

配置并且排除基本呼叫记录故障

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简介

本文描述呼叫记录基础在Cisco Unified通信管理器(CUCM)内的，期望的媒体流，会话初始化协议(SIP)和小型客户机控制协议(SCCP)设备的期望的呼叫流和呼叫记录设置故障的一种常用类型的示例。

先决条件

要求

Cisco建议您有CUCM知识集成一个第三方记录服务器。

使用的组件

本文档中的信息基于以下软件和硬件版本：

- CUCM
- Cisco网络协议(IP)

- 电话记录服务器

本文档中的信息都是基于特定实验室环境中的设备编写的。本文档中使用的所有设备最初均采用原始（默认）配置。如果您的网络实际，请保证您了解所有命令的潜在影响。

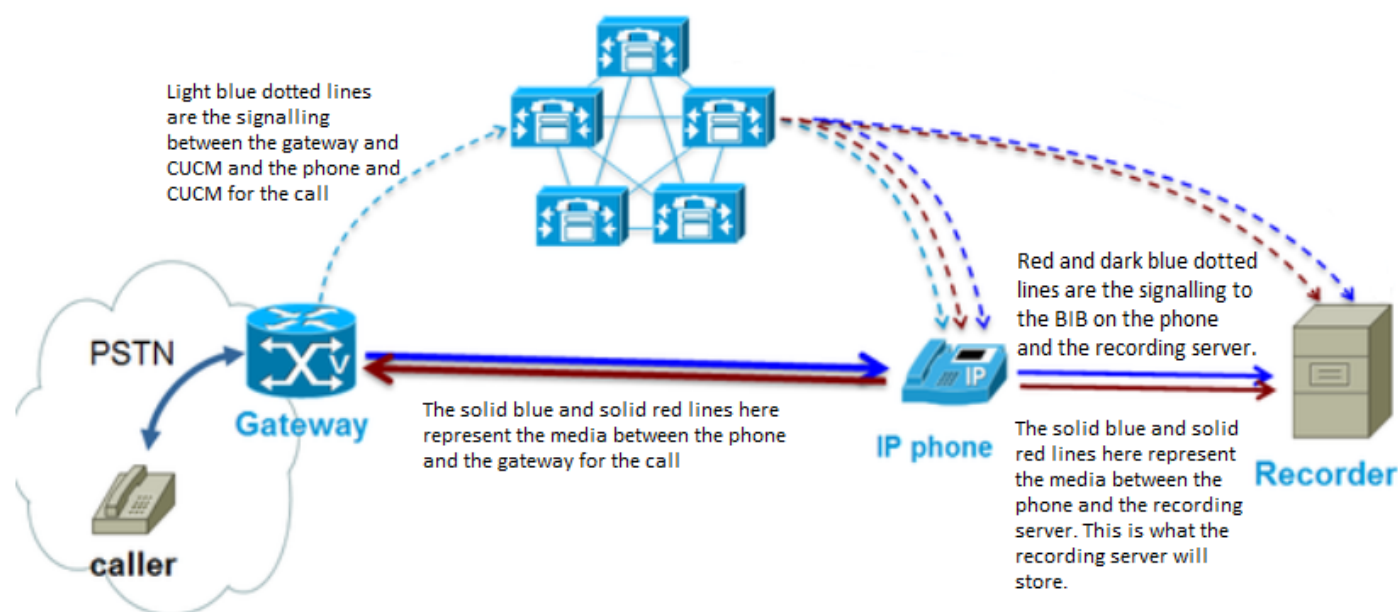
呼叫记录的类型

自动

自动呼叫记录的关键元素如下：

- 使用构件在网桥(围嘴) IP电话为了分叉音频到记录目的地
- 起动，在IP电话发出呼叫或收到呼叫时候
- 要求在CUCM和记录目的地之间的仅一个SIP Trunk。一些记录供应商需要计算机电话集成 (CTI)
- 不允许从外部位于可管理的网络的记录电话(必须访问是的发送RTP直接地到记录的服务器和 Cisco IP电话能够分配围嘴)

在此图表中，实线表示期望的媒体流，并且破折线表示期望的信号流：

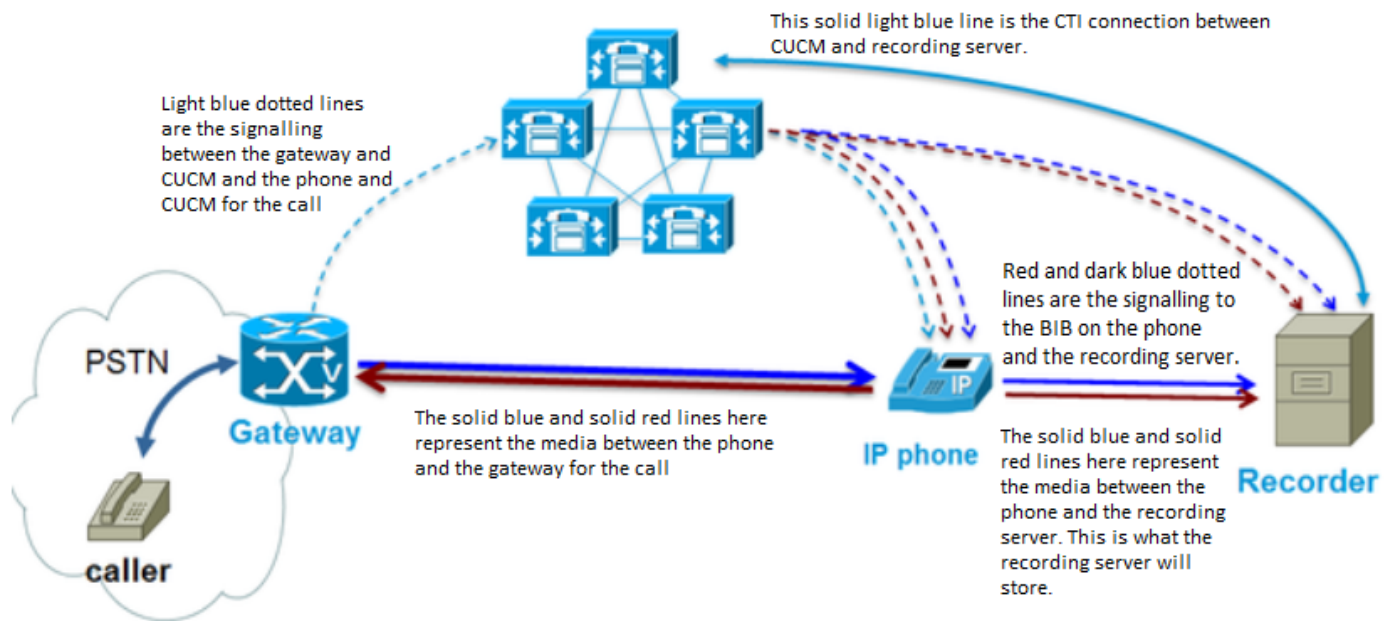


被调用的应用程序

应用程序被调用的呼叫记录的关键元素如下：

- 使用IP电话围嘴为了分叉音频到记录目的地
- 起动，当应用程序(录制器)指明必须起动
- 要求SIP Trunk和CTI与记录应用程序
- CTI应用程序用户必须访问需要被记录的终端
- 不允许从外部位于可管理的网络的记录电话(必须访问发送RTP直接地到记录的服务器)

在这里图表中，实线表示期望的媒体流，并且破折线表示期望的信号流。在CUCM和记录服务器之间的实线表示CUCM和应用程序之间的CTI连接。

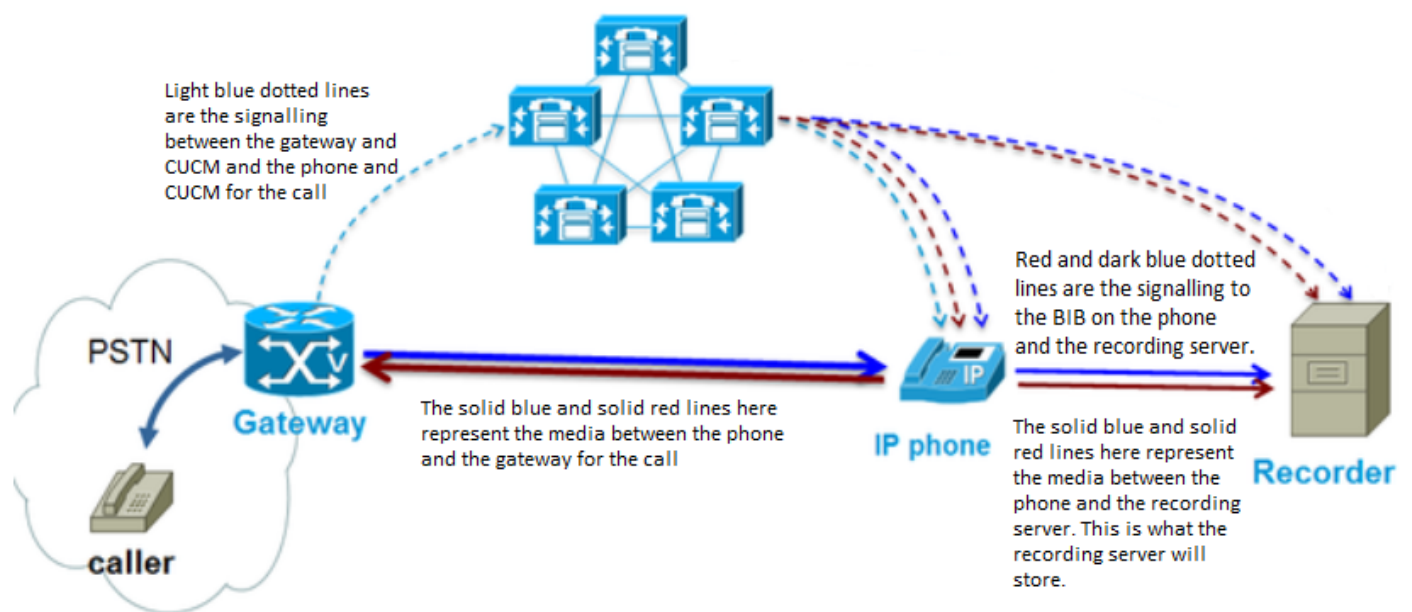


有选择性

有选择性的呼叫记录的关键元素如下：

- 使用IP电话网关为了分叉音频到记录目的地
- 启动，在IP电话用户选择记录选项在他们的IP电话(CUCM 9.x+)时候或在一个应用程序类似在 [此镜像](#)
- 典型地要求在CUCM和之间的仅一个SIP Trunk(依靠记录应用供应商)的记录目的地(
- 从外部不提供记录电话该取决于可管理的网络(必须访问发送RTP直接地到记录的服务器)

正如你在此图表看到这里，媒体和信号路径非常类似于自动呼叫记录：



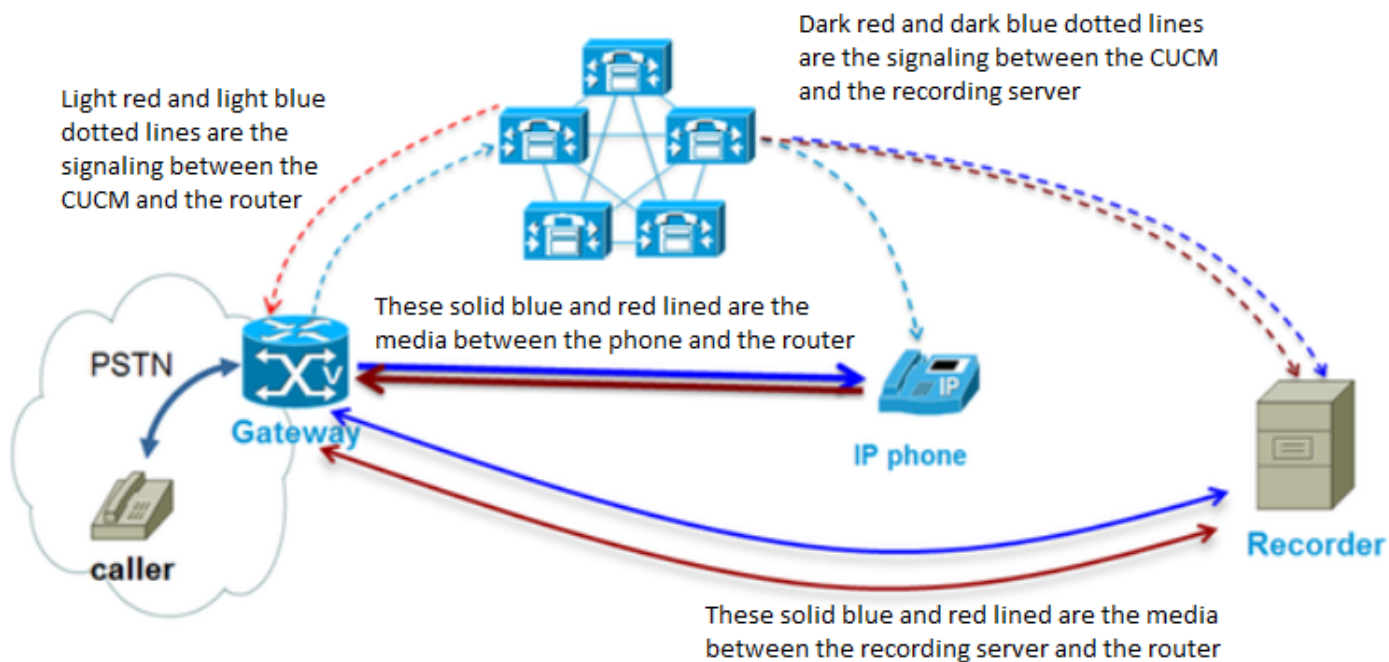
基于网关的

基于网关的呼叫记录的关键元素如下：

- 语音网关分叉往记录目的地的媒体

- CUCM向网关登记作为应用程序
- CUCM使用HTTP为了指示网关(GW)放出媒体到记录的目的地
- CUCM集成记录目的地通过SIP Trunk
- 允许那通过可管理的网络的记录呼叫(例如，对移动用户)或为电话不支持围嘴

