# ICM 5.0的SQL Server 2000安裝程式配置

### 目錄

## <u>簡介</u>

本文檔概述了設定結構化查詢語言(SQL)Server 2000以與Cisco Intelligent Contact Management(ICM)版本5.0和6.0配合使用的過程。本文檔僅涉及Microsoft SQL Server 2000在 ICM版本5和6環境中的全新安裝。

## <u>必要條件</u>

### <u>需求</u>

思科建議您瞭解以下主題:

- Cisco ICM資料庫
- Microsoft SQL Server資料庫連線
- Microsoft Windows連線

### <u>採用元件</u>

本文中的資訊係根據以下軟體和硬體版本:

- Cisco ICM 5.0和6.0版
- Microsoft SQL Server 2000

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除(預設))的組態來啟動。如果您的網路正在作用,請確保您已瞭解任何指令可能造成的影響。

### <u>慣例</u>

如需文件慣例的詳細資訊,請參閱思科技術提示慣例。

## 逐步說明

請完成以下步驟:

- 1. 使用具有本地管理許可權的使用者帳戶登入到作業系統,或者為域使用者帳戶分配適當的許可 權。
- 2. 關閉所有依賴於SQL Server的服務。這包括任何使用Open DataBase Connectivity(ODBC)的 服務,例如Microsoft Internet Information Services(IIS)。
- 3. 關閉Microsoft Windows NT事件檢視器和登錄檔檢視器(regedit.exe或regedt32.exe)。
- 4. 開始SQL Server安裝程式。此視窗開啟:圖1:Microsoft SQL Server 2000



5. 按一下SQL Server 2000 Components。圖2:Microsoft SQL Server 2000 — 安裝元件







Install Database <u>S</u>erver

Install Analysis Services

Install English Query

<u>B</u>ack

#### 6. 按一下安裝資料庫伺服器。圖3:Microsoft SQL Server — 歡迎使用



E⊻it

7. 按「Next」(下一步)。圖4:Microsoft SQL Server — 電腦名稱

	Enter the name of the computer on which you want to create a new instance of SQL Server or modify an existing instance of SQL Server.
	Or, enter the name of a new or existing Virtual SQL Server to manage. HIHO-NT1 C Local Computer C Nirtual Server
	Browse       Help       < Back
8. 選擇「Local Computer」,然後	後按一下「 <b>Next」。圖5:Microsoft SQL Server — 安裝選擇</b>



9. 選擇Create a new instance of SQL Server或安裝客戶端工具,然後按一下Next。圖 6:Microsoft SQL Server — 使用者資訊

User Information		×			
	Enter your name below. It is not necessary to enter a company name.				
	Name: John Doe	-			
	Company: Enterprise	-			
	< Back Next > Cancel				
Ⅰ 10. 在「名稱」欄位中輸入客戶名稱,在「公司」欄位中輸入公司名稱,然後按一下 <b>下一</b> ╛ 開啟「軟體許可協定」視窗。 <b>圖7:Microsoft SQL Server — 軟體許可協定</b>					
Software License Agree	ment	X			
Please read th	e following License Agreement. Press the PAGE DOWN key to se	е			



the rest of the agreement.

#### END-USER LICENSE AGREEMENT SERVER LICENSE FOR MICROSOFT SQL SERVER PRODUCTS

IMPORTANT-READ CAREFULLY: This End-User License Agreement ("EULA") is a legal agreement between you (either an individual or a single entity) and Microsoft Corporation for the Microsoft software product identified above, which includes computer software and may include associated media, printed materials, and "online" or electronic documentation ("Product"). An amendment or addendum to this EULA may accompany. the Product. YOU AGREE TO BE BOUND BY THE TERMS OF THIS EULA BY INSTALLING, COPYING, OR OTHERWISE USING THE PRODUCT. IF YOU DO NOT AGREE, DO NOT INSTALL OR USE THE PRODUCT; YOU MAY RETURN IT TO YOUR PLACE OF PURCHASE FOR A FULL REFUND.

The Product may contain the following software:

Do you accept all the terms of the preceding License Agreement? If you choose No, Setup will close. To install Microsoft SQL Server 2000, you must accept this agreement.

<back no<="" th="" yes=""><th></th></back>	
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#### 8:Microsoft SQL Server — 安裝定義

#### Installation Definition

	You can select one of the following types of installations.
	Client Tools Only
AV - Marine	Server and Client Tools
	Connectivity Only
	This option allows you to install a server and the client tools. Use this option if you want to set up a server with administration capabilities.
	Help < Back Next > Cancel

×

- 12. 選擇Server and Client Tools。
- 13. 按「Next」(下一步)。出現「例項名稱」(Instance Name)視窗。**圖9:Microsoft SQL** Server — 例項名稱

Ins	tanc	e N	ame

Default          For a default installation, leave Default checked and click Next.         To install or maintain a named instance of SQL Server on this computer clear the Default checkbox and type or select an instance name.         A new name must be 16 characters or less and should start with a letter or other acceptable character. For more information, click Help.         Instance name:
Help < Back Next > Cancel

- 14. 選擇**Default**。
- 15. 按「Next」(下一步)。出現「Setup Type(安裝型別)」視窗。**圖10:Microsoft SQL** Server — 安裝型別

9	ietup Type				×
	Click the type of Set	up you prefer, then clic	ok Next.		
	C Typical	Installed with the mo	st common options	. Recommended	for most users.
	C Minimum	Installed with minimu	m required options.		
	Custom	You may choose the advanced users.	options you want	to install. Recomr	mended for
	Destination Folder				
	Program Files	Browse	F:\Program Files	s\Microsoft SQL 9	Server
	Data Files	Browse	F:\Program Files	s\Microsoft SQL 9	Server
				Required:	Available:
	Space on program	files drive:		38205 K	9778980 K
	Space on system of	drive:		182917 K	9778980 K
	Space on data file:	s drive:		34432 K	9778980 K
		Help	< Back	Next >	Cancel

