

如何收集CUCM日志，如果RTMT不是可访问或可用的？

Contents

[Introduction](#)

[如何从CUCM收集跟踪，如果RTMT不是可访问或可用的？](#)

Introduction

本文描述程序从CLI收集Cisco Unified Communications管理器(CUCM)日志。有您可能需要收集CUCM跟踪为了排除一个特定问题故障的时期，并且实时监视工具(RTMT)访问不工作。

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如何从CUCM收集跟踪，如果RTMT不是可访问或可用的？

请使用这些路径通过CUCM安全壳SSH获得日志：

Note:如果跟踪通过CUCM根CLI登录收集然后替换：文件获得与/var/log/active/的activelog

Note:在日志集之前，请保证外部SFTP服务器是被配置和可访问的。

条目

文件规格	
Prog日志	文件获得activelog cm/trace/ccm/Proglogs/*.* 文件获得activelog cm/trace/cti/Proglogs/*.*
服务管理器	文件获得activelog平台/日志/servm*.log
SNMP主代理	文件上activelog平台/snmp/snmpdm/*.*
MIB2代理程序	文件获得activelog platform/snmp/mib2agt/*.*
主机资源代理程序	文件上activelog平台/snmp/hostagt/*.*
系统应用代理程序	文件上activelog平台/snmp/sappagt/*.*
事件查看器应用程序日志	文件获得activelog Syslog/CiscoSyslog*.*
事件查看器系统日志	文件获得activelog Syslog/messages.*
引导程序日志	文件获得activelog Syslog/boot.*
安装并且升级日志	文件获得安装*
SELinux日志	文件上activelog平台/selinux_startup.log 文件获得activelog Syslog/安全diagnostics.tar.gz
Cisco Tomcat	文件获得activelog Tomcat/日志/catalina*.* 文件获得activelog Tomcat/日志/host-manager.* 文件获得activelog Tomcat/日志/admin.* 文件获得activelog Tomcat/日志/agnostic-memo.* 文件获得activelog Tomcat/日志/agnostic-info.* 文件获得activelog Tomcat/日志/localhost_access.* 文件获得activelog Tomcat/日志/manager.*

	文件获得activelog Tomcat/日志/diagnostic-thread 文件获得activelog Tomcat/logs/*.hprof 文件获得activelog Tomcat/日志/localhost*.log
Cisco Tomcat安全日志	文件获得activelog tomcat/logs/security/log4j/security*.*
IPT平台GUI日志	文件获得activelog tomcat/logs/iptplatform/log4j/iptplatform*.*
IPT平台CertMgr日志	文件获得activelog平台/日志/certMgmt*.log
IPT平台IPSecMgmt日志	文件获得activelog平台/日志/ipsecMgmt*.log
IPT平台簇管理器日志	文件获得activelog平台/日志/clustermgr*
IPT平台CLI日志	文件获得activelog平台/日志/cli*.log
IPT平台CLI创建了报道	硬件：文件获得activelog平台/日志/SystemReport*.tgz 平台：文件获得activelog平台/日志/platformConfiguration*.tar SE Linux：文件获得activelog Syslog/安全 diagnostics.tar.gz
IPT平台RemoteSupport日志	文件获得activelog平台/日志/getflag* 文件获得activelog平台/日志/create* 文件获得activelog平台/日志/remote* 文件获得activelog平台/日志/display* 文件获得activelog平台/日志/decoder*
IPT平台Cert监控程序日志	文件获得activelog平台/日志/certm*.log
安装文件签字	文件获得activelog平台/日志/authenticate*.*
Cisco容量设置服务	文件获得activelog cm/trace/bps/log4j/bps.log
Cisco TAPS服务	
Cisco CDR代理程序	文件获得activelog cm/trace/cdragent/log4j/cdragent.log
Cisco DHCP监控程序服务	文件获得activelog cm/trace/dhcpmon/log4j/dhcpmon.log
Cisco CallManager SNMP服务	文件获得activelog cm/trace/ccmmib/sdi/CcmMibAgent.txt
Cisco UXL网站服务	文件获得activelog核心/UXLService.*
Cisco CtiManager	文件获得activelog cm/trace/cti/sdl/SDL.txt
Cisco CDR储存库管理器	文件获得activelog cm/trace/cdrrep/log4j/cdrrepmgr.log
Cisco AXL网站服务	文件获得activelog tomcat/logs/axl/log4j/axl.log
Cisco用户数据服务	文件获得activelog tomcat/logs/cucm-uds/log4j/cucm-uds.log
设置IVR的自己	文件获得activelog核心/PnP Launcher.*
Cisco TAPS服务	文件获得activelog cm/trace/taps/log4j/taps.log
Cisco拨号号码分析器服务器	文件获得activelog cm/trace/dnaserver/sdi/dna.txt
Cisco拨号号码分析器	文件获得activelog Tomcat/日志/脱氧核糖核酸/结
Cisco目录号别名同步	文件获得activelog cm/trace/dnaliasync/log4j/dnaliasync.log
Cisco簇之间查找服务	文件获得activelog cm/trace/iils/sdl/SDL.*
Cisco License Manager	文件获得activelog cm/trace/userlicensing/log4j/userlicensing*.log 文件获得activelog cm/trace/licensing/postinstall/log4j/licenseposting.log