正如你从图表看到这里，媒体流是相当与呼叫记录不同的其他类型：



自动呼叫仅SIP集成的记录配置

此部分描述如何设置记录服务器的SIP集成。


创建SIP Trunk对记录的目的地

- 连接对设备> Trunk，选择添加新。
- 如镜像所显示，用设置创建一个SIP Trunk。

Trunk Configuration



Status

 Status: Ready

Trunk Information

Trunk Type* SIP Trunk
Device Protocol* SIP
Trunk Service Type* None(Default)

Next

- 输入适当的设备名、设备缓冲池、MRGL，SIP Trunk安全配置文件和SIP配置文件
- 被配置的目的地地址是记录应用服务器的地址。如镜像所显示，在这里示例中，记录服务器是 **14.48.32.170**。

-SIP Information

Destination





Destination Address is an SRV

	Destination Address	Destination Address IPv6	Destination Port
1*	14.48.32.170		5060


创建记录配置文件

- 连接对设备>设备设置>记录配置文件
- 记录的目的地地址是如镜像所显示的地方，记录呼叫被发送。

Recording Profile Configuration

 Save
  Delete
  Copy
  Add New

Status

 Status: Ready

Recording Profile Information

Name*

Recording Calling Search Space

Recording Destination Address *

创建路由模式路由记录呼叫

- 创建匹配在上一步配置的记录目的地地址的一个路由模式
- 如果希望配置冗余的SIP Trunk，您能指向路由列表而不是直接地SIP Trunk

Note:如镜像所显示，划分分配到此路由模式必须与记录呼叫搜索空间相关联和。

Pattern Definition

Route Pattern*	<input type="text" value="8675309"/>
Route Partition	<input type="text" value="INTERNAL_PT"/>
Description	<input type="text"/>
Numbering Plan	<input type="text" value="-- Not Selected --"/>
Route Filter	<input >")"="" none="" type="text" value("<=""/>
MLPP Precedence*	<input type="text" value="Default"/>
<input type="checkbox"/> Apply Call Blocking Percentage	<input type="text"/>
Resource Priority Namespace Network Domain	<input >")"="" none="" type="text" value("<=""/>
Route Class*	<input type="text" value="Default"/>
Gateway/Route List*	<input type="text" value="RecordingTrunk"/> (Edit)
Route Option	<input checked="" type="radio"/> Route this pattern

分配记录配置文件到电话线路

- 在有一个现有的扩展名的一个已经被创建的电话上，请分配被创建的记录配置文件
- 在此位置分配呼叫记录的种类
- 如镜像所显示，示例显示自动记录。

Recording Option*	Automatic Call Recording Enabled
Recording Profile	Test Recording Profile
Recording Media Source*	Phone Preferred
Monitoring Calling Search Space	< None >

设置围嘴至开和保密性对在Phone Configuration页

当在设备配置页，请连接对题为**设备信息时**的部分。设置被构件在网桥对和保密性对如镜像所显示。

Built In Bridge*	On
Privacy*	Off

验证

使用本部分可确认配置能否正常运行。

这是在呼叫管理器跟踪的期望的工作情况有特定配置的SCCP和SIP电话的。当其中一个电话为呼叫记录时，设置这些示例是为电话在同一簇的另一个电话。

SCCP

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Normal CCM Traces for SCCP phone to SCCP phone with SIP Integrated Call Recording
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### Calling phone places call

03796977.001 |20:21:08.055 |AppInfo |StationInit: (0000109) SoftKeyEvent softKeyEvent=1(Redial)
lineInstance=0 callReference=0.

