

Cisco Unified Communication Domain Manager(CUCDM)平台密碼恢復

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簡介

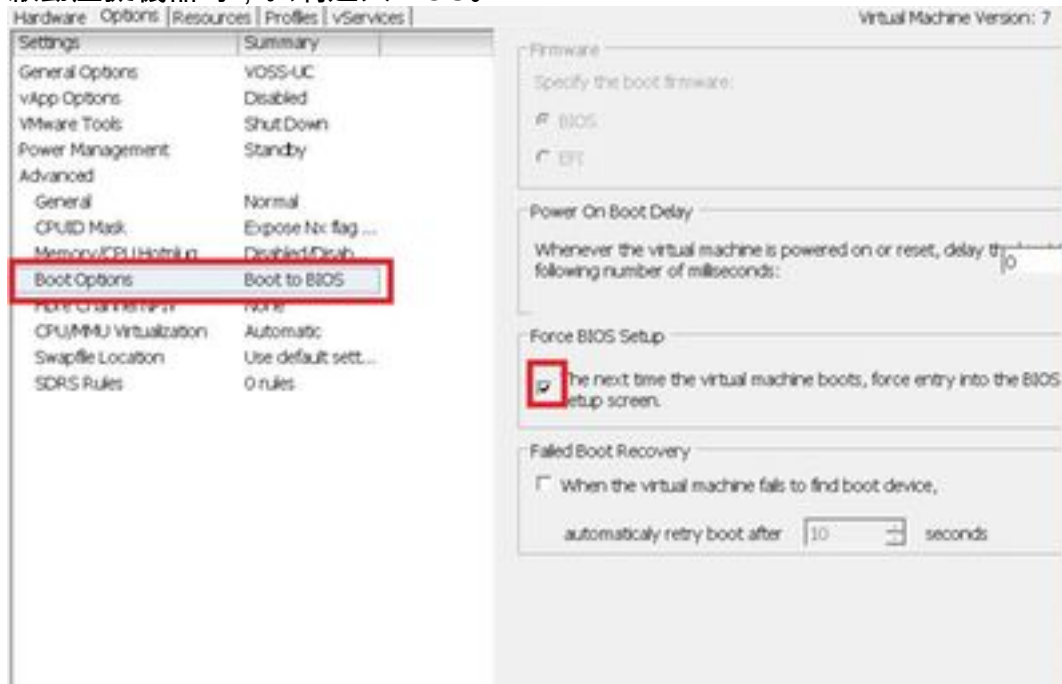
本文檔介紹在忘記密碼且無法通過平台使用者訪問CLI時，如何重置Cisco UCDM平台密碼。

