

# 在Unified Intelligence Center中配置基於計畫的報告收集

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## 簡介

本文檔介紹如何在Unified Intelligence Center(CUIC)中計畫報告的配置過程。

## 必要條件

### 需求

思科建議您瞭解以下主題：

- 思科智慧客服管理(ICM)組態管理員
- 思科客戶語音門戶(CVP)撥號方案配置
- Cisco Unified Intelligence Center與ICM DB整合 (用於報告)

### 採用元件

本檔案中的資訊是根據以下軟體版本：

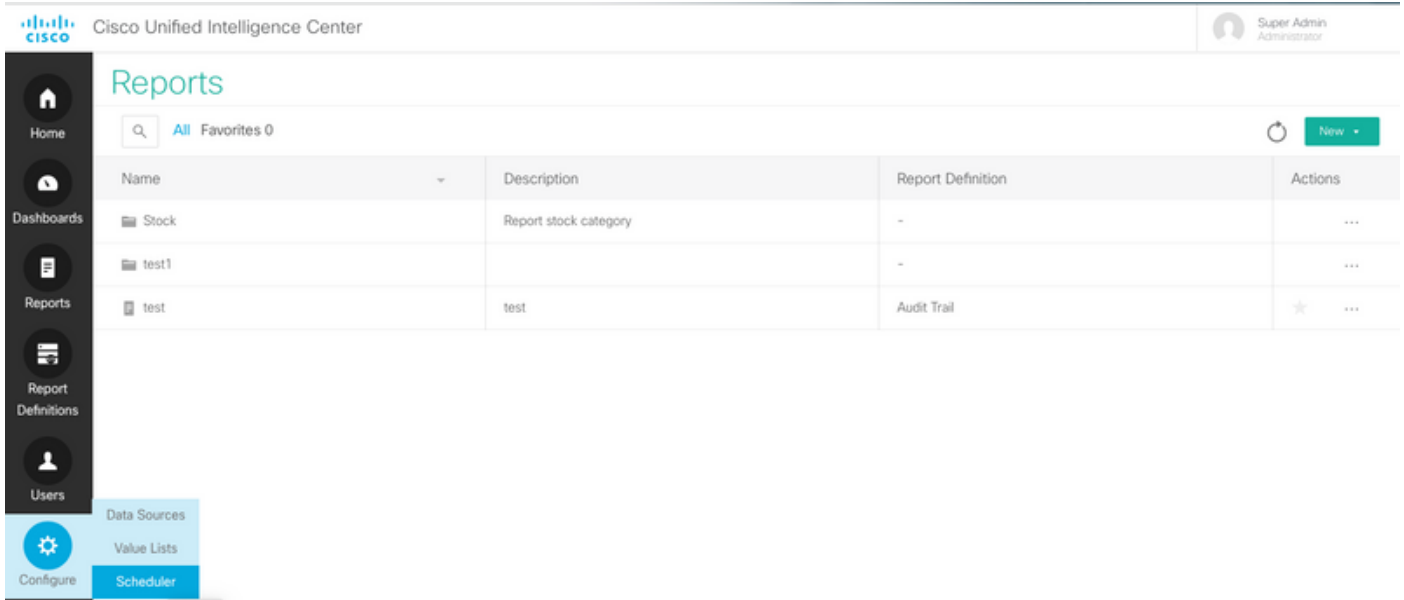
- ICM 11.6
- CUIC 11.6

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除 (預設) 的組態來啟動。如果您的網路運作中，請確保您瞭解任何指令可能造成的影響。