### CUCM performs digit analysis against the dialed digits (dd="9110001")

03797017.001 |20:21:08.057 |AppInfo |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(),
filteredPartitionSearchSpaceString(), partitionSearchSpaceString()
03797017.002 |20:21:08.057 |AppInfo |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=9110001
03797017.003 |20:21:08.057 |AppInfo |Digit Analysis: getDaRes data&colon; daRes.ssType=[0]
Intercept DAMR.sstype=[0], TPcount=[0], DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]
03797017.004 |20:21:08.057 |AppInfo |Digit Analysis: getDaRes - Remote Destination [] isURI[1]
03797017.005 |20:21:08.057 |AppInfo |Digit analysis: patternUsage=2
03797017.006 |20:21:08.057 |AppInfo |Digit analysis: match(pi="2", fqcn="9110006",
cn="9110006",plv="5", pss="", TodFilteredPss="", dd="9110001",dac="0")
03797017.007 |20:21:08.057 |AppInfo |Digit analysis: analysis results
03797017.008 |20:21:08.057 |AppInfo ||PretransformCallingPartyNumber=9110006
|CallingPartyNumber=9110006
|DialingPartition=
|DialingPattern=9110001
|FullyQualifiedCalledPartyNumber=9110001
|DialingPatternRegularExpression=(9110001)
|DialingWhere=

```

|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(0,0,0)
|PretransformDigitString=9110001
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=9110001
|CollectedDigits=9110001

CUCM determines call must stay on same node; go to LineControl
(PID=LineControl(2,100,174,137))

03797019.001 |20:21:08.058 |AppInfo |Digit analysis: wait_DmPidRes- Partition=[]
Pattern=[9110001] Where=[],cmDeviceType=[UserDevice], OutsideDialtone =[0], DeviceOverride=[0],
PID=LineControl(2,100,174,137),CI=[38960749],Sender=Cdcc(2,100,219,29)

CUCM extends call to phone

03797036.003 |20:21:08.058 |AppInfo |StationD: (0000114) DEBUG whatToDo: line=1 calls=0
limit=4, busy=2. GCI=(2, 5033), cm_PL=(5, 0).
03797036.004 |20:21:08.058 |AppInfo |StationD: (0000114) DEBUG whatToDo: busy trigger not
hit... send to open appearance
03797036.005 |20:21:08.058 |AppInfo |preFilterCapCount =[11], preFilterCaps :: (Cap)= (25) (6)
(4) (2) (7) (8) (15) (16) (11) (12) (257) Filtering Caps due to Service Parameter Configuration
postFilterCapCount =[8], postFilterCaps :: (Cap)= (25) (4) (2) (15) (16) (11) (12) (257)
03797036.006 |20:21:08.058 |AppInfo |preFilterCapCount =[0], preFilterCaps :: (Cap)= Filtering
Caps due to Service Parameter Configuration postFilterCapCount =[0], postFilterCaps :: (Cap)=
03797036.007 |20:21:08.058 |Created | |
|StationCdpc(2,100,64,22) |StationD(2,100,63,114) | |
|NumOfCurrentInstances: 2
03797036.008 |20:21:08.058 |AppInfo |StationD: (0000114) DEBUG- getLineRingSetting:
retVal=4.
03797036.009 |20:21:08.058 |AppInfo |StationD: (0000114) DEBUG- saveRinger for: ci=38960750,
line=1, mode=2, cm_precedence=5, callPhase=5.
03797036.010 |20:21:08.058 |AppInfo |StationD: (0000114) DEBUG- saveRinger: ci=38960750,
line=1, mode=2, cm_precedence=5, callPhase=5, modifier=0
03797036.011 |20:21:08.058 |AppInfo |StationD: (0000114) INFO sendCallAcceptReq: Try to
send StationLineCallAccept to cdpc=22 .
03797036.012 |20:21:08.058 |AppInfo |StationD: (0000114) playRinger for: ci=38960750.
03797036.013 |20:21:08.058 |AppInfo |StationD: (0000114) DEBUG- getLineRingSetting:
retVal=4.
03797036.014 |20:21:08.058 |AppInfo |StationD: (0000114) DEBUG- getLineRingSetting:
retVal=4.
03797036.015 |20:21:08.058 |AppInfo |StationD: (0000114) DEBUG- getLineRingSetting:
retVal=4.

Called (recorded) phone goes off hook

03797089.001 |20:21:09.335 |AppInfo |StationD: (0000114) restart0_StationOffHook - INFO:
CI=38960750 on line=1, SPKMode=0, alwaysPrimeLine=0, alwaysUsePrimeLineForVM=0, fid=0,
offHookTrigger=0.

CUCM Tells the calling phone to open the logical channel

03797153.001 |20:21:09.337 |AppInfo |StationD: (0000109) SEP0018195AA209 ,
star_MediaExchangeAgenaOpenLogicalChannel packetSize=20, codec=4, ci=38960749

CUCM Tells the called (recorded party) phone to open the logical channel

03797156.001 |20:21:09.337 |AppInfo |StationD: (0000114) SEP001795BDD16B ,
star_MediaExchangeAgenaOpenLogicalChannel packetSize=20, codec=4, ci=38960750

CUCM Tells the calling phone to open the receive channel

03797164.002 |20:21:09.337 |AppInfo |StationD: (0000109) OpenReceiveChannel
conferenceID=38960749 passThruPartyID=33554450 millisecondPacketSize=20
compressionType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=0 qualifierIn=?
sourceIpAddr=IpAddr.type:0 ipAddr:0x0e302021000000000000000000000000(14.48.32.33). myIP:
IpAddr.type:0 ipv4Addr:0x0e30201c(14.48.32.28)

CUCM Tells the called (recorded party) phone to open the receive channel

03797168.002 |20:21:09.337 |AppInfo |StationD: (0000114) OpenReceiveChannel
conferenceID=38960750 passThruPartyID=33554451 millisecondPacketSize=20
compressionType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=0 qualifierIn=?
sourceIpAddr=IpAddr.type:0 ipAddr:0x0e30201c000000000000000000000000(14.48.32.28). myIP:
IpAddr.type:0 ipv4Addr:0x0e302021(14.48.32.33)

CUCM allocates BIB on called (recorded) phone

03797210.000 |20:21:09.338 |SdlSig |MrmAllocateUcbResourceReq |waiting
|MediaResourceManager(2,100,138,1) |Cc(2,100,220,1)
|2,100,14,8384.91^14.48.32.33^SEP001795BDD16B |[R:N-H:0,N:1,L:0,V:0,Z:0,D:0] CI=38960751
SsType=33554461 SsKey=9 BridgeType=0 MRGLPkid= NumStream=1 Bib=89cdb152-4ef2-4d60-9e6b-
ab8c77c22618 BibTgCi=38960750 FeatId=159 PL=5 PLDmn=0 DeviceCapability=0 NumVideoCapable=0
requestDeviceType=0 requestDeviceLocale=64 forkingDevicePosition=2 playToneDir=3

BiB places first call to recording destination address (cn is calling party which is the BiB
cn="b00223908001" and it is dialing the recordingdestination dd="8675309")

03797269.001 |20:21:09.340 |AppInfo |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(),
filteredPartitionSearchSpaceString(), partitionSearchSpaceString()
03797269.002 |20:21:09.340 |AppInfo |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=8675309
03797269.003 |20:21:09.340 |AppInfo |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept
DAMR.sstype=[0], TPcount=[0], DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]
03797269.004 |20:21:09.340 |AppInfo |Digit Analysis: getDaRes - Remote Destination [8675309]
isURI[0]
03797269.005 |20:21:09.340 |AppInfo |CMUtility routeCallThroughCTIRD: no matching
RemDestDynamic record exists for remdest [8675309]
03797269.006 |20:21:09.340 |AppInfo |DbMobility: getMatchedRemDest starts: cnumber = 8675309
03797269.007 |20:21:09.340 |AppInfo |DbMobility: getMatchedRemDest: full match case
03797269.008 |20:21:09.340 |AppInfo |DbMobility SelectByDestination: no matching RemDestDynamic
record exists for remdest [8675309]
03797269.009 |20:21:09.340 |AppInfo |DbMobility: can't find remdest 8675309 in map
03797269.010 |20:21:09.340 |AppInfo |Digit analysis: patternUsage=5
03797269.011 |20:21:09.340 |AppInfo |Digit analysis: match(pi="1", fqcn="",
cn="b00223908001",plv="5", pss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT",
TodFilteredPss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT",
dd="8675309",dac="0")
03797269.012 |20:21:09.340 |AppInfo |Digit analysis: analysis results
03797269.013 |20:21:09.340 |AppInfo ||PretransformCallingPartyNumber=b00223908001
|CallingPartyNumber=b00223908001
|DialingPartition=
|DialingPattern=8675309
|FullyQualifiedCalledPartyNumber=8675309
|DialingPatternRegularExpression=(8675309)
|DialingWhere=
|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(0,0,0)
|PretransformDigitString=8675309
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=8675309
|CollectedDigits=8675309

CUCM sends INVITE #1 to configured recording server (14.48.32.170)

03797320.001 |20:21:09.343 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to 14.48.32.170:[5060]:

[212231,NET]

INVITE sip:8675309@14.48.32.170:5060 SIP/2.0

Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK204d520fedb3

From: <sip:9110001@14.48.32.90;x-nearend;x-refci=38960750;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=38960749;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=73601~713e2333-4032-45f1-b1f5-e33cf471acec-38960754

To: <sip:8675309@14.48.32.170>

Date: Tue, 30 Sep 2014 00:21:09 GMT

Call-ID: abbb8e00-4291f775-204c-5a20300e@14.48.32.90

Supported: timer,resource-priority,replaces

Min-SE: 1800

User-Agent: Cisco-CUCM10.5

Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY

CSeq: 101 INVITE

Expires: 180

Allow-Events: presence, kpml

Supported: X-cisco-srtp-fallback

Supported: Geolocation

Call-Info: ;method="NOTIFY;Event=telephone-event;Duration=500"

Cisco-Guid: 2881195520-0000065536-0000000011-1512058894

Session-Expires: 1800

P-Asserted-Identity: <sip:9110001@14.48.32.90>

Remote-Party-ID: <sip:9110001@14.48.32.90>;party=calling;screen=yes;privacy=off

Contact: <sip:9110001@14.48.32.90:5060>;isFocus

Max-Forwards: 70

Content-Length: 0

BiB places second call to recording destination address (cn is calling party which is the BiB cn="b00223908001" and it is dialing the recordingdestination dd="8675309")

Note that the BiB number stayed the same (b00223908001) and so did the recordingdestination number

03797367.010 |20:21:09.344 |AppInfo |Digit analysis: patternUsage=5

03797367.011 |20:21:09.344 |AppInfo |Digit analysis: match(pi="1", fqcn="", cn="b00223908001", plv="5", pss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT", TodFilteredPss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT", dd="8675309", dac="0")

03797367.012 |20:21:09.344 |AppInfo |Digit analysis: analysis results

03797367.013 |20:21:09.344 |AppInfo ||PretransformCallingPartyNumber=b00223908001

|CallingPartyNumber=b00223908001

|DialingPartition=

|DialingPattern=8675309

|FullyQualifiedCalledPartyNumber=8675309

|DialingPatternRegularExpression=(8675309)

|DialingWhere=

|PatternType=Enterprise

|PotentialMatches=NoPotentialMatchesExist

|DialingSdlProcessId=(0,0,0)

|PretransformDigitString=8675309

|PretransformTagsList=SUBSCRIBER

|PretransformPositionalMatchList=8675309

|CollectedDigits=8675309

CUCM receives 200 OK in response to INVITE #1

03797390.001 |20:21:09.345 |AppInfo |//SIP/SIPUdp/wait_SdlDataInd: Incoming SIP UDP message size 737 from 14.48.32.170:[5060]:

[212232,NET]

SIP/2.0 200 OK
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK204d520fedb3
From: <sip:9110001@14.48.32.90;x-nearend;x-refci=38960750;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=38960749;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=73601~713e2333-4032-45f1-b1f5-e33cf471acec-38960754
To: <sip:8675309@14.48.32.170>;tag=1
Call-ID: abbb8e00-4291f775-204c-5a20300e@14.48.32.90
CSeq: 101 INVITE
Contact: <sip:14.48.32.170:5060;transport=udp>
Content-Type: application/sdp
Content-Length: 135

v=0
o=user1 53655765 2353687637 IN IP4 14.48.32.170
s=-
c=IN IP4 14.48.32.170
t=0 0
m=audio 6000 RTP/AVP 0
a=rtpmap:0 PCMU/8000

CUCM sends INVITE #2 to recording server (14.48.32.170)

03797445.001 |20:21:09.348 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to 14.48.32.170:[5060]:

[212233,NET]

INVITE sip:8675309@14.48.32.170:5060 SIP/2.0

Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK204e754eaeae

From: <sip:9110001@14.48.32.90;x-farend;x-refci=38960750;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=38960749;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=73602~713e2333-4032-45f1-b1f5-e33cf471acec-38960757

To: <sip:8675309@14.48.32.170>

Date: Tue, 30 Sep 2014 00:21:09 GMT

Call-ID: abbb8e00-4291f775-204d-5a20300e@14.48.32.90

Supported: timer,resource-priority,replaces

Min-SE: 1800

User-Agent: Cisco-CUCM10.5

Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY

CSeq: 101 INVITE

Expires: 180

Allow-Events: presence, kpml

Supported: X-cisco-srtp-fallback

Supported: Geolocation

Call-Info: ;method="NOTIFY;Event=telephone-event;Duration=500"

Cisco-Guid: 2881195520-0000065536-0000000012-1512058894

Session-Expires: 1800

P-Asserted-Identity: <sip:9110001@14.48.32.90>

Remote-Party-ID: <sip:9110001@14.48.32.90>;party=calling;screen=yes;privacy=off

Contact: <sip:9110001@14.48.32.90:5060>;isFocus

Max-Forwards: 70

Content-Length: 0

CUCM receives 200 OK in response to INVITE #2

03797498.001 |20:21:09.350 |AppInfo |//SIP/SIPUdp/wait_SdlDataInd: Incoming SIP UDP message size 736 from 14.48.32.170:[5060]:

[212235,NET]

SIP/2.0 200 OK

Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK204e754eaeae

From: <sip:9110001@14.48.32.90;x-farend;x-refci=38960750;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=38960749;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-

farendaddr=9110006>;tag=73602~713e2333-4032-45f1-b1f5-e33cf471acec-38960757
To: <sip:8675309@14.48.32.170>;tag=2
Call-ID: abbb8e00-4291f775-204d-5a20300e@14.48.32.90
CSeq: 101 INVITE
Contact: <sip:14.48.32.170:5060;transport=udp>
Content-Type: application/sdp
Content-Length: 135

v=0
o=user1 53655765 2353687637 IN IP4 14.48.32.170
s=-
c=IN IP4 14.48.32.170
t=0 0
m=audio 6000 RTP/AVP 0
a=rtpmap:0 PCMU/8000

CUCM sends outbound ACK in response to 200 OK #1

03797500.001 |20:21:09.351 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:
[212236,NET]
ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK204f50bef815
From: <sip:9110001@14.48.32.90;x-nearend;x-refci=38960750;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=38960749;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=73601~713e2333-4032-45f1-b1f5-e33cf471acec-38960754
To: <sip:8675309@14.48.32.170>;tag=1
Date: Tue, 30 Sep 2014 00:21:09 GMT
Call-ID: abbb8e00-4291f775-204c-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence, kpml
Content-Type: application/sdp
Content-Length: 254

v=0
o=CiscoSystemsCCM-SIP 73601 1 IN IP4 14.48.32.90
s=SIP Call
c=IN IP4 14.48.32.33
b=TIAS:64000
b=CT:64
b=AS:64
t=0 0
m=audio 4000 RTP/AVP 0 101
a=ptime:20
a=rtpmap:0 PCMU/8000
a=sendonly
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15

CUCM sends startMediaTransmission to the called (recorded) phone telling the phone to send
RTP to recording server (14.48.32.170)

03797479.001 |20:21:09.350 |AppInfo |StationD: (0000114) startMediaTransmission
conferenceID=38960750 passThruPartyID=33554452 remoteIpAddress=IpAddr.type:0
ipAddr:0x0e3020aa000000000000000000000000(14.48.32.170) remotePortNumber=6000
milliSecondPacketSize=20 compressType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=0
qualifierOut=?. myIP: IpAddr.type:0 ipv4Addr:0x0e302021(14.48.32.33)

CUCM sends startMediaTransmission #2 to the called (recorded) phone telling the phone to
send RTP to recording server (14.48.32.170)

03797596.001 |20:21:09.354 |AppInfo |StationD: (0000114) startMediaTransmission
conferenceID=38960750 passThruPartyID=33554453 remoteIpAddress=IpAddr.type:0
ipAddr:0x0e3020aa000000000000000000000000(14.48.32.170) remotePortNumber=6000
milliSecondPacketSize=20 compressType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=0
qualifierOut=?. myIP: IpAddr.type:0 ipv4Addr:0x0e302021(14.48.32.33)

CUCM sends outbound ACK in response to 200 OK #2

03797615.001 |20:21:09.354 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:

[212237,NET]

ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0

Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK2050183495f1

From: <sip:9110001@14.48.32.90;x-farend;x-refci=38960750;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=38960749;x-

farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-

farendaddr=9110006>;tag=73602~713e2333-4032-45f1-blf5-e33cf471acec-38960757

To: <sip:8675309@14.48.32.170>;tag=2

Date: Tue, 30 Sep 2014 00:21:09 GMT

Call-ID: abbb8e00-4291f775-204d-5a20300e@14.48.32.90

User-Agent: Cisco-CUCM10.5

Max-Forwards: 70

CSeq: 101 ACK

Allow-Events: presence, kpml

Content-Type: application/sdp

Content-Length: 254

v=0

o=CiscoSystemsCCM-SIP 73602 1 IN IP4 14.48.32.90

s=SIP Call

c=IN IP4 14.48.32.33

b=TIAS:64000

b=CT:64

b=AS:64

t=0 0

m=audio 4000 RTP/AVP 0 101

a=ptime:20

a=rtpmap:0 PCMU/8000

a=sendonly

a=rtpmap:101 telephone-event/8000

a=fmtp:101 0-15

Calling phone sends CUCM the ORC ACK

03797634.001 |20:21:09.385 |AppInfo |StationInit: (0000109) OpenReceiveChannelAck Status=0,
IpAddr=IpAddr.type:0 ipAddr:0x0e30201c000000000000000000000000(14.48.32.28), Port=17996,
PartyID=33554450

CUCM sends startMediaTransmission to the called (recorded) phone telling the phone to send
RTP to the calling phone (14.48.32.28)

03797642.001 |20:21:09.385 |AppInfo |StationD: (0000114) startMediaTransmission
conferenceID=38960750 passThruPartyID=33554451 remoteIpAddress=IpAddr.type:0
ipAddr:0x0e30201c000000000000000000000000(14.48.32.28) remotePortNumber=17996
milliSecondPacketSize=20 compressType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=0
qualifierOut=?. myIP: IpAddr.type:0 ipv4Addr:0x0e302021(14.48.32.33)

Called (recorded) phone sends CUCM the ORC ACK

03797643.001 |20:21:09.454 |AppInfo |StationInit: (0000114) OpenReceiveChannelAck Status=0,
IpAddr=IpAddr.type:0 ipAddr:0x0e302021000000000000000000000000(14.48.32.33), Port=32588,
PartyID=33554451

CUCM sends startMediaTransmission to the calling phone telling the phone to send RTP to the called phone (14.48.32.33)

