使用VBrick DME和VBrick Rev配置TCS Live流媒 體和影片點播並對其進行故障排除

目錄

簡介

本文檔介紹配置思科網真內容伺服器(TCS)即時流和影片點播(VoD)與VBrick Distributed Media Engine(DME)伺服器和VBrick Rev伺服器整合的步驟以及對其進行故障排除的步驟。VBrick與 TCS的整合已從版本s6.2.1及更高版本中新增。

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必要條件

需求

- Cisco TCS s6.2.1及更高版本
- VBrick DME
- VBrick Rev (VoD整合所必需的)

注意:通過SSL的FTP(FTPS)VoD配置需要Cisco TCS s7.2及更高版本

採用元件

本檔案中的資訊是根據以下軟體和硬體版本:

1. TCS 7.2

- 2. VBrick DME 3.15.0 Rhel7
- 3. VBrick Rev 7.14(用於VoD整合)

本文中的資訊是根據特定實驗室環境內的裝置所建立。此處使用的所有裝置皆從已清除(預設)的 組態來啟動。如果您的網路正在作用,請確保您已瞭解任何指令可能造成的影響。

背景資訊

可以配置兩種型別的整合:

1.直播流(網播)和

2.影片點播

Live Streaming與VBrick DME的整合允許使用者從不同裝置觀看網路內任何地方的任何即時流量 TCS會議,此外,當VBrick Rev與VBrick DME一起使用時,這擴展了從網路外部檢視每個VBrick Rev授權使用者的功能。

VoD與VBrick DME和VBrick Rev的整合允許VBrick Rev授權使用者從不同裝置觀看任何由網路內外的TCS建立的已提交錄製。

設定

網路圖表



組態

1.直播流(網播)整合。

在TCS Web介面中,轉至Management > Recording setup > Media server configurations,然 後點選「+ Add VBrick Live Server Configuration」連結:

View Recordings Man	agement CHRRUIZ TCS 7	7.2 for vBrick Syste	em Administrator (CHRRUIZ- :S72Vadministrator) Log out Select language		
Diagnostics Recordings	Recording setup Configuration		Help		
Media server configurations					
Description	Server type	Server address			
vBrick Live Edit	Web Server VBrick Live Server	(local) 10,88.246.108			
vBrick VoD Edit	VBrick VoD Server	10.88.246.108			
Delete selected					
+ Add Windows Media streaming server of	configuration				
+ Add QuickTime or Darwin streaming se	erver configuration				
+ Add Wowza Media Server for Flash con	figuration				
+ Add VBrick Live Server Configuration					
+ Add VBrick VoD server configuration					
+ Add Cisco Video Streamer configuratio	n				
+ Add Media Experience Engine 3500 serv	··				
T Add Show and Share server configuration					
 Add Podcast Producer server configura 	ation				
+ Add iTunes U server configuration					
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填寫媒體伺服器配置的欄位:

名稱	用於標識媒體伺服器的名稱
伺服器地址	Vbrick DME的IP或FQDN
RTSP埠	在Vbrick中配置的多協定伺服器RTSP埠號。預設值為5544。
使用者名稱	在Vbrick中配置的流輸入身份驗證使用者名稱。預設使用者名稱是「broadcast」
密碼	在Vbrick中配置的流輸入身份驗證密碼。預設密碼為「broadcast」
密碼確認	確認密碼
	您使用的名稱將標識網路中的流。如果未填寫,TCS將在建立時為流附加一個隨機
靜態流名稱	名稱。即使Web介面建議這是可選的,也強烈建議對其進行配置。此外,如果將
	VDrick Rev與VBrick DME一起使用,則此懶12的配直是必需的。

View Recordi	ngs Management	CHRRUIZ TCS 7.2 for vBrick	System Administrator (CHRRUIZ- TCS72VAdministrator) Log out Select language			
Diagnostics Recor	dings Recording setup	Configuration	Help			
Madia Sarvar Confi	aurotion: VPrick Sonvor	Comparation				
Media Server Com	guration. VERCK Server					
Save Return						
Media server configura	tion added.					
RTSP test successful to The server is a VBrick S	server vbrickdme.chrruiz.lab. erver.					
Server settings						
Name	vBrick Live 2	* (1)				
Server address	vbrickdme.chrruiz.lab	* 5				
Live unicast streaming setting	ngs					
Server Settings						
RTSP Port	5544 (1)					
User name	broadcast					
Password confirm						
Static Stream Name (optional)	LiveTCS2					
L						
Save Return						
Media server configura	Media server configuration added.					
RTSP test successful to The server is a VBrick S	server vbrickdme.chrruiz.lab. erver.					

如果成功連線到VBrick DME,您將收到以下確認消息:" RTSP測試成功到達伺服器'您的DME IP地址或主機名'。伺服器是VBrick伺服器。":

1b新增用於VBrick Live流式處理的模板:

在TCS Web介面中,轉至Management > Recording setup > Templates,然後按一下「+ Add template」連結:

	View Recordings Management	CHRRUIZ TCS 7.2 for vBrick	System Administrator (CHRRUIZ- TCS72\Administrator) Log out Select language		
Diagr Tem	ostics Recordings Recording setup	Configuration	Help		
	Name				
	vBrick Live Template Edit				
	VBrick VoD Template Edit				
	Windows Media Single On Demand Only Edit				
	Windows Media Stacked On Demand Only Edit				
Delete	e selected				
+ Ad	d template				

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填寫並選擇VBrick Live模板配置的欄位:

名稱

選擇您希望如何使使用此模板製 作的任何錄音可用,並編輯以下 用於標識Vbrick Live模板的名稱。

只選中「Viewable in the Content Server web interface」選項。

選項 :

要在Content Server Web介面中

檢視的輸出>要在Content Server 根據您的錄製和流傳輸需求選擇您選擇的一個選項。 Web介面中檢視的輸出

在Content Server Web介面>按需 檢視的輸出

輸出

時流中檢視的輸出

格式:選擇「MPEG-4 for Flash」格式(對於Vbrick將只使用此格式)同 其他格式型別,只要同時選擇了「MPEG-4 for Flash」格式。大小:根据 錄製和流傳輸需求選擇您選擇的一個選項。

