



Uninstalling Cisco IPICS

This chapter provides information about the procedures that you need to follow to the Cisco IPICS server software. You can perform the uninstallation procedure in one of the following ways:

- From the Cisco IPICS server by using a Cisco Linux terminal window
- From a remote PC on the network by using SSH Tectia Client or similar software

This chapter includes the following sections:

- [Uninstalling Cisco IPICS from the Cisco IPICS Server, page 4-2](#)
- [Uninstalling Cisco IPICS from a Remote Location, page 4-5](#)

The Cisco IPICS uninstallation procedure removes all of the components and directories that were created during the Cisco IPICS installation. If you intend to reinstall Cisco IPICS at a later time, you should back up your database and log files before you begin the uninstall process.

For information on backing up files, refer to the [Cisco IPICS Backup and Restore Guide](#).



Note

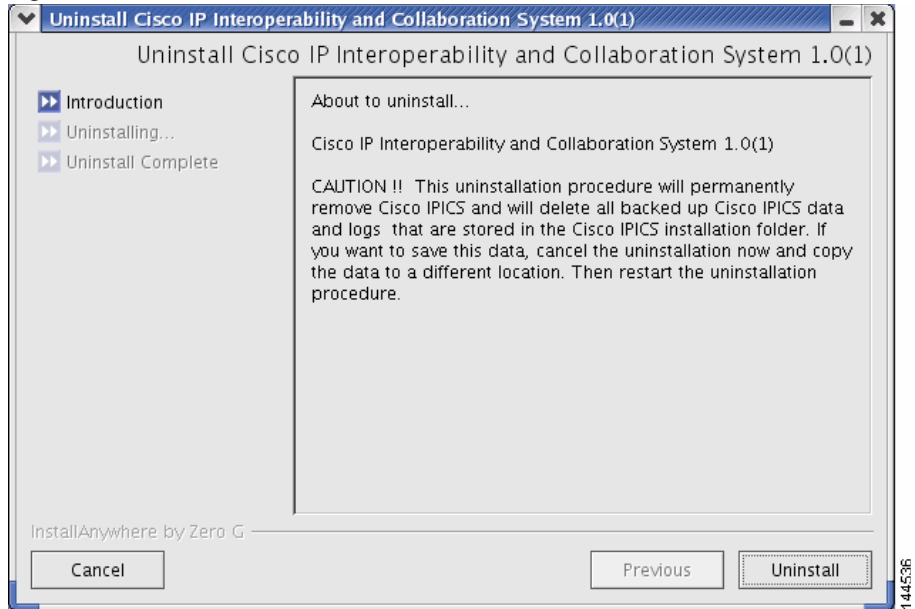
If a VTG or other conference is in progress using a Cisco IPICS resource, such as a Router Media Service (RMS), that conference will not be interrupted when you uninstall Cisco IPICS. However, if you then reinstall Cisco IPICS and add the RMS that hosts that conference, Cisco IPICS clears the voice ports, disconnecting the participants. So, before uninstallation, you should warn users that communications will be temporarily disrupted.

Uninstalling Cisco IPICS from the Cisco IPICS Server

To uninstall Cisco IPICS directly from the Cisco IPICS server, perform the following procedure:

Procedure

- Step 1** Log in to the Cisco IPICS server with root privileges.
The Cisco Linux desktop displays.
- Step 2** To locate the uninstaller file, follow these steps:
- To open the root directory, double-click the **Root's Home** icon.
The contents of the **/root** directory display.
 - To open the **ipics_db** directory, double-click the **ipics_db** icon.
The contents of the **/opt/cisco/ipics/ipics_db** directory display.
 - To navigate to the **/opt/cisco/ipics** directory, click **Up**.
The contents of the **/opt/cisco/ipics** directory display.
 - To open the uninstaller directory, double-click the **uninstaller** icon.
The contents of the **/opt/cisco/ipics/uninstaller** directory display.
 - Locate the uninstaller icon, labeled **uninstall_ipics_x_x**, where the *x_x* variable represents the version of Cisco IPICS you are uninstalling.
- Step 3** To begin the uninstallation process, double-click the **uninstall_ipics_x_x** icon.
Cisco Linux displays a message window that offers options to display or run the installer file.
- Step 4** To open the installer, click **Run in Terminal**.
The installer displays a message about the information that will be overwritten during the uninstall process. See [Figure 4-1](#) for an example of the window.

