

在CRS专用服务器的OS安装时使用产品密钥

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[Introduction](#)

使用的产品密钥，当安装Microsoft Windows 2000服务器作为用户响应解决方案(CRS)专用服务器表示时CRS服务器，不用Cisco CallManager在同一个工作站上安装的本文描述。

[Prerequisites](#)

[Requirements](#)

本文档的读者应掌握以下这些主题的相关知识：

- Microsoft Windows 2000 Server
- Cisco CallManager
- Cisco CRS

[Components Used](#)

本文档中的信息基于以下软件和硬件版本：

- Microsoft Windows 2000 Server
- Cisco CRS版本3.1(x)和3.5(x)

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

[Conventions](#)

有关文档规则的详细信息，请参阅 [Cisco 技术提示规则](#)。

问题

产品文档不是确切在使用的哪把产品密钥，当安装Microsoft Windows 2000服务器作为CRS专用服务器时。

[开始与Cisco用户回应应用程序](#)描述详细资料暗示的以下应该由OS安装文件供应产品密钥。

Installing Windows 2000 Server Before you install Cisco CRA 3.5, you must install the Windows 2000 Server operating system on the server that will become your CRA server. To install the Windows 2000 Server operating system, refer to [Installing the Operating System on the Cisco IP Telephony Applications Server](#).

[安装操作系统在Cisco IP电话应用程序服务器文档上](#)陈述以下

Which product key should I enter when I install the operating system? Cisco supplies you with a Cisco product key when you purchase a Cisco IP telephony product. The product key, which is based on a file encryption system, allows you to install only the operating system and the components that you have purchased, and it prevents other supplied software from being installed for general use on the server. The product key comprises alphabetical letters only. To identify the product key that you enter during the operating system installation, refer to the Cisco IP telephony application installation documentation. See Table 1. The referenced table doesn't point to a CRS document that contains the actual Product Key. This is due to a documentation change in CRS 3.1. Prior to 3.1, the CRS documentation contained the OS install instructions along with the CRS Product Key. As of 3.1, the CRS docs point to the OS install instructions instead. This was intended to avoid having to update the CRS docs if the OS process changed.

再指向CRS安装文档的一个另外的孔在[安装的Cisco CallManager版本](#)文档：

Installing Cisco CallManager Release X.X(x) Product Key for Cisco CallManager: BTOO VQES CCJU IEBI Note: The Cisco CallManager product key, which you enter during the operating system installation, allows you to install Cisco CallManager on a server that is dedicated solely to that application. If you want to install Cisco CallManager with Cisco IP Contact Center Express Edition, or Cisco CallManager with Cisco IP Interactive Voice Response on the same server, refer to the Cisco Customer Response Solutions (CRS) installation documentation for the product keys.

使用的产品密钥

开发工程师(DE)识别CRS专用服务器和扩展服务器的以下产品键。：

FVHD IAZA ROFJ DERJ

再次，这不适用于服务器用安装的Cisco CallManager。CRS的3.1(x)和3.5(x)版本注释产品用此产品密钥将更新。对于未来CRS发布，此产品密钥将提供给用户产品文档的，或者有CRS媒体的。这在业务部门(BU)仍然解决，但是您能在将来跟踪[CSCsa77810 \(仅限注册用户\)](#)关于详细资料。

Related Information

- [开始与Cisco用户回应应用程序](#)
- [安装操作系统在Cisco IP电话应用服务器上](#)

- [安装Cisco CallManager版本](#)
- [Technical Support - Cisco Systems](#)