

如何清除跟蹤或報告資料庫？

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簡介

本文檔介紹如何刪除儲存在思科郵件安全裝置(ESA)或思科安全管理裝置(SMA)上的關聯跟蹤或報告資料庫。

如何清除跟蹤或報告資料庫？

跟蹤資料庫

跟蹤資料庫由裝置的跟蹤日誌組成。跟蹤日誌記錄與跟蹤服務的進程關聯的操作。跟蹤日誌是郵件日誌的子集。

注意：此命令將刪除所有跟蹤資料，無法還原。

在CLI中，使用`diagnostic > tracking > deletedb`清除跟蹤資料庫。無需提交。

```
mylocal.esa> diagnostic
```

```
Choose the operation you want to perform:
```

- RAID - Disk Verify Utility.
- DISK_USAGE - Check Disk Usage.
- NETWORK - Network Utilities.
- REPORTING - Reporting Utilities.
- TRACKING - Tracking Utilities.
- RELOAD - Reset configuration to the initial manufacturer values.

```
[ ]> tracking
```

```
Choose the operation you want to perform:
- DELETEDB - Reinitialize the tracking database.
- DEBUG - Gather debug information.
[ ]> deletedb
```

This command will delete all tracking data and cannot be aborted. In some instances it may take several minutes to complete. Please do not attempt a system restart until the command has returned. Are you sure you want to continue? [N]> **y**

Deleting all tracking data.

```
Shutting down the Splunk daemon (this may take a few minutes)...
Splunk daemon shut down
Removing Splunk database...
Splunk database removed
Removing 'missing data' database...
Removing unparsed log files...
Unparsed log files removed
Rebuilding log file directory...
rebuilt log file directory
Restarting the Splunk daemon (this may take a few minutes)...
Splunk daemon started
```

報告資料庫

報告資料庫是一個合適的二進位制資料庫，其中包含有關裝置的郵件流的歷史度量。

注意:此命令將刪除所有報告資料，無法恢復。

在CLI上，使用 **diagnostic > reporting > deletedb** 清除報告資料庫。無需提交。

```
myesa.local> diagnostic
```

```
Choose the operation you want to perform:
- RAID - Disk Verify Utility.
- DISK_USAGE - Check Disk Usage.
- NETWORK - Network Utilities.
- REPORTING - Reporting Utilities.
- TRACKING - Tracking Utilities.
- RELOAD - Reset configuration to the initial manufacturer values.
[ ]> reporting
```

The reporting system is currently enabled.

```
Choose the operation you want to perform:
- DELETEDB - Reinitialize the reporting database.
- DISABLE - Disable the reporting system.
[ ]> deletedb
```

This command will delete all reporting data and cannot be aborted. In some instances it may take several minutes to complete. Please do not attempt a system restart until the command has returned. Are you sure you want to continue? [N]> **y**

Shutting down reporting system.....
Removing all reporting data. This may take several minutes.
The reporting system database has been reinitialized.

The reporting system is currently enabled.

相關資訊

- [Cisco Email Security Appliance — 最終使用手冊](#)
- [技術支援與文件 - Cisco Systems](#)