# 移動和遠端訪問(MRA)許可證金鑰要求指南

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## 簡介

本檔案介紹行動與遠端存取(MRA)授權金鑰要求。

## 必要條件

### 需求

思科建議您瞭解以下主題:

- Expressway系列和視訊通訊伺服器(VCS)系列應用程式。
- •已成功安裝VCS系列或Expressway系列伺服器,並應用可通過網路介面和/或命令列介面 (CLI)訪問的有效IP地址。
- •已申請並已收到包含對裝置應用程式序列號有效的任何選項或發行金鑰的許可電子郵件。
- •已使用管理員帳戶訪問Web介面。
- •已檢視「通過Web介面和CLI安裝VCS選項金鑰配置示例」
- <u>安裝VCS選項金鑰</u>
- 已閱讀「通過Web介面和CLI配置安裝VCS發行版金鑰示例」
- 安裝VCS版本金鑰
- 已檢視「通過Web介面和CLI安裝Cisco Expressway系列版本金鑰配置示例」
- 安裝Expressway系列版本金鑰

- •已檢視「通過Web介面和CLI安裝Expressway系列選項金鑰配置示例」
- <u>安裝Expressway系列選項金鑰</u>

附註:VCS安裝指南可從以下網址獲得:<u>VCS安裝指南</u>

**附註**:Expressway系列安裝指南可從以下網址獲得:<u>Expressway系列安裝指南</u>

#### 採用元件

本檔案中的資訊是根據以下軟體版本:

- Cisco VCS系列版本X8.1及更高版本。
- Expressway系列版本X8.1及更高版本。
- PuTTY(終端模擬軟體)
- •或者,您可以使用任何支援安全外殼(SSH)的終端模擬軟體,例如Secure CRT、TeraTerm等。
- •具有選項金鑰或發行金鑰的許可電子郵件。
- •Web瀏覽器,如Firefox、Internet Explorer或Chrome。

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除(預設))的組態來啟動。如果您的網路正在作用,請確保您已瞭解任何指令可能造成的影響。

## 設定

#### 網路圖表

思科建議部署雙NIC VCS系列或Expressway系列,如下圖所示。

#### Figure 10 Dual Network Interfaces Deployment



**附註**:有關影片通訊伺服器部署的更多資訊,請參見此處(第63-72頁):<u>部署方案</u>

## 設定

以下Web介面範例影片補充了本文檔:

VCS發行金鑰安裝

VCS選項金鑰安裝

Expressway發行金鑰安裝

Expressway選項金鑰安裝

#### 所需金鑰

影片通訊伺服器 — 控制或Expressway — 核心

- 適用於控制的X.8 VCS發行金鑰
- 適用於Expressway核心的LIC-EXP系列

影片通訊伺服器 — Expressway或Expressway - Edge

- 適用於VCS的X.8 VCS版本金鑰 Expressway
- 適用於Expressway的LIC-EXP系列 邊緣
- LIC-VCSE-E

#### 可選鍵

影片通訊伺服器 — 控制或Expressway — 核心

LIC-EXP-RMS

影片通訊伺服器 — Expressway或Expressway - Edge

- LIC-EXP-RMS
- LIC-VCS-DI /LIC-EXP-AN(推薦)
- LIC-EXP-TURN
- LIC-EXP-GWY

#### **關鍵**描述

X.8視訊通訊伺服器版本金鑰 啟用思科影片通訊伺服器
 LIC-EXP系列
 DD用Expressway系列
 LIC-VCSE-E
 DD用Expressway-E功能集
 \*\*LIC-VCS-DI / LIC-EXP-AN
 为Expressway-Edge啟用雙NIC介面
 對於未註冊到Cisco Unified Communications Manager的任何端點或應用程式
 \*\*LIC-EXP-RMS
 如,企業到企業呼叫、思科合作會議室、Cisco Jabber訪客和互通呼叫(從HAVC到H.264 SVC)
 \*\*LIC-EXP-TURN
 和用互通網關功能(H323-SIP)