密碼復原程式

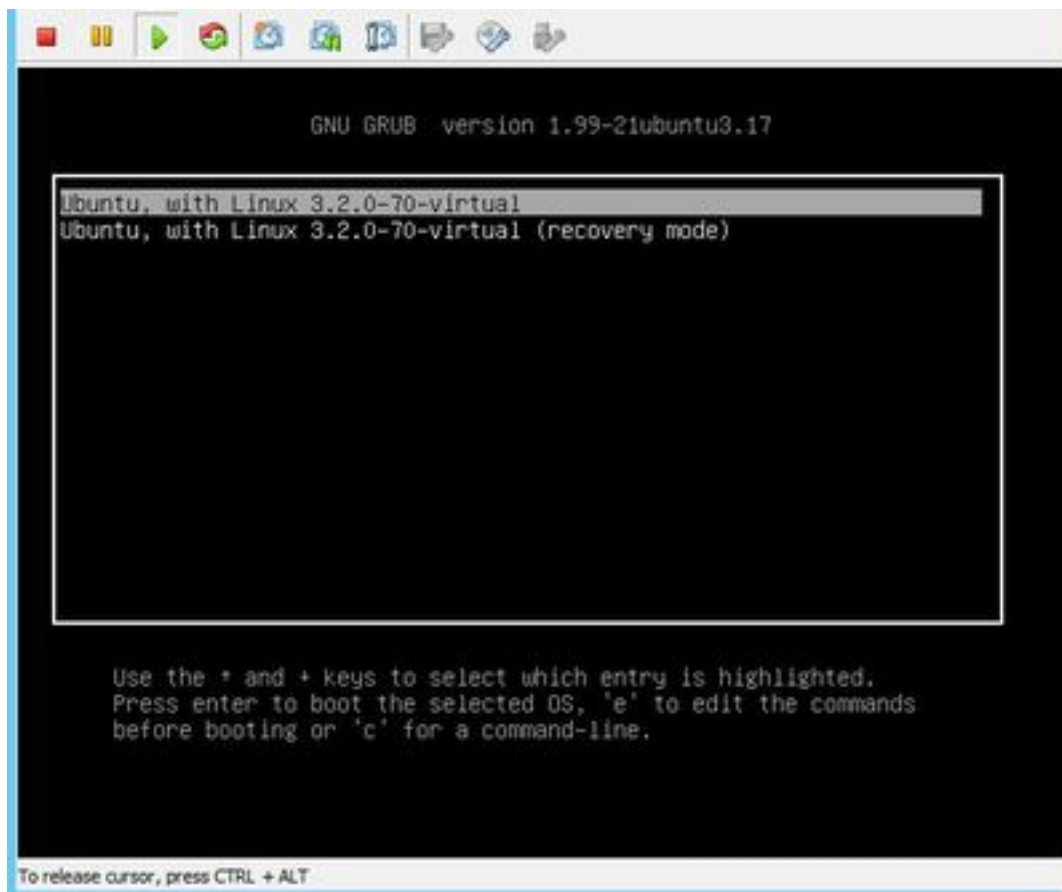
本節介紹Cisco UCDM密碼復原程式。

附註：此過程僅適用於CUCDM 10.1.x和10.6 GRUB版本1.99-21ubuntu3.17和3.18。

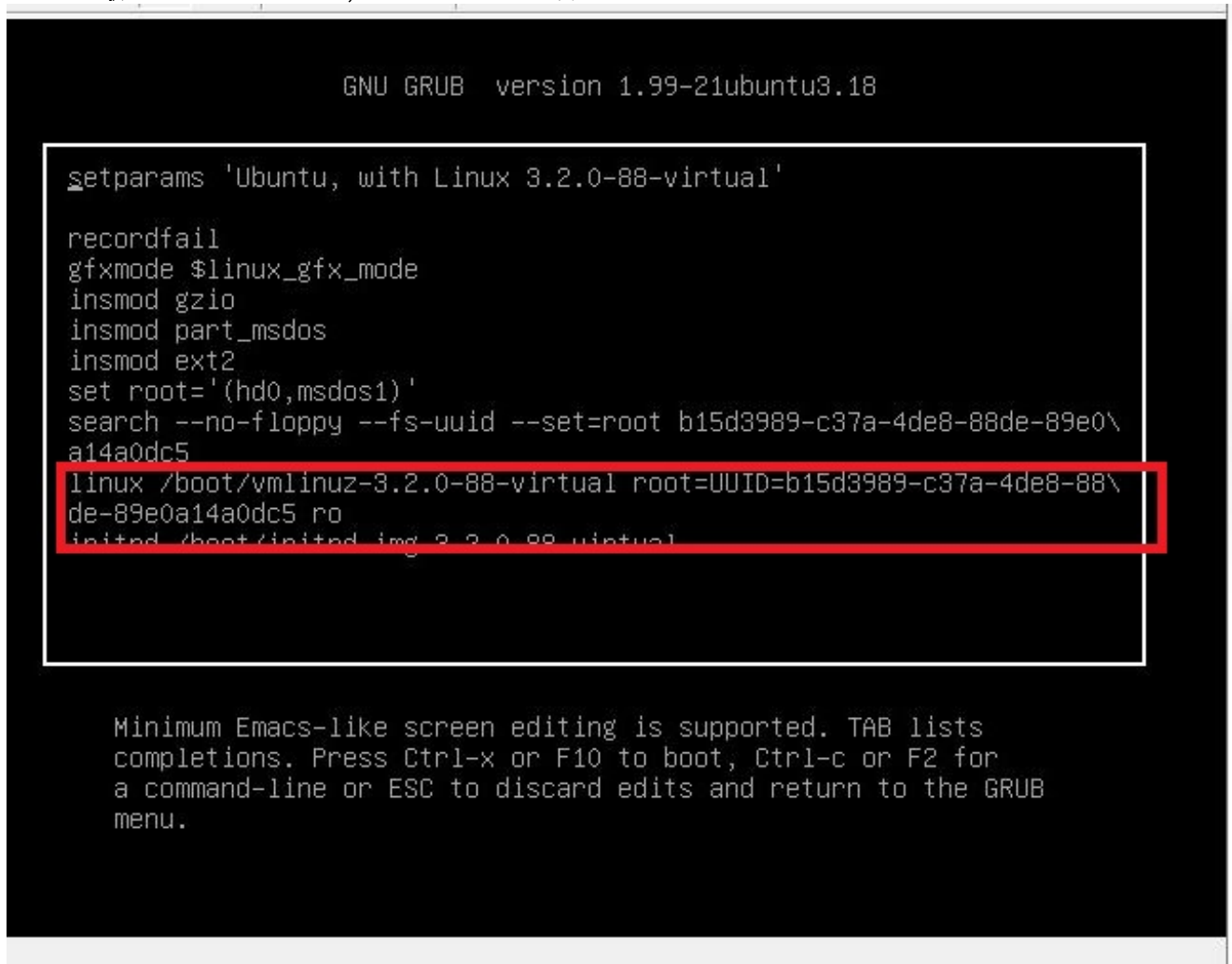
1. 如果可能，通過禁用網路來禁用連線。這樣可確保不會丟失事務。
2. 登入到VMWare並選擇Cisco UCDM虛擬機器(VM)。
3. 按一下右鍵VM並選擇**Edit Settings**。
4. 按一下**Options**頁籤，選擇**Boot Options**，然後選中Force BIOS Setup部分的覈取方塊。下次啟動虛擬機器時，強制進入BIOS。