	文件获得activelog cm/trace/licensing/log4j/licenseclient*.log 文件获得activelog tomcat/logs/licensing/log4j/licenseloader*.log
Cisco位置带宽管理器	文件获得activelog cm/trace/lbm/sdl/SDL.*
Cisco Extension Mobility	文件获得activelog tomcat/logs/em/log4j/emservice.log
Cisco目录号别名查找	文件获得activelog tomcat/logs/dnaliaslookup/log4j/dnaliaslookup.log
Cisco CallManager	SDL : 文件获得activelog cm/trace/ccm/sdl/SDL.* CallLog : 文件获得activelog cm/trace/ccm/calllogs/calllogs_.txt
Cisco IP Manager助理	文件获得activelog tomcat/logs/ipma/log4j/ipma_ChangeLog.log 文件获得activelog tomcat/logs/ipma/log4j/service.log 文件获得activelog tomcat/logs/ipma/log4j/ipma_CtiClient.log 文件获得activelog tomcat/logs/ipma/log4j/ipma_Security.log
Cisco CAR调度程序	文件获得activelog cm/trace/carsch/log4j/carsch.log
Cisco扩大了功能	文件获得activelog cm/trace/cef/sdi/cef.txt
Cisco CAR网站服务	文件获得activelog tomcat/logs/car/log4j/car.log
Cisco信任验证服务	文件获得activelog cm/trace/tvs/sdi/tvs.txt
Cisco CallManager Cisco IP电话服务	文件获得activelog tomcat/logs/ccmcip/log4j/ccmcip.log
Cisco WebDialer网站服务	文件获得activelog tomcat/logs/webdialer/log4j/webdialer.log 文件获得activelog tomcat/logs/webdialer/log4j/webdialer_CTIClient.log 文件获得activelog tomcat/logs/webdialer/log4j/webdialer_Security.txt
Cisco Unified便携语音访问服务	文件获得activelog tomcat/logs/ccmivr/log4j/ccmivr.log
Cisco放出App的IP语音媒体	文件获得activelog cm/trace/cms/sdi/cms.txt
肥皂-诊断的门户数据库服务	文件获得activelog tomcat/logs/dp/log4j/dp.log
Cisco Tftp	SDL : 文件获得activelog cm/trace/ctftp/sdl/* SDI : 文件获得activelog cm/trace/ctftp/sdi/ctftp.txt
Cisco CTL供应商	文件获得activelog cm/trace/ctlprovider/sdi/ctlprovider.txt
Cisco认证机关代理功能	文件获得activelog cm/trace/capf/sdi/capf.txt
Cisco审计事件服务	文件获得activelog cm/trace/auditlog/sdi/audittrac
Cisco信息处理接口	文件获得activelog cm/trace/cmi/sdl 文件获得activelog cm/trace/cmi/sdi/csumi.txt
Cisco E911服务	文件获得activelog tomcat/logs/e911proxy/log4j/e911proxy.log
Cisco WebDialerRedirector网站服务	文件获得activelog tomcat/logs/redirector/log4j/redirector.log
Cisco AMC服务	文件获得activelog cm/trace/amc/log4j/amc.log
Cisco SOAPMessage服务	文件获得activelog tomcat/logs/soapmessage/log4j/soapmessage.log
Cisco CCM DBL Web库	文件获得activelog tomcat/logs/dbl/log4j/dbl.log
Cisco维护性申报人AlertReport	文件获得activelog cm/report/rtmtreporter/AlertRe
Cisco AMC服务DeviceLog	文件获得activelog cm/log/amc/DeviceLog/