要在Content Server Web介面>按 當選擇上面的「MPEG-4 for Flash」格式時,將自動選擇適用於Flash的 需媒體伺服器配置設定中檢視的 MPEG-4,並且適用於QuickTime的Windows Media和MPEG-4將灰顯。 運動最佳化」覈取方塊是可選的。

要在Content Server Web介面>即 点 意义是 我们的问题。格式:確認已選擇MPEG-4 for Flash。大小:選擇您選擇的 之一。重新編碼即時電影:可選。媒體伺服器配置:確認已選擇Vbrick L 媒體伺服器配置。

按一下「儲存」按鈕儲存配置。

	View Recordings	Management	CHR	RUIZ TCS 7.2 for vBrick	System Administrator (CHINULZ- TCS72Vdministrator) Log out Select language
Diagnostics	Recordings	Recording set	up Configuration		Help
Edit tem	plate				
Cours Dut	and a second				
Save He	Mm.				
S temps	ste added.				
Template					
lines.	Which I has 2 Tames	late.	h (1)	1	
marrie	vonck uve 2 rempt	uie		4	
Choose how	you want to make any n	ecordinos made with this te	molate available and edit your options be	law.	
Vevable	in the Content Server v	web interface (ii) Choose	options		
U Downloa	dable for portable device	es (Pod and Zune) (j)			
Downloa	dable for general purpor	se (j)			
Distribut	ed to Media Experience	Engine 3500, VBrick, Show	r and Share, Podcast Producer or iTunes	u 🛞	
Outputs to	view in the Content Ser	rver web interface			
Outputs to	view in the Conte	nt Server web interfac	te		
				1	
	1			1	
• /				1	
Switc	hing (j)	Joined ()	Stacked () Picture in pict	ture (j)	
		Force 16:9 (g)			
On deman	d				
Formats (j)	s	izes (choose up to 2) (j)			
Windows Me	dia A	Audio only	Maximum target bit rates (kbps) 🧃		
MPEG-4 for	OuickTime S	Small	Smalt 250		
MPEG-4 for	Flash	Aedium	Laron Maximum		
	E.	Large			
On demand	media server configur	ration settings			
Windows Med	da []	Local IIS Web Server		* (1)	
MPEG-4 for (DuickTime	Local IIS Web Server		* @	
MPEG-4 for F	Flash [Local IIS Web Server		•	
Optimize for r	motion				
a.u.			1		
	ream (j)				
Format		MPEG-4 for Flash •	1		
Re-transcode	realtime movies				
Live media s	erver configuration se	ettings			
Media server	configuration 3	vBrick Live		• (1)	
 Summary 					
Outputs to v	view in the Content Se	erver web interface 👔			
Live stre	am - Single video MPEG	3-4 for Flash Large			
1 - On de	emand - Single video MF	PEG-4 for Flash Large			
lin outer	estimolati for portable	U. C.			
Outputs to a	download for general i	purpose (j)			
No output	As .				
Outputs for	distribution to Media	Experience Engine 3500,	Show and Share, VBrick, Podcast Proc	ducer or iTunes U 👔	
No output	da .				
Save Det	harm.				
C Temple	ate added.				

1c 新增錄製別名以用於VBrick Live流:

	View Recordings	Management	CHRRUIZ TCS 7.2 for vBrick System Administrator (CHRRUIZ- CERRUIZ TCS 7.2 for vBrick TCS72/Administrator) Log out Select language			System Administrator (CHRRUIZ- TCS72\Administrator) Log out Select language	
Diagno	stics Recordings	Recording setup	Configuration				Help
Reco	rding aliases						
	Name 🛆		H.323 ID	E.164 alias	SIP address (URI)	Owner	
	Default OnDemand only Edit		82OnDemand42A34B54	4		CHRRUIZ-TCS72\Administrator	
	vBrick Live Rec Alias Edit		8277	8766	vbrick.live	CHRRUIZ-TCS72\Administrator	
	VBrick VoD Rec Alias Edit		8299	8788	vbrick.vod	dme	
Delete s	elected						
+ Add	recording alias						

填寫並選擇VBrick Live錄製別名配置的欄位:

錄製別名 名稱':用於標識Vbrick錄製別名的名稱。'個人錄製別名所有者':選擇對此錄 製具有編輯許可權的使用者。

撥號屬性 錄製設定 要具有編輯計可權的使用有。 根據影片網路中的撥號計畫。輸入H.323和/或SIP撥號資訊。

在模板中,請選擇在1b中建立的Vbrick Live模板。此部分中的所有其他設 定可以保留為預設值,也可以根據需要進行自定義。

預設錄製資訊 可留空或根據需要進行自定義。

預設錄製許可權可以保留預設設定,也可以根據需要進行自定義。

按一下「儲存」按鈕儲存配置。

Vie	w Recordings	Management	CHRRUIZ TCS	i 7.2 for vBri	System Administrator (CHRRUZ- ck TCS72Administrator) Log out Select language
Diagnostics	Recording	s Recording	setup Configuration		Help
Add recordi	ng alias				
Save Return					
- Recording allas					
Name	3	/Brick Live 2 Rec Allas		•	
Recording allas typ	e	Personal ()	ystem 👔		
Personal recording	allas owner	System Administrator (C	HRRUIZ-TCS72/Administrator)	• ()	
Dialing properties	\$				
+ Enter at least on	e of the following	r			
H.323 ID	6	2[11	• @		
E.164 alias	8	⁷ [22	• ④		
SIP address (URI)	6	brick live	• (1)		
SIP display name	2	/Brick Live 2			
Recording settin	gs.				
Template		VBrick Live 2 Templat	,	Edit or Add	0
Template outputs		Live stream	for Elsels I suga		-
		On demand - Switching MPEG-4	for Flash Large (Live transcoded)		
Call configuration		System Call Configura	tion	Edit or Add	
Show countdown b	efore recording	0 (j)			
Email is disabled in	Site Settings so	it is not possible to recei	ve email when a recording has been created using this	recording allas.	
 Default recording 	g information				
Name	[
Description					
				1.0	A (j)
Speaker	ļ			0	
Location	ł			10	
Keywords	ł			1.0	
Category	č	No category selected	- • Edit or Add (j)		
Default recording	g permissions				
Who can view this	s recording (j)				
Automatically p	publish finished r	ecordings 👔			
Allow access t	to all authentical	ed users 🛞			
Allow access t	to only these aut	henticated groups and u	iers: 🛞		
					idd groups or users by entering all or part of the name or display name.
				1	Check access list
Password (optional	0		۲		
Who can edit this	recording (j)				
These groups and	users can edit B	e recording:			
					dd groups or users by entering all or part of the name or display name.
					Check access int
L					
Save Return					
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如果僅配置直播流(網播)整合,則已完成。您可以跳過以下步驟一直跳到「驗證」部分,以便開 始測試此整合。如果您也在配置VoD(影片點播),請執行後續步驟。

