

自定义支持中心帐户的配置示例在CUCM

目录

[简介](#)

[先决条件](#)

[要求](#)

[使用的组件](#)

[配置步骤](#)

[验证](#)

简介

本文描述进程配置帐户有权限比允许用户执行在Cisco Unified Communication管理器(CUCM)的某一adminin任务，不用给他们完整系统管理权限。

先决条件

要求

Cisco 建议您了解以下主题：

- Cisco Unified Communication管理器(CUCM)
- 角色和访问组

使用的组件

本文档中的信息基于以下软件和硬件版本：

- 思科CUCM 10.5

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原始（默认）配置。如果您的网络实际，请保证您了解所有更改潜在影响。

相关产品

本文档也可用于以下硬件和软件版本：

- CUCM 9.X/10.X/11.X

配置步骤

步骤1.导航对System>企业参数允许非足协杯用户准许对管理网页的访问

User Management Parameters		
Effective Access Privileges For Overlapping User Groups and roles *	Maximum	Maximum
Allow non-super user to grant access to administrative web pages *	False	True
User Assignment Mode for Presence Server *	Balanced	Balanced

步骤2.导航对用户Management>用户settings>新建的Role>

The screenshot shows the Cisco Call Manager Administration interface. At the top, there are navigation icons for Save, Delete, Copy, and Add New. Below that is a Status bar indicating 'Status: Ready'. The main section is titled 'Role Information' and contains the following fields:

- Application: Cisco Call Manager Administration
- Name: Help desk
- Description: (empty)

Below the Role Information is the 'Resource Access Information' section, which is a table with columns for Resource, Description, and Privilege. The table lists various resources and their associated permissions (read and update).

Resource	Description	Privilege
AAR Group web pages		<input type="checkbox"/> read <input type="checkbox"/> update
ALL License Device Usage Report		<input type="checkbox"/> read <input type="checkbox"/> update
Access Control Group web pages		<input type="checkbox"/> read <input type="checkbox"/> update
Access List		<input type="checkbox"/> read <input type="checkbox"/> update
Add Unity User		<input type="checkbox"/> read <input type="checkbox"/> update
Advanced License Device Usage Report		<input type="checkbox"/> read <input type="checkbox"/> update
Advanced License User Usage Report		<input type="checkbox"/> read <input type="checkbox"/> update
Advertised Route Pattern		<input type="checkbox"/> read <input type="checkbox"/> update
All License User Usage Report		<input type="checkbox"/> read <input type="checkbox"/> update
Announcement		<input type="checkbox"/> read <input type="checkbox"/> update
Annunciator web pages		<input type="checkbox"/> read <input type="checkbox"/> update
Application Dial Rules web pages		<input type="checkbox"/> read <input type="checkbox"/> update
Application Server		<input type="checkbox"/> read <input type="checkbox"/> update
Application User CAPF		<input type="checkbox"/> read <input type="checkbox"/> update
Application User Web Pages		<input type="checkbox"/> read <input type="checkbox"/> update
Audio Codec Preference List		<input type="checkbox"/> read <input type="checkbox"/> update
BLF Directed Call Park		<input type="checkbox"/> read <input type="checkbox"/> update
BLF Speeddial		<input type="checkbox"/> read <input type="checkbox"/> update
Basic License Device Usage Report		<input type="checkbox"/> read <input type="checkbox"/> update
Basic License User Usage Report		<input type="checkbox"/> read <input type="checkbox"/> update
Blocked Learned Pattern		<input type="checkbox"/> read <input type="checkbox"/> update

注意：对于特定例子i为此“支持中心”请添加以下权限：**设备池网页/设备配置文件网页/企业电话配置/电话设备配置文件/用户网页/用户配置文件**

Phone Migration	<input type="checkbox"/> read <input type="checkbox"/> update
Phone Security Profile	<input checked="" type="checkbox"/> read <input checked="" type="checkbox"/> update
Phone Service Subscribe Page	<input checked="" type="checkbox"/> read <input checked="" type="checkbox"/> update
Phone Services web pages	<input checked="" type="checkbox"/> read <input checked="" type="checkbox"/> update
Phone web pages	<input checked="" type="checkbox"/> read <input checked="" type="checkbox"/> update

步骤3.添加新建的作用在用户帐户

The screenshot shows the 'Permissions Information' section. It contains two dropdown menus:

- Groups:** HELP DESK, Standard CCM Admin Users. Below the dropdown are buttons for 'Add to Access Control Group' and 'Remove from Access Control Group', and a 'View Details' link.
- Roles:** Help desk, Standard CCM Admin Users, Standard CCM Phone Management, Standard CURreporting. Below the dropdown is a 'View Details' link.

验证

有角色的用户能admin设备和用户，但是无法获得访问或更改其他系统配置。

注意：如果已尝试CUCM打印下面，错误用户伪善言辞分配admin角色。

The screenshot shows the Status bar with an error message:

Error: [1043] Logged in user is not a super user and does not have authority to add users to administrative access control groups