配置思科會議伺服器和CUCM臨時會議

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簡介

本文檔介紹使用思科會議伺服器(CMS)和思科統一通訊管理器(CUCM)配置臨時會議的步驟。

必要條件

需求

思科建議您瞭解以下主題:

- CMS部署和配置
- CUCM終端註冊和中繼建立
- 簽名的證書

採用元件

- CUCM
- CMS Server 2.0.X及更高版本
- •必須在CMS上配置Web管理元件和呼叫橋元件
- 呼叫網橋和Webadmin的內部域名系統(DNS)記錄,可解析為CMS伺服器IP地址
- 內部憑證授權單位(CA),以使用Web伺服器的增強型金鑰使用和Web使用者端驗證來簽署憑證
- •用於傳輸層安全(TLS)通訊的簽名證書

附註:此部署不支援自簽名證書,因為它們需要無法新增自簽名證書的Web伺服器和Web客 戶端身份驗證

本文中的資訊是根據特定實驗室環境內的裝置所建立。文中使用到的所有裝置皆從已清除(預設))的組態來啟動。如果您的網路運作中,請確保您瞭解任何指令可能造成的影響。本檔案所述內容 不限於特定軟體和硬體版本,但必須滿足最低軟體版本要求。

設定

配置CMS

步驟1.建立具有應用程式介面(API)許可權的管理員使用者帳戶。

- 開啟與主機板管理處理器(MMP)的安全殼層(SSH)作業階段
- 要新增管理員級別使用者帳戶,請運行命令user add <username> <role>
- 輸入密碼,如下圖所示。

| cb1> | user | add | api | admin | adm | in |
|-------|------|-------|-----|--------|-----|--------|
| Pleas | e en | ter 1 | new | passwo | rd: | |
| Pleas | e en | ter 1 | new | passwo | rd | again: |
| Succe | SS | | | | | |

步驟2.產生憑證。

• 運行命令pki csr <file name> CN:<common name> subjectAltName:<subject alternative names>

• 根據您的要求使用資訊

- 檔案名稱 certall
- CN tptac9.com

subjectAltName cmsadhoc.tptac9.com,10.106.81.32

- •請勿使用萬用字元生成證書。CUCM不支援具有萬用字元的證書
- 確保使用增強型金鑰使用Web伺服器和Web客戶端身份驗證對證書進行簽名

附註:若要對所有服務使用相同的證書,公用名(CN)必須是域名,並且其他CMS服務的名稱 必須包括為使用者替代名稱(SAN)。 在這種情況下,該IP地址也由證書簽名,並且由安裝了根 證書的任何電腦信任。

配置CUCM

步驟1.將證書上傳到CUCM受信任儲存。

• 根證書可以從內部證書頒發機構Web介面下載

Download a CA Certificate, Certificate Chain, or CRL

To trust certificates issued from this certification authority, install this CA certificate.

To download a CA certificate, certificate chain, or CRL, select the certificate and encoding method.

CA certificate:



Encoding method:

DER
 Base 64

Install CA certificate Download CA certificate

將呼叫網橋證書和捆綁證書(中間證書和根證書)新增到CallManager信任儲存中 **Upload Certificate/Certificate chain** Close Data Upload Status i Warning: Uploading a cluster-wide certificate will distribute it to all servers in this cluster Upload Certificate/Certificate chain Certificate Purpose* CallManager-trust ¥ Description(friendly name) Upload File Choose File CA-cert.cer Upload Close P Close Upload Status f Warning: Uploading a cluster-wide certificate will distribute it to all servers in this cluster Upload Certificate/Certificate chain Certificate Purpose* v CallManager-trust Description(friendly name) Upload File Choose File certall.cer Upload Close

如果您有用於Call Bridge和Webadmin的單獨證書,請確保上傳:

• CUCM上Call Manager信任儲存的Web管理、呼叫網橋和根證書

附註:可以將CUCM SIP中繼建立為非安全SIP中繼,在這種情況下,不需要將呼叫網橋證書 上傳到CallManager-trust儲存,但需要將簽署Webadmin證書的根證書上傳到CallManagertrust儲存。

步驟2.配置安全SIP中繼配置檔案。

- 開啟CUCM Web介面
- 導覽至System > Security > SIP Trunk Security Profile
- 選擇Add New

• 輸入包含正確資訊的值 名稱 輸入名稱,例如CMS-Trunk-32 裝置安全模式 選擇已加密 傳入傳輸型別 選擇TLS 傳出傳輸型別 選擇TLS X.509使用者名稱 輸入呼叫網橋證書的CN,使用逗號分隔名稱 傳入連線埠 輸入接收TLS請求的埠。預設值為5061