2. VBrick VoD(影片點播)整合。

2a.新增VBrick VoD伺服器配置。

在TCS Web介面中,轉至Management > Recording setup > Media server configurations,然 後點選「+ Add VBrick VoD server configuration」連結:

View Recordings Management	CHRRUIZ TCS 7.2 for vBrick	System Administrator (CHRRUIZ- TCS72\Administrator) Log out Select language
Diagnostics Recordings Recording setup Confi	guration	Help
Media server configurations		
Description	Saniartuna	Server address
Least IIC Web Service Edit	Server type	Server audress
Prink Live Edit	Verb Server	(IOCAI)
Volick Live Call	Volick Live Server	10.00.240.100
	VBrick Live Server	Vbrickdme.chrutz.lab
	VDrick VoD Server	10.00.240.100
 Add QuickTime or Darwin streaming server configuration Add Wowza Media Server for Flash configuration Add VBrick Live Server Configuration Add VBrick VoD server configuration Add Cisco Video Streamer configuration Add Media Experience Engine 3500 server configuration Add Show and Share server configuration Add Podcast Producer server configuration Add VBrick Userver configuration 		
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配置VoD媒體伺服器有兩個選項:您可以將其設定為透過FTP或FTPS(使用SSL的安全FTP)進行連線。

FTP配置。

• 要將它配置為使用FTP	,請填寫媒體伺服器配置的欄位,如下所示:
名稱	用於標識Vbrick VoD媒體伺服器的名稱
伺服器地址	Vbrick DME的IP或FQDN
檔案傳輸通訊協定	選擇FTP
命令埠	選擇FTP時禁用欄位
使用者名稱	Vbrick DME伺服器的管理員使用者。預設值為「admin」
密碼	Vbrick DME伺服器中管理員使用者的密碼。預設值為「 admin」
密碼確認	確認在上一個欄位中設定的密碼。

在儲存配置之前,可以使用「測試FTP」按鈕來確認您到達伺服器並且管理員憑據正確(如果您收到 帶有以下消息的綠色複選標籤:'FTP測試成功到達伺服器YourDMEServer:21',然後可以儲存媒體 伺服器配置:

View Recording	s Management	CHRRUIZ TCS 7.2 for vBrick	System Administrator (CHRRUIZ- TCS72\Administrator) Log out Select language
Diagnostics Recordi	ngs Recording setup	Configuration	Help
Media server configu	ration: VBrick server		
Save Return			
Media server configuration	n added.		
FTP test successful to ser	er vbrickdme.chrruiz.lab:21.		
Server settings			
Name	VBrick VoD 2	*	
Server address	vbrickdme.chrruiz.lab	* 5	
FTP/FTPS settings File Transfer Protocol Command Port User name Password Password confirm		brickdme.chrruiz.lab:21.	
Save Return Media server configuratio FTP test successful to ser	n added. rer vbrickdme.chrruiz.lab:21.		

FTPS配置:

• 要將它配置為使用FTPS(使用SSL的安全FTP),請填寫介質伺服器配置的欄位(如下所示),請注意,此選項僅在TCS s7.2及更高版本中可用:

/)	
名稱	用於標識Vbrick VoD媒體伺服器的名稱
伺服器地址	Vbrick DME的IP或FQDN
檔案傳輸通訊協定	選擇FTPS
命令埠	此指令需要與Vbrick DME Web介面中設定的「FTP命令連線埠」相符 : System Configuration > Ports。
使用者名稱	Vbrick DME伺服器的管理員使用者。預設值為「admin」
密碼	Vbrick DME伺服器中管理員使用者的密碼。預設值為「admin」
密碼確認	確認在上一個欄位中設定的密碼。

在儲存配置之前,可以使用「測試FTPS」按鈕來確認您到達伺服器並且管理員憑據正確(如果收到 帶有以下消息的綠色複選標籤:'FTPS測試成功將伺服器 YourDMEServer:YourCommandPortNumber'儲存媒體伺服器配置:

View Recording	is Management	CHRRUIZ TCS 7.2 for vBrick	System Administrator (CHRRUIZ- TCS72/Administrator) Log out Select language		
Diagnostics Recordi	ngs Recording setup	Configuration	Help		
Media server configu	iration: VBrick server				
Save Save as Return					
Media server configuration	on updated.				
FTPS test successful to se	rver vbrickdme.chrruiz.lab:35.				
Server settings					
Name	VBrick VoD FTPS	* (1)			
Server address	vbrickdme.chrruiz.lab	* 5 🗊			
FTP/FTPS settings					
File Transfer Protocol	🔍 FTP 🖲 FTPS (j)				
Command Port	35 🏷 👔				
User name	admin	N 🗊			
Password	•••••				
Password confirm					
	Test FTPS	abaialadan a abamuia laba 26			
	V FIPS lest successiul to server	vonekame.cnrruiz.iab.35.			
Save Save as Return					
Media server configuration updated.					
FTPS test successful to se	rver vbrickdme.chrruiz.lab:35.				