5. 開啟Cisco UCDM顯示器 (啟動虛擬機器控制檯)。
6. 按一下重新啟動按鈕 (重新啟動訪客)。
7. 虛擬機器進入BIOS並退出BIOS而不做任何更改。(下一步需要在系統引導之前快速執行)。
8. 在Grub引導控制檯上按e。



9. 導航到最後一行的第二行，該行以linux開頭。



10. 導覽至'init=/bin/bash'行尾，如下圖所示。

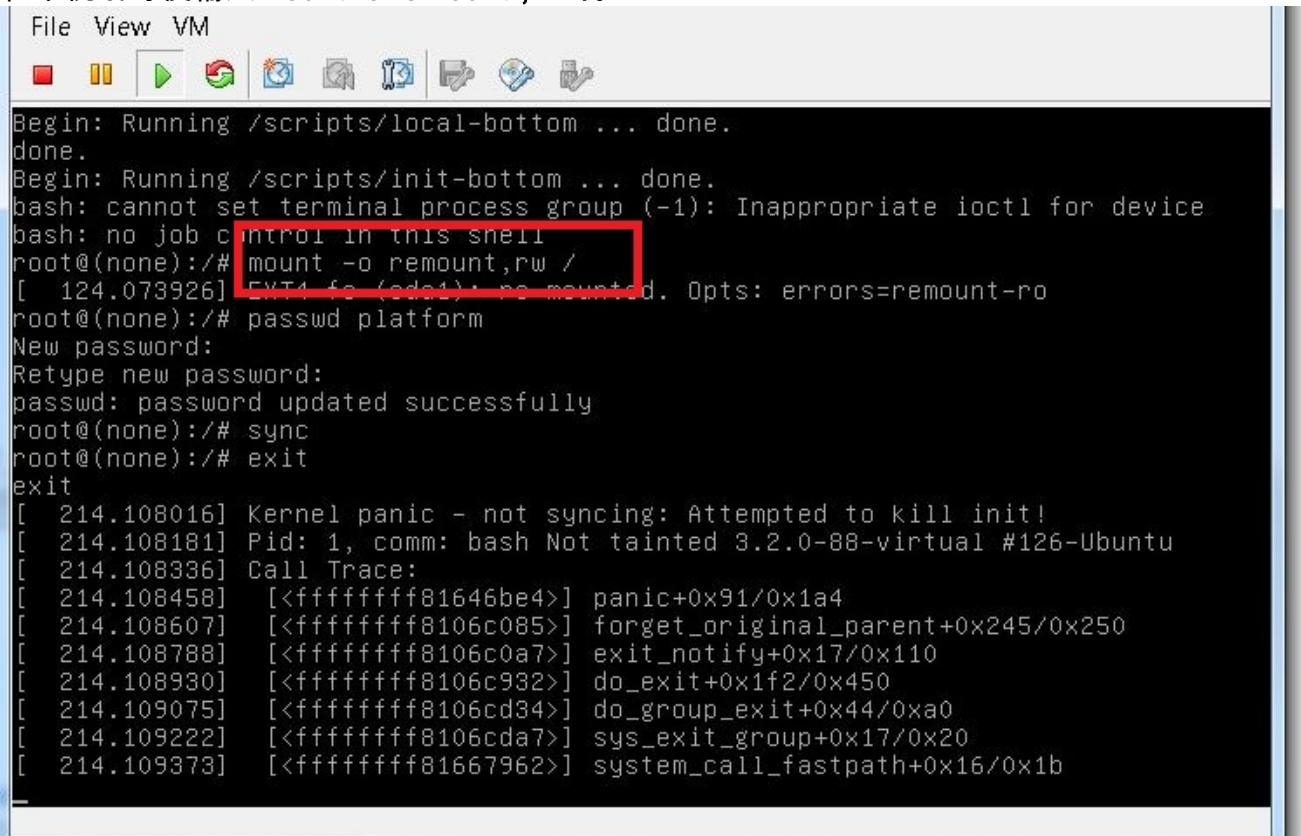
GNU GRUB version 1.99-21ubuntu3.18

```
setparams 'Ubuntu, with Linux 3.2.0-88-virtual'

recordfail
gfxmode $linux_gfx_mode
insmod gzio
insmod part_msdos
insmod ext2
set root='(hd0,msdos1)'
search --no-floppy --fs-uuid --set=root b15d3989-c37a-4de8-88de-89e0\
a14a0dc5
linux /boot/vmlinuz-3.2.0-88-virtual root=UUID=b15d3989-c37a-4de8-88\
de-89e0a14a0dc5 ro init=/bin/bash_
initrd /boot/initrd.img-3.2.0-88-virtual
```

