# 使用Exchange排除Expressway聯結器故障 — 錯 誤代碼401

## 目錄

簡介 必要條件 需求 採用元件 症狀 Expressway-C GUI 疑難排解 確認加密帳戶 解決方案 通過Exchange管理中心(EAC)重置郵箱密碼 通過Exchange命令列管理程式重置郵箱密碼 從OWA驗證新密碼 更新日曆聯結器配置 常見問題 無法將重置密碼角色新增到組織管理。 參考資料

## 簡介

本文檔介紹如何從GUI中識別和修復Expressway聯結器,錯誤狀態為Exchange server HTTP錯誤代碼401。

## 必要條件

### 需求

- Webex控制中心組織。

- 具有Exchange服務的混合日曆
- Expressway聯結器(新部署至少為X12.5)

https://help.webex.com/en-us/article/ruyceab

### 採用元件

本文中的資訊係根據以下軟體和硬體版本:

•已啟用混合日曆。在本指南中,使用包含Exchange的混合日曆。

- Exchange Server 2019標準版。
- Expressway-C X14.0.5。

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除(預設))的組態來啟動。如果您的網路運作中,請確保您瞭解任何指令可能造成的影響。

### 症狀

#### **Expressway-C GUI**

導航到**應用程式>混合服務>日曆服務>日曆聯結器狀態**。合作本地顯示消息狀態錯誤:Exchange server http錯誤代碼401。

				WEDEX CONTOFTION	
$\leftarrow \rightarrow c$	۳ <u>۵</u>	🔿 🤮 https://ccnp-expressway-hybrid1.vi	zcainovich.com/calstatus	\$	$\boxtimes$ =
alialo					
cisco	Cisco Expressway-C			This system has 2	alarms
Status > S	System > Applications >	Users > Maintenance >			🛓 🕜 Help. 😁 Logout
Calendar Co	onnector Status		You are here: Ap	plications • Hybrid Services • Calendar Service	Calendar Connector Status
Warning: Y	Your current hardware does not	meet supported VM configuration requirements. For inform	ation on standard configuration for this version of Expressway, view Virtualization for Cisco	Expressway page.	1
Connectivity to	Cisco Webex cloud				/
Status		Connected			1
Collaboration O	)n-Premises				
Address/Display I	Name	https://172.16.6.245/ews/exchange.asmx			
Status		error: Exchange server http error code 401	· 2		
Calendar Conne	ector User Subscription Statu	5			
Total Assigned Us	sers	0			
Successfully Sub	bscribed Users	0			
Users with Failed	1 Subscription	0			
		3			
Related Tasks	3				
Configure Micro	soft Exchange Servers				
Configure Cisco	Conferencing Services				
Back to Calenda	ar Connector configuration				
Back to Connect	ctor Management				
User: admin Acces	ss: Read-write System host name	ccnp-expressway-hybrid1 System time: 10:03 CST		Language: en_US S	/N: 0FD3D510 Version: X14.0.5

### 疑難排解

**loggingsnapshot.txt**檔案是從Expressway伺服器查詢錯誤的時間戳所必需的。如果未收集日誌,則 在複製問題時需要診斷日誌。

$\leftrightarrow$ $\rightarrow$ C $\textcircled{a}$	O 🔒 https://ccnp-expressway-hybrid1.viz	zainovich.com/loggingsnapshot 🗄 🔂 🖂	=
CISCO Cisco Expressway-C		This system has 1 alarm	
Status > System > Applications >	Users> Maintenance>	🛓 🕄 Hels. 😔 Lose	<u>ut</u>
Diagnostic logging		You are here: <u>Maintenance</u> + <u>Diagnostics</u> + Diagnostic loggin	ng
Warning: Your current hardware does not n	eet supported VM configuration requirements. For inform	ion on standard configuration for this version of Expressway, view Virtualization for Cisco Expressway page.	î
Logging status			
Started logging at	Monday 21st of Febru	ry 2022 10:00:13 AM (Mexico/General) logging started by admin@172.16.6.24	
Stopped logging at	Monday 21st of Febru	ry 2022 10:03:39 AM (Mexico/General)	
Marker			
	Add marker,		
Take topdump while logging			
Filter topdump by address			
Filter topdump by ports		١	
Start new log Stop logging Collect log Analy	e log		
Log collection status			
Download log			
Related tasks	I		
Advanced Network Log configuration			
Advanced Support Log configuration			~
User: admin Access: Read-write System host name:	conp-expressway-hybrid1 System time: 10:03 CST	Language: en_US S/N: 0FD3D510 Version: X14J	0.5