## 設定

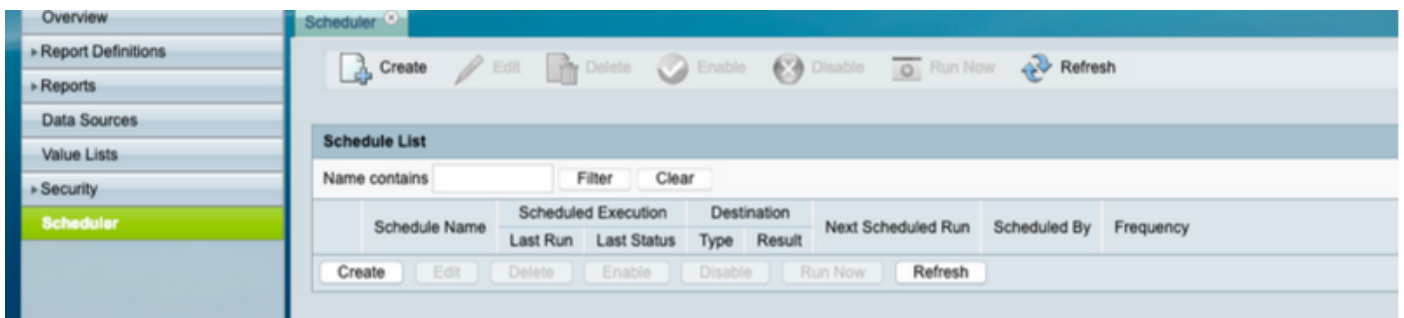
**步驟1.**登入cuic admin頁面;使用url : <https://<CUIC的IP地址>:8444/cuicui/Main.jsp>。