•選擇儲存

| -SIP Trunk Security Profile Information | on | |
|---|---|----|
| Name* | CMS-Trunk-32 | |
| Description | 10.106.81.32 | |
| Device Security Mode | Encrypted | \$ |
| Incoming Transport Type* | TLS | \$ |
| Outgoing Transport Type | TLS | \$ |
| Enable Digest Authentication | | |
| Nonce Validity Time (mins)* | 600 | |
| X.509 Subject Name | cmsadhoc.tptac9.com,tptac9.com,10.106.81.32 | |
| Incoming Port* | 5061 | |

步驟3.建立SIP中繼

- 導覽至Device >Trunk
- 選擇Add New
- 選擇SIP Trunk作為中繼型別
- 選擇下一步
- 輸入適用的值

裝置名稱

輸入SIP中繼的名稱,例如CMS-Abhishek-32 目的地位址 輸入CMS IP地址或呼叫網橋FQDN,例如10.106.81.32 目的地連線埠 輸入CMS監聽TLS通訊的埠,例如5061 SIP中繼安全配置檔案 選擇在步驟2中建立的安全配置檔案CMS-Trunk-32

SIP配置檔案 選擇Standard SIP Profile for TelePresence Conferencing

| SIP Information | - SIP Information | | | | | | |
|--|---------------------|---------------------------------|--------------|------------------|--------|---------------|----------------------------------|
| Destination Destination Address is an SRV | | | | | | | |
| Destination Addre | 255 | Destination Addres | s IPv6 | Destination Port | Status | Status Reason | Duration |
| 1* 10.106.81.32 | | | | 5061 | up | | Time Up: 0 day 0 hour minutes |
| MTP Preferred Originating Codec* | 711ulaw | | Ŧ | | | | |
| BLF Presence Group* | Standard Presence | group | • | | | | |
| SIP Trunk Security Profile* | CMS-Trunk-32 | | • | | | | |
| Rerouting Calling Search Space | < None > | | • | | | | |
| Out-Of-Dialog Refer Calling Search Space < None > | | • | | | | | |
| SUBSCRIBE Calling Search Space <pre></pre> <pre></pre> | | • | | | | | |
| SIP Profile* | Standard SIP Profil | e For TelePresence Conferencing | View Details | | | | |
| DTMF Signaling Method* | No Preference | | • | | | | |
| | | | | | | | |

步驟4.建立會議橋

- 導覽至Media Resources > Conference Bridge
- 選擇「Add New」
- 從Conference Bridge下拉選單中選擇Cisco TelePresence Conductor

附註:從CUCM版本11.5.1 SU3開始,可以在下拉選單中選擇Cisco Meeting Server 選項作為 Conference Bridge Type

| • 輸入正確的資訊 | |
|-------------------|--|
| 會議橋名稱 | 輸入此裝置的名稱,例如CMS-Adhoc-32 |
| 說明 | 輸入此會議網橋的說明,例如10.106.81.32 |
| SIP中繼 | 選擇在步驟3中建立的SIP中繼 CMS-Abhishek-32 |
| 將SIP中繼目標覆蓋為HTTP地址 | 如果需要其他名稱,請選中此框 |
| 主機名/IP地址 | 輸入CMS的主機名或IP地址,例如 10.106.81.32 |
| 使用者名稱 | 輸入使用API許可權在CMS中建立的使用者,例如 admin |
| 密碼 | 輸入API使用者的密碼 |
| 確認密碼 | 再次輸入密碼 |
| 使用HTTPS | 覈取方塊,這是CMS連線所必需的 |
| HTTP埠 | 輸入CMS webadmin埠,例如 443 |
| | |

| Conference Bridge Configuration Relat | | | | | |
|--|--|--|--|--|--|
| 🔚 Save 🗙 Delete 📔 Copy 🎦 Reset 🥖 Apply Config 🕂 Add New | | | | | |
| _ Status | | | | | |
| i Status: Ready | | | | | |
| Conference Bridge Information | | | | | |
| Conference Bridge : CMS-Adhoc-32 (10.106.81.32) | | | | | |
| Registration: Registered with Cisco Unified Communications Manager CUCM115 | | | | | |
| IPv4 Address: 10.106.81.32 | | | | | |
| ⊂ Device Information | | | | | |
| Conference Bridge Type* Cisco TelePresence Conductor | | | | | |
| | | | | | |
| Conference Bridge Name* Lowe Adheer 22 | | | | | |
| Description | | | | | |
| 10.106.81.32 | | | | | |
| Conference Bridge Prefix | | | | | |
| SIP Trunk* CMS-Abhishek-32 | | | | | |
| Allow Conference Bridge Control of the Call Security Icon | | | | | |

| HTTP Interface Info | | | | | |
|--|---------------------|--|--|--|--|
| ✓ Override SIP Trunk Destination as HTTP Address | | | | | |
| | Hostname/IP Address | | | | |
| 1 10.106.81.32 | | | | | |
| Username* | admin | | | | |
| Password * | ••••• | | | | |
| Confirm Password* | ••••• | | | | |
| 🗹 Use HTTPS | | | | | |
| HTTP Port* | 443 | | | | |