- 16. 選擇**Custom**。
- 17. 為程式檔案和資料檔案選擇首選磁碟。

18. <u>按「Next」(下一步)。圖11:Microsoft SQL Server — 選擇元件</u>

Select Components		×		
Select or clear the components to install /	remove.			
Components:	Sub-Components:			
🔽 Server Component 🛛 76440 K 🔼	SQL Server	10888 K 🔺		
Management Tools 25824 K	✓ Upgrade Tools	4164 K		
Books Online 30924 K	Replication Support     Full Tout Secret	5812 K		
Development Tools 260 K	Puintext search     Debug Sumbols	12428 K		
Description				
Installs the core functional components of the SQL Server relational database.				
Space on program files drive : Required: Available: Space on program files drive : 38205 K 9778980 K				
Space on system drive:	182917 K	9778980 K		
Space on data files drive:	34432 K	9778980 K		
Help	<pre></pre>	Cancel		

19. 保留元件和子元件下的預設值。按「Next」(下一步)。圖12:Microsoft SQL Server — 服務 帳戶

Services Accounts		×				
Use the same account for each service. Auto start SQL Server Service.						
Customize the settings for each service.						
Services	CService Settings					
C SQL Server	O Use the Local Sy	ystem account				
C SQL Server Agent	🔿 Use a Domain U	ser account				
	Username:	Administrator				
	Password:					
	Domain:	HIHO-NT1				
	L Auto Start Servic	ce				
Hel	p < Back	Next > Cancel				

- 20. 選擇**Use same account for each service。自動啟動SQL Server服務**並**使用服務設定下的**本 地系統帳戶。
- 21. 按「Next」(下一步)。出現「Authentication Mode(驗證模式)」視窗。圖13:Microsoft SQL Server 身份驗證模式

nentication Mode		
Choose the authentica	ition mode.	
C Windows Authenti	cation Mode	
Mixed Mode (Wind	lows Authentication and SQL Server Authenti	cation)
Add password for the	sa login:	
Enter password:		
Confirm password:		
🔽 Blank Password (n	ot recommended)	
	Help < Back Next>	Cancel
— • <b>不建議</b> 在生產環境中的		

- 22. 選擇Mixed Mode (Windows Authentication和SQL Server Authentication)。
- 23. 選中Blank Password(不推薦)框。
- 24. 按「Next」(下一步)。出現「歸類設定」(Collation Settings)視窗。圖14:Microsoft SQL Server — 排序規則設定

Change the default settings only if you must match the collation of another instance of SQL Server or the Windows locale of another computer.			
Collation designator:     Sort order			
Latin1 General	Binary		
	Case sensitive		
	Accent sensitive		
	🗖 Kana sensitive		
	Width sensitive		
	previous versions of SOL Server)		

25. 選擇歸類指示符。

26. 選擇Latin1\_General。

- 27. 在排序順序下選擇Binary。Latin1\_General包含以下語言:南非荷蘭語加泰羅尼亞語荷蘭語 (標準)荷蘭語(比利時)英語(美國)英語(英國)英語(加拿大)英語(紐西蘭)英語 (澳洲)英語(愛爾蘭)英語(南非)英語(Carribean)英語(牙買加)費羅語德語(標準 )德語(瑞士)德語(奧地利)德語(盧森堡)德語(列支敦斯登)印尼義大利文義大利語 (瑞士)葡萄牙語(標準)葡萄牙語(巴西)
- 28. 按「Next」(下一步)。將開啟「網路庫」視窗。圖15:Microsoft SQL Server 網路庫

 Selec	t the network libraries to use when connecti Named Pipes Named Pipe name: \\.\pipe\sql\query	ing to the server.  NWLink IPX/SPX Service address:	~
•	TCP/IP Sockets Port number: 1433	AppleTalk ADSP Object name:	
	Proxy address:	Banyan VINES SteetTalk service name:	
	Multi-Protocol Enable Multi-Protocol encryption		
	Help	< Back Next > Cancel	

- 29. 選中Named Pipes和TCP/IP Sockets框。
- 30. 在Named Pipe Name欄位和Port number欄位中保留預設值。
- 31. 按「Next」(下一步)。圖16:Microsoft SQL Server 開始複製檔案

Start Copying Files	×
	Setup has enough information to prompt you for the licensing mode information and start copying the program files. Click Back to review or change the settings, otherwise click Next to proceed.
	< Back Next > Cancel

32. 按「Next」(下一步)。出現「Choose Licensing Mode(選擇許可模式)」視窗。圖 17:Microsoft SQL Server — 選擇許可模式

Choose Licensing Mode	
SQL Server 2000 supports two Client Licensing Modes	
Per Seat - Each device that accesses Microsoft SQL Server 2000 requires a separate Client Access License.	
Processor License - Each processor on this server requires a separate Processor License.	
Please click Help to fully understand the implications of the licensing mode you choose.	
C Per Seat for	
Processor License for	
Continue Exit Setup Help	

- 33. 選擇Per Seat for或Processor License for。注意:請與系統管理員聯絡以獲取許可資訊。
- 34. 按「Next」(下一步)。SQL Server 2000安裝完成後,將顯示「安裝完成」視窗。圖 18:Microsoft SQL Server — 安裝完成



35. 按一下Finish完成設定。

## 相關資訊

• 技術支援與文件 - Cisco Systems