**步驟2.**單擊Configure \ , 然後單擊Scheduler。

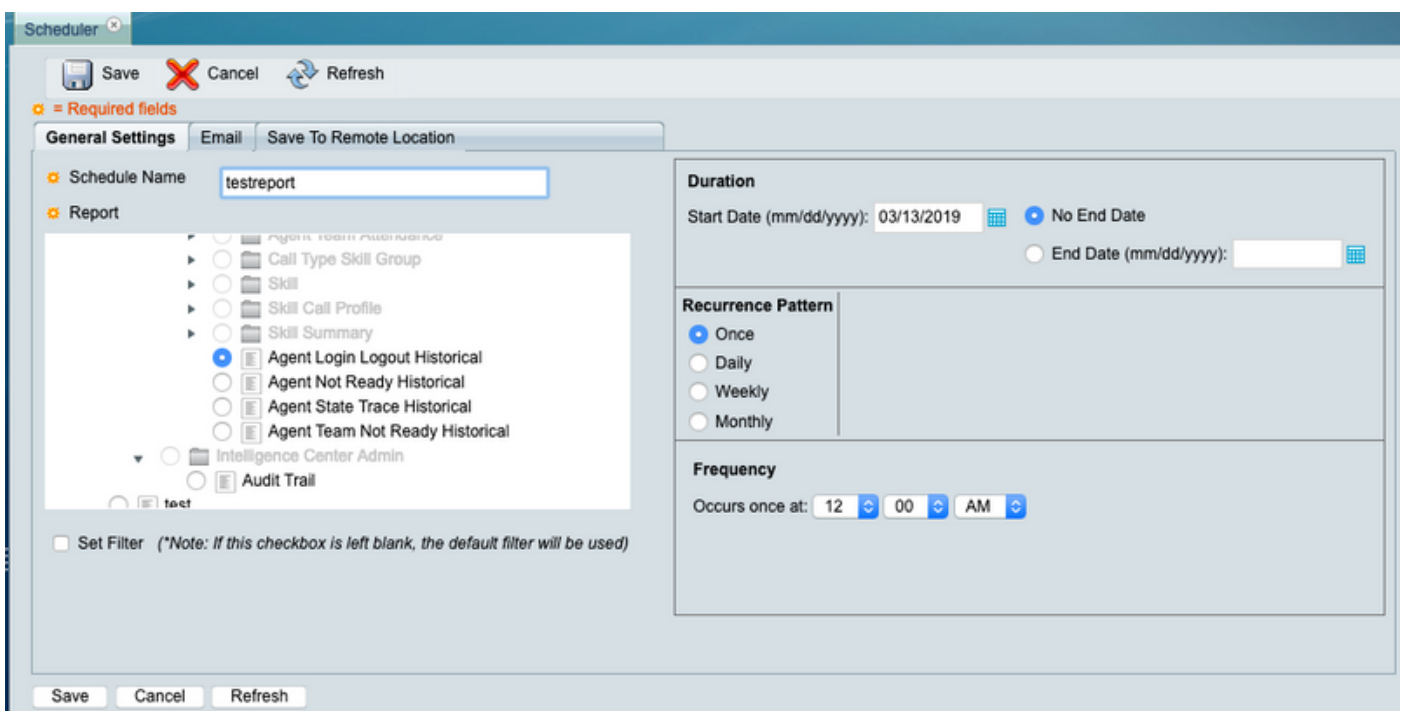


步驟3.此將呈現舊版檢視url; <https://<CUIC的IP地址>:8444/cuic/Main.htmx?open=scheduler>.

