Cisco Unified Communication Domain Manager(CUCDM)平台密碼恢復

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簡介

本文檔介紹在忘記密碼且無法通過平台使用者訪問CLI時,如何重置Cisco UCDM平台密碼。

密碼復原程式

本節介紹Cisco UDCM密碼復原程式。

附註:此過程僅適用於CUCDM 10.1.x和10.6 GRUB版本1.99-21ubuntu3.17和3.18。

- 1. 如果可能,通過禁用網路來禁用連線。這樣可確保不會丟失事務。
- 2. 登入到VMWare並選擇Cisco UCDM虛擬機器(VM)。
- 3. 按一下右鍵VM並選擇Edit Settings。
- 4. 按一下**Options**頁籤,選擇**Boot Options**,然後選中Force BIOS Setup部分的覈取方塊。下次 啟動虛擬機器時,強制進入BIOS。

	CERTWAR
oss-uc asabled hut Down tandby krmal broote Nx flag broote Nx flag	Power On Boot Delay
oot to BIOS	following number of milliseconds: [0
110	
Automatic Use default sett O rules	Force BIOS Setup The next time the virtual machine boots, force entry into the BIOS etup screen.
	Failed Boot Recovery When the virtual machine fails to find boot device, automatically retry boot after 10 🔄 seconds
	sabled hut Down tandby ormal xpose Nx flag schied/Disch cost to BBOS one utomatic se default sett nules

- 5. 開啟Cisco UCDM顯示器(啟動虛擬機器控制檯)。
- 6. 按一下重新啟動按鈕(重新啟動訪客)。
- 7. 虛擬機器進入BIOS並退出BIOS而不做任何更改。(下一步需要在系統引導之前快速執行)。
- 8. 在Grub引導控制檯上按e。

	00		9	
		GNU GRUB version	1.99-21ubuntu3.17	
Ubun Ubun	tu, with Linux tu, with Linux	3.2.0-70-virtual 3.2.0-70-virtual (recovery mode)	
	Use the * and Press enter to before booting	+ keys to select wh boot the selected or 'c' for a comma	ich entry is highlighted. OS, 'e' to edit the commands nd-line.	
To release of	oursor, press CTRL + AL	Ŧ		
導航到	最後一行的第	二行,該行以linux	(開頭。	

GNU GRUB version 1.99–21ubuntu3.18

setparams 'Ubuntu, with Linux 3.2.0-88-virtual'
recordfail
gfxmode \$linux_gfx_mode
insmod gzio
insmod part_msdos
insmod ext2
set root='(hd0,msdos1)'
search --no-floppy --fs-uuid --set=root b15d3989-c37a-4de8-88de-89e0\
a14a0dc5
linux /boot/vmlinuz-3.2.0-88-virtual root=UUID=b15d3989-c37a-4de8-88\
de-89e0a14a0dc5 ro
inited /boot/inited img 2.2.0.88 uintual

Minimum Emacs—like screen editing is supported. TAB lists completions. Press Ctrl—x or F10 to boot, Ctrl—c or F2 for a command—line or ESC to discard edits and return to the GRUB menu.



13. 輸入passwd platform,然後為系統輸入新密碼。



14. 鍵入sync以強制檔案系統同步。

File View VM						
Begin: Running /scripts/local-bottom done. done						
Begin: Running /scrints/init_hottomdone						
bash: cannot set terminal process group (–1): Inappropriate joctl for device						
bash: no job control in this shell						
root@(none):/# mount –o remount,rw /						
[124.073926] EXT4-fs (sda1): re-mounted. Opts: errors=remount-ro						
root@(none):/# passwd platform						
New password:						
Retype new password:						
passwd: password undated successfully						
root@(none):/# sync						
rootwinone):/#/exit						
[214 108016] Kernel papic - not supring. Attempted to kill init!						
[214.100010] Kerner panic - not syncing. Attempted to Kiri Init; [214 108181] Pid: 1 comm: bash Not tainted 3 2 0-88-virtual #126-Ubuntu						
[214.108336] Call Trace:						
[214.108458] [<ffffffff81646be4>] panic+0x91/0x1a4</ffffffff81646be4>						
[214.108607] [<ffffffff8106c085>] forget_original_parent+0x245/0x250</ffffffff8106c085>						
[214.108788] [<ffffffff8106c0a7>] exit_notify+0x17/0x110</ffffffff8106c0a7>						
[214.108930] [<fffffffff8106c932>] do_exit+0x1f2/0x450</fffffffff8106c932>						
[214.109075] [<fffffffff8106cd34>] do_group_exit+0x44/0xa0</fffffffff8106cd34>						
[214.109222] [<ffffffff8106cda7>] sys_exit_group+0x17/0x20</ffffffff8106cda7>						
[214.109373] [<ttttttt81667962>] system_call_fastpath+0x16/0x1b</ttttttt81667962>						

15. 鍵入exit,然後關閉並開啟VM。

16. 當系統啟動時,選擇Ubuntu(使用Linux 3.2.0-70 — 虛擬)。



您現在可以使用步驟13中設定的密碼以平台使用者身份登入。