#### 收集日誌後,提取檔案並找到loggingsnapshot.txt檔案。

diagnostic\_log\_ccnp-expressway-hybrid1\_2022-02-21\_16 03 39.tar.gz

#### 搜尋此輸出:

2022-02-21T10:00:15.018-06:00 localhost UTCTime="2022-02-21 16:00:15,017" Module="hybridservices.c\_cal" Level="ERROR" Thread="ews-recovery-2" TrackingId="" Detail="checkServiceEntityConnectivity() threw ServiceRequest exception. Root cause exception: microsoft.exchange.webservices.data.HttpErrorException: **The remote server returned an error:** (401)Unauthorized"

(401)未授權表示模擬帳戶密碼無效、可能已過期或已更改。

#### 確認加密帳戶

驗證模擬帳戶是否可以訪問Outlook on the web(以前稱為Outlook Web App)中的使用者介面。 確認密碼已過期。

	<b>•</b> • •		
0 🗹 (	Dutl	ook	

## change password

 Your password has expired and you need to change it before you sign in to Outlook.
Domain\user name: VIZCAINOVICH\hybridcal
Current password:
New password:
Confirm new password:

OWA URL:

https://



更改帳戶的密碼並更新日曆聯結器配置,使混合日曆恢復正常運行。從OWA門戶進行更改,或者 從Active Directory更新密碼(如果帳戶從那裡同步)(超出本文檔的範圍)。

### 通過Exchange管理中心(EAC)重置郵箱密碼

要使此選項可用,需要從Exchange命令列管理程式運行這些命令。

- Add-Psnapin microsoft\*

#### — 安裝CannedRbacRoles — 安裝CannedRbacRoleAssignments

Machine: Srv-Xchge.vizcainovich.com

Welcome to the Exchange Management Shell!



\_

X

在Exchange管理中心啟用重置密碼選項。

1.登入到Exchange管理中心,導航到**許可權>組織管理**,然後按一下**編輯**。 2.在「組織管理」頁中,按一下「角色」部分下的+選項(以新增新角色)。 3.從所提供的清單中選擇「重置密碼」,按一下Add選項,然後按一下 Save. 4.儲存更改後,從Exchange管理中心註銷並重新登入。

要確認角色是否正確啟用,請運行命令:

