KVM在UCS C220 M3服务器升级到1.5(1b)后不启 动问题解决

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<u>简介</u>

本文档提供了在将统一计算系统(UCS)C220 M3机架式服务器升级到1.5(1b)后键盘、视频、鼠标 (KVM)控制台启动问题的解决方法。

<u>先决条件</u>

<u>要求</u>

本文档没有任何特定的要求。

<u>使用的组件</u>

本文档不限于特定的软件和硬件版本。

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原 始(默认)配置。如果您使用的是真实网络,请确保您已经了解所有命令的潜在影响。

<u>规则</u>

有关文档规则的详细信息,请参阅 <u>Cisco 技术提示规则。</u>

<u>问题</u>

将UCS C220 M3机架式服务器升级到1.5(1b)后,您可能会遇到无法启动KVM控制台的情况。单击

KVM按钮时,没有警告或故障消息。Java网络启动协议(JNLP)文件下载到PC,但它们不会触发 Java应用程序打开,因为它们与PC没有关联。

如何解决问题

要解决此问题,必须将JNLP文件与Java Web Start应用程序关联。本文档向您介绍如何在MAC和 Windows 2008平台上执行此操作。

MAC上的解析步骤

在MAC上使用以下步骤解决此问题。

1. 单击UCS思**科集**成管理控制器(CIMC)中的KVM图标,然后在PC上找到.jnlp文件。它看起来类 似:

viewer.jnlp(14.17.2.100@0@1362683732886)

如本例所示,文件通常包含Cisco UCS的IP地址。在本示例中,PC根据浏览器中的首选项将这些文件**保存**到"我的下载"文件夹中。

2. 找到文件后,右键单击该文件,然后选择"打开方式**",然**后选择"其**他"。**

N	ame	Date Modified	Size	Kind
🕒 vi	ewer.jnlp(14.17.2@1362510205770)	Mar 5, 2013 2:03 PM	4 KB	Document
📑 vi	ewer.jnlp(14.17.2@1362510494863)	Mar 5, 2013 2:08 PM	4 KB	Document
🕒 vi	ewer.jnlp(14.17.2@1362511134389)	Mar 5, 2013 2:18 PM	4 KB	Document
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	Open File in TextWrangler			

3. 这将打开另一个窗口,您可以在其中为这些.jnlp文件选择Java WebStart.app文件。

Name 🔺	Date Modified	Size
🔻 🕅 System	Oct 19, 2012 5:05 AM	
🔻 🚞 Library	Jan 8, 2013 7:54 PM	
Accessibility	Oct 19, 2012 5:00 AM	
Accounts	Oct 19, 2012 5:05 AM	
Address Book Plug-Ins	Oct 19, 2012 5:01 AM	
🕨 🚞 Assistant	Jun 16, 2012 5:45 PM	
Automator	Oct 19, 2012 5:04 AM	
BridgeSupport	Oct 19, 2012 12:53 AM	
Caches	Jan 30, 2013 4:29 PM	
ColorPickers	Sep 6, 2012 10:43 PM	
Colors	Sep 6, 2012 10:43 PM	
ColorSync	Oct 19, 2012 5:02 AM	
Components	Oct 19, 2012 5:05 AM	
Compositions	Oct 19, 2012 5:04 AM	
CoreServices	Jan 10, 2013 12:57 PM	
Iar Launcher.app	Jan 8, 2013 4:28 PM	374 KB
 Java Web Start.app 	Jan 8, 2013 4:28 PM	322 KB

现在,您应该能够从CIMC启动KVM。

4. 如果您仍然遇到问题,请右键单击.jnlp文件,然后单击"获取**信息"**。

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5. 这将打开另一个窗口。单击"Open with(打开方式)",然后单击"Other(其他)"。然后,再次转到

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步骤3。	

Windows 2008上的解决步骤

在基于Windows的PC上,问题是相同的。Java .jnlp文件在Java Web Start应用程序中运行,该应用 程序随Java安装一起提供。 1. 在Windows 2008中,单击"开始"**,然**后导航到"**控制面板**"> **Java**。这将打开"Java控制面板"窗口。

💽 🗢 💷 🕨 Control Panel	All Control Panel Items	← 4y Search Control Panel
Adjust your computer's s	ettings	View by: Small icons 🔻
Action Center	🔯 Administrative Tools	autoPlay
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Never allow		🔞 Sync Center
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		Indows Firewall
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	OK Cancel Apply	

- 2. 单击"Java Control Panel (Java 控制面板)"顶部的"Advanced (高级)"选项卡。
- 3. 验证Java**插件是**否启用。(如果需要,请重新加载浏览器。)
- 4. 单击**+展**开JNLP**文件/MIME关联**,并验**证是否选**择了**始终允**许或**提示用户。**否则,请进行更改 并重新加载浏览器。您现在应该能够运行KVM。**注意:**您也可以使用Javaws.exe程**序打开文** 件。

相关信息

• <u>技术支持和文档 - Cisco Systems</u>