**附註**:表示移動和遠端訪問功能不需要

### 驗證

使用本節內容,確認您的組態是否正常運作。

將所需的MRA選項和發行金鑰新增到VCS系列裝置或Expressway系列裝置。導航到

Maintenance(維護)>Option Keys(選項鍵),並注意Option keys(選項鍵)部分中顯示的鍵。

**附註**:對於VCS系列,請檢視Install a VCS Option Key via the Web Interface and CLI Configuration Example Install VCS Option Key。

另請檢視Install a VCS Release Key via the Web Interface and CLI Configuration <u>ExampleInstall VCS Release Key</u>。

或者,對於Expressway系列,請檢視通過Web介面和CLI安裝一個Cisco Expressway系列版本金鑰配置示例<u>安裝Expressway系列版本金鑰</u>和通過Web介面和CLI安裝一個Expressway系 列選項金鑰配置示例<u>安裝Expressway系列選項金鑰</u>

附註:此示例顯示和Expressway系列核心和邊緣裝置。

### Expressway-C

cisco Cisc	co Expressway-C					
Status System	Configuration	Applications	Users	Maintenance		
Option keys						
Key 🔻					Description	Status
116341E00-1-					Expressway Series	Active
Delete Select all U	inselect all					
System information	I					
Serial number					02530	
Active options					0 Rich Media Sessions, 0 Room Systems, 0 Desktop Systems, Encryption, Interworking, FindMe, De	vice Provisioning, Expressway Series.
Software option						
Add option key					١	
Add option						
Release key						
Release key					80555	
Set release key						

Expressway-E

CISCO Expressway-E		
Status System Configuration Applications Users Maintenance		
Option keys		
Key v	Description	Status Validity period
116341E00-1-	Expressway Series	Active Unlimited
116341L00-1-	Advanced Networking	Active Unlimited
116341T00-1-	Traversal Server	Active Unlimited
Deleta Select all Unselect all		
System information		
Serial number	0885	
Active options	0 Rich Media Sessions, 0 Room Systems, 0 Desktop Systems, 0 TURN Relays, Traversal Server, Enc	yption, Interworking, FindMe, Device Provisioning, Advanced Networking, Expressway Series.
Software option		
Add option key		
Add option		
Release key		
Release key	2529843	
Set release key		

附註:新增Expressway系列金鑰LIC-EXP-SERIES 需要重新啟動Expressway系列裝置。

## 疑難排解

本節提供的資訊可用於對組態進行疑難排解。

在Cisco VCS系列或Expressway系列上安裝**發行密**鑰時,您應該不會遇到任何問題。在裝置的 **Release key**欄位中輸入**選項鍵**,或在升級是故障的最常見原因時輸入**選項鍵**。在**Release Key**(發 行金鑰)欄位中輸入選項**鍵時出**錯:

atus System Configuration Applications	Users Maintenance			* (3) Helo.
ption keys				You are here: Maintenance
Saved The release key has been updated, however	a <u>restant</u> is required for it to take effect.			
Key -	Description	Status	Validity	Information
(16341C00-1-1E7DIEDE)	Microsoft Interoperability	Active	Unimited	Specifies the option key of your software option.
116341000-1-96554215	H323-SIP Interworking Gateway	Active	Unlimited	These are added to the system in order to add extra functionality
116341P00-1-1FEB68A1	Divice Provisioning	Active	Unlimited	such as increasing the system's
116341U00-1-1C328745	France	Active	Unlimited	Contact your Cisco representative
inte. Select al. Unselect al.				for further information.
				Range: 0 to 1024 characters
ystem information				
ystem information	00010707			
yatem Information	08016767 500 Non Traversia Cate, 200 Registrations, Encr	votion, interworking, FindMe, De	vice Provisioning, Mic	rosoft interoperability
yatem Information	06616767 500 Non Traversal Cats, 250 Registrations, Encr	yption, Interworking, FindMe, De	vice Provisioning, Mic	rosoft interoperability.
lystem Information enal number citive options	06616767 500 Non Traversia <b>Co</b> ls, 150 Traversal Calls, 2000 Registrations, Encr	yption, Interworking, FindMe, De	wice Provisioning, Mic	rosoft interoperability.
lystem information	08616767 500 Non Traversia <b>C.</b> 50 Traversal Calls, 2000 Registrations, Encr	yption, Interworking, FindMe, De	wice Provisioning, Mic	rosoft interoperability.
Natem Information anial number citive options oftware option di option key	08616767 500 Non Traversill Cats, 200 Registrations, Encr	yption, interworking, FindMe, De	wice Provisioning, Mic	rosoft interoperability.
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ystem Information anial number ctive options offware option ad option key ad option	08616767 500 Non Traversill Cats, 200 Registrations, Encr	yption, interworking, FindMe, De	wice Provisioning, Mic	rosoft interoperability.
ystem Information anial number clive options afterse option ad option key d option	08016767 500 Non Traversal Cats, 200 Registrations, Encr	yption, Interworking, FindMe, De have pasted into the release y noted above. The VCS will	wice Provisioning, Mic key field to the left let me do this, I the	rosoft interoperability.
Instant Information Informatio Information Information Information Information Information	ceo 16767 500 Non Traversal Cats, 240 Registrations, Encr	yption, Interworking, FindMe, De have pasted into the release y noted above. The VCS will VCS also lets me do and it pr	wice Provisioning, Mic key field to the left let me do this, I the compts me to restar	rosoft interoperability. It the Microsoft Interoperability an click Set release key which the rt at the top of the page.
ystem Information orial number ctive options offware option dd option key stease key	08016767 500 Non Traversal Cats, 200 Registrations, Encr	yption, Interworking, FindMe, De have pasted into the release y noted above. The VCS will VCS also lets me do and it pr	wice Provisioning, Mic skey field to the left let me do this, I the compts me to restar	rosoft interoperability. It the Microsoft Interoperability an click Set release key which the rt at the top of the page.
Instant Information	08016767 500 Non Traversar Cats, 2400 Registrations, Encr () Heres, 1 116341000-1-1E7D	yption, interworking, FindMe, De have pasted into the release y noted above. The VCS will /CS also lets me do and it pr	vice Provisioning, Mic key field to the left let me do this, I the compts me to restar	rosoft interoperability. I, the Microsoft Interoperability en click Set release key which the rt at the top of the page.

VCS系列或Expressway系列接受**Release key**欄位中的**任何**值。使用輸入的錯誤值重新啟動裝置 ,您會收到錯誤「**Invalid release key(無效發行金鑰**)」: ababa

This system has 6 starms CISCO Cisco TelePresence Video Communication Server Control Status System Configuration Applications Users Maintenance Overview You are here: Status . Overvie 🖶 Invalid release key. Release key is missing. the system is in demonstration mode and has limited functionality, contact your Cisco support representative to buy your release key. System inform System name VCS-C 8 minutes 8 seconds Up time 28.7.3 Software version 14.80.94.101 Pv4.address 501 Non Traversal Calls, 150 Traversal Calls, 3 Registrations, Encryption, Int FindMe, Device Provisioning, Microsoft Interoperability Options Resource usage (last updated: 01:41:40 EDT) Current 0 Non-traversal calls Peak 0 Since last restart 0 License usage current 0% 0% Now I have an Invalid Release Key To fix this, I simply follow the release key process noted in this document and install the RELEASE KEY and not an option key. License usage peak Current video 0 Traversal cats Current audio (SIP) 0 Peak video 0 Peak audio (SIP) 0 Since last restart video 0 Since last restart audio (SIP) 0 License usage current 0% License usage peak 0% Current Registrations 0 Pask 0 Since last restart 0 License usage current 0% 0% License usage peak

安裝本指南要求一節中建議查閱的指南中所述的版本金鑰,以更正此條件。

針對任何其他型別的故障,請與Cisco TAC聯絡。