- Get-ManagementRole -id "重置密碼" | fl

[PS] C:\Windows\system32>Get-ManagementRole -id "Reset Password" [ fl         RunspaceId       : 63005875-92bf-43c4-b28d-ad80992af109         KoleEntries       : {(Microsoft.Exchange.Nanagement.PowerShell.E2010) Set-Mailbox -Password         -ResetPasswordOnhextLogon -RoomMailboxPassword}       : ResetPasswordOnhextLogon -RoomMailboxPassword}         RunspaceId       : Organization         ImplicitRccipientNriteScope       : OrganizationConfig         ImplicitConfigNetadScope       : True         IsEndUserNole       : False         MainDoSplantIndex       :         Parent       :         ISDeprecated       : False         MainDisplayName       :         Clentset       : Password         Identity       : Reset Password         Reset Password       : SeeSendeSendeSendeSendeSendeSendeSendeS	Machine: Srv-Xchge.vizcainovich.co	m –	$\times$
RunspaceId       : 63005875-92bf-43c4-b28d-ad80992af109         RoleEntries       : ((Microsoft.Exchange.Management.PowerShell.E2010) Set-Mailbox -Password         RoleType       : ResetPassword         ImplicitRecipientWriteScope       : Organization         ImplicitRecipientWriteScope       : OrganizationConfig         ImplicitRecipientWriteScope       : OrganizationConfig         ImplicitRecipientWriteScope       : OrganizationConfig         IsRootRole       : Frue         IsEndUserRole       : False         MailboxPlanIndex       :         Description       : This role enables users to reset their own passwords and administrators to reset users'         passwordd       : False         MailboxPlanIndex       :         Discoprecated       : False         MailboxPlanIndex       :         Parent       :         IsDeprecated       : False         Mamme       ::::::::::::::::::::::::::::::::::::	[PS] C:\Windows\system32>Get	t-ManagementRole -id "Reset Password"   fl	· ·
RoleEntries       : {(Microsoft.Exchange.Management.Powershell.E2010) Set-Mailbox -Password         RoleType       : ResetPassword         RoleType       : ResetPassword         ImplicitRecipientWriteScope       : Organization         ImplicitRecipientWriteScope       : OrganizationConfig         ImplicitRecipientWriteScope       : OrganizationConfig         ImplicitConfigWriteScope       : OrganizationConfig         IsEndUserNole       : False         WailboxPlanIndex       :         isEndUserNole       : False         WailboxPlanIndex       :         isBoortRole       : False         WainboxPlanIndex       :         isBoortRole       : False         MainboxPlanIndex       :         isBoortRole       : False         MainboxPlanMame       : Chasesword         isBoortRole       : False         Mamme       : Reset Password         isBoortRole       : Chasesword         isChasesword	RunspaceId	: 63005875-92bf-43c4-b28d-ad80992af109	
RoleType       : ResetPassword         ImplicitRecipientRedScope       : Organization         ImplicitRecipientRedScope       : Organization         ImplicitRecipientRedScope       : OrganizationConfig         ImplicitRecipientRedScope       : OrganizationConfig         ImplicitRecipientRedScope       : OrganizationConfig         IsRootRole       : False         WailboxPlanIndex       :         Description       : This role enables users to reset their own passwords and administrators to reset users'         passwords in an organization.       :         Parent       :         IsDeprecated       : False         AdminisplayName       :         DistinguishedName       : Reset Password, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft         Exchange(N=Sexword, CN=RBAC, CN=Vizcainovich, DC=com         Identity       : Reset Password         Solid       : 2dcSbbfa-bcda-40e5-9187-6d9560aedf8a         ObjectClass       : (dv4/2022 09:19:54 p. m.         whenChanged       : 04/04/2022 09:19:54 p. m.         whenChangedUTC       : 05/04/2022 09:19:54 p. m.	RoleEntries	: {(Microsoft.Exchange.Management.PowerShell.E2010) Set-Mailbox -Password -ResetPasswordOnNextLogon -RoomMailboxPassword}	
ImplicitRecipientWriteScope       : Organization         ImplicitRecipientWriteScope       : OrganizationConfig         ImplicitConfigReadScope       : OrganizationConfig         ImplicitRecipientWriteScope       : OrganizationConfig         IsRootRole       : True         IsRootRole       : False         WailboxPlanIndex       :         Parent       :         ISDeprecated       : False         AdminifigHandScope       :         ExchangeVersion       : 0.12 (14.0.451.0)         Name       : Reset Password         DistinguishedName       :         Guid       : 2dtSbfFa-bcca.406508aedf8a         ObjectClass       : (top, msExchRole)         WhenCreated       : 04/04/2022 09:19:54 p. m.         WhenCreated       : 06/04/2022 09:19:54 p. m.         WhenCreated       : 06/04/2022 09:19:54 p. m.         WhenCreatedUTC	RoleType	: ResetPassword	