```
03797655.001 |20:21:09.454 |AppInfo |StationD: (0000109) startMediaTransmission
conferenceID=
38960749 passThruPartyID=33554450 remoteIpAddress=IpAddr.type:0
ipAddr:0x0e302021000000000000000000000000(14.48.32.33) remotePortNumber=32588
milliSecondPacketSize=20 compressType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=0
qualifierOut=?. myIP: IpAddr.type:0 ipv4Addr:0x0e30201c(14.48.32.28)
```

SIP

~~~~~  
Normal CCM Traces for SCCP phone to SIP phone with SIP Integrated Call Recording  
~~~~~

Calling phone places call

```
01314118.001 |11:18:44.472 |AppInfo |StationInit: (0000004) EnblocCall calledParty=9110011.
```

CUCM performs digit analysis against the dialed digits (dd="9110011")

```
01314127.001 |11:18:44.473 |AppInfo |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(),
filteredPartitionSearchSpaceString(), partitionSearchSpaceString()
01314127.002 |11:18:44.473 |AppInfo |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=9110011
01314127.003 |11:18:44.499 |AppInfo |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept
DAMR.sstype=[0], TPcount=[0], DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]
01314127.004 |11:18:44.499 |AppInfo |Digit Analysis: getDaRes - Remote Destination [] isURI[1]
01314127.005 |11:18:44.506 |AppInfo |Digit analysis: patternUsage=2
01314127.006 |11:18:44.506 |AppInfo |Digit analysis: match(pi="2", fqcn="9110006",
cn="9110006",plv="5", pss="", TodFilteredPss="", dd="9110011",dac="1")
01314127.007 |11:18:44.506 |AppInfo |Digit analysis: analysis results
01314127.008 |11:18:44.506 |AppInfo ||PretransformCallingPartyNumber=9110006
|CallingPartyNumber=9110006
|DialingPartition=
|DialingPattern=9110011
|FullyQualifiedCalledPartyNumber=9110011
|DialingPatternRegularExpression=(9110011)
|DialingWhere=
|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(0,0,0)
|PretransformDigitString=9110011
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=9110011
|CollectedDigits=9110011
```

CUCM determines call must stay on same node and go to LineControl
(PID=LineControl(2,100,174,19))

```
01314129.001 |11:18:44.506 |AppInfo |Digit analysis: wait_DmPidRes- Partition=[]
Pattern=[9110011] Where=[],cmDeviceType=[UserDevice], OutsideDialtone =[0], DeviceOverride=[0],
PID=LineControl(2,100,174,19),CI=[47601637],Sender=Cdcc(2,100,219,1)
```

CUCM sends outbound INVITE to called (recorded) phone

