending** | **now** | **after** *hh:mm[:ss]*}]
4. **exit**
5. **show ip sla group schedule**
6. **show ip sla configuration**

DETAILED STEPS

Command or Action	Purpose
Step 1 enable Example: <pre>Device> enable</pre>	Enables privileged EXEC mode. <ul style="list-style-type: none"> Enter your password if prompted.
Step 2 configure terminal Example: <pre>Device# configure terminal</pre>	Enters global configuration mode.
Step 3 Do one of the following: <ul style="list-style-type: none"> ip sla schedule <i>operation-number</i> [life {forever <i>seconds</i>}] [start-time {<i>hh:mm:ss</i> <i>month day</i> <i>day month</i>} pending now after <i>hh:mm:ss</i>] [ageout <i>seconds</i>] [recurring] ip sla group schedule <i>group-operation-number</i> <i>operation-id-numbers</i> schedule-period <i>schedule-period-range</i> [ageout <i>seconds</i>] [frequency <i>group-operation-frequency</i>] [life {forever <i>seconds</i>}] [start-time {<i>hh:mm:ss</i> <i>month day</i> <i>day month</i>} pending now after <i>hh:mm:ss</i>}] Example: <pre>Device(config)# ip sla schedule 10 life forever start-time now</pre> Example: <pre>Device(config)# ip sla group schedule 1 3,4,6-9 life forever start-time now</pre>	<ul style="list-style-type: none"> Configures the scheduling parameters for an individual IP SLAs operation. Specifies an IP SLAs operation group number and the range of operation numbers for a multioperation scheduler.
Step 4 exit Example: <pre>Device(config)# exit</pre>	Exits to privileged EXEC mode.
Step 5 show ip sla group schedule Example: <pre>Device# show ip sla group schedule</pre>	(Optional) Displays IP SLAs group schedule details.

Command or Action	Purpose
Step 6 <code>show ip sla configuration</code> Example: Device# <code>show ip sla configuration</code>	(Optional) Displays IP SLAs configuration details.

- [Troubleshooting Tips, page 11](#)
- [What to Do Next, page 11](#)

Troubleshooting Tips

- If the IP SLAs operation is not running and not generating statistics, add the **verify-data** command to the configuration of the operation (while configuring in IP SLA configuration mode) to enable data verification. When data verification is enabled, each operation response is checked for corruption. Use the **verify-data** command with caution during normal operations because it generates unnecessary overhead.
- Use the **debug ip sla trace** and **debug ip sla error** commands to help troubleshoot issues with an IP SLAs operation.

What to Do Next

To add proactive threshold conditions and reactive triggering for generating traps (or for starting another operation) to an IP SLAs operation, see the “Configuring Proactive Threshold Monitoring” section.

To display and interpret the results of an IP SLAs operation, use the **show ip sla statistics** command. Check the output for fields that correspond to criteria in your service level agreement to determine whether the service metrics are acceptable.

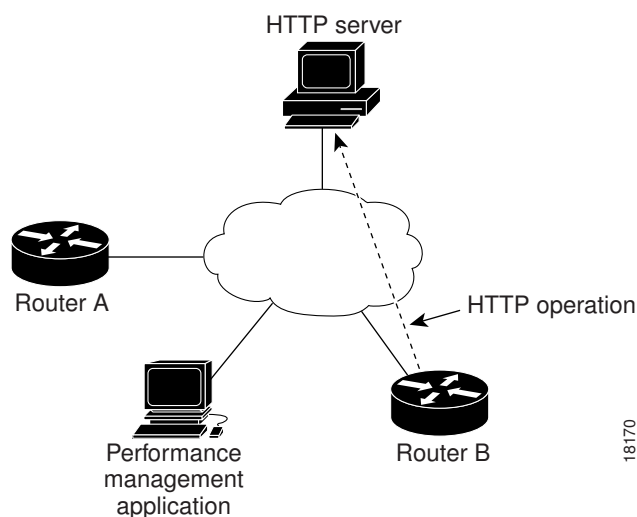
Configuration Examples for IP SLAs HTTP Operations

- [Example Configuring an HTTP GET Operation, page 12](#)
- [Example Configuring an HTTP RAW Operation, page 12](#)
- [Example Configuring an HTTP RAW Operation Through a Proxy Server, page 12](#)
- [Example Configuring an HTTP RAW Operation with Authentication, page 13](#)

Example Configuring an HTTP GET Operation

The following example shows how to create and configure operation number 8 as an HTTP GET operation. The destination URL IP address represents the www.cisco.com website. The following figure depicts the HTTP GET operation.