ImplicitRecipientWriteScope: OrganizationImplicitConfigReadScope: OrganizationConfigImplicitConfigWriteScope: OrganizationConfigIsRootRole: FalseIsEndUserRole: FalseWailboxPlanIndex:Description: This role enables users to reset their own passwords and administrators to reset users' passwords in an organization.Parent:ISDeprecated: FalseAdministplayName:ExchangeVersion: 0.12 (14.0.451.0)Name: Reset PasswordDistinguishedName:ExchangeVersion: 0.12 (14.0.451.0)Name: Reset PasswordOistinguishedName: CN-Reset PasswordSuidid: 2dcSbbfa-bc4a-40e5-9187-6d9560aedf8aObjectClass: {top, msExchRole}WhenChangedUTC: 05/04/2022 09:19:54 p. m.WhenCreated: 04/04/2022 09:19:54 p. m.WhenCreatedUTC: 05/04/2022 02:19:54 a. m.OrganizationId:Id: Reset PasswordOrganizationId:Id: Reset PasswordSuidid: 2dcSbbfa bc4a.40e2.59.54 a. m.WhenCreatedUTC: 05/04/2022 02:19:54 a. m.OrganizationId:Id: Reset PasswordOrganizationId:Id: Reset PasswordDistingServer: Srv-Dns.vizcainovich.comIsValid: TrueObjectState: Unchanged	ImplicitRecipientReadScope	: Organization	
ImplicitConfigReadScope: OrganizationConfigImplicitConfigWriteScope: OrganizationConfigIsRootRole: TrueIsRootRole: FalseWailboxPlanIndex:Parent:ISDeprecated: FalseAdminDisplayName::	ImplicitRecipientWriteScope	: Organization	
<pre>ImplicitConfigUriteScope : OrganizationConfig ISRootRole : True IsEndUserRole : False MailboxPlanIndex : Description : This role enables users to reset their own passwords and administrators to reset users' passwords in an organization. Parent : ISDeprecated : False AdminOisplayName : ExchangeVersion : 0.12 (14.0.451.0) Name : Reset Password OlstinguishedName : CN=Reset CN=RBAC,CN=Vizcainovich Inc,CN=Microsoft Exchange(on-Services,CN=CBAC,CN=Vizcainovich,DC=com Identity : Reset Password ObjectCategory : vizcainovich.com/configuration/Schema/ms-Exch-Role ObjectCategory : vizcainovich.com/Configuration/Schema/ms-Exch-Role ObjectClass : {top, msExcRole} 99:19:54 p. m. WhenCheated : 04/04/2022 09:19:54 p. m. WhenCheated C : 05/04/2022 09:19:54 p. m. WhenCheated C : 05/04/2022 09:19:54 a. m. OrganizationId : Id : Reset Password OriginatingServer : Srv-Dns.vizcainovich.com Isvalid : True ObjectState : Unchanged</pre>	ImplicitConfigReadScope	: OrganizationConfig	
ISRootRole       : True         ISEndUserRole       : False         WailboxPlanIndex       :         Description       : This role enables users to reset their own passwords and administrators to reset users' passwords in an organization.         Parent       :         ISDeprecated       : False         AdminDisplayName       :         ExchangeVersion       : 0.12 (14.0.451.0)         Name       : Reset Password         DistinguishedName       : CN-Reset Password, CN=Roles, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft         Exchange, CN=Services, CN=Configuration, DC=vizcainovich, DC=com       : Exchange, CN=Services, CN=Configuration, Schema/ms-Exch-Role         ObjectClass       : (icop, mscknRole)       : m.         whenChraged       : 04/04/2022 09:19:54 p. m.       : di du/du/du/du/du/du/du/du/du/du/du/du/du/d	ImplicitConfigWriteScope	: OrganizationConfig	
IsEndUserRole       : False         MailboxPlanIndex       :         Description       : This role enables users to reset their own passwords and administrators to reset users' passwords in an organization.         Parent       :         ISDeprecated       : False         AdminDisplayName       :         ExchangeVersion       : 0.12 (14.0.451.0)         Name       : Reset Password         DistinguishedName       : CN=Reset Password, CN=Roles, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft         Exchange, CN=Services, CN=Configuration, DC=vizcainovich, DC=com         Identity       : Reset Password         Guid       : 2dc5bbfa-bc4a-40e5-9187-6d9560aedf8a         ObjectCategory       : vizcainovich.com/Configuration/Schema/ms-Exch-Role         ObjectCategory       : vizcainovich.com/Configuration/Schema/ms-Exch-Role         WhenChanged       : 04/04/2022 09:19:54 p. m.         WhenChangedUTC       : 05/04/2022 09:19:54 p. m.         WhenCreatedUTC       : 05/04/2022 02:19:54 a. m.         OrganizationId       :         Id       : Reset Password         OriginatingServer       : Srv-Ons.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	IsRootRole	: True	