```
01314173.001 |11:18:44.754 |AppInfo |SIPTcp - wait_SdlSPISignal: Outgoing SIP TCP message to
14.48.32.17 on port 50841 index 17
```

[106316,NET]

INVITE sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK203b13880683
From: <sip:9110006@14.48.32.90>;tag=38244~713e2333-4032-45f1-b1f5-e33cf471acec-47601638
To: <sip:9110011@14.48.32.90>
Date: Tue, 14 Oct 2014 15:18:44 GMT
Call-ID: 6198e780-43d13ed4-203c-5a20300e@14.48.32.90
Supported: timer,resource-priority,replaces
Min-SE: 1800
User-Agent: Cisco-CUCM10.5
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY
CSeq: 101 INVITE
Expires: 180
Allow-Events: presence
Call-Info: ; security= Unknown; orientation= from; gci= 2-6001; isVoip; call-instance= 1
Send-Info: conference, x-cisco-conference
Alert-Info:
Remote-Party-ID: <sip:9110006@14.48.32.90;x-cisco-callback-number=9110006>;party=calling;screen=yes;privacy=off
Contact: <sip:9110006@14.48.32.90:5060;transport=tcp>
Max-Forwards: 70
Content-Length: 0

Called (recorded) phone returns 100 Trying

01314174.002 |11:18:44.758 |AppInfo |SIPTcp - wait_SdlReadRsp: Incoming SIP TCP message from 14.48.32.17 on port 50841 index 17 with 802 bytes:

[106317,NET]

SIP/2.0 100 Trying

Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK203b13880683
From: <sip:9110006@14.48.32.90>;tag=38244~713e2333-4032-45f1-b1f5-e33cf471acec-47601638
To: <sip:9110011@14.48.32.90>
Call-ID: 6198e780-43d13ed4-203c-5a20300e@14.48.32.90
Date: Tue, 14 Oct 2014 15:18:51 GMT
CSeq: 101 INVITE
Server: Cisco-CP8841/10.2.1
Contact: <sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp>
Allow: ACK,BYE,CANCEL,INVITE,NOTIFY,OPTIONS,REFER,REGISTER,UPDATE,SUBSCRIBE,INFO
Supported: replaces,join,sdp-anat,norefersub,resource-priority,extended-refer,X-cisco-callinfo,X-cisco-serviceuri,X-cisco-escapecodes,X-cisco-service-control,X-cisco-srtp-fallback,X-cisco-monrec,X-cisco-config,X-cisco-sis-7.0.0,X-cisco-xsi-8.5.1
Allow-Events: kpml,dialog
Content-Length: 0

Called (recorded) phone returns 180 Ringing

01314178.002 |11:18:45.357 |AppInfo |SIPTcp - wait_SdlReadRsp: Incoming SIP TCP message from 14.48.32.17 on port 50841 index 17 with 950 bytes:

[106318,NET]

SIP/2.0 180 Ringing

Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK203b13880683
From: <sip:9110006@14.48.32.90>;tag=38244~713e2333-4032-45f1-b1f5-e33cf471acec-47601638
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bba73e445ee-3cc7e650
Call-ID: 6198e780-43d13ed4-203c-5a20300e@14.48.32.90
Date: Tue, 14 Oct 2014 15:18:51 GMT
CSeq: 101 INVITE
Server: Cisco-CP8841/10.2.1
Contact: <sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp>
Allow: ACK,BYE,CANCEL,INVITE,NOTIFY,OPTIONS,REFER,REGISTER,UPDATE,SUBSCRIBE,INFO
Remote-Party-ID: "9110011" <sip:9110011@14.48.32.90>;party=called;id-type=subscriber;privacy=off;screen=yes
Supported: replaces,join,sdp-anat,norefersub,resource-priority,extended-refer,X-cisco-callinfo,X-cisco-serviceuri,X-cisco-escapecodes,X-cisco-service-control,X-cisco-srtp-fallback,X-

cisco-monrec,X-cisco-config,X-cisco-sis-7.0.0,X-cisco-xsi-8.5.1

Allow-Events: kpml,dialog

Content-Length: 0

Called (recorded) phone returns 200 OK

01314217.002 |11:18:48.466 |AppInfo |SIPTcp - wait_SdlReadRsp: Incoming SIP TCP message from 14.48.32.17 on port 50841 index 17 with 1430 bytes:

[106319,NET]

SIP/2.0 200 OK

Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK203b13880683

From: <sip:9110006@14.48.32.90>;tag=38244~713e2333-4032-45f1-b1f5-e33cf471acec-47601638

To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bba73e445ee-3cc7e650

Call-ID: 6198e780-43d13ed4-203c-5a20300e@14.48.32.90

Date: Tue, 14 Oct 2014 15:18:54 GMT

CSeq: 101 INVITE

Server: Cisco-CP8841/10.2.1

Contact: <sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp>

Allow: ACK,BYE,CANCEL,INVITE,NOTIFY,OPTIONS,REFER,REGISTER,UPDATE,SUBSCRIBE,INFO

Remote-Party-ID: "9110011" <sip:9110011@14.48.32.90>;party=called;id-

type=subscriber;privacy=off;screen=yes

Supported: replaces,join,sdp-anat,norefersub,resource-priority,extended-refer,X-cisco-callinfo,X-cisco-serviceuri,X-cisco-escapecodes,X-cisco-service-control,X-cisco-srtp-fallback,X-cisco-monrec,X-cisco-config,X-cisco-sis-7.0.0,X-cisco-xsi-8.5.1

Allow-Events: kpml,dialog

Content-Length: 404

Content-Type: application/sdp

Content-Disposition: session;handling=optional

v=0

o=Cisco-SIPUA 15076 0 IN IP4 14.48.32.17

s=SIP Call

t=0 0

m=audio 28354 RTP/AVP 0 8 18 102 9 116 124 101

c=IN IP4 14.48.32.17

a=rtpmap:0 PCMU/8000

a=rtpmap:8 PCMA/8000

a=rtpmap:18 G729/8000

a=fmtp:18 annexb=yes

a=rtpmap:102 L16/16000

a=rtpmap:9 G722/8000

a=rtpmap:116 iLBC/8000

a=fmtp:116 mode=20

a=rtpmap:124 ISAC/16000

a=rtpmap:101 telephone-event/8000

a=fmtp:101 0-15

a=sendrecv

CUCM Tells the calling phone to open the logical channel

01314284.001 |11:18:48.599 |AppInfo |StationD: (0000004) SEP0018195AA209 , star_MediaExchangeAgenaOpenLogicalChannel packetSize=20, codec=4, ci=47601637

CUCM Tells the calling phone to open the receive channel

01314294.002 |11:18:48.599 |AppInfo |StationD: (0000004) OpenReceiveChannel conferenceID=47601637 passThruPartyID=33554433 millisecondPacketSize=20 compressionType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=101 qualifierIn=? sourceIpAddr=IpAddr.type:0 ipAddr:0x0e302011000000000000000000000000(14.48.32.17). myIP: IpAddr.type:0 ipv4Addr:0x0e30201c(14.48.32.28)

CUCM sends startMediaTransmission to the calling phone telling the phone to send RTP to the called (recorded) phone (14.48.32.17)

01314295.001 |11:18:48.599 |AppInfo |StationD: (0000004) startMediaTransmission
conferenceID=47601637 passThruPartyID=33554433 remoteIpAddress=IpAddr.type:0
ipAddr:0x0e3020110000000000000000000000(14.48.32.17) remotePortNumber=28354
milliSecondPacketSize=20 compressType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=101
qualifierOut=?. myIP: IpAddr.type:0 ipv4Addr:0x0e30201c(14.48.32.28)

CUCM sends ACK to called (recorded) phone telling the called phone to send media to the
calling phone (14.48.32.28)

01314344.001 |11:18:48.652 |AppInfo |SIPTcp - wait_SdLSPISignal: Outgoing SIP TCP message to
14.48.32.17 on port 50841 index 17
[106320,NET]

ACK sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK203c2831c118
From: <sip:9110006@14.48.32.90>;tag=38244~713e2333-4032-45f1-b1f5-e33cf471acec-47601638
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bba73e445ee-3cc7e650
Date: Tue, 14 Oct 2014 15:18:44 GMT
Call-ID: 6198e780-43d13ed4-203c-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence
Content-Type: application/sdp
Content-Length: 243

v=0
o=CiscoSystemsCCM-SIP 38244 1 IN IP4 14.48.32.90
s=SIP Call
c=IN IP4 14.48.32.28
b=TIAS:64000
b=CT:64
b=AS:64
t=0 0
m=audio 17260 RTP/AVP 0 101
a=ptime:20
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15

CUCM allocates BiB on called (recorded) phone

01314383.000 |11:18:48.675 |SdLSig |MrmAllocateUcbResourceReq |waiting
|MediaResourceManager(2,100,138,1) |Cc(2,100,220,1)
|2,100,14,20.16735^14.48.32.28^SEP0018195AA209 |[R:N-H:0,N:3,L:1,V:0,Z:0,D:0] CI=47601639
SsType=33554461 SsKey=1 BridgeType=0 MRGLPkid= NumStream=1 Bib=c32d6714-48bd-43d7-b96f-
91363aff3aa0 BibTgCi=47601638 FeatId=159 PL=5 PLDmn=0 DeviceCapability=0 NumVideoCapable=0
requestDeviceType=0 requestDeviceLocale=64 forkingDevicePosition=2 playToneDir=3

CUCM sends INVITE #1 to called (recorded) phone with record-invoker=auto in Call-Info field
and original Call-ID in Join field
Notice the SDP has a=inactive to tear down the media

01314446.001 |11:18:48.682 |AppInfo |SIPTcp - wait_SdLSPISignal: Outgoing SIP TCP message to
14.48.32.17 on port 50841 index 17
[106321,NET]

INVITE sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK203d55363a7c
From: "Call Manager" ;tag=38246~713e2333-4032-45f1-b1f5-e33cf471acec-47601641
To: <sip:9110011@14.48.32.90>
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203d-5a20300e@14.48.32.90
Supported: timer,resource-priority,replaces

Min-SE: 1800
User-Agent: Cisco-CUCM10.5
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, SUBSCRIBE, NOTIFY
CSeq: 101 INVITE
Expires: 180
Allow-Events: presence
Call-Info: ; isVoip; record-invoker=auto
Join: 6198e780-43d13ed4-203c-5a20300e@14.48.32.90;from-tag=b000b4d9e8cb0bba73e445ee-3cc7e650;to-tag=38244~713e2333-4032-45f1-b1f5-e33cf471acec-47601638
Contact: <sip:14.48.32.90:5060;transport=tcp>
Remote-Party-ID: "Call Manager" ;party=calling;screen=yes;privacy=off
Max-Forwards: 70
Content-Type: application/sdp
Content-Length: 188

v=0
o=CiscoSystemsCCM-SIP 38246 1 IN IP4 14.48.32.90
s=SIP Call
c=IN IP4 14.48.32.90
t=0 0
m=audio 4000 RTP/AVP 0
a=label:X-relay-nearend
a=rtpmap:0 PCMU/8000
a=inactive
a=mid:1

Called (recorded) phone returns 200 OK
Notice the SDP has a=inactive to tear down the media

01314449.002 |11:18:48.702 |AppInfo |SIPTcp - wait_SdlReadRsp: Incoming SIP TCP message from 14.48.32.17 on port 50841 index 17 with 1235 bytes:
[106323,NET]
SIP/2.0 200 OK
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK203d55363a7c
From: "Call Manager" ;tag=38246~713e2333-4032-45f1-b1f5-e33cf471acec-47601641
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbb4457e725-6869188a
Call-ID: 63fb4180-43d13ed8-203d-5a20300e@14.48.32.90
Date: Tue, 14 Oct 2014 15:18:55 GMT
CSeq: 101 INVITE
Server: Cisco-CP8841/10.2.1
Contact: <sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp>
Allow: ACK, BYE, CANCEL, INVITE, NOTIFY, OPTIONS, REFER, REGISTER, UPDATE, SUBSCRIBE, INFO
Remote-Party-ID: "9110011" <sip:9110011@14.48.32.90>;party=called;id-type=subscriber;privacy=off;screen=yes
Supported: replaces, join, sdp-anat, norefersub, resource-priority, extended-refer, X-cisco-callinfo, X-cisco-serviceuri, X-cisco-escapecodes, X-cisco-service-control, X-cisco-srtp-fallback, X-cisco-monrec, X-cisco-config, X-cisco-sis-7.0.0, X-cisco-xsi-8.5.1
Allow-Events: kpml, dialog
Content-Length: 202
Content-Type: application/sdp
Content-Disposition: session;handling=optional

v=0
o=Cisco-SIPUA 4077 0 IN IP4 14.48.32.17
s=SIP Call
t=0 0
m=audio 28512 RTP/AVP 0 101
c=IN IP4 14.48.32.17
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=inactive

CUCM responds to called (recorded) phone with ACK

01314452.001 |11:18:48.702 |AppInfo |SIPTcp - wait_SdlSPISignal: Outgoing SIP TCP message to 14.48.32.17 on port 50841 index 17
[106324,NET]
ACK sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK203e9999fc7
From: "Call Manager" ;tag=38246~713e2333-4032-45f1-b1f5-e33cf471acec-47601641
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbb4457e725-6869188a
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203d-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence
Content-Length: 0

BiB places first call to recording destination address (cn is calling party which is the BiB cn="b0028310001" and it is dialing the recordingdestination dd="8675309")

01314484.003 |11:18:48.753 |AppInfo |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept DAMR.sstype=[0], TPcount=[0], DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]
01314484.004 |11:18:48.753 |AppInfo |Digit Analysis: getDaRes - Remote Destination [8675309] isURI[0]
01314484.005 |11:18:48.765 |AppInfo |CMUtility routeCallThroughCTIRD: no matching RemDestDynamic record exists for remdest [8675309]
01314484.006 |11:18:48.765 |AppInfo |DbMobility: getMatchedRemDest starts: cnumber = 8675309
01314484.007 |11:18:48.765 |AppInfo |DbMobility: getMatchedRemDest: full match case
01314484.008 |11:18:48.765 |AppInfo |DbMobility SelectByDestination: no matching RemDestDynamic record exists for remdest [8675309]
01314484.009 |11:18:48.765 |AppInfo |DbMobility: can't find remdest 8675309 in map
01314484.010 |11:18:48.765 |AppInfo |Digit analysis: patternUsage=5
01314484.011 |11:18:48.765 |AppInfo |Digit analysis: match(pi="1", fqcn="", cn="b0028310001", plv="5", pss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT", TodFilteredPss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT", dd="8675309", dac="1")
01314484.012 |11:18:48.765 |AppInfo |Digit analysis: analysis results
01314484.013 |11:18:48.765 |AppInfo ||PretransformCallingPartyNumber=b0028310001
|CallingPartyNumber=b0028310001
|DialingPartition=
|DialingPattern=8675309
|FullyQualifiedCalledPartyNumber=8675309
|DialingPatternRegularExpression=(8675309)
|DialingWhere=
|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(0,0,0)
|PretransformDigitString=8675309
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=8675309
|CollectedDigits=8675309

CUCM sends INVITE #1 to configured recording server (14.48.32.170)

01314552.001 |11:18:48.795 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to 14.48.32.170:[5060]:
[106325,NET]
INVITE sip:8675309@14.48.32.170:5060 SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK203f3135e715
From: <sip:9110011@14.48.32.90;x-nearend;x-refci=47601638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sepb000b4d9e8cb;x-nearendaddr=9110011;x-farendrefci=47601637;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-

farendaddr=9110006>;tag=38248~713e2333-4032-45f1-b1f5-e33cf471acec-47601642
To: <sip:8675309@14.48.32.170>
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203e-5a20300e@14.48.32.90
Supported: timer,resource-priority,replaces
Min-SE: 1800
User-Agent: Cisco-CUCM10.5
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY
CSeq: 101 INVITE
Expires: 180
Allow-Events: presence, kpml
Supported: X-cisco-srtp-fallback
Supported: Geolocation
Call-Info: ;method="NOTIFY;Event=telephone-event;Duration=500"
Call-Info: ;x-cisco-video-traffic-class=DESKTOP
Cisco-Guide: 1677410688-0000065536-0000000001-1512058894
Session-Expires: 1800
P-Asserted-Identity: <sip:9110011@14.48.32.90>
Remote-Party-ID: <sip:9110011@14.48.32.90>;party=calling;screen=yes;privacy=off
Contact: <sip:9110011@14.48.32.90:5060>;isFocus
Max-Forwards: 70
Content-Length: 0

CUCM sends INVITE #2 to called (recorded) phone with record-invoker=auto in Call-Info field
and original Call-ID in Join field
Notice the SDP has a=inactive to tear down the media

01314575.001 |11:18:48.796 |AppInfo |SIPTcp - wait_SdlSPISignal: Outgoing SIP TCP message to
14.48.32.17 on port 50841 index 17
[106326,NET]

INVITE sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK20401b237b36
From: "Call Manager" ;tag=38249~713e2333-4032-45f1-b1f5-e33cf471acec-47601644
To: <sip:9110011@14.48.32.90>
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203f-5a20300e@14.48.32.90
Supported: timer,resource-priority,replaces
Min-SE: 1800
User-Agent: Cisco-CUCM10.5
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, SUBSCRIBE, NOTIFY
CSeq: 101 INVITE
Expires: 180
Allow-Events: presence
Call-Info: ; isVoip; record-invoker=auto
Join: 6198e780-43d13ed4-203c-5a20300e@14.48.32.90;from-tag=b000b4d9e8cb0bba73e445ee-3cc7e650;to-