Figure 1 HTTP Operation



Device B Configuration

```
ip sla 8
  http get url http://198.133.219.25
!
ip sla schedule 8 start-time now
```

Example Configuring an HTTP RAW Operation

The following example shows how to configure an HTTP RAW operation. To use the RAW commands, enter HTTP RAW configuration mode by using the **http-raw-request** command in IP SLA configuration mode. The IP SLA HTTP RAW configuration mode is indicated by the (config-ip-sla-http) router prompt.

```
ip sla 8
  http raw url http://198.133.219.25
  http-raw-request
  GET /en/US/hmpgs/index.html HTTP/1.0\r\n
  \r\n
end
ip sla schedule 8 life forever start-time now
```

Example Configuring an HTTP RAW Operation Through a Proxy Server

The following example shows how to configure an HTTP RAW operation through a proxy server. The proxy server is www.proxy.cisco.com and the HTTP server is www.yahoo.com.

```
ip sla 8
  http raw url http://www.proxy.cisco.com
  http-raw-request
```

```
GET http://www.yahoo.com HTTP/1.0\r\n\r\nend\nip sla schedule 8 life forever start-time now
```

Example Configuring an HTTP RAW Operation with Authentication

The following example shows how to configure an HTTP RAW operation with authentication.

```
ip sla 8\n  http raw url http://site-test.cisco.com\n  http-raw-request\n  GET /lab/index.html HTTP/1.0\r\n  Authorization: Basic btNpdGT4biNvoZe=\r\n  \r\nend\nip sla schedule 8 life forever start-time now
```

Additional References

Related Documents

Related Topic	Document Title
Cisco IOS commands	Cisco IOS Master Commands List, All Releases
Cisco IOS IP SLAs commands	Cisco IOS IP SLAs Command Reference

Standards and RFCs

Standard/RFC	Title
No new or modified standards or RFCs are supported by this feature, and support for existing standards has not been modified by this feature.	--

MIBs

MIBs	MIBs Link
CISCO-RTTMON-MIB	To locate and download MIBs for selected platforms, Cisco IOS releases, and feature sets, use Cisco MIB Locator found at the following URL: http://www.cisco.com/go/mibs

Technical Assistance

Description	Link
The Cisco Support and Documentation website provides online resources to download documentation, software, and tools. Use these resources to install and configure the software and to troubleshoot and resolve technical issues with Cisco products and technologies. Access to most tools on the Cisco Support and Documentation website requires a Cisco.com user ID and password.	http://www.cisco.com/cisco/web/support/index.html

Feature Information for IP SLAs HTTP Operations

The following table provides release information about the feature or features described in this module. This table lists only the software release that introduced support for a given feature in a given software release train. Unless noted otherwise, subsequent releases of that software release train also support that feature.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to www.cisco.com/go/cfn. An account on Cisco.com is not required.

Table 1 *Feature Information for IP SLAs HTTP Operations*

Feature Name	Releases	Feature Information
IP SLAs HTTP Operation	12.2(31)SB2	The Cisco IOS IP SLAs Hypertext Transfer Protocol (HTTP) operation allows you to measure the network response time between a Cisco device and an HTTP server to retrieve a web page.
	12.2(33)SRB1	
	12.2(33)SXH	
	12.3(14)T	
	Cisco IOS XE Release 2.1	
	15.0(1)S	
IPSLA 4.0 - IP v6 phase2	Cisco IOS XE 3.1.0SG	Support was added for operability in IPv6 networks. The following commands are introduced or modified: http (IP SLA) , show ip sla configuration , show ip sla summary .
	15.2(3)T	
	Cisco IOS XE Release 3.7S	
	15.1(2)SG	
IP SLAs VRF Aware 2.0	Cisco IOS XE Release 3.4SG	Support was added for IP SLAs VRF-aware capabilities for TCP connect, FTP, HTTP and DNS client operation types.
	12.4(2)T	
	15.1(1)S	
	15.1(1)SY	
	Cisco IOS XE Release 3.8S	

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses and phone numbers used in this document are not intended to be actual addresses and phone numbers. Any examples, command display output, network topology diagrams, and other figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses or phone numbers in illustrative content is unintentional and coincidental.

© 2012 Cisco Systems, Inc. All rights reserved.