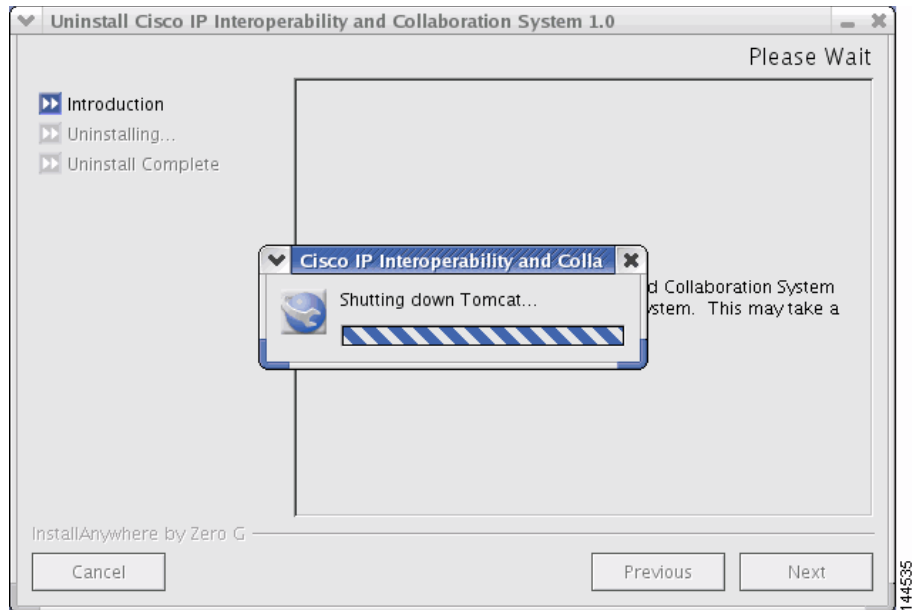
Figure 4-1 Introduction Window of the Uninstaller

Step 5 To continue with the uninstallation, click **Uninstall**. To exit from the uninstallation, click **Cancel**.

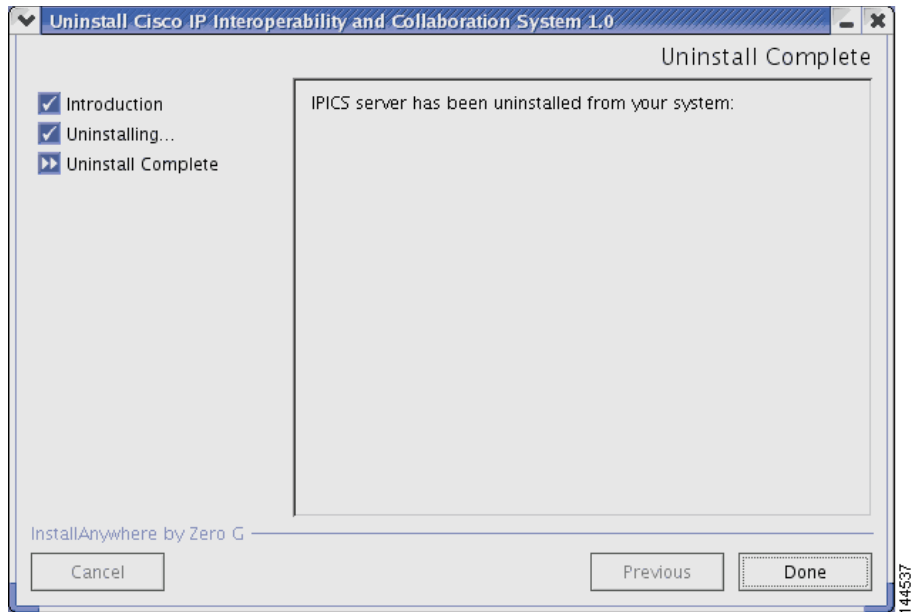
**Caution**

Be aware that the Cisco IPICS uninstallation process permanently removes the Cisco IPICS software and deletes the Cisco IPICS data that the server stores in the **/devices** directory. If you need to save your data, make sure that you click **Cancel** to cancel the uninstallation process; then, copy your data to another location. After you have preserved a copy of your data, you can restart the uninstallation process.