tag=38244~713e2333-4032-45f1-b1f5-e33cf471acec-47601638
Contact: <sip:14.48.32.90:5060;transport=tcp>
Remote-Party-ID: "Call Manager" ;party=calling;screen=yes;privacy=off
Max-Forwards: 70
Content-Type: application/sdp
Content-Length: 187

v=0
o=CiscoSystemsCCM-SIP 38249 1 IN IP4 14.48.32.90
s=SIP Call
c=IN IP4 14.48.32.90
t=0 0
m=audio 4000 RTP/AVP 0
a=label:X-relay-farend
a=rtpmap:0 PCMU/8000
a=inactive
a=mid:1

CUCM receives 200 OK in response to INVITE #1 to recording server

01314583.001 |11:18:48.862 |AppInfo |//SIP/SIPUdp/wait_SdlDataInd: Incoming SIP UDP message size 737 from 14.48.32.170:[5060]:
[106328,NET]
SIP/2.0 200 OK
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK203f3135e715
From: <sip:9110011@14.48.32.90;x-nearend;x-refci=47601638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sepb000b4d9e8cb;x-nearendaddr=9110011;x-farendrefci=47601637;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=38248~713e2333-4032-45f1-b1f5-e33cf471acec-47601642
To: <sip:8675309@14.48.32.170>;tag=1
Call-ID: 63fb4180-43d13ed8-203e-5a20300e@14.48.32.90
CSeq: 101 INVITE
Contact: <sip:14.48.32.170:5060;transport=udp>
Content-Type: application/sdp
Content-Length: 135

v=0
o=user1 53655765 2353687637 IN IP4 14.48.32.170
s=-
c=IN IP4 14.48.32.170
t=0 0
m=audio 6000 RTP/AVP 0
a=rtpmap:0 PCMU/8000

CUCM sends re-INVITE to called (recorded) phone for call #1 to invoke the BiB (notice there is no SDP)

01314644.001 |11:18:48.864 |AppInfo |SIPTcp - wait_SdlSPISignal: Outgoing SIP TCP message to 14.48.32.17 on port 50841 index 17
[106329,NET]
INVITE sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK204176d717cd
From: "Call Manager" ;tag=38246~713e2333-4032-45f1-b1f5-e33cf471acec-47601641
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbb4457e725-6869188a
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203d-5a20300e@14.48.32.90
Supported: timer,resource-priority,replaces
User-Agent: Cisco-CUCM10.5
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, SUBSCRIBE, NOTIFY
CSeq: 102 INVITE
Max-Forwards: 70
Expires: 180
Allow-Events: presence
Call-Info: ; isVoip; record-invoker=auto
Min-SE: 1800
Remote-Party-ID: "Call Manager" ;party=calling;screen=yes;privacy=off
Contact: <sip:14.48.32.90:5060;transport=tcp>
Content-Length: 0

Called (recorded) phone returns 200 OK in response to INVITE #2 to invoke BiB
Notice the SDP has a=inactive to tear down the media

01314645.002 |11:18:48.865 |AppInfo |SIPTcp - wait_SdlReadRsp: Incoming SIP TCP message from 14.48.32.17 on port 50841 index 17 with 1236 bytes:
[106330,NET]
SIP/2.0 200 OK
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK20401b237b36
From: "Call Manager" ;tag=38249~713e2333-4032-45f1-b1f5-e33cf471acec-47601644
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbc4d5b7fc6-3ab2172f
Call-ID: 63fb4180-43d13ed8-203f-5a20300e@14.48.32.90
Date: Tue, 14 Oct 2014 15:18:55 GMT

CSeq: 101 INVITE
Server: Cisco-CP8841/10.2.1
Contact: <sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp>
Allow: ACK, BYE, CANCEL, INVITE, NOTIFY, OPTIONS, REFER, REGISTER, UPDATE, SUBSCRIBE, INFO
Remote-Party-ID: "9110011" <sip:9110011@14.48.32.90>;party=called;id-
type=subscriber;privacy=off;screen=yes
Supported: replaces, join, sdp-anat, norefersub, resource-priority, extended-refer, X-cisco-
callinfo, X-cisco-serviceuri, X-cisco-escapecodes, X-cisco-service-control, X-cisco-srtp-fallback, X-
cisco-monrec, X-cisco-config, X-cisco-sis-7.0.0, X-cisco-xsi-8.5.1
Allow-Events: kpml, dialog
Content-Length: 203
Content-Type: application/sdp
Content-Disposition: session;handling=optional

v=0
o=Cisco-SIPUA 11326 0 IN IP4 14.48.32.17
s=SIP Call
t=0 0
m=audio 19696 RTP/AVP 0 101
c=IN IP4 14.48.32.17
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=inactive

CUCM responds with ACK for 200 OK for INVITE #2 to invoke the BiB

01314648.001 |11:18:48.866 |AppInfo |SIPTcp - wait_SdlSPISignal: Outgoing SIP TCP message to
14.48.32.17 on port 50841 index 17
[106331,NET]
ACK sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK20424175effe
From: "Call Manager" ;tag=38249~713e2333-4032-45f1-b1f5-e33cf471acec-47601644
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbc4d5b7fc6-3ab2172f
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203f-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence
Content-Length: 0

BiB places second call to recording destination address (cn is calling party which is the
BiB cn="b0028310001" and it is dialing the recordingdestination dd="8675309")
Note that the BiB number stayed the same (b0028310001) and so did the recordingdestination
number

01314680.003 |11:18:48.867 |AppInfo |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept
DAMR.sstype=[0], TPcount=[0], DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]
01314680.004 |11:18:48.867 |AppInfo |Digit Analysis: getDaRes - Remote Destination [8675309]
isURI[0]
01314680.005 |11:18:48.867 |AppInfo |CMUtility routeCallThroughCTIRD: no matching
RemDestDynamic record exists for remdest [8675309]
01314680.006 |11:18:48.867 |AppInfo |DbMobility: getMatchedRemDest starts: cnumber = 8675309
01314680.007 |11:18:48.867 |AppInfo |DbMobility: getMatchedRemDest: full match case
01314680.008 |11:18:48.867 |AppInfo |DbMobility SelectByDestination: no matching RemDestDynamic
record exists for remdest [8675309]
01314680.009 |11:18:48.867 |AppInfo |DbMobility: can't find remdest 8675309 in map
01314680.010 |11:18:48.867 |AppInfo |Digit analysis: patternUsage=5
01314680.011 |11:18:48.867 |AppInfo |Digit analysis: match(pi="1", fqcn="",
cn="b0028310001", plv="5", pss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT",
TodFilteredPss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT",
dd="8675309", dac="1")

01314680.012 |11:18:48.867 |AppInfo |Digit analysis: analysis results
01314680.013 |11:18:48.867 |AppInfo ||PretransformCallingPartyNumber=b0028310001
|CallingPartyNumber=b0028310001
|DialingPartition=
|DialingPattern=8675309
|FullyQualifiedCalledPartyNumber=8675309
|DialingPatternRegularExpression=(8675309)
|DialingWhere=
|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(0,0,0)
|PretransformDigitString=8675309
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=8675309
|CollectedDigits=8675309

CUCM sends INVITE #2 to configured recording server

01314731.001 |11:18:48.870 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:
[106333,NET]
INVITE sip:8675309@14.48.32.170:5060 SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK20432a53d34c
From: <sip:9110011@14.48.32.90;x-farend;x-refci=47601638;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sepb000b4d9e8cb;x-nearendaddr=9110011;x-farendrefci=47601637;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=38251~713e2333-4032-45f1-b1f5-e33cf471acec-47601645
To: <sip:8675309@14.48.32.170>
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-2040-5a20300e@14.48.32.90
Supported: timer,resource-priority,replaces
Min-SE: 1800
User-Agent: Cisco-CUCM10.5
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY
CSeq: 101 INVITE
Expires: 180
Allow-Events: presence, kpml
Supported: X-cisco-srtp-fallback
Supported: Geolocation
Call-Info: ;method="NOTIFY;Event=telephone-event;Duration=500"
Call-Info: ;x-cisco-video-traffic-class=DESKTOP
Cisco-Guid: 1677410688-0000065536-0000000002-1512058894
Session-Expires: 1800
P-Asserted-Identity: <sip:9110011@14.48.32.90>
Remote-Party-ID: <sip:9110011@14.48.32.90>;party=calling;screen=yes;privacy=off
Contact: <sip:9110011@14.48.32.90:5060>;isFocus
Max-Forwards: 70
Content-Length: 0

CUCM receives 200 OK in response to INVITE #2 from configured recording server

01314751.001 |11:18:48.871 |AppInfo |//SIP/SIPUdp/wait_SdlDataInd: Incoming SIP UDP message
size 736 from 14.48.32.170:[5060]:
[106335,NET]
SIP/2.0 200 OK
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK20432a53d34c
From: <sip:9110011@14.48.32.90;x-farend;x-refci=47601638;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sepb000b4d9e8cb;x-nearendaddr=9110011;x-farendrefci=47601637;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=38251~713e2333-4032-45f1-b1f5-e33cf471acec-47601645
To: <sip:8675309@14.48.32.170>;tag=2
Call-ID: 63fb4180-43d13ed8-2040-5a20300e@14.48.32.90
CSeq: 101 INVITE

Contact: <sip:14.48.32.170:5060;transport=udp>

Content-Type: application/sdp

Content-Length: 135

v=0

o=user1 53655765 2353687637 IN IP4 14.48.32.170

s=-

c=IN IP4 14.48.32.170

t=0 0

m=audio 6000 RTP/AVP 0

a=rtpmap:0 PCMU/8000

CUCM sends re-INVITE #2 to called (recorded) phone for second BiB invocation call
Notice there is no SDP

01314828.001 |11:18:48.875 |AppInfo |SIPTcp - wait_SdlSPISignal: Outgoing SIP TCP message to
14.48.32.17 on port 50841 index 17

[106336,NET]

INVITE sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0

Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK20443475e621

From: "Call Manager" ;tag=38249~713e2333-4032-45f1-b1f5-e33cf471acec-47601644

To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbc4d5b7fc6-3ab2172f

Date: Tue, 14 Oct 2014 15:18:48 GMT

Call-ID: 63fb4180-43d13ed8-203f-5a20300e@14.48.32.90

Supported: timer,resource-priority,replaces

User-Agent: Cisco-CUCM10.5

Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, SUBSCRIBE, NOTIFY

CSeq: 102 INVITE

Max-Forwards: 70

Expires: 180

Allow-Events: presence

Call-Info: ; isVoip; record-invoker=auto

Min-SE: 1800

Remote-Party-ID: "Call Manager" ;party=calling;screen=yes;privacy=off

Contact: <sip:14.48.32.90:5060;transport=tcp>

Content-Length: 0

Called (recorded) phone returns 200 OK to re-INVITE #1

01314829.002 |11:18:48.876 |AppInfo |SIPTcp - wait_SdlReadRsp: Incoming SIP TCP message from
14.48.32.17 on port 50841 index 17 with 1235 bytes:

[106337,NET]

SIP/2.0 200 OK

Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK204176d717cd

From: "Call Manager" ;tag=38246~713e2333-4032-45f1-b1f5-e33cf471acec-47601641

To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbb4457e725-6869188a

Call-ID: 63fb4180-43d13ed8-203d-5a20300e@14.48.32.90

Date: Tue, 14 Oct 2014 15:18:55 GMT

CSeq: 102 INVITE

Server: Cisco-CP8841/10.2.1

Contact: <sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp>

Allow: ACK,BYE,CANCEL,INVITE,NOTIFY,OPTIONS,REFER,REGISTER,UPDATE,SUBSCRIBE,INFO

Remote-Party-ID: "9110011" <sip:9110011@14.48.32.90>;party=called;id-

type=subscriber;privacy=off;screen=yes

Supported: replaces,join,sdp-anat,norefersub,resource-priority,extended-refer,X-cisco-

callinfo,X-cisco-serviceuri,X-cisco-escapecodes,X-cisco-service-control,X-cisco-srtp-fallback,X-

cisco-monrec,X-cisco-config,X-cisco-sis-7.0.0,X-cisco-xsi-8.5.1

Allow-Events: kpml,dialog

Content-Length: 202

Content-Type: application/sdp

Content-Disposition: session;handling=optional

v=0

o=Cisco-SIPUA 4077 1 IN IP4 14.48.32.17
s=SIP Call
t=0 0
m=audio 28512 RTP/AVP 0 101
c=IN IP4 14.48.32.17
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=sendrecv

CUCM sends ACK to called (recorded) phone for re-INVITE #1

01314873.001 |11:18:48.880 |AppInfo |SIPTcp - wait_SdlSPISignal: Outgoing SIP TCP message to 14.48.32.17 on port 50841 index 17
[106338,NET]
ACK sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK204521531f4b
From: "Call Manager" ;tag=38246~713e2333-4032-45f1-b1f5-e33cf471acec-47601641
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbb4457e725-6869188a
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203d-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 102 ACK
Allow-Events: presence
Content-Type: application/sdp
Content-Length: 178

v=0
o=CiscoSystemsCCM-SIP 38246 3 IN IP4 14.48.32.90
s=SIP Call
c=IN IP4 14.48.32.170
b=TIAS:64000
b=AS:64
t=0 0
m=audio 6000 RTP/AVP 0
a=rtpmap:0 PCMU/8000
a=recvonly

CUCM sends ACK to configured recording server for INVITE #1

01314875.001 |11:18:48.880 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to 14.48.32.170:[5060]:
[106339,NET]
ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK20467ee6be7
From: <sip:9110011@14.48.32.90;x-nearend;x-refci=47601638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sepb000b4d9e8cb;x-nearendaddr=9110011;x-farendrefci=47601637;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=38248~713e2333-4032-45f1-b1f5-e33cf471acec-47601642
To: <sip:8675309@14.48.32.170>;tag=1
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203e-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence, kpml
Content-Type: application/sdp
Content-Length: 234

v=0
o=CiscoSystemsCCM-SIP 38248 1 IN IP4 14.48.32.90
s=SIP Call

c=IN IP4 14.48.32.17
b=TIAS:64000
b=AS:64
t=0 0
m=audio 28512 RTP/AVP 0 101
a=rtpmap:0 PCMU/8000
a=sendonly
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15

Called (recorded) phone returns 200 OK for re-INVITE #2

01314878.005 |11:18:48.881 |AppInfo |SIPTcp - wait_SdlReadRsp: Incoming SIP TCP message from 14.48.32.17 on port 50841 index 17 with 1236 bytes:
[106341,NET]
SIP/2.0 200 OK
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK20443475e621
From: "Call Manager" ;tag=38249~713e2333-4032-45f1-b1f5-e33cf471acec-47601644
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbc4d5b7fc6-3ab2172f
Call-ID: 63fb4180-43d13ed8-203f-5a20300e@14.48.32.90
Date: Tue, 14 Oct 2014 15:18:55 GMT
CSeq: 102 INVITE
Server: Cisco-CP8841/10.2.1
Contact: <sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp>
Allow: ACK,BYE,CANCEL,INVITE,NOTIFY,OPTIONS,REFER,REGISTER,UPDATE,SUBSCRIBE,INFO
Remote-Party-ID: "9110011" <sip:9110011@14.48.32.90>;party=called;id-type=subscriber;privacy=off;screen=yes
Supported: replaces,join,sdp-anat,norefersub,resource-priority,extended-refer,X-cisco-callinfo,X-cisco-serviceuri,X-cisco-escapecodes,X-cisco-service-control,X-cisco-srtp-fallback,X-cisco-monrec,X-cisco-config,X-cisco-sis-7.0.0,X-cisco-xsi-8.5.1
Allow-Events: kpml,dialog
Content-Length: 203
Content-Type: application/sdp
Content-Disposition: session;handling=optional

v=0
o=Cisco-SIPUA 11326 1 IN IP4 14.48.32.17
s=SIP Call
t=0 0
m=audio 19696 RTP/AVP 0 101
c=IN IP4 14.48.32.17
a=rtpmap:0 PCMU/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=sendrecv

CUCM sends ACK to called (recorded) phone for re-INVITE #2

01314907.001 |11:18:48.883 |AppInfo |SIPTcp - wait_SdlSPISignal: Outgoing SIP TCP message to 14.48.32.17 on port 50841 index 17
[106342,NET]
ACK sip:56ce4d7f-d3a2-40fd-a8b3-3f93c8832b9d@14.48.32.17:50841;transport=tcp SIP/2.0
Via: SIP/2.0/TCP 14.48.32.90:5060;branch=z9hG4bK204755ae79c7
From: "Call Manager" ;tag=38249~713e2333-4032-45f1-b1f5-e33cf471acec-47601644
To: <sip:9110011@14.48.32.90>;tag=b000b4d9e8cb0bbc4d5b7fc6-3ab2172f
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-203f-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 102 ACK
Allow-Events: presence
Content-Type: application/sdp
Content-Length: 178