附註:為了使FTPS正常工作,VBrick DME伺服器必須啟用FTPS,命令埠的配置與預設21不同,並且上傳了SSL證書。

使用System Configuration > Security下的Web介面在VBrick DME中啟用FTPS:

Configuration Menu		VBAdmin admin	vbrickdme.chrruiz.lab	
 Home System Configuration General 	System Configuration	> Security		2
 Network Ports Security SSL Certificate 	External VBAdmin SSH Shell External FTP Server External FTP Server Mode	HTTPS Only V Enabled Enabled FTPS TLS Forced V		
StreamingCaching	SNMP Server	Enabled		
 SNMP SAN/iSCSI Setup Manage Configuration Activate Feature Rev Interface 	SNMP Server Mode RTMP Server RTMP Announce Receiver Flash Server Authentication	SNMPv1, SNMPv2, ar Chabled Enabled Enabled Enabled	nd SNMPv3 ▼	
 Input Configuration Output Configuration User Configuration SAP Configuration Logging 	Use HTTPs to Browser Cache Manager Utility	Enabled		
 Monitor and Logs Maintenance Diagnostics Log Out Help 			Apply Revert Default	

在System Configuration > Ports: 下為FTPS指定不同的埠

Configuration Menu	\BRICK	DME	VBAdmin admin	vbrickdme.chrruiz.lab		
 Home System Configuration General 	System Co	nfiguration	> Ports			
 Network 	RTSP Ser	ver Port			554]
• Ports	RTMP Ser	ver Port			1935	ĺ
Security SSL Certificate	RTMPS Se	rver Port			4443	ĺ
• ODE Certificate	Multi-Prot	ocol Server RT	SP port		5544	
• Streaming	VBAdmin	Server Port			8181	ĺ
• Caching	Secure VE	Admin Server	Port		8383	1
• SNMP	Conversio	n Input Port Sta	irt		64879]
• SAN/ISCSI Setup	HTTP Serv	ver Port			80]
Manage Configuration	HTTPS Se	rver Port			443]
Activate Feature Rev Interface	HTTP Stre	aming Tunnelin	g Port		8080]
• Nev mendee	HTTP Cac	hing ICP Port (s	tarting port of 8 conse	cutive ports)	3130]
Input Configuration Output Configuration	SIP Port				5060]
User Configuration	FTP Data	Port			20	
SAP Configuration	FTP Comm	nand Port			35	
Logging Monitor and Logs						
Maintenance						
Diagnostics				Apply Rev	ert Default	
• Help						
·						

在「系統配置」(System Configuration)>「SSL證書」(SSL Certificates)下將SSL證書上傳到 VBrick伺服器。有關如何上傳和簽署證書的詳細資訊,請參閱VBrick文檔:<u>VBrick管理指南</u>。

Configuration Menu		VBAdmin admin	vbrickdme.chrruiz.lab
• Home System Configuration • General	System Configuration	> SSL Certificate	2 ²
 Network 	Currently Installed Certificates		
• Ports	Certificate:		*
Security SSL Contificate	Data:		
• SSE Centilicate	Version: 3 (0x2) Serial Number:)	-
 Streaming 	2c:00:00:00	:18:64:de:6e:f0:1d:8	8:0b:58:00:00:00:00:18
 Caching 		1	
• SNMP	Create a Certificate Request		
SAN/iSCSI Setup	This section will help you create by your web server that contains encrypted by a Private Key that y	a CSR (Certificate Signing all the necessary informat will be automatically create	Request). A CSR is a block of encoded data generated ion about your domain and organization. It will be d. Please review your internal security procedures and
 Manage Configuration Activate Feature 	necessary field contents before t	beginning this process.	
Rev Interface	Country	Mexico	•
To Input Configuration	State (or Province)	CDMX	
Output Configuration	City	BJ	
User Configuration	Company or (Organization)	Mex TP	
SAP Configuration	Department	TAC	
 Monitor and Logs 	Fully Qualified Domain Name	vbrickdme chrru	izlah
Maintenance	Contact Email Address	vbrick@chmuiz.L	ah
Log Out		Torrengentrates	
• Help	Generate Certificate Request to	ouse with CA OR Ge	enerate and Install a Self-Signed CERT
	BEGIN CERTIFICATE F MIIC@TCCAbkCAQAwgYsxCzA VQQHDAJCSJEPMA@GA1UECgwd FXZicmlja2RtZS5jaHJydWl(cnJ1aXoubGFiMIIBIJANBgkc SzaQVHaTBUnyur7BIBG2pvD) T0JH9q9GHYUrziimYQu00Fcp yMaMJTIgFitUWJ3cC9sLM0sa Once you click "Generate Certific Do not modify the text. Copy and certificate at a CA (Certification A their root certificates installed. Pl Install a New Certificate If you have recently received a c and footer) into the text box belo	REQUEST D8gNVBAYTAk1YMQ0wCwY GTWV4IFRQMQwwCgYDVQQ GLmxhYjEHMB8GCSqGSIb qhkiG9w0BAQEFAAOCAQ8 Xj2I++G7fp4XsgjUiQ03 p+zpQ5JpyeHJxF1qG97a aq9Fk2JQEDi1x0RhpSty cate Request to use with C use this signed CSR (incl Authority). Please choose a lease review the installed of vertificate from your CA, ple w. Do not edit any of the te	DVQQIDARDRE1YHQswCQYD LDANUQUHXHjAC8gNVBAMM 3DQEJARYSdmJyaWNQGNo AMIIBCgKCAQEASTjTS3rC CayvLMrHisXIShK3oLQv 7+q/NUBP1NaVSDu0ZpZJ9 ixHQE/Gzi24rHapMR4ZDU A" above, a copy of your encoded CSR will be generated. uding the textual header and footer) to purchase a in well-known CA to ensure that fielded browsers will have pertificates in your target browsers and OSes. ase paste the PEM based contents (including the header xt.
	PEM Includes Key Verify and Install New Certificat Note: This server will first attemp installed certificates, at the top of	Enabled te	Only valid certificates will be installed. Please review the install.