MailboxPlanIndex       :         Description       : This role enables users to reset their own passwords and administrators to reset users' passwords in an organization.         Parent       :         ISDeprecated       : False         AdminDisplayName       :         ExchangeVersion       : 0.12 (14.0.451.0)         Name       : Reset Password         DistinguishedName       : CN=Reset Password, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft         Exchange, CN=Services, CN=Configuration, DC=vizcainovich, DC=com         Identity       : Reset Password         Guid       : 2dcSbbfa-bc4a-40e5-9187-6d9560aedf8a         ObjectClass       : (top, msExchRole}         whenChanged       : 04/04/2022 09:19:54 p. m.         whenChanged       : 04/04/2022 09:19:54 p. m.         whenCreated       : 05/04/2022 02:19:54 a. m.         OrganizationId       :         Id       : Reset Password         OriginatingServer       : Srv-Dns.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	IsEndUserRole	: False	
Description       : This role enables users to reset their own passwords and administrators to reset users' passwords in an organization.         Parent       :         ISDeprecated       : False         AdminDisplayName       :         ExchangeVersion       : 0.12 (14.0.451.0)         Name       :         DistinguishedName       :         ExchangeVersion       : 0.12 (14.0.451.0)         Name       :         DistinguishedName       : CN=Reset Password, CN=R0LS, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft         Exchangeversion       : 2dCsbbfa-bct4a-40e5-9187-6d9560aedf8a         ObjectClass       : vizcainovich.com/Configuration, DC=vizcainovich, DC=com         Identity       : Reset Password         ObjectClass       : (top, msExchRole}         whenChanged       : 04/04/2022 09:19:54 p. m.         whenChanged       : 04/04/2022 09:19:54 p. m.         whenCreated       : 05/04/2022 02:19:54 a. m.         WhenCreatedUTC       : 05/04/2022 02:19:54 a. m.         OriganizationId       :         Id       : Reset Password         DriginatingServer       : Srv-Dns.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	MailboxPlanIndex		
Parent : ISDeprecated : False AdminDisplayName : ExchangeVersion : 0.12 (14.0.451.0) Name : Reset Password OistinguishedName : CN=Reset Password, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft Exchange, CN=Services, CN=Configuration, DC=vizcainovich, DC=com Identity : Reset Password Guid : 2dc5bfa-bc4a-40e5-9187-6d9560aedf8a ObjectClass : {top, msExchRole} ObjectClass : {top, msExchRole} WhenChanged : 04/04/2022 09:19:54 p. m. WhenChangedUTC : 05/04/2022 02:19:54 a. m. WhenCreatedUTC : 05/04/2022 02:19:54 a. m. OrganizationId : Id : Reset Password DriginatingServer : Srv-Ons.vizcainovich.com ISVAII : True ObjectState : Unchanged	Description	: This role enables users to reset their own passwords and administrators to reset users' passwords in an organization.	
ISDeprecated: FalseAdminDisplayName:AdminDisplayName:ExchangeVersion: 0.12 (14.0.451.0)Name: Reset PasswordDistinguishedName: CN=Reset Password,CN=R0les,CN=RBAC,CN=Vizcainovich Inc,CN=MicrosoftExchange,CN=Services,CN=Configuration,DC=vizcainovich,DC=comIdentity: Reset PasswordGuid: 2dc5bbfa-bc4a-40e5-9187-6d9560aedf8aObjectCategory: vizcainovich.com/Configuration/Schema/ms-Exch-RoleObjectClass: {top, msExchRole}WhenChanged: 04/04/2022 09:19:54 p. m.WhenChangedUTC: 05/04/2022 09:19:54 a. m.WhenChangedUTC: 05/04/2022 02:19:54 a. m.OrganizationId:Id: Reset PasswordOriginatingServer: Srv-Dns.vizcainovich.comISValid: TrueObjectState: Unchanged	Parent		
AdminDisplayName:ExchangeVersion: 0.12 (14.0.451.0)Name: Reset PasswordObstinguishedName: CN=Reset Password, CN=Roles, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft Exchange, CN=Services, CN=Configuration, DC=vizcainovich, DC=comIdentity: Reset PasswordGuid: 2dcSbbfa-bc4a-40e5-9187-6d9560aedf8aObjectClass: {top, msExchRole}WhenChanged: 04/04/2022 09:19:54 p. m.WhenCreated: 04/04/2022 09:19:54 p. m.WhenCreatedUTC: 05/04/2022 02:19:54 a. m.OrganizationId:Id: Reset PasswordDriginatingServer: Srv-Dns.vizcainovich.comIsvalid: TrueObjectState: Unchanged	IsDeprecated	: False	
ExchangeVersion: 0.12 (14.0.451.0)Name: Reset PasswordDistinguishedName: CN-Reset Password, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft Exchange, CN=Services, CN=Configuration, DC=vizcainovich, DC=comIdentity: Reset PasswordGuid: 2dc5bbfa-bc4a-40e5-9187-6d9560aedf8aObjectCategory: vizcainovich.com/Configuration/Schema/ms-Exch-RoleObjectClass: {top, msExchRole}whenChanged: 04/04/2022 09:19:54 p. m.whenCreated: 04/04/2022 09:19:54 p. m.whenCreatedUTC: 05/04/2022 02:19:54 a. m.OrganizationId:Id: Reset PasswordOriginatingServer: Srv-Dns.vizcainovich.comIsValid: TrueObjectState: Unchanged	AdminDisplayName		
Name: Reset PasswordDistinguishedName: CN=Reset Password,CN=Roles,CN=RBAC,CN=Vizcainovich Inc,CN=Microsoft Exchange,CN=Services,CN=Configuration,DC=vizcainovich,DC=comIdentity: Reset PasswordGuid: 2dc5bbfa-bc4a-40e5-9187-6d9560aedf8aObjectCategory: vizcainovich.com/Configuration/Schema/ms-Exch-RoleObjectClass: {top, msExchRole}whenChanged: 04/04/2022 09:19:54 p. m.whenChangedUTC: 05/04/2022 02:19:54 a. m.whenCreatedUTC: 05/04/2022 02:19:54 a. m.OrganizationId:Id: Reset PasswordOriginatingServer: Srv-Dns.vizcainovich.comIsValid: TrueObjectState: Unchanged	ExchangeVersion	: 0.12 (14.0.451.0)	