• 選擇儲存

附註:主機名(CMS的FQDN)和/或IP地址欄位必須包含在Webadmin證書中、**Common** Name或Subject Alternative Name欄位中,才能允許安全連線

- 建立Conference Bridge後,開啟Cisco Unified Serviceability 部分
- 導覽至Tools > Control Center Feature Services
- 從下拉選單中,選擇CUCM發佈器節點
- 選擇Go
- •選擇Cisco CallManager服務
- •選擇Restart

注意:重新啟動CallManager服務後,連線的呼叫將保留,但某些功能在此重新啟動過程中不可用。無法進行新呼叫。服務重新啟動大約需要5到10分鐘,具體取決於CUCM工作負載。請 謹慎執行此操作,並確保在維護時段執行此操作。

步驟5. CMS網橋已成功註冊到CUCM

- 轉至Media Resources > Media Resource Group
- 按一下Add New以建立新的介質資源組並輸入名稱
- 將會議網橋(cms)從Available Media Resources(可用媒體資源)框移至Selected Media Resources(選定媒體資源)框
- 按一下「Save」

| Media Resource Group Configuration | | | | |
|---|--|--|--|--|
| Save 🗙 Delete 🕞 Copy 🕂 Add New | | | | |
| ⊂ Status | | | | |
| i Status: Ready | | | | |
| r Media Resource Group Status | | | | |
| Media Resource Group: CMS MRG (used by 45 devices) | | | | |
| - Media Resource Group Information | | | | |
| Name* CMS MRG | | | | |
| Description | | | | |
| | | | | |
| □ Devices for this Group | | | | |
| Available Media Resources** ANN 2 | | | | |
| CFB_2 | | | | |
| IVR_2 | | | | |
| MOH_2 MTP_2 | | | | |
| | | | | |
| Selected Media Resources* cmslab1 acapotaclab.com (CEB) | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| Use Multi-cast for MOH Audio (If at least one multi-cast MOH resource is available) | | | | |
| | | | | |
| Save Delete Copy Add New | | | | |

步驟6.將媒體資源組(MRG)新增到媒體資源組清單(MRGL)

- 轉到媒體資源 > 媒體資源組清單
- 按一下Add New以建立新的媒體資源組清單並輸入名稱,或選擇現有MRGL並按一下進行編輯。
- 將一個或多個從「可用介質資源組」框建立的介質資源組移到「選定的介質資源組」中
- 按一下「Save」

| Media Resource Group List Configuration | | | | |
|---|---|---|--|--|
| Save 🗙 Delete 🗋 Copy | Add New | | | |
| - Status Status: Ready | | | | |
| Media Resource Group List Sta Media Resource Group List: CMS | tus MRGL (used by 45 devices) | | | |
| Media Resource Group List Inf | ormation | | | |
| Name* CMS MRGL | | | | |
| Media Resource Groups for this | s List | | | |
| Available Media Resource Groups | CMS Cluster 1 MRGL CMS Cluster 2 MRGL CMS Cluster 3 MRGL CMS Cluster MRG softwareBridge | | | |
| | ** | | | |
| Selected Media Resource Groups | CMS MRG | * | | |
| Save Delete Copy Add New | | | | |

第7步:將MRGL新增到裝置池或裝置

根據實施情況,可以配置裝置池並將其應用於終端,也可以將單個裝置(終端)分配給特定 MRGL。**如果MRGL同時應用於裝置池和終結點,則終結點設定將優先。**

- 轉至System > Device Pool
- 建立新裝置池或使用現有裝置池。按一下「Add New」

| Device Pool Configuration | | | | | |
|--|--------------------------|----------|----|--|--|
| Save | | | | | |
| (i) Status: Ready | | | | | |
| | | | | | |
| Device Pool Information | | | | | |
| Device Pool: New | | | | | |
| - Device Real Settings | | | | | |
| Device Poor Settings | | | | | |
| Device Pool Name* CMS-Adhoc-DevicePool | | | | | |
| Cisco Unified Communications Ma | nager Group* | Default | \$ | | |
| Calling Search Space for Auto-registration | | < None > | \$ | | |
| Adjunct CSS | | < None > | \$ | | |
| Reverted Call Focus Priority | | Default | \$ | | |
| Intercompany Media Services Enrolled Group | | < None > | \$ | | |
| | | | | | |
| Roaming Sensitive Settings | | | | | |
| Date/Time Group* | Date/Time Group* CMLocal | |) | | |
| Region* Default | | + |) | | |
| Media Resource Group List CMS MRGL | | + | 1 | | |