2b.新增用於VBrick VoD的模板:

在TCS Web介面中,轉至Management > Recording setup > Templates,然後按一下「+ Add template」連結:

	View Recordings Management	CHRRUIZ TCS 7.2 for vBrick	System Administrator (CHRRUIZ- TCS72Administrator) Log out Select language		
Diagnost	ics Recordings Recording setup	Configuration	Help		
Templa	aues				
	Brick Live 2 Template Edit				
	Brick Live Template Edit				
W N	Windows Media Stacked On Demand Only Edit Undows Media Stacked On Demand Only Edit Edit				
+ Add te	mplate				
			Cisco TelePresence Content Server v7.2 Build 4349		

填寫並選擇VBrick Live模板配置的欄位:

名稱

用於標識Vbrick VoD模板的名稱。

選擇您希望如何使使用此模板製作的 任何錄音可用,並編輯以下選項: 用於發佈到媒體體驗引擎3500、 者或iTunes U的輸出

只選中「Distributed to Media Experience Engine 3500, VBrick, S and Share, Podcast Producer or iTunes U」選項。

對於輸出,請根據您的錄製和流需要選擇您選擇的選項之一,然後通 Show and Share、VBrick、播客製作 Vbrick覈取方塊,選擇在上一步中為Vbrick VoD建立的「媒體伺服器 」。選擇流式處理的大小。

按一下「儲存」按鈕儲存配置。

View Recordin	gs Management	CHRRUIZ TCS 7.2 for VBrick	System Administrator (CHRRUIZ- TCS72Vdministrator) Log out Select language
Diamostics Decord	linge Decording setu	Configuration	Hele
Edit templete	ings Recording setut	Comgaration	пер
Edit template			
Save Return			
Template added.			
-			
 Template 			
Name VBrick VoD FT	PS Template	• @	
Choose how you want to make	any recordings made with this tem	slate available and edit your options below:	
Viewable in the Content Ser	iver web interface (j)		
Downloadable for portable of Downloadable for general p	Sevices (Pod and Zune)		
Distributed to Media Experi	ence Engine 3500, VBrick, Show a	nd Share, Podcast Producer or iTunes U (1) Choose options	
L			
Outputs for distribution to Me	dia Experience Engine 3500, Shov	and Share,VBrick, Podcast Producer or iTunes U	
Outputs for distribution t	o Media Experience Engin	3500, Show and Share, VBrick, Podcast Producer or iTunes U	
•	▲ III		
Switching (j)	Joined ()	Stacked (1) ^O Picture in picture (1)	
	Errce 16.9 (j)		
Media Experience Engine	3500 (1)		
Media server configuration	No media server configuratio	configured *	
VBrick (g)	VBrick VoD ETPS	• @	
Size	Large The SAM Ac	count Name will be written into the media file and shared to VBrick system	
Show and Share (i)			
Media server configuration	No media server configuratio	i configured	
Size	Large ¥		
Podcast Producer	No mode como confirmatio	and and a local second	
Media server configuration	No media server configuratio	congurea Y	
Media server configuration	No media server configuratio	i configured	
Size	Medium *		
Add audio only output	Image: Contract of the second seco		
Summary			
Outputs to view in the Conter	nt Server web interface 👔		
No outputs			
Outputs to download for port	table devices (j)		
No outputs			
No outputs	erar barbose 🛞		
Outputs for distribution to M	edia Experience Engine 3500, S	ow and Share,VBrick, Podcast Producer or iTunes U (j)	
1 - VBrick - Single video MP	PEG-4 for Flash Large		
Save Return			
Template added.			

2c。 新增要與VBrick VoD一起使用的錄製別名:

	View Recordings Management	CHR	RUIZ TCS 7.2 for VBrick		System Administrator (CHRRUIZ- TCS72\Administrator) Log out Select language	
Diagn Rec	ostics Recordings Recording setup	Configuration				Help
	Name A	H.323 ID	E.164 alias	SIP address (URI)	Owner	
	Default OnDemand only Edit	82OnDemand42A34B5A			CHRRUIZ-TCS72\Administrator	
	VBrick Live 2 Rec Alias Edit	8211	8722	vbrick.live2	CHRRUIZ-TCS72\Administrator	
	VBrick Live Rec Alias Edit	8277	8766	vbrick.live	CHRRUIZ-TCS72\Administrator	
	VBrick VoD FTP Rec Alias Edit	8299	8788	vbrick.vodftp	dme	
Delete	selected					
+ Ad	d recording alias					

填寫並選擇VBrick VoD錄製別名配置的欄位:

錄製別名名稱':用於標識Vbrick VoD錄製別名的名稱。'個人錄製別名所有者':此處選
定的使用者需要與VBrick Rev伺服器中存在的使用者完全匹配。撥號屬性根據影片網路中的撥號計畫。輸入H.323和/或SIP撥號資訊。錄製設定在模板中,請選擇在2b中建立的Vbrick VoD模板。此部分中的所有其他設
定可以保留為預設值,也可以根據需要進行自定義。預設錄製許可權可留空或根據需要進行自定義。

附註:如果選擇為個人錄製別名擁有者的使用者與分配了所有「媒體」角色的使用者不完全匹配(這些角色在VBrick Rev Server中存在),VoD整合將無法工作。此使用者是影片到Rev的 上傳者,需要其識別。

請參閱本檔案的疑難排解一節,瞭解如何:在TCS中建立與Rev中的現有使用者匹配的使用者,和 /或如何在Rev中建立與TCS中所選使用者完全匹配的使用者。

按一下「儲存」按鈕儲存配置。

March Descender		CHRRUIZ TC \$ 7.2 for VBrick System Administrator (CHRRUIZ- TC5724dministrator) Log out
View Recording	Management	Select language
Diagnostics Recordin	gs Recording setup Configurat	ion Help
Edit recording allas		
Save Return		
Recording alias added.		
Recording allas		
Name	VBrick VoD FTPS Rec Alas	• (1)
	A	
Personal recording alias owner	Rev User (revuser)	
 Dialing properties 	_	
. Enter at least one of the following	¢	
H.323 ID	• 233 • (J) • 744	
SIP address (URI)	vbrick.vodfps	
SIP display name	VBrick VoD FTPS	
Recording settings		
Template	VBrick VoD FTPS Template	Edit or Add
Template outputs	VBrick Switching MPEG-4 for Flash Large	
Call configuration	System Call Configuration	Edit or Add
Show countdown before recording		
Email is disabled in Site Settings s	o it is not possible to receive email when a recording ha	s been created using this recording alias.
 Default recording information 		
Name	VBrick VoD FTPS Channel	
Description		
Speaker		0
Location		
Copyright		
Category	General • Edit or Add	·
 Default recording permissions 		
Who can view this recording (D	
Automatically publish finished	recordings	
·		
Adour access to an authentica Adour access to only these an	whenticated groups and users: (2)	
		Add groups or users by entering all or part of the name or display name
		Check access Int
Passward (antinest)	a	
- estimate (rehenging)		
Who can edit this recording (
These groups and users can edit	the recording:	
		Add groups or users by entering all or part of the name or display name.
		Check access int
Save Return		
Recording alias added.		