DistinguishedName : CN=Reset Password, CN=Roles, CN=RBAC, CN=Vizcainovich Inc, CN=Microsoft Exchange, CN=Services, CN=Configuration, DC=vizcainovich, DC=com Guid : Reset Password Guid : 2dc5bbfa-bc4a-4de5-9187-6d9560aedf8a ObjectCategory : vizcainovich.com/Configuration/Schema/ms-Exch-Role ObjectClass : {top, msExchRole} whenChanged : 04/04/2022 09:19:54 p. m. whenCreated : 04/04/2022 09:19:54 p. m. whenCreatedUTC : 05/04/2022 09:19:54 a. m. WhenCreatedUTC : 05/04/2022 02:19:54 a. m. OrganizationId : Id : Reset Password OriginatingServer : Srv-Dns.vizcainovich.com IsValid : True ObjectState : Unchanged	Name	: Reset Password	
Identity: Reset PasswordGuid: 2dc5bbfa-bc4a-40e5-9187-6d9560aedf8aObjectCategory: vizcainovich.com/Configuration/Schema/ms-Exch-RoleObjectClass: {top, msExchRole}whenChanged: 04/04/2022 09:19:54 p. m.whenCreated: 04/04/2022 09:19:54 p. m.whenChangedUTC: 05/04/2022 02:19:54 a. m.WhenCreatedUTC: 05/04/2022 02:19:54 a. m.OrganizationId:Id: Reset PasswordOriginatingServer: Srv-Dns.vizcainovich.comIsValid: TrueObjectState: Unchanged	DistinguishedName	: CN=Reset Password,CN=Roles,CN=RBAC,CN=Vizcainovich Inc,CN=Microsoft Exchange,CN=Services,CN=Configuration,DC=vizcainovich,DC=com	
Guid: 2dc5bbfa-bc4a-40e5-9187-6d9560aedf8aObjectCategory: vizcainovich.com/Configuration/Schema/ms-Exch-RoleObjectClass: {top, msExchRole}whenChanged: 04/04/2022 09:19:54 p. m.whenChangedUTC: 05/04/2022 02:19:54 p. m.whenCreatedUTC: 05/04/2022 02:19:54 a. m.OrganizationId:Id: Reset PasswordOriginatingServer: Srv-Dns.vizcainovich.comIsValid: TrueObjectState: Unchanged	Identity	: Reset Password	
ObjectCategory       : vizcainovich.com/Configuration/Schema/ms-Exch-Role         ObjectClass       : {top, msExchRole}         whenChanged       : 04/04/2022 09:19:54 p. m.         whenCreated       : 04/04/2022 09:19:54 p. m.         whenCreated       : 05/04/2022 02:19:54 a. m.         whenCreatedUTC       : 05/04/2022 02:19:54 a. m.         organizationId       :         Id       : Reset Password         OriginatingServer       : Srv-Dns.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	Guid	: 2dc5bbfa-bc4a-40e5-9187-6d9560aedf8a	
ObjectClass       : {top, msExchRole}         whenChanged       : 04/04/2022 09:19:54 p. m.         whenCreated       : 04/04/2022 09:19:54 p. m.         whenChangedUTC       : 05/04/2022 02:19:54 a. m.         whenCreatedUTC       : 05/04/2022 02:19:54 a. m.         organizationId       :         Id       : Reset Password         OriginatingServer       : Srv-Dns.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	ObjectCategory	: vizcainovich.com/Configuration/Schema/ms-Exch-Role	
whenChanged       : 04/04/2022 09:19:54 p. m.         whenCreated       : 04/04/2022 09:19:54 p. m.         whenChangedUTC       : 05/04/2022 02:19:54 a. m.         whenCreatedUTC       : 05/04/2022 02:19:54 a. m.         OrganizationId       :         Id       : Reset Password         OriginatingServer       : Srv-Dns.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	ObjectClass	: {top, msExchRole}	
whenCreated       : 04/04/2022 09:19:54 p. m.         whenChangedUTC       : 05/04/2022 02:19:54 a. m.         whenCreatedUTC       : 05/04/2022 02:19:54 a. m.         OrganizationId       :         Id       : Reset Password         OriginatingServer       : Srv-Dns.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	WhenChanged	: 04/04/2022 09:19:54 p. m.	
whenChangedUTC       : 05/04/2022 02:19:54 a. m.         whenCreatedUTC       : 05/04/2022 02:19:54 a. m.         OrganizationId       :         Id       : Reset Password         OriginatingServer       : Srv-Dns.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	WhenCreated	: 04/04/2022 09:19:54 p. m.	
whenCreatedUTC       : 05/04/2022 02:19:54 a. m.         OrganizationId       :         Id       : Reset Password         OriginatingServer       : Srv-Dns.vizcainovich.com         IsValid       : True         ObjectState       : Unchanged	WhenChangedUTC	: 05/04/2022 02:19:54 a.m.	
OrganizationId : Id : Reset Password OriginatingServer : Srv-Dns.vizcainovich.com IsValid : True ObjectState : Unchanged	WhenCreatedUTC	: 05/04/2022 02:19:54 a.m.	
Id : Reset Password OriginatingServer : Srv-Dns.vizcainovich.com IsValid : True ObjectState : Unchanged	OrganizationId		
OriginatingServer : Srv-Dns.vizcainovich.com IsValid : True ObjectState : Unchanged	Id	: Reset Password	
ISValid : True ObjectState : Unchanged	OriginatingServer	: Srv-Dns.vizcainovich.com	
ObjectState : Unchanged	IsValid	: True	
	ObjectState	: Unchanged	

