

# 在CRS專用伺服器的作業系統安裝期間使用的產品金鑰

## 目錄

[簡介](#)

[必要條件](#)

[需求](#)

[採用元件](#)

[慣例](#)

[問題](#)

[要使用的產品金鑰](#)

[相關資訊](#)

## 簡介

本文檔介紹將Microsoft Windows 2000 Server作為客戶響應解決方案(CRS)專用伺服器安裝時要使用的產品金鑰，該伺服器表示在同一工作站上未安裝Cisco CallManager的CRS伺服器。

## 必要條件

### 需求

本文檔的讀者應瞭解以下主題：

- Microsoft Windows 2000 Server
- Cisco CallManager
- Cisco CRS

### 採用元件

本文中的資訊係根據以下軟體和硬體版本：

- Microsoft Windows 2000 Server
- Cisco CRS版本3.1(x)和3.5(x)

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除（預設）的組態來啟動。如果您的網路正在作用，請確保您已瞭解任何指令可能造成的影響。

### 慣例

如需文件慣例的詳細資訊，請參閱[思科技術提示慣例](#)。

## 問題

產品文檔不清楚在將Microsoft Windows 2000 Server安裝為CRS專用伺服器時要使用的產品金鑰。

[思科客戶響應應用入門](#)文檔詳細介紹了以下內容，其中暗示產品金鑰應該由作業系統安裝文檔提供。

*Installing Windows 2000 Server Before you install Cisco CRA 3.5, you must install the Windows 2000 Server operating system on the server that will become your CRA server. To install the Windows 2000 Server operating system, refer to [Installing the Operating System on the Cisco IP Telephony Applications Server](#).*

[Installing the Operating System on the Cisco IP Telephony Applications Server](#)文檔說明如下

*Which product key should I enter when I install the operating system? Cisco supplies you with a Cisco product key when you purchase a Cisco IP telephony product. The product key, which is based on a file encryption system, allows you to install only the operating system and the components that you have purchased, and it prevents other supplied software from being installed for general use on the server. The product key comprises alphabetical letters only. To identify the product key that you enter during the operating system installation, refer to the Cisco IP telephony application installation documentation. See Table 1. The referenced table doesn't point to a CRS document that contains the actual Product Key. This is due to a documentation change in CRS 3.1. Prior to 3.1, the CRS documentation contained the OS install instructions along with the CRS Product Key. As of 3.1, the CRS docs point to the OS install instructions instead. This was intended to avoid having to update the CRS docs if the OS process changed.*

[安裝Cisco CallManager發行文檔](#)中還有一個孔，再次指向CRS安裝文檔：

*Installing Cisco CallManager Release X.X(x) Product Key for Cisco CallManager: BTOO VQES CCJU IEBI Note: The Cisco CallManager product key, which you enter during the operating system installation, allows you to install Cisco CallManager on a server that is dedicated solely to that application. If you want to install Cisco CallManager with Cisco IP Contact Center Express Edition, or Cisco CallManager with Cisco IP Interactive Voice Response on the same server, refer to the Cisco Customer Response Solutions (CRS) installation documentation for the product keys.*

## 要使用的產品金鑰

開發工程師(DE)已確定CRS專用伺服器和擴展伺服器的以下產品金鑰：

FVHD IAZA ROFJ DERJ

同樣，這並不適用於安裝了Cisco CallManager的伺服器。CRS 3.1(x)和3.5(x)產品的發行說明將使用此產品金鑰更新。對於未來的CRS版本，將在產品文檔中或通過CRS媒體向客戶提供此產品金鑰。業務部門(BU)仍在進行這方面的工作，但您將來可以跟蹤[CSCsa77810](#)(僅限註冊客戶)以獲取詳細資訊。

## 相關資訊

- [思科客戶響應應用程式入門](#)

- [在Cisco IP電話應用伺服器上安裝作業系統](#)
- [安裝Cisco CallManager版本](#)
- [技術支援 - Cisco Systems](#)