如果所有這些設定均已配置,請繼續本文檔的「驗證」部分。

驗證

使用本節內容,確認您的組態是否正常運作。

VBrick Live串流:要驗證此操作是否正常工作,請驗證以下內容:

將呼叫連線到TCS中的Live Streaming Recording SIP或H.323別名時,您應該在「檢視錄音」 頁籤中看到在TCS Web介面中發生的錄音:

在VBrick DME伺服器Web介面中,轉至「監視和日誌」>「多協定連線」,如果流從TCS成功 傳輸到DME,您應該可以在其中看到流的所有詳細資訊:

Configuration Menu		VBAdmin vbrickdme admin	e.chrruiz.lab	
 Home System Configuration Input Configuration Output Configuration User Configuration SAP Configuration 	Monitor> Multi-Proto	col Connections	Page Refresh Interval: Never	2
E Logging Manitar and Laga	Connected Multi-Protocol Stream	ms		Mon, 1. May 2017 11:38:20
 Monitor and Logs System Usage 	Stream Type IP Address	Port Packets/Segments Sent	Packets/Segments Lost	Time Connected Connected To
Multi-Protocol Connections DTD Connections	In RTP Active 10.88.246.185	5544 32318	0	4 min 50 sec LiveTCS2
RIP Connections Relay Status	rtsp://10.88.246.108:	5544/LiveTCS2 rtsp://10.88.246.108:5	544/ts/LiveTCS2 rtmp://10.88.246.10	08:1935/live/LiveTCS2
 Access History Error Log Upgrade Log User Login Log Upload Log 				
Maintenance Diagnostics Log Out Halp				

使用VLC播放器等任何流播放器捕捉流,並使用VBrick Web介面Monitor and Logs > Multi-Protocol Connections中看到的rtsp或rtmp連結測試音訊和影片是否正常工作。

如果上述任何步驟未顯示正確行為,請參閱本文檔的「疑難解答」部分以檢視可能的原因和糾正這 些錯誤的措施。

VBrick VoD:要驗證此操作是否正常工作,請驗證以下內容:

錄製完成後,轉到TCS Web介面並轉到「管理」頁籤,驗證錄製是否已完成轉碼,只有在錄製 完全轉碼後,才會開始上傳到VBrick Rev伺服器:

	View Recording	s Management		CHRRUIZ TCS 7.2 for VBrick	System Administrator (CHRRUIZ- TC:S72Administrator) Log out Select language
Diagnostic	s Recordir	as Recording setup	Configuration		Help
Server	overview				
Return					
Content:	Server status				
Server mod		Online (i)			
	-				
Content Eng	gine status	🥝 🛞			
Current call	5	(j)			
Transcode	Engine 1 status	O (i)			
Transcode	Engine 2 status	0			
Transcode	Engine 3 status	(i)			
Currently tra	anscoding	() (i)			
Transcodin	g job list	 VBrick VoD FTPS Channel E (Switching MPEG-4 for Flas 	dit Manage outputs h Large for VBrick)		
Content:	Server information				
IP Address		10.88.246.185 (1)			
Device serie	al number	42A34B5A	200 × 000 @		
Installed opt	ion keys	2 Live Broadcast (115361L2-1-29 5 Recorded Calls (115361R5-1-9	49057D) 4822240)		
Server d	isk space				
Dath (1)		Total disk source	Free disk space	Percentage free	
c		49.9 GB	27.1 GB	54%	
E		149 GB	145 GB	97%	
 Database 	e location				
Database d	ata source	Local Content Server (j)			
Database n	ame	TCSDBv3 (j)			
- Media st	orage location				
To change	the current media st	orage location, log in to the Con	tent Server via remote de	sktop and run the TCS Wizard.	
Media stora	ge location	Local Content Server (j)			
C Software	ontion				
Johnare	show.			1.0	
Add option i	vice.	Restart service	Add option key		
Return					

在TCS中完成轉碼作業後,轉到VBrick DME伺服器Web介面並轉到Monitor and Logs > Upload Log,如果上傳順利進行,您會看到確認影片接收和上傳已成功完成到Rev伺服器的消息:

Configuration Menu	VBRICK DME VBAdmin vbrickdme.chrruiz.lab admin	
Configuration Menu Home System Configuration Input Configuration Output Configuration Output Configuration SAP Configuration SAP Configuration Source Configuration Source Configuration Support Configuration	DME VBAdmin admin vbrickdme.chrruiz.lab Monitor> Upload Log 05/01/17 12:16:30, tcs_ingest/0149365887100-09108911fl.mp4, Detected new or changed file 05/01/17 12:16:30, tcs_ingest/0149365887100-09108911fl.mp4, Detected new or changed file 05/01/17 12:16:31, tcs_ingest/0149365887100-09108911fl.mp4, Uploading to https://cisco.rev.vbrick.com/api/uploads/videos/ 05/01/17 12:16:31, tcs_ingest/0149365887100-09108911fl.mp4, File Ingested Successfully. 05/01/17 12:16:31, tcs_ingest/0149365887100-09108911fl.mp4, Detected new or changed file 05/01/17 12:16:41, tcs_ingest/0149365887100-09108911fl.mp4, Detected new or changed file 05/01/17 12:32:31, tcs_ingest/0149365887100-09108911fl.mp4, Detected new or changed file 05/01/17 12:32:31, tcs_ingest/0149365887100-09108911fl.mp4, Detected new or changed file 05/01/17 12:32:31, tcs_ingest/0149365993100-62346885fl.mp4, Detected new or changed file 05/01/17 12:34:01, tcs_ingest/0149365993100-62346885fl.mp4, Starting Rev upload 05/01/17 12:34:01, tcs_ingest/0149365993100-62346885fl.mp4, File Ingested Successfully. 05/01/17 12:34:01, tcs_ingest/0149365993100-62346885fl.mp4, Detected new or changed file 05/01/17 12:34:05, tcs_ingest/0149365993100-62346885fl.mp4, Evected new or changed file 05/01/17 12:34:05, tcs_ingest/0149365993100-62346885fl.mp4, Detected new or changed file 05/01/17 12:34:11, tcs_ingest/0149365993100-62346885fl.mp4, Detected new or changed file 05/01/17 12:34:11, tcs_ingest/0149365993100-62346885fl.mp4, Detected new or changed file 05/01/17 12:34:11, tcs_ingest/0149365993100-62346885f	_2
 Diagnostics Log Out Help 	05/01/17 12:34:11, tts_ingest/0149365993100-62346885filjson, Deleted 05/01/17 12:44:31, tts_ingest/0149366075700-77361541fi.mp4, Detected new or changed file 05/01/17 12:44:31, tts_ingest/0149366075700-77361541fi.mp4, Detected new or changed file 05/01/17 12:48:01, tts_ingest/0149366075700-77361541fi.mp4, Detected new or changed file 05/01/17 12:48:01, tts_ingest/0149366075700-77361541fi.mp4, Starting Rev upload 05/01/17 12:48:02, tts_ingest/0149366075700-77361541fi.mp4, Uploading to https://cisco.rev.vbrick.com/api/uploads/videos/ 05/01/17 12:48:12, tts_ingest/0149366075700-77361541fi.mp4, File Ingested Successfully. 05/01/17 12:48:12, tts_ingest/0149366075700-77361541fi.mp4, Detected new or changed file 05/01/17 12:48:12, tts_ingest/0149366075700-77361541fi.mp4, Detected new or changed file 05/01/17 12:48:12, tts_ingest/0149366075700-77361541fi.mp4, Detected new or changed file 05/01/17 12:48:12, tts_ingest/0149366075700-77361541fi.mp4, Deleted 05/01/17 12:48:12, tts_ingest/0149366075700-77361541fi.json, Deleted 05/01/17 12:48:12, tts_ingest/0149366075700-77361541fi.json, Deleted	