第8步:將裝置池新增到終端並將MRGL新增到終端

- 轉到Device> Phones
- 按一下Find並選擇裝置以更改裝置池設定
- 按上述步驟應用建立的裝置池和MRGL
- 儲存、套用組態和重設

終端將重新啟動並註冊

| Phone Configuration | | | | | |
|--|--|--|--|--|--|
| 🔚 Save 🗶 Delete 🗈 Copy 省 Reset 🥒 Apply Config 🖧 Add New | | | | | |
| Modify Button Items 1 email Line (1) - 6000 (no partition) | Product Type: Cisco Spark Room K Device Protocol: SIP | Git | | | |
| 2 Unassigned Associated Items 2 emailine [2] - Add a new DN | Real-time Device Status Registration: Registered with Cisco IPv4 Address: 10.104.130.54 Active Load ID: ce-9.3.1-61bfa3834f Inactive Load ID: None Download Status: None | 0 Unified Communications Manager 10.104.21 2-2018-05-04 | 5.207 | | |
| | Device Information Device is Active Device is trusted MAC Address * Description | 0896AD2D9DB2 SPARK KIT | | | |
| | Device Pool * Common Device Configuration Phone Button Template * Common Phone Profile * Calling Search Space AAR Calling Search Space Media Resource Group List | CMS-Adhoc-DevicePool < None > Standard Cisco Spark Room Kit Standard Common Phone Profile < None > < None > CMS MRGL | View Details View Details View Details View Details View Details t | | |

- •登錄終端的web-gui
- 轉至Setup > Configuration > Conference > Multipoint Mode
- 選擇CUCMediaResourceGroupList

Multipoint Mode

CUCMMediaResourceGroupList

驗證

使用本節內容,確認您的組態是否正常運作。

- 開啟CUCM Web介面
- 導航到Device > Trunks
- 選擇指向CMS的SIP中繼
- 確保中繼處於Full Service狀態
- 導覽至Media Resource > Conference Bridge
- 選擇CMS會議網橋
- 確保已向CUCM註冊

進行臨時呼叫

- 從註冊到CUCM的EndpointA呼叫(新增MRGL)到另一個EndpointB
- 在EndpointA上,按一下Add,撥打EndpointC
- EndpointA將處於保留狀態
- 按一下**合併**
- •驗證呼叫是否已在CMS中連線
- 開啟CMS Web介面
- 導覽至Status > Calls
- 為了進行測試,將3個終端用於臨時音訊/視訊會議

| Statu | s 🔻 | Configuration 🔻 | Logs 🔻 |
|--------|-------|----------------------|--|
| | | | |
| Activ | /e Ca | alls | |
| Filter | | | Set Show only calls with alarms Set |
| | | | |
| | Co | nference: 001036 | 110001 (3 active calle) |
| | | merence. oo rosoo | |
| | SIP | 6000@acanotaclab.com | (incoming, unencrypted) |
| | | call duration | 22 seconds |
| | | incoming media | AAC (64.0 Kb/s), H.264, 1920 x 1080 29.9fps, 1.96 Mb/s |
| | | outgoing media | OPUS, H.264, 1920 x 1080 29.9fps, 929 Kb/s |
| | | additional protocols | unencrypted Active Control |
| | | remote address | 6000@acanotaclab.com |
| | | SIP call ID | 4b85f100-be01ff13-8efd1-cfd7680a@10.104.215.207 |
| | SIP | abhi (<u>less)</u> | (incoming, unencrypted) |
| | | call duration | 22 seconds |
| | | incoming media | AAC (64.0 Kb/s), H.264, 1920 x 1080 29.9fps, 1.94 Mb/s |
| | | outgoing media | AAC, H.264, 1920 x 1080 30.3fps, 1.33 Mb/s |
| | | additional protocols | unencrypted Active Control |
| | | remote address | 2333@acanotaclab.com |
| | | SIP call ID | 4b85f100-be01ff13-8efd3-cfd7680a@10.104.215.207 |
| | SIP | sakatuka (less) | (incoming, unencrypted) |
| | | call duration | 22 seconds |
| | | incoming media | AAC (64.0 Kb/s), H.264, 1920 x 1080 29.9fps, 1.94 Mb/s |
| | | outgoing media | AAC, H.264, 1920 x 1080 29.9fps, 1.19 Mb/s |
| | | additional protocols | unencrypted Active Control |
| | | remote address | 1105@acanotaclab.com |
| | | SIP call ID | 4b85f100-be01ff13-8efd2-cfd7680a@10.104.215.207 |

疑難排解

目前尚無適用於此組態的具體疑難排解資訊。