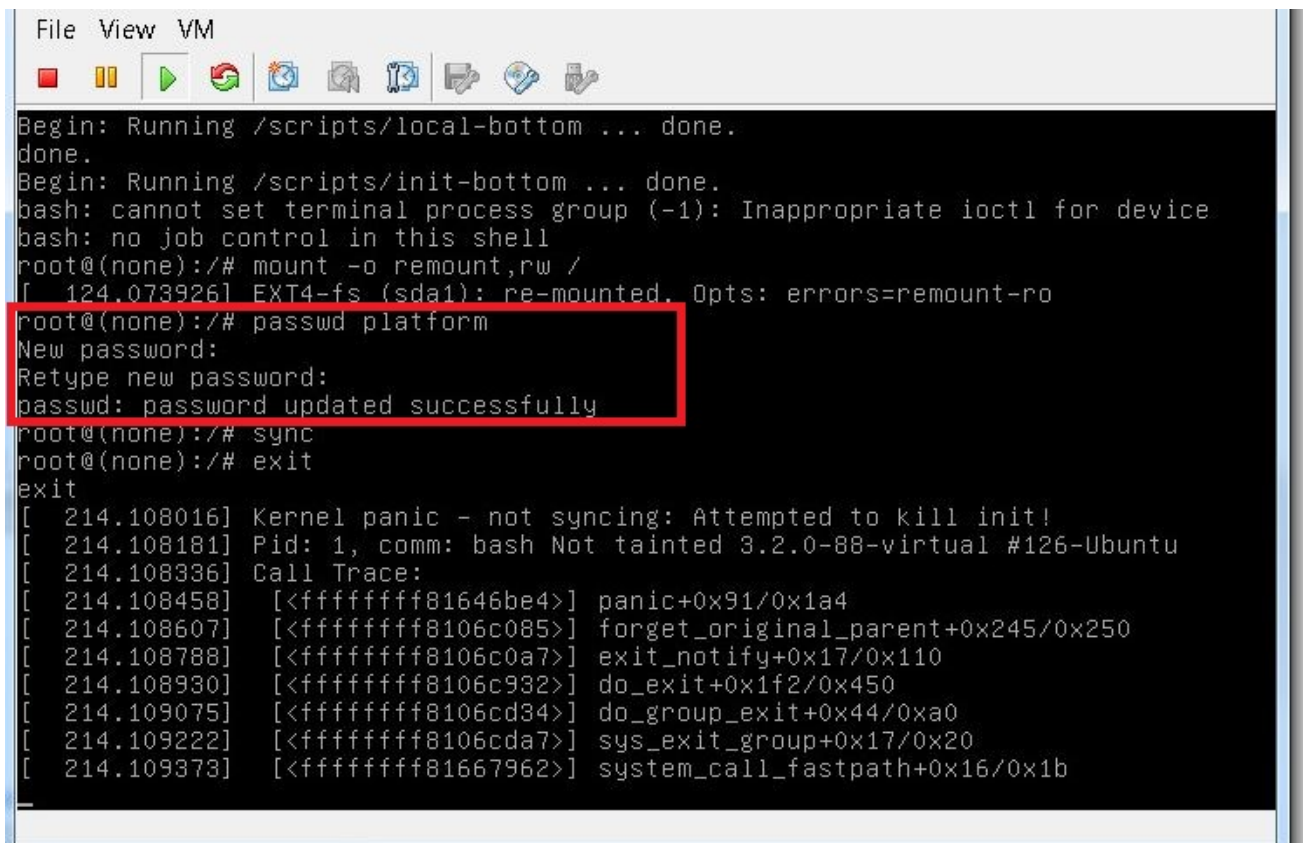
Minimum Emacs-like screen editing is supported. TAB lists completions. Press Ctrl-x or F10 to boot, Ctrl-c or F2 for a command-line or ESC to discard edits and return to the GRUB menu.