選擇使用者郵箱,按一下**編輯**以檢視其屬性,然後查詢**重置密碼**選項。

### Hybrid Impersonation

general	Impersonation
mailbox usage	*Name:
contact information	Hybrid Impersonation
organization	*Display name:
email address	Hybrid Impersonation
mailbox features	*Alias:
member of	hybridcal
MailTip	*User logon name:
mailbox delegation	hybridcal @ vizcainovich.com v
	Reset the password for this mailbox *New password: *Confirm password:
	Require password change on next logon
	☐ Hide from address lists
	More options

Save Cancel

### 通過Exchange命令列管理程式重置郵箱密碼

可以通過CLI重設密碼,但需要舊密碼才能運行命令:

Set-Mailbox -Identity "**User**" -OldPassword (ConvertTo-SecureString -string "**OldPassword**" -AsPlainText -Force) -NewPassword (ConvertTo-SecureString -string "**NewPassword**" -AsPlainText -Force) 即:

Set-Mailbox -Identity "email address" -OldPassword (ConvertTo-SecureString -string "Webex4Ever" -AsPlainText -Force) -NewPassword (ConvertTo-SecureString -string "Webex4Ever&Ever" -AsPlainText -Force)

[PS] C:\Windows\system32> [PS] C:\Windows\system32>Set-Mailbox -Identity "hybridcal@vizcainovich.com" -OldPassword (ConvertTo-SecureString -string "Webex4Ev er" -AsPlainText -Force) -NewPassword (ConvertTo-SecureString -string "Webex4Ever&Ever" -AsPlainText -Force) [PS] C:\Windows\system32>\_

#### 從OWA驗證新密碼

模擬帳戶現在可以使用更新的憑據訪問Outlook on the web(以前稱為Outlook Web App)中的使用 者介面。

$\leftarrow \rightarrow C$	O 🔒 https://srv-xchge/owa/auth/logon.aspx?replaceCurrent=1&url=https%3a%2f%2fsrv-xchge%2fowa%2f%23authRedirect%3dtrue
0	or Outlook
	Domanusser name: VIZCAINOVICH/hybridcal  Password:  •••••••••••••••••••••••••••••••••••

$\leftarrow \  \  \rightarrow \  \  C$	O 🔓 https://	/srv-xchge/owa/#path=/ma	ail		80%		⊚ ≡	
🗰 Mail						٠	?	
Search Mail and People 👂	⊕ New   ~ ···						🤊 Undo	
<ul> <li>Favorites</li> <li>Inbox</li> <li>Sent Items</li> <li>Drafts</li> </ul>	Inbox	Filter 🛩						
<ul> <li>Hybrid Impersonation</li> <li>Inbox</li> <li>Drafts</li> </ul>								
Sent Items Deleted Items Junk Email Notes								
	You're all ca	ught up.						