```
v=0
o=CiscoSystemsCCM-SIP 38249 3 IN IP4 14.48.32.90
s=SIP Call
c=IN IP4 14.48.32.170
b=TIAS:64000
b=AS:64
t=0 0
m=audio 6000 RTP/AVP 0
a=rtpmap:0 PCMU/8000
a=recvonly
```

CUCM sends ACK to configured recording server for INVITE #2

```
01314909.001 |11:18:48.883 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:
[106343,NET]
ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK204854e1b53f
From: <sip:9110011@14.48.32.90;x-farend;x-refci=47601638;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sepb000b4d9e8cb;x-nearendaddr=9110011;x-farendrefci=47601637;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=38251~713e2333-4032-45f1-b1f5-e33cf471acec-47601645
To: <sip:8675309@14.48.32.170>;tag=2
Date: Tue, 14 Oct 2014 15:18:48 GMT
Call-ID: 63fb4180-43d13ed8-2040-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence, kpml
Content-Type: application/sdp
Content-Length: 234
```

```
v=0
o=CiscoSystemsCCM-SIP 38251 1 IN IP4 14.48.32.90
s=SIP Call
c=IN IP4 14.48.32.17
b=TIAS:64000
b=AS:64
t=0 0
m=audio 19696 RTP/AVP 0 101
a=rtpmap:0 PCMU/8000
a=sendonly
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
```

故障排除

本部分提供了可用于对配置进行故障排除的信息。

编解码器协商

这是示例其中一种呼叫记录故障的常用类型-记录的电话和记录服务器之间的编码解码器不匹配：

```
~~~~~
Codec Negotiation Failure
~~~~~
```

Calling phone places call

00019629.001 |12:48:34.510 |AppInfo |StationInit: (0000005) EnblocCall calledParty=9110001.

CUCM performs digit analysis against the dialed digits (dd="9110001")

00019638.001 |12:48:34.511 |AppInfo |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(), filteredPartitionSearchSpaceString(), partitionSearchSpaceString()
00019638.002 |12:48:34.511 |AppInfo |Digit Analysis: star_DaReq: Matching Legacy Numeric, digits=9110001
00019638.003 |12:48:34.522 |AppInfo |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept DAMR.sstype=[0], TPcount=[0], DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]
00019638.004 |12:48:34.522 |AppInfo |Digit Analysis: getDaRes - Remote Destination [] isURI[1]
00019638.005 |12:48:34.522 |AppInfo |Digit analysis: patternUsage=2
00019638.006 |12:48:34.522 |AppInfo |Digit analysis: match(pi="2", fqcn="9110006", cn="9110006", plv="5", pss="", TodFilteredPss="", dd="9110001", dac="1")
00019638.007 |12:48:34.522 |AppInfo |Digit analysis: analysis results
00019638.008 |12:48:34.522 |AppInfo ||PretransformCallingPartyNumber=9110006
|CallingPartyNumber=9110006
|DialingPartition=
|DialingPattern=9110001
|FullyQualifiedCalledPartyNumber=9110001
|DialingPatternRegularExpression=(9110001)
|DialingWhere=
|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(0,0,0)
|PretransformDigitString=9110001
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=9110001
|CollectedDigits=9110001

CUCM determines call must stay on same node and go to LineControl (PID=LineControl(2,100,174,19))

00019640.001 |12:48:34.522 |AppInfo |Digit analysis: wait_DmPidRes- Partition=[] Pattern=[9110001] Where=[],cmDeviceType=[UserDevice], OutsideDialtone =[0], DeviceOverride=[0], PID=LineControl(2,100,174,7),CI=[49613637], Sender=Cdcc(2,100,219,1)

CUCM extends the call to the called phone

00019657.003 |12:48:34.560 |AppInfo |StationD: (0000007) DEBUG whatToDo: line=1 calls=0 limit=4, busy=2. GCI=(2, 7001), cm_PL=(5, 0).
00019657.004 |12:48:34.560 |AppInfo |StationD: (0000007) DEBUG whatToDo: busy trigger not hit... send to open appearance
00019657.005 |12:48:34.560 |AppInfo |preFilterCapCount =[11], preFilterCaps :: (Cap)= (25) (6) (4) (2) (7) (8) (15) (16) (11) (12) (257) Filtering Caps due to Service Parameter Configuration postFilterCapCount =[8], postFilterCaps :: (Cap)= (25) (4) (2) (15) (16) (11) (12) (257)
00019657.006 |12:48:34.560 |AppInfo |preFilterCapCount =[0], preFilterCaps :: (Cap)= Filtering Caps due to Service Parameter Configuration postFilterCapCount =[0], postFilterCaps :: (Cap)=
00019657.007 |12:48:34.560 |Created | |
|StationCdpc(2,100,64,2) |StationD(2,100,63,7) |
|NumOfCurrentInstances: 2
00019657.008 |12:48:34.560 |AppInfo |StationD: (0000007) DEBUG- getLineRingSetting: retVal=4.
00019657.009 |12:48:34.560 |AppInfo |StationD: (0000007) DEBUG- saveRinger for: ci=49613638, line=1, mode=2, cm_precedence=5, callPhase=5.
00019657.010 |12:48:34.560 |AppInfo |StationD: (0000007) DEBUG- saveRinger: ci=49613638, line=1, mode=2, cm_precedence=5, callPhase=5, modifier=0
00019657.011 |12:48:34.560 |AppInfo |StationD: (0000007) INFO sendCallAcceptReq: Try to send StationLineCallAccept to cdpc=2 .

00019657.012 |12:48:34.560 |AppInfo |StationD: (0000007) playRinger for: ci=49613638.
00019657.013 |12:48:34.560 |AppInfo |StationD: (0000007) DEBUG- getLineRingSetting:
retVal=4.
00019657.014 |12:48:34.560 |AppInfo |StationD: (0000007) DEBUG- getLineRingSetting:
retVal=4.
00019657.015 |12:48:34.560 |AppInfo |StationD: (0000007) DEBUG- getLineRingSetting:
retVal=4.

The Called (recorded) phone goes off hook

00019709.001 |12:48:36.042 |AppInfo |StationD: (0000007) restart0_StationOffHook - INFO:
CI=49613638 on line=1, SPKMode=0, alwaysPrimeLine=0, alwaysUsePrimeLineForVM=0, fid=9999,
offHookTrigger=1.

CUCM Tells the calling phone to open the logical channel

00019773.001 |12:48:36.061 |AppInfo |StationD: (0000005) SEP0018195AA209 ,
star_MediaExchangeAgenaOpenLogicalChannel packetSize=20, codec=4, ci=49613637

CUCM Tells the called (recorded) to open the logical channel

00019776.001 |12:48:36.061 |AppInfo |StationD: (0000007) SEP001795BDD16B ,
star_MediaExchangeAgenaOpenLogicalChannel packetSize=20, codec=4, ci=49613638

CUCM Tells the calling phone to open the receive channel

00019784.002 |12:48:36.062 |AppInfo |StationD: (0000005) OpenReceiveChannel
conferenceID=49613637 passThruPartyID=33554433 millisecondPacketSize=20
compressionType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=0 qualifierIn=?
sourceIpAddr=IpAddr.type:0 ipAddr:0x0e302021000000000000000000000000(14.48.32.33). myIP:
IpAddr.type:0 ipv4Addr:0x0e30201c(14.48.32.28)

Codec locked due to recording on called (recorded) phone

00019785.003 |12:48:36.062 |AppInfo | StationCdpc: star_MediaExchangeAgenaQueryCapability -
Device SEP001795BDD16B, codec locked due to recording, codecType=4

CUCM Tells the called (recorded) phone to open the receive channel

00019788.002 |12:48:36.062 |AppInfo |StationD: (0000007) OpenReceiveChannel
conferenceID=49613638 passThruPartyID=33554434 millisecondPacketSize=20
compressionType=4(Media_Payload_G711Ulaw64k) RFC2833PayloadType=0 qualifierIn=?
sourceIpAddr=IpAddr.type:0 ipAddr:0x0e30201c000000000000000000000000(14.48.32.28). myIP:
IpAddr.type:0 ipv4Addr:0x0e302021(14.48.32.33)

CUCM allocates the BiB on the called (recorded) phone

00019830.000 |12:48:36.074 |SdlSig |MrmAllocateUcbResourceReq |waiting
|MediaResourceManager(2,100,138,1) |Cc(2,100,220,1)
|2,100,14,19.206^14.48.32.33^SEP001795BDD16B |[R:N-H:0,N:1,L:0,V:0,Z:0,D:0] CI=49613639
SsType=33554461 SsKey=1 BridgeType=0 MRGLPkid= NumStream=1 Bib=89cdb152-4ef2-4d60-9e6b-
ab8c77c22618 BibTgCi=49613638 FeatId=159 PL=5 PLDmn=0 DeviceCapability=0 NumVideoCapable=0
requestDeviceType=0 requestDeviceLocale=64 forkingDevicePosition=2 playToneDir=3

BiB places it's first call to recording destination address (cn is calling number which is
the BiB cn="b00223906001" and it is dialing the recordingdestination dd="8675309")

00019889.001 |12:48:36.100 |AppInfo |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(),
filteredPartitionSearchSpaceString(), partitionSearchSpaceString()
00019889.002 |12:48:36.100 |AppInfo |Digit Analysis: star_DaReq: Matching Legacy Numeric,
digits=8675309
00019889.003 |12:48:36.100 |AppInfo |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept

DAMR.sstype=[0], TPcount=[0], DAMR.NotifyCount=[0], DaRes.NotifyCount=[0]
00019889.004 |12:48:36.100 |AppInfo |Digit Analysis: getDaRes - Remote Destination [8675309]
isURI[0]
00019889.005 |12:48:36.100 |AppInfo |CMUtility routeCallThroughCTIRD: no matching
RemDestDynamic record exists for remdest [8675309]
00019889.006 |12:48:36.100 |AppInfo |DbMobility: getMatchedRemDest starts: cnumber = 8675309
00019889.007 |12:48:36.100 |AppInfo |DbMobility: getMatchedRemDest: full match case
00019889.008 |12:48:36.100 |AppInfo |DbMobility SelectByDestination: no matching RemDestDynamic
record exists for remdest [8675309]
00019889.009 |12:48:36.100 |AppInfo |DbMobility: can't find remdest 8675309 in map
00019889.010 |12:48:36.100 |AppInfo |Digit analysis: patternUsage=5
00019889.011 |12:48:36.100 |AppInfo |Digit analysis: match(pi="1", fqcn="",
cn="b00223906001",plv="5", pss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT",
TodFilteredPss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT",
dd="8675309",dac="1")
00019889.012 |12:48:36.100 |AppInfo |Digit analysis: analysis results
00019889.013 |12:48:36.100 |AppInfo ||PretransformCallingPartyNumber=b00223906001
|CallingPartyNumber=b00223906001
|DialingPartition=
|DialingPattern=8675309
|FullyQualifiedCalledPartyNumber=8675309
|DialingPatternRegularExpression=(8675309)
|DialingWhere=
|PatternType=Enterprise
|PotentialMatches=NoPotentialMatchesExist
|DialingSdlProcessId=(0,0,0)
|PretransformDigitString=8675309
|PretransformTagsList=SUBSCRIBER
|PretransformPositionalMatchList=8675309
|CollectedDigits=8675309

Calling phone sends CUCM the ORC ACK

00019912.001 |12:48:36.139 |AppInfo |StationInit: (0000005) OpenReceiveChannelAck Status=0,
IpAddr=IpAddr.type:0 ipAddr:0x0e30201c000000000000000000000000(14.48.32.28), Port=31678,
PartyID=33554433

CUCM sends startMediaTransmission to the called (recorded) phone telling the phone to send
RTP to the calling phone (14.48.32.28)

00019920.001 |12:48:36.139 |AppInfo |StationD: (0000007) startMediaTransmission
conferenceID=49613638 passThruPartyID=33554434 remoteIpAddress=IpAddr.type:0
ipAddr:0x0e30201c000000000000000000000000(14.48.32.28) remotePortNumber=31678
milliSecondPacketSize=20 compressType=4(Media_Payload_G711UlAW64k) RFC2833PayloadType=0
qualifierOut=?. myIP: IpAddr.type:0 ipv4Addr:0x0e302021(14.48.32.33)

Called (recorded) phone sends CUCM the ORC ACK

00019959.001 |12:48:36.145 |AppInfo |StationInit: (0000007) OpenReceiveChannelAck Status=0,
IpAddr=IpAddr.type:0 ipAddr:0x0e302021000000000000000000000000(14.48.32.33), Port=28360,
PartyID=33554434

CUCM sends startMediaTransmission to the calling phone telling the phone to send RTP to the
called phone (14.48.32.33)

00019977.001 |12:48:36.146 |AppInfo |StationD: (0000005) startMediaTransmission
conferenceID=49613637 passThruPartyID=33554433 remoteIpAddress=IpAddr.type:0
ipAddr:0x0e302021000000000000000000000000(14.48.32.33) remotePortNumber=28360
milliSecondPacketSize=20 compressType=4(Media_Payload_G711UlAW64k) RFC2833PayloadType=0
qualifierOut=?. myIP: IpAddr.type:0 ipv4Addr:0x0e30201c(14.48.32.28)

BiB places second call to recording destination address (cn is calling number which is the
BiB cn="b00223906001" and it is dialing the recordingdestination dd="8675309")

Note that the BiB number stayed the same (b00223906001) and so did the recordingdestination number 00020002.001 |12:48:36.147 |AppInfo |Digit Analysis: star_DaReq: daReq.partitionSearchSpace(), filteredPartitionSearchSpaceString(), partitionSearchSpaceString() 00020002.002 |12:48:36.147 |AppInfo |Digit Analysis: star_DaReq: Matching Legacy Numeric, digits=8675309 00020002.003 |12:48:36.147 |AppInfo |Digit Analysis: getDaRes data: daRes.ssType=[0] Intercept DAMR.sstype=[0], TPcount=[0], DAMR.NotifyCount=[0], DaRes.NotifyCount=[0] 00020002.004 |12:48:36.147 |AppInfo |Digit Analysis: getDaRes - Remote Destination [8675309] isURI[0] 00020002.005 |12:48:36.147 |AppInfo |CMUtility routeCallThroughCTIRD: no matching RemDestDynamic record exists for remdest [8675309] 00020002.006 |12:48:36.147 |AppInfo |DbMobility: getMatchedRemDest starts: cnumber = 8675309 00020002.007 |12:48:36.147 |AppInfo |DbMobility: getMatchedRemDest: full match case 00020002.008 |12:48:36.147 |AppInfo |DbMobility SelectByDestination: no matching RemDestDynamic record exists for remdest [8675309] 00020002.009 |12:48:36.147 |AppInfo |DbMobility: can't find remdest 8675309 in map 00020002.010 |12:48:36.147 |AppInfo |Digit analysis: patternUsage=5 00020002.011 |12:48:36.147 |AppInfo |Digit analysis: match(pi="1", fqc="n", cn="b00223906001",plv="5", pss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT", TodFilteredPss="E911_PT:Phones_PT:EMERGENCY_PT:INTERNAL_PT:INFORMACAST_PT", dd="8675309",dac="1") 00020002.012 |12:48:36.147 |AppInfo |Digit analysis: analysis results 00020002.013 |12:48:36.147 |AppInfo ||PretransformCallingPartyNumber=b00223906001 |CallingPartyNumber=b00223906001 |DialingPartition= |DialingPattern=8675309 |FullyQualifiedCalledPartyNumber=8675309 |DialingPatternRegularExpression=(8675309) |DialingWhere= |PatternType=Enterprise |PotentialMatches=NoPotentialMatchesExist |DialingSdlProcessId=(0,0,0) |PretransformDigitString=8675309 |PretransformTagsList=SUBSCRIBER |PretransformPositionalMatchList=8675309 |CollectedDigits=8675309 |UnconsumedDigits= |TagsList=SUBSCRIBER |PositionalMatchList=8675309

CUCM sends INVITE #1 to configured recording server (14.48.32.170)

00020086.001 |12:48:36.156 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to 14.48.32.170:[5060]:
[901,NET]
INVITE sip:8675309@14.48.32.170:5060 SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK4f2a857d3d
From: <sip:9110001@14.48.32.90;x-nearend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=351~713e2333-4032-45f1-b1f5-e33cf47lacec-49613642
To: <sip:8675309@14.48.32.170>
Date: Tue, 14 Oct 2014 16:48:36 GMT
Call-ID: ef7acf80-43d153e4-50-5a20300e@14.48.32.90
Supported: timer,resource-priority,replaces
Min-SE: 1800
User-Agent: Cisco-CUCM10.5
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY
CSeq: 101 INVITE
Expires: 180
Allow-Events: presence, kpml
Supported: X-cisco-srtp-fallback
Supported: Geolocation
Call-Info: ;method="NOTIFY;Event=telephone-event;Duration=500"
Cisco-Guid: 4017803136-0000065536-0000000001-1512058894
Session-Expires: 1800
P-Asserted-Identity: <sip:9110001@14.48.32.90>
Remote-Party-ID: <sip:9110001@14.48.32.90>;party=calling;screen=yes;privacy=off
Contact: <sip:9110001@14.48.32.90:5060>;isFocus
Max-Forwards: 70
Content-Length: 0

CUCM sends INVITE #2 to configured recording server (14.48.32.170)

00020088.001 |12:48:36.157 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to 14.48.32.170:[5060]:
[902,NET]

INVITE sip:8675309@14.48.32.170:5060 SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK5014378d0b
From: <sip:9110001@14.48.32.90;x-farend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=352-713e2333-4032-45f1-b1f5-e33cf47lacec-49613645
To: <sip:8675309@14.48.32.170>
Date: Tue, 14 Oct 2014 16:48:36 GMT
Call-ID: ef7acf80-43d153e4-51-5a20300e@14.48.32.90
Supported: timer,resource-priority,replaces
Min-SE: 1800
User-Agent: Cisco-CUCM10.5
Allow: INVITE, OPTIONS, INFO, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY
CSeq: 101 INVITE
Expires: 180
Allow-Events: presence, kpml
Supported: X-cisco-srtp-fallback
Supported: Geolocation
Call-Info: ;method="NOTIFY;Event=telephone-event;Duration=500"
Cisco-Guid: 4017803136-0000065536-0000000002-1512058894
Session-Expires: 1800
P-Asserted-Identity: <sip:9110001@14.48.32.90>
Remote-Party-ID: <sip:9110001@14.48.32.90>;party=calling;screen=yes;privacy=off
Contact: <sip:9110001@14.48.32.90:5060>;isFocus
Max-Forwards: 70
Content-Length: 0

CUCM receives a 200 OK from recording server for INVITE #1

00020089.001 |12:48:36.161 |AppInfo |//SIP/SIPUdp/wait_SdlDataInd: Incoming SIP UDP message size 731 from 14.48.32.170:[5060]:
[903,NET]
SIP/2.0 200 OK
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK4f2a857d3d
From: <sip:9110001@14.48.32.90;x-nearend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=351-713e2333-4032-45f1-b1f5-e33cf47lacec-49613642
To: <sip:8675309@14.48.32.170>;tag=1
Call-ID: ef7acf80-43d153e4-50-5a20300e@14.48.32.90
CSeq: 101 INVITE
Contact: <sip:14.48.32.170:5060;transport=udp>
Content-Type: application/sdp
Content-Length: 135

v=0
o=user1 53655765 2353687637 IN IP4 14.48.32.170
s=-
c=IN IP4 14.48.32.170
t=0 0
m=audio 6000 RTP/AVP 0
a=rtpmap:0 PCMU/8000

CUCM receives a 200 OK from recording server for INVITE #2

00020092.001 |12:48:36.161 |AppInfo |//SIP/SIPUdp/wait_SdlDataInd: Incoming SIP UDP message size 730 from 14.48.32.170:[5060]:
[905,NET]
SIP/2.0 200 OK
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK5014378d0b
From: <sip:9110001@14.48.32.90;x-farend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-

farendaddr=9110006>;tag=352-713e2333-4032-45f1-b1f5-e33cf471acec-49613645
To: <sip:8675309@14.48.32.170>;tag=2
Call-ID: ef7acf80-43d153e4-51-5a20300e@14.48.32.90
CSeq: 101 INVITE
Contact: <sip:14.48.32.170:5060;transport=udp>
Content-Type: application/sdp
Content-Length: 135

v=0
o=user1 53655765 2353687637 IN IP4 14.48.32.170
s=-
c=IN IP4 14.48.32.170
t=0 0
m=audio 6000 RTP/AVP 0
a=rtpmap:0 PCMU/8000

Region information for connecting audio for recording call, both appear to support G.711.
Note that the bandwidth capabilities printed is kbps=8 meaning the region relationship between
the two regions is limited to codecs using 8kbps or less. 00020160.005 |12:48:36.190 |AppInfo
|DET-RegionsServer::matchCapabilities-- savedOption=3, PREF_NONE, regionA=(null) regionB=(null)
latentCaps(A=0, B=0) kbps=8, capACount=1, capBCount=1 00020160.006 |12:48:36.190 |AppInfo |DET-
MediaManager-(2)::checkAudioPassThru, param(bPostMTPAllocation=0,chkTrp=1), capCount(1,1),
mtpPT=1, aPT=2 00020160.007 |12:48:36.190 |AppInfo |DET-MediaManager-(2)::preCheckCapabilities,
region1=Default, region2=RecordingTrunk, Pty1 capCount=1 (Cap,ptime)= **(4,20)**, **Pty2** capCount=1
(Cap,ptime)= **(4,20)**
00020160.008 |12:48:36.190 |AppInfo |DET-RegionsServer::matchCapabilities-- savedOption=0,
PREF_NONE, regionA=(null) regionB=(null) latentCaps(A=0, B=0) **kbps=8**, capACount=1, capBCount=1

CUCM determines 2 transcoders are required and attempts to allocate

00020160.011 |12:48:36.190 |AppInfo |DET-MediaManager-(2)::preCheckCapabilities, **caps mismatch!**
Xcoder Req'd. kbps(8), filtered A[capCount=0 (Cap,ptime)=], B[capCount=0 (Cap,ptime)=] allowMTP=0
numXcoderRequired=2 xcodingSide=0

CUCM determines 2 transcoders are required and attempts to allocate

00020160.011 |12:48:36.190 |AppInfo |DET-MediaManager-(2)::preCheckCapabilities, **caps mismatch!**
Xcoder Req'd. kbps(8), filtered A[capCount=0 (Cap,ptime)=], B[capCount=0 (Cap,ptime)=] allowMTP=0
numXcoderRequired=2 xcodingSide=0

CUCM sendt the ACK and BYE to the recording server in response to INVITE #1
Note the Q.850 cause code

00020210.001 |12:48:36.216 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:
[906,NET]
ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK51257b2b47
From: <sip:9110001@14.48.32.90;x-nearend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=351-713e2333-4032-45f1-b1f5-e33cf471acec-49613642
To: <sip:8675309@14.48.32.170>;tag=1
Date: Tue, 14 Oct 2014 16:48:36 GMT
Call-ID: ef7acf80-43d153e4-50-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence, kpml
Content-Length: 0

00020211.001 |12:48:36.216 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to