11. 按Ctrl-X以啟動系統。
12. 在系統引導後輸入mount -o remount , rw /。



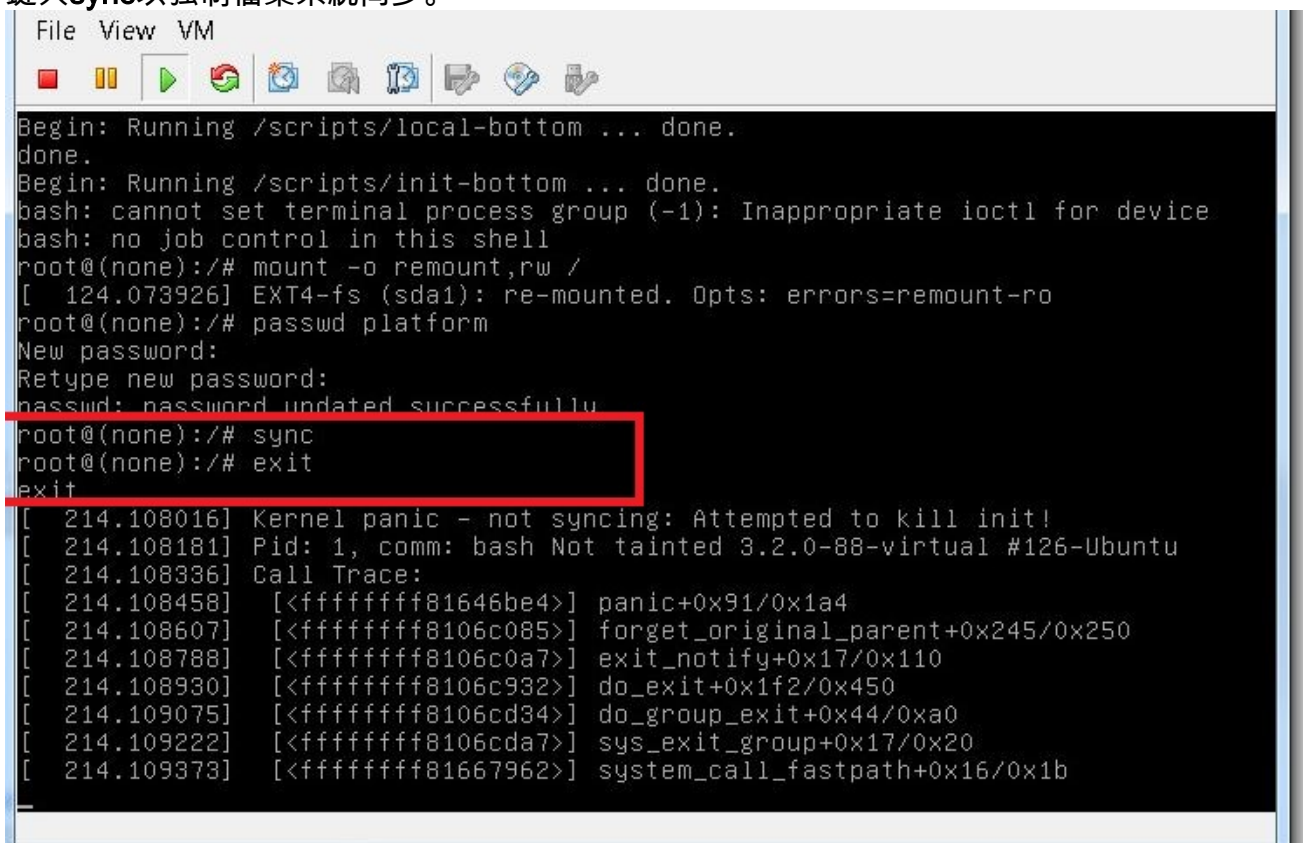
```
File View VM
Begin: Running /scripts/local-bottom ... done.
done.
Begin: Running /scripts/init-bottom ... done.
bash: cannot set terminal process group (-1): Inappropriate ioctl for device
bash: no job control in this shell
root@(none):/# mount -o remount,rw /
[ 124.073926] EXT4 fs (sda1): no mounted. Opts: errors=remount-ro
root@(none):/# passwd platform
New password:
Retype new password:
passwd: password updated successfully
root@(none):/# sync
root@(none):/# exit
exit
[ 214.108016] Kernel panic - not syncing: Attempted to kill init!
[ 214.108181] Pid: 1, comm: bash Not tainted 3.2.0-88-virtual #126-Ubuntu
[ 214.108336] Call Trace:
[ 214.108458] [] panic+0x91/0x1a4
[ 214.108607] [] forget_original_parent+0x245/0x250
[ 214.108788] [] exit_notify+0x17/0x110
[ 214.108930] [] do_exit+0x1f2/0x450
[ 214.109075] [] do_group_exit+0x44/0xa0
[ 214.109222] [] sys_exit_group+0x17/0x20
[ 214.109373] [] system_call_fastpath+0x16/0x1b
```