### 更新日曆聯結器配置

從**應用程式>混合服務>日曆服務> Microsoft Exchange配置>憑據**;使用最新密碼更新**服務帳戶密碼**。

cisco	Cisco Exp	oressway-C			This system has 7 alarms
Status >	System >	Applications >	Users >	Maintenance >	👗 🧿 Helo. 😔 Logout
Microsof	t Exchange	Configuration		You are here: Applications • Hybrid Services	<u>Calendar Service</u> Microsoft Exchange Configuration
🛃 Warni	ng: Your current	hardware does not me	et supported VN	configuration requirements. For information on standard configuration for this version of Expressway, view Virtualization for Cisco Expressway page.	
Credentia	ls				Information
Service Ac Service Ac	count Username count Password		_	* hybridcal@vizcainovich.com () * ***********************************	The impersonation account password used to connect to the Exchange servers

Save 頁面底部的配置。



#### 重新啟動(禁用/啟用)日曆聯結器以完成該過程。

$\leftarrow \rightarrow C \land \land$	/ccnp-expressway-hvbrid1.vizcainovich.com/fusionregistration?uuid=c_cal	\$	
Iliuliu Cisco Expressway-C		This system has 4 alarms	5
tatus > System > Applications > Users >	Maintenance >	¥	🧿 Helo. 😁 Loop
Connector Management	You are	here: Applications + Hybrid Services + C	onnector Manageme
Warning: Your current hardware does not meet supported VM co Calendar Connector Status Active Microsoft Exchange servers Cisco Webex Meetings sites	Running Enabled V () Enabled Consoft Exchange Servers Disabled Consoft Exchange Servers Disabled	page. Information Enable this connector. Default: Not enabled	
Cisco Conferencing Services	0 <u>Configure Cisco Conferencing Services</u> (at least one Microsoft Exchange server or one Cisco TMS must be configure for this service to be Enabled)	ed	
Calendar Connector Status	Check Calendar Connector Status		
Save Back to Hybrid Services			
Rollback option			
Target version	8.11-1.0.8097 Rolling back will remove 8.11-1.0.8123 and block automatic attempts to reinstall that version. The next version will upgrade as normal.		

#### Calendar Connector服務已恢復為可運行狀態,並且使用者已完全啟用。

$\leftarrow$ $\rightarrow$ C $\textcircled{a}$	O A https://ccnp-expressway-hybrid1.vizcainovich.com/calstatus		$\bigtriangledown$	$\mathbf{F}$	≡
CISCO Cisco Expressway-C					
Status > System > Applications >	Users > Maintenance >		? Help	. 😁 La	tuge
Calendar Connector Status	You are here: Applications • Hybrid Service	ts • Calendar Service • C	alendar Conn	ector S	tatus
Warning: Your current hardware does not r	meet supported VM configuration requirements. For information on standard configuration for this version of Expressway, view Virtualization for Cisco Expressway page.		1		
Connectivity to Cisco Webex cloud		1			
Status	Connected				
Collaboration On-Premises				_	
Address/Display Name	https://172.16.6.245/ews/exchange.asmx				
Status	Connected 4 2				
Calendar Connector User Subscription Status			_	_	
Total Assigned Users	13				
Successfully Subscribed Users	13				
Users with Failed Subscription					
	3				
Related Tasks					
Configure Microsoft Exchange Servers					
Configure Cisco Conferencing Services					
Back to Calendar Connector configuration					
Back to Connector Management					

## 常見問題

### 無法將重置密碼角色新增到組織管理。

尚未將委派許可權正確應用於角色組。從Exchange伺服器CMD運行此命令。



重新啟動Exchange伺服器並再次嘗試重置密碼。

## 參考資料

Cisco Webex混合日曆服務部署指南

<u>適用於Webex混合服務聯結器的支援版本Expressway</u>

Cisco Webex混合服務的資源組

<u>升級用於混合服務的聯結器主機Expressway</u>

<u>《 Hybrid Calendar Service發佈說明》</u>

混合服務資源的自動升級

#### 關於此翻譯

思科已使用電腦和人工技術翻譯本文件,讓全世界的使用者能夠以自己的語言理解支援內容。請注 意,即使是最佳機器翻譯,也不如專業譯者翻譯的內容準確。Cisco Systems, Inc. 對這些翻譯的準 確度概不負責,並建議一律查看原始英文文件(提供連結)。