在進入VBrick Rev伺服器Web介面驗證您的影片已正確上傳並且播放正確之後,請記住該影片 將顯示為非活動狀態,直到啟用以進行檢視。

rev 🔹	Media 🔻 Events	Search Media			۹ +	💄 chrruiz	Ļ	\$?
All Videos 🔻 🔛 🗮									
								5 '	Videos
04:42		03:25		LIVE				LIVE	
			F)					1
		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				Ŭ			Q
VBrick VoD FTPS Channel	VBrick VoD F Channel	ТР	Live Streami TCS	ng from	Live CMS	Streaming	g from	1	
****	****		****		***	**			
Rev User May 1, 2017	dme user	May 1, 2017	Christian Ruiz	Apr 21, 2017	Christ	ian Ruiz	Apr 21, 3	2017	

如果其中任何步驟未顯示正確行為,請參閱本文檔的故障排除部分,以檢視可能的原因和糾正措施 。

疑難排解

從TCS和DME捕獲的資料包有助於解決與通訊相關的大部分問題。

TCS:在安裝TCS的Windows伺服器中使用Wireshark或類似程式來檢索資料包捕獲。

DME:使用Diagnostics > Trace Capture中的Web介面,按「Start capture(開始捕獲)」按鈕 。按「停止捕獲」按鈕停止跟蹤。按「Download trace file」(下載跟蹤檔案)下載資料包捕獲

o

Configuration Menu		VBAdmin admin	vbrickdme.chrruiz.lab	
 Home System Configuration Input Configuration Output Configuration User Configuration 	Diagnostics> Tra	ace Capture Page Refresh Intervi	al: Never V	2
 SAP Configuration Logging Monitor and Logs Maintenance Diagnostics Ping Test Trace Capture 	Interface to capture from: Capture file size(Mb): Status:	eth0 ▼ 50		
 Trace Capture Traceroute Test Log Out Help 	Start Capture eth0.pcap ▼ Download Trace File]		
	Delete Trace File]		

驗證連線埠是否正確設定。

可以在DME伺服器Web介面中的「系統配置」>「埠」下檢查並配置用於流式處理和FTP的 VBrick DME埠:

Configuration Menu	VBRICK DME VBAdmin vbrickdme.chrruiz.lab admin	
 Home System Configuration General 	System Configuration> Ports	2
• Network	RTSP Server Port	554
• Ports	RTMP Server Port	1935
 Security SSL Certificate 	RTMPS Server Port	4443
	Multi-Protocol Server RTSP port	5544
Streaming Caching	VBAdmin Server Port	8181
Caching	Secure VBAdmin Server Port	8383
• SNMP	Conversion Input Port Start	64879
• SAN/ISCSI Setup	HTTP Server Port	80
Manage Configuration	HTTPS Server Port	443
Activate Feature Rev Interface	HTTP Streaming Tunneling Port	8080
• Rev Intenace	HTTP Caching ICP Port (starting port of 8 consecutive ports)	3130
Input Configuration Configuration	SIP Port	5060
Output Configuration User Configuration	FTP Data Port	20
Username and Password	FTP Command Port	35
 Stream Input Authentication 		
SAP Configuration		
Logging	Apply Revert	Default
Monitor and Logs Maintenance		
Diagnostics		
• Log Out		
• Help		

TCS Live Streaming to VBrick最常見的問題:

媒體伺服器配置問題:

錯誤消息:"無法連線到伺服器"。

原因:錯誤的RTSP埠。

解決方案:請檢查VBrick DME Web介面中「系統配置」>「埠」中配置的「多協定伺服器 RTSP埠」是否相同。

錯誤消息:'RTSP向伺服器通告時身份驗證失敗'。

原因:錯誤的使用者名稱和/或密碼。

解決方案:請檢查VBrick DME Web介面中的「使用者配置」 — >「流輸入身份驗證使用者名 稱」是否相同。

無法在DME Web介面日誌>多協定連線:

原因:TCS和DME之間的通訊問題。

解決方案:

在TCS中:驗證錄製是否在「錄製」頁籤中顯示為活動狀態(紅色圓圈顯示正在錄製)驗證所 有TCS服務是否正常運行。

在DME中:在Web介面中驗證RTSP和RTMP服務是否顯示True。

Configuration Menu	VBRICK	DME	VBAdmin admin	vbrickdme.chrruiz.lab
 Home System Configuration Input Configuration 	VBrick D	Nistributed Media) Status ?
Output Configuration User Configuration SAD Configuration	VBICK	Sta	atus: Started Mon,	., Status ≟ 1. May 2017 13:53:59
Logging Monitor and Logs		Current Time On Ser	rver: Mon, 1. May 2	2017 16:05:57
 Maintenance Diagnostics 	A	pplication Code Revis	sion: 3.15.0 rhel7 (04/12/2017 08:02 AM Build(147)
Log OutHelp		RTMP Server Vers	sion: 3.15.0 Build (aber: OVA	0009
		RTP CPU L RTMP CPU L	.oad: 0.07% .oad: 0.07%	
		Total CPU L	oad: 2.20%	
	(Current # of Connecti Current Through	nput: 1.39 Mbps	
	Multi Pro	tocol Connections Co Multi Protocol Max Co	ount: 1 ount: 100	
	DTD	RTP Connections Co	ount: 0	
	KIP	Disk Usage Sys	tem: Used: 1650 N	/IB (32%), Available: 3551 MB (68%)
		Disk Usage Con Disk He	tent: Used: 25342 alth: System:	MB (25%), Available: 76975 MB (75%)
		iSC SI Us	Content: age: iSCSI Disable	ed

如果前面步驟正常,則我們存在TCS和DME之間的通訊問題,它可能是與網路相關的問題,或者可 能是某個伺服器發生故障,請從TCS和DME獲取資料包捕獲以縮小問題範圍,並按各自的IP地址進 行過濾。驗證是否正在進行通訊。即TCS資料包捕獲顯示TCS正在向DME傳送資料包,而DME資料 包捕獲顯示沒有從TCS接收資料包。在本示例中,您需要檢查網路中是否存在阻止或阻止此通訊發 生的情況,或者是否存在重大DME伺服器故障。如果您不太熟悉封包擷取,請開啟一個TAC案例 ,並提供兩個封包擷取,以便工程師協助您識別TCS和DME之間的通訊問題。

無法從流式播放器捕獲即時流式處理:

驗證rtsp連結是否顯示在VBrick Web介面的「監控和日誌」>「多協定連線」下,而不僅僅是 rtmp中。如果未顯示,請按照「無法在DME Web介面Logs > Multi-Protocol Connections(日 誌>多協定連線)中看到來自TCS的流」中提到的步驟操作。

如果TCS Live流式處理詳細資訊和連結顯示在VBrick DME Web介面中的「監控和日誌」>「多 協定連線」下,則需要更深入地瞭解網路和VBrick DME伺服器。請開啟具有VBrick支援的案例 。

TCS VoD with VBrick最常見的問題:

媒體伺服器配置問題:

'錯誤消息:"無法連線到FTP(S)伺服器"。

原因:錯誤的FTP埠。

解決方案:請檢查VBrick DME Web介面中「系統配置>埠」中配置的「FTP命令埠」編號是否 相同。

錯誤消息:"使用者'youruser'無法登入到FTP伺服器……"

原因:錯誤的使用者名稱和/或密碼。

解決方案:請檢查您的DME管理員使用者和/或密碼是否正確。如果此憑據丟失,請聯絡 VBrick支援。

無法將VoD從TCS上傳到Rev Server,

錯誤消息:"UploaderUserDoesNotExist UploaderUserDoesNotExist = { UserDoesNotExist = 無法上傳影片。請確保影片與有效使用者關聯……」

04/20/17 14:21:04, .tcs_ingest/0149271454700-30674761fl.mp4, Starting Rev upload 04/20/17 14:21:05, .tcs_ingest/0149263473800-58284370fl.mp4, UploaderUserDoesNotExist UploaderUserDoesNotExist = { UserDoesNotExist = Unable to upload video. Please ensure that video is associated to a valid user., Uploader = Administrator, accountId = 30dcd82e-ae13-4aae-b0a6fd8d0ed3b805 }

04/20/17 14:21:05, .tcs_ingest/0149263452400-34534979fl.mp4, UploaderUserDoesNotExist UploaderUserDoesNotExist = { UserDoesNotExist = Unable to upload video. Please ensure that video is associated to a valid user., Uploader = Administrator, accountId = 30dcd82e-ae13-4aae-b0a6fd8d0ed3b805 }

原因:在TCS中配置為「個人錄製別名所有者」的使用者與VBrick Rev伺服器中存在的使用者 不匹配。

解決方案:請在TCS中建立與Rev伺服器中具有「媒體」許可權的使用者相匹配的使用者,或

在Rev中建立與VBrick VoD錄製別名中配置為「個人錄製別名所有者」的TCS使用者相匹配的 「媒體」許可權的使用者。

如何在TCS Web介面中建立使用者:

轉至Configuration > Groups and users,在「Add users」部分在「Creator role」視窗中記下 使用者名稱,請記住此使用者名稱需要與Rev伺服器中的使用者名稱匹配。按一下頁面底部的 「新增」按鈕。將建立該使用者,並可從「個人錄製別名所有者」配置的下拉選單中進行選擇

View Recordings	Management	CHRRUIZ TCS 7.2 for VBrick	System Administrator (CHRRUIZ- TCS72/Administrator) Log out
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Add groups or users			
Add Return			
Add Groups			
Groups cannot be added when the aut	thentication mode is set to Local.	Set the authentication mode to Domain or LDAP in Site Settings to be able to add groups.	
- Add Users			
Add users in the format: MACHINENA The machine name and display name	ME\user.name:Display Name are optional. (j)		
Site manager role (i)		Creator role 👔	Viewer role (j)
		RevUsed	
Add Return			
			Cisco TelePresence Content Server v7.2 Build 4349

如何在VBrick Rev中建立使用者:

在Rev Server Web介面中建立使用者:轉到「設定」>「使用者」>「使用者」,然後按一下「 +新增使用者」按鈕。請驗證使用者名稱是否與TCS中的使用者名稱匹配(不區分大小寫)。 此外,請檢查使用者是否已分配所有「媒體」角色。按一下「建立使用者」按鈕建立使用者。 請記住,使用者在建立後到達啟用連結之前將不會處於活動狀態。

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在VBrick Rev上播放影片時出現問題:

錯誤消息:嘗試播放TCS VoD錄製時,VBrick Rev伺服器Web介面上的「無法處理影片」。

解決方案:請聯絡VBrick支援部門進行進一步的故障排除,因為這可能與雲中託管的Rev服務有 關。