13. 輸入passwd platform , 然後為系統輸入新密碼。



```
File View VM
Begin: Running /scripts/local-bottom ... done.
done.
Begin: Running /scripts/init-bottom ... done.
bash: cannot set terminal process group (-1): Inappropriate ioctl for device
bash: no job control in this shell
root@(none):/# mount -o remount,rw /
[ 124.073926] EXT4-fs (sda1): re-mounted. Opts: errors=remount-ro
root@(none):/# passwd platform
New password:
Retype new password:
passwd: password updated successfully
root@(none):/# sync
root@(none):/# exit
exit
[ 214.108016] Kernel panic - not syncing: Attempted to kill init!
[ 214.108181] Pid: 1, comm: bash Not tainted 3.2.0-88-virtual #126-Ubuntu
[ 214.108336] Call Trace:
[ 214.108458] [] panic+0x91/0x1a4
[ 214.108607] [] forget_original_parent+0x245/0x250
[ 214.108788] [] exit_notify+0x17/0x110
[ 214.108930] [] do_exit+0x1f2/0x450
[ 214.109075] [] do_group_exit+0x44/0xa0
[ 214.109222] [] sys_exit_group+0x17/0x20
[ 214.109373] [] system_call_fastpath+0x16/0x1b
```

14. 鍵入sync以強制檔案系統同步。



```
File View VM
Begin: Running /scripts/local-bottom ... done.
done.
Begin: Running /scripts/init-bottom ... done.
bash: cannot set terminal process group (-1): Inappropriate ioctl for device
bash: no job control in this shell
root@(none):/# mount -o remount,rw /
[ 124.073926] EXT4-fs (sda1): re-mounted. Opts: errors=remount-ro
root@(none):/# passwd platform
New password:
Retype new password:
passwd: password updated successfully
root@(none):/# sync
root@(none):/# exit
exit
[ 214.108016] Kernel panic - not syncing: Attempted to kill init!
[ 214.108181] Pid: 1, comm: bash Not tainted 3.2.0-88-virtual #126-Ubuntu
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[ 214.108458] [] panic+0x91/0x1a4
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[ 214.109075] [] do_group_exit+0x44/0xa0
[ 214.109222] [] sys_exit_group+0x17/0x20
[ 214.109373] [] system_call_fastpath+0x16/0x1b
```

15. 鍵入exit，然後關閉並開啟VM。

16. 當系統啟動時，選擇Ubuntu（使用Linux 3.2.0-70 — 虛擬）。



您現在可以使用步驟13中設定的密碼以平台使用者身份登入。