Cisco CCMRealm网站服务	文件获得activelog tomcat/logs/ccmrealm/log4j/ccmrealm.log
Cisco日志分区监控工具	文件获得activelog cm/trace/lpm/sdi/lpm.txt
Cisco RIS数据收集器	文件获得activelog cm/trace/ris/sdi/ris.txt
Cisco Corefile恢复工具	文件获得activelog cm/trace/cfrrt/cfrrt.txt
Cisco数据库层监控程序	文件获得activelog cm/trace/dbl/sdi/limitexceede 文件获得activelog cm/trace/dbl/sdi/dbmon.txt 文件获得activelog cm/trace/dbl/sdi/.csv
Cisco Tomcat Stats Servlets	文件获得activelog tomcat/logs/tomcatstats/log4j/tomcatstats.log
Cisco AMC服务CallLog	文件获得activelog cm/log/amc/CallLog/
Cisco RIS数据收集器PerfMonLog	文件获得activelog cm/log/ris/csv/PerfMon.csv
Cisco CDP	文件获得activelog cm/trace/cdp/sdi/cdpd.txt
Cisco外部呼叫控制服务	文件获得activelog tomcat/logs/cucmeccs/log4j/cucmeccs.log
Cisco音频译码器App	文件获得activelog cm/trace/cms/sdi/at.txt
Cisco Syslog代理程序	文件获得activelog cm/trace/syslogmib/sdi/syslogmib.txt
Cisco DirSync	文件获得activelog cm/trace/dirsync/log4j/dirsync
Cisco AMC服务ServerLog	文件获得activelog cm/log/amc/ServerLog/
Cisco维护性申报人DeviceReport	文件获得activelog cm/report/rtmtreporter/Device
Cisco肥皂网站服务	文件获得activelog Tomcat/日志/肥皂/csv/*.csv 文件获得activelog tomcat/logs/soap/log4j/soap.l
Cisco GRT通信网站服务	文件获得activelog tomcat/logs/grt/log4j/grt.log
Cisco RisBean库	文件获得activelog tomcat/logs/risbean/log4j/risbean.log
Cisco中止处理缠绕	文件获得activelog cm/log/informix/ats/*.*
报告的Cisco Unified网站服务	文件获得activelog tomcat/logs/cucreports/log4j/cucreports.log
Cisco AMC服务PPRLog	文件获得activelog cm/log/amc/PPRLog/
Cisco认证修改提示服务	文件获得activelog平台/日志/certCN.log
Cisco CCMAAdmin网站服务	文件获得activelog tomcat/logs/ccmadmin/log4j/ccmadmin.log
Cisco维护性申报人ServiceReport	文件获得activelog cm/report/rtmtreporter/Service
Cisco数据库Cli输出	文件获得activelog cm/trace/dbl/*.tar 文件获得activelog cm/trace/dbl/*.csv 文件获得activelog cm/trace/dbl/*.out
Cisco维护性申报人PPRReport	文件获得activelog cm/report/rtmtreporter/PerformanceRep/
Cisco跟踪收集服务	文件获得activelog cm/trace/tct/log4j/tct.log
Cisco被叫方追踪	文件获得activelog cm/trace/ccm/dntrace/dntrace
Cisco DRF主设备	文件获得activelog平台/drf/跟踪/drfMA.log 文件获得activelog平台/drf/log/*
Cisco共同性用户界面	文件获得activelog tomcat/logs/cui/log4j/cui.log
Cisco Informix数据库服务	文件获得activelog cm/log/informix/shmem* 文件获得activelog cm/log/informix/*.log 文件获得activelog cm/log/informix/*.gz 文件获得activelog cm/log/informix/af*
Cisco数据库安装服务	文件获得activelog cm/trace/dbl/sdi/*.sql.log

	文件获得activelog cm/trace/dbl/sdi/installdb*.log 文件获得activelog cm/trace/dbl/sdi/installdb*.log 文件获得activelog cm/trace/dbl/sdi/*.sql.log.err
Cisco Ccmuser网站服务	文件获得activelog tomcat/logs/ccmuser/log4j/ccmuser.log
Cisco数据库通知服务	文件获得activelog cm/trace/dbl/sdi/dbnotify*
Cisco Unified OS平台API	文件获得activelog tomcat/logs/platform-api/log4j/platform-api.log
Cisco认证修改提示	文件获得activelog平台/日志/certCN.log
Cisco维护性申报人	文件获得activelog cm/trace/rtmtreporter/log4j/rtmtreporter.log
Cisco Unified OS Admin网站服务	文件获得activelog tomcat/logs/cmplatform/log4j/cmplatform.log
Cisco DRF本地	文件获得activelog平台/drf/跟踪/drfLA.log
Cisco Log4jinit Servlets	文件获得activelog tomcat/logs/log4jinit/log4j/log4jinit.log
Cisco数据库跟踪	文件获得activelog cm/trace/dbl/sdi/dbl*.log
Cisco RTMT网站服务	文件获得activelog tomcat/logs/rtmt/log4j/rtmt.log
Cisco Ccmsservice网站服务	文件获得activelog tomcat/logs/ccmsservice/log4j/ccmsservice.log
Cisco数据库Replicator跟踪	文件获得activelog cm/trace/dbl/sdi/replication_scripts_output.log 文件获得activelog cm/trace/dbl/sdi/startrpc.log 文件获得activelog cm/trace/dbl/*.log 文件获得activelog cm/trace/dbl/sdi/dblrpc.*
MIB2代理程序	文件获得activelog core/mib2agt.*
SNMP主代理	文件上activelog平台/snmp/snmpdm/*.*
Cisco SSO	文件获得activelog平台/日志/ssoApp* 文件获得activelog sso/policyagent/ 文件获得activelog tomcat/logs/ssosp/log4j/*.log