

精良版本9.1(1)开火记录

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Introduction

本文解释对enable (event)如何开火Cisco精良的调试跟踪。

Prerequisites

Requirements

Cisco建议您有Cisco精良和语音操作系统的(VOS) CLI命令提示知识。

Components Used

本文的信息根据Cisco精良版本9.1(1)。

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Enable (event)开火记录

Note: 如果enable (event)开火记录，您的在精良服务器的性能将被影响。一旦收集必要的日志优化性能，您应该禁用记录。

Note: 您必须重新启动Cisco精良通知服务和Cisco Tomcat服务在精良服务器，在您启用日志后。记录的影响服务。当您重新启动这些服务，对另一个精良服务器的代理程序故障切换。

Note: 发布9.1(1) Cisco精良提供新的功能。使用老版本，在您能enable (event)或禁用Cisco精

良通知服务记录前，要求您终止Cisco通知服务和Cisco Tomcat服务。使用Cisco Finesse Release 9.1(1) ES3，去除此需求。为了enable (event)或功能失效Cisco精良通知服务记录，您必须首先保证Cisco精良通知服务运行。如果服务不运行，是被使用的为了enable (event)或功能失效记录的命令发生故障。

1. 为了登陆到主要的精良服务器，您在所有小写字母必须送进用户名**管理员**。如果管理员用户以前未被创建，请参阅Cisco Bug ID [CSCue46832](#)关于解决方法。

```
Cisco Finesse 9.1.1.10000-5
UCCEFINESSE91 login: administrator
Password:
Last login: Wed Mar 13 12:25:05 on tty4
Command Line Interface is starting up, please wait ...

Welcome to the Platform Command Line Interface

VMware Installation:
  4 vCPU: Intel(R) Xeon(R) CPU           X5670 @ 2.93GHz
  Disk 1: 146GB
  8192 Mbytes RAM

admin:
```

2. 为了检查记录的当前状态，请输入utils精良通知记录status命令。

```
admin:utils finesse notification logging status

Logging is disabled for the Cisco Finesse Notification Service

admin:_
```

3. 为了终止Cisco精良通知服务和Cisco Tomcat服务，请输入utils服务必须先停止命令。

```
admin:utils service stop Cisco Finesse Notification Service
Service Manager is running
Cisco Finesse Notification Service[STOPPING]
Cisco Finesse Notification Service[STOPPING]
Commanded Out of Service
Cisco Finesse Notification Service[NOTRUNNING]
admin:_

admin:utils service stop Cisco Tomcat
Service Manager is running
Cisco Tomcat[STOPPING]
Cisco Tomcat[STOPPING]
Commanded Out of Service
Cisco Tomcat[NOTRUNNING]
admin:_
```

4. 为了启用日志，输入logging enable命令utils精良的通知。

```
admin:utils finesse notification logging enable

Checking service states...

The Cisco Finesse Notification Service and the Cisco Tomcat service
are stopped.

Enabled Finesse Notification Service logging.
The Cisco Finesse Notification Service and the Cisco Tomcat service
must be started for changes to take effect.
Please run the following commands in the following order to start
the services:
utils service start Cisco Finesse Notification Service
utils service start Cisco Tomcat

admin: _
```

5. 为了开始Cisco精良通知服务和Cisco Tomcat服务，请加入start命令utils的服务。开始服务按此顺序是重要的。

```
admin:utils service start Cisco Finesse Notification Service
Service Manager is running
Cisco Finesse Notification Service[STARTING]
Cisco Finesse Notification Service[STARTING]
Cisco Finesse Notification Service[STARTED]
admin: _

admin:utils service start Cisco Tomcat
Service Manager is running
Cisco Tomcat[STARTING]
Cisco Tomcat[STARTING]
Cisco Tomcat[STARTING]
Cisco Tomcat[STARTING]
Cisco Tomcat[STARTED]
admin: _
```

6. 为了验证记录的状况，请输入utils精良通知记录status命令。

```
admin:utils finesse notification logging status

Logging is enabled for the Cisco Finesse Notification Service

admin: _
```

7. 重复在附属服务器的第1步至第6步。在您收集了必要的日志后，您必须禁用开火记录。
8. 功能失效开火记录。主要的精良服务器的洛金如Step1所述。
9. 如第3步所述，为了终止Cisco精良通知服务和Cisco Tomcat服务，请输入utils服务必须先停止命令。
10. 为了禁用记录，请输入utils精良通知服务记录disable命令。

```
admin:utils finesse notification logging disable

Checking service states...

The Cisco Finesse Notification Service and the Cisco Tomcat service
are stopped.

Disabled Finesse Notification Service logging.
The Cisco Finesse Notification Service and the Cisco Tomcat service
must be started for changes to take effect.
Please run the following commands in the following order to start
the services:
utils service start Cisco Finesse Notification Service
utils service start Cisco Tomcat
```

11. 如第5步所述，为了开始Cisco精良通知服务和Cisco Tomcat服务，请加入start命令utils的服务。切记首先开始Cisco精良通知服务。
12. 为了保证记录是失效的，请输入utils精良通知记录status命令。

```
admin:utils finesse notification logging status

Logging is disabled for the Cisco Finesse Notification Service

admin:_
```

13. **重要信息：**重复禁用的第8步至第12步开火注册精良附属服务器。