The uninstaller begins and uninstalls the Cisco IPICS components, such as the Informix database and the Tomcat service. See [Figure 4-2](#) for an example of the window.

Figure 4-2 Uninstallation Progress

When the uninstaller finishes removing files, the Uninstall Complete window displays.

Figure 4-3 Uninstall Complete Window

- Step 6** To close the Uninstaller window, click **Done**.
The window closes and you are returned to the Cisco Linux desktop.
- Step 7** To exit the SSH Tectia Client window, enter **Exit** at the command line and then press **Enter**.

Uninstalling Cisco IPICS from a Remote Location

It may be necessary or desirable for you to perform the Cisco IPICS server software uninstallation from a remote location on your network. This section describes the method for uninstalling Cisco IPICS from a PC that is connected to the network.

To uninstall the Cisco IPICS server software from a PC on the network, perform the following procedure:

Procedure

- Step 1** On your PC, open the SSH Tectia Client by choosing **Start > All Programs > SSH Tectia Client > SSH Tectia Client**.
- The SSH Tectia Client displays. The desktop of your PC displays in the left pane.
- Step 2** To open a window for entering the server IP address, click **Quick Connect** on the button menu.
- The Connect to Remote Host window displays.
- Step 3** In the Host field, enter into the DNS name or the IP address for your Cisco IPICS server. Then, press **Tab**.
- Step 4** In the User Name field, enter **root**. Then, click **Connect**.
- The Enter Password window displays.
- Step 5** Enter the root password and then click **OK**.
- The SSH Tectia Client connects to the Cisco IPICS server and displays a command prompt for the root user.
- Step 6** To change directories, enter the following command and press **Enter**:
- ```
[root] #cd /opt/cisco/ipics/uninstaller
```
- Step 7** To view the files in the /uninstaller directory, enter the following command and press **Enter**:
- ```
[root] #ls -l
```
- Step 8** Locate the uninstaller file, **uninstall_ipics_x_x**, where the *x_x* variable represents the version of Cisco IPICS you are uninstalling.
- Step 9** To begin the uninstallation process, enter the following command and press **Enter**:
- ```
[root] #./uninstall_ipics_x_x -i console
```
- The uninstaller displays a caution that states that the uninstall procedure will permanently remove Cisco IPICS and will delete all backed up Cisco IPICS data and logs that are stored in the Cisco IPICS installation folder.
- Step 10** Take one of the following actions:
- If you want to cancel the procedure and return to the root prompt, press **Ctrl-C**.
  - If you want to continue with the uninstallation, press **Enter**.

If you press **Enter**, the uninstallation proceeds and the uninstaller displays information about the processes that it is shutting down and removing. See [Figure 4-4](#) for an example of the uninstallation information.

**Figure 4-4 Uninstallation Progress**

```

=====
Shutting down IPICS Server

IPICS Server is being shut down. This may take a moment...

=====
Shutting down Tomcat

Tomcat is being shut down. This may take a moment.....

=====
Uninstalling Database

The database is being uninstalled. This may take a moment.....
.....█

```

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When the uninstaller finishes removing the Cisco IPICS files and folders, an Uninstall Complete message displays and informs you that the server is about to restart. See [Figure 4-5](#) for an example of the message.

**Figure 4-5 Uninstall Complete Message**

```

=====
Uninstall Complete

IPICS Server has been uninstalled.

Broadcast message from root (Mon Oct 17 20:07:29 2005):

 System rebooting
 The system is going DOWN for reboot in 1 minute!

```

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**Step 11** To close the SSH Tectia Client window, click **X**.

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