步驟4.按一下Create。

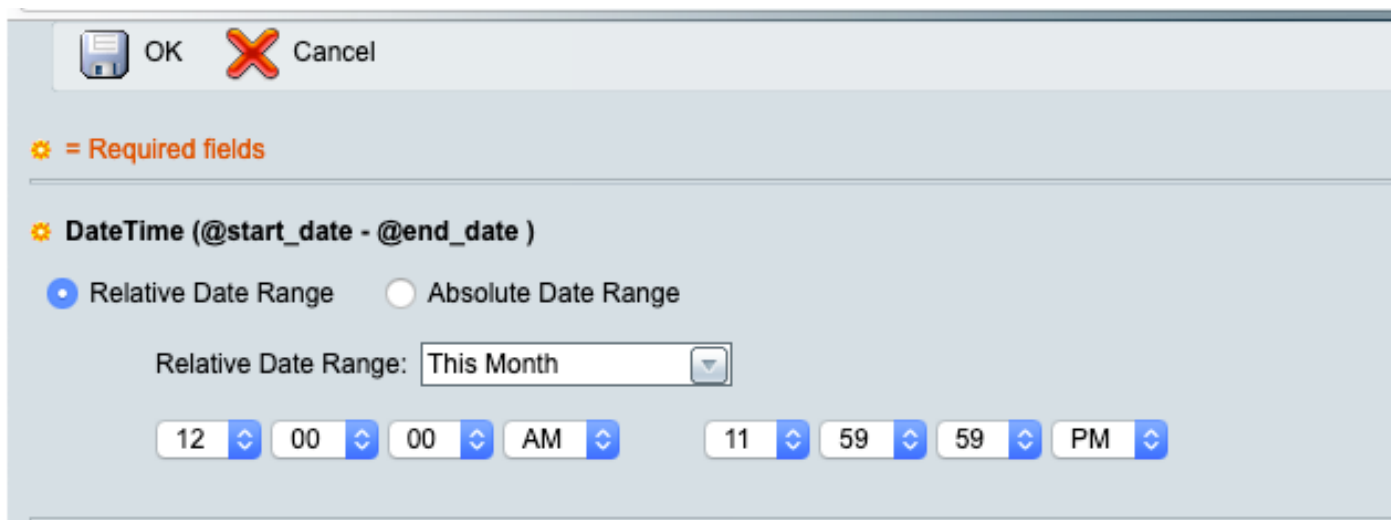


步驟5.提供計劃名稱，選擇要為其計畫的報告；選擇Duration和Recurrence Pattern和Frequency，即報告預計運行的頻率。



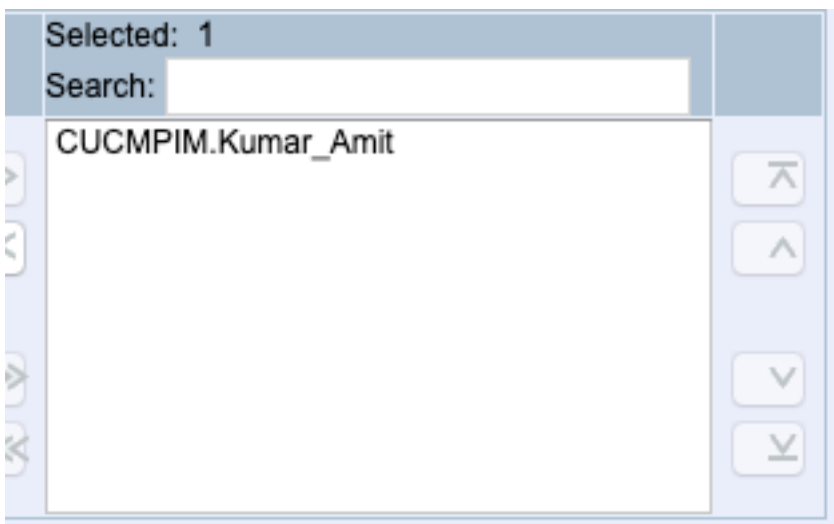
步驟6.按一下Set Filter:

a.選擇日期時間範圍；



The screenshot shows a dialog box with a title bar containing 'OK' and 'Cancel' buttons. Below the title bar, there is a section for 'Required fields' with a gear icon. The main section is titled 'DateTime (@start\_date - @end\_date)' and contains two radio buttons: 'Relative Date Range' (selected) and 'Absolute Date Range'. Under 'Relative Date Range', there is a dropdown menu set to 'This Month'. Below this, there are two sets of time selection controls. The first set shows '12', '00', '00', and 'AM'. The second set shows '11', '59', '59', and 'PM'. Each control is a small box with a dropdown arrow.

b.在AgentList中選擇Agent。



The screenshot shows a dialog box with a title bar containing 'Selected: 1' and a search field. Below the search field, there is a list of agents. The first agent listed is 'CUCMPIM.Kumar\_Amit'. To the right of the list, there are four navigation buttons: a search icon, an up arrow, a down arrow, and a refresh icon.

c.在之後按一下OK ( 確定 )。



The screenshot shows a dialog box with a title bar containing 'OK', 'Cancel', and 'Help' buttons. Below the title bar, there is a section for 'Required fields' with a gear icon. The main section is titled 'DateTime (@start\_date - @end\_date)' and contains two radio buttons: 'Relative Date Range' (selected) and 'Absolute Date Range'. Under 'Relative Date Range', there is a dropdown menu set to 'This Month'. Below this, there are two sets of time selection controls. The first set shows '12', '00', '00', and 'AM'. The second set shows '11', '59', '59', and 'PM'. Each control is a small box with a dropdown arrow. At the bottom of the dialog box, there is a section for 'Agent List (@agent\_list)'.

步驟7.有2個選項可傳送報告 ( 作為電子郵件或傳送到遠端位置，又稱SFTP )；示例說明選項：儲存到遠端位置。

Scheduler

Save Cancel Refresh

**⚙️ = Required fields**

General Settings Email **Save To Remote Location**

*\*Note: Select protocol to enter other details. Scheduler will save CSV file to remote location.*

Protocol: SFTP

Report View: Agent Login Logout Historical

Host: 10

Port: 22

User name: admin

Password: .....

Directory Path: /

Test Connection  Online

按一下**Test Connection**時，確保結果為**Online**的綠色勾選。

**步驟8.**完成後，按一下**Save**。

Schedule List							
Name contains		Filter		Clear			
Schedule Name	Scheduled Execution		Destination		Next Scheduled Run	Scheduled By	Frequency
	Last Run	Last Status	Type	Result			
<input type="radio"/> testreport			Remote Location			CUIC\admin	Once
Create	Edit	Delete	Enable	Disable	Run Now	Refresh	

## 驗證

使用本節內容，確認您的組態是否正常運作。

若要進行測試，請按一下**Run Now**(**步驟8**)，然後在**SFTP**位置進行檢視，以驗證檔案是否可用（採用**csv**格式）。