```
14.48.32.170:[5060]:
[907,NET]
BYE sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK526f3d2afa
From: <sip:9110001@14.48.32.90;x-nearend;x-refci=49613638;x-nearendclusterid=GlensCUCM10-5;x-
nearenddevice=SEP001795BDD16B;x-nearendaddr=9110001;x-farendrefci=49613637;x-
farendclusterid=GlensCUCM10-5;x-farenddevice=SEP0018195AA209;x-
farendaddr=9110006>;tag=351~713e2333-4032-45f1-b1f5-e33cf471acec-49613642
To: <sip:8675309@14.48.32.170>;tag=1
Date: Tue, 14 Oct 2014 16:48:36 GMT
Call-ID: ef7acf80-43d153e4-50-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
P-Asserted-Identity: <sip:9110001@14.48.32.90>
CSeq: 102 BYE
Reason: Q.850;cause=47
Content-Length: 0
```

```
### CUCM sendt the ACK and BYE to the recording server in response to INVITE #2
Note the Q.850 cuase code in the BYE
```

```
00020248.001 |12:48:36.218 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:
[908,NET]
ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK531df920a6
From: <sip:9110001@14.48.32.90;x-farend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=352~713e2333-4032-45f1-b1f5-e33cf471acec-49613645
To: <sip:8675309@14.48.32.170>;tag=2
Date: Tue, 14 Oct 2014 16:48:36 GMT
Call-ID: ef7acf80-43d153e4-51-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence, kpml
Content-Length: 0
```

```
00020249.001 |12:48:36.218 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to
14.48.32.170:[5060]: [909,NET] BYE sip:14.48.32.170:5060;transport=UDP SIP/2.0 Via: SIP/2.0/UDP
14.48.32.90:5060;branch=z9hG4bK5462aba807 From: <sip:9110001@14.48.32.90;x-farend;x-
refci=49613638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-
nearendaddr=9110001;x-farendrefci=49613637;x-farendclusterid=glenscucm10-5;x-
farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=352~713e2333-4032-45f1-b1f5-e33cf471acec-
49613645 To: <sip:8675309@14.48.32.170>;tag=2 Date: Tue, 14 Oct 2014 16:48:36 GMT Call-ID:
ef7acf80-43d153e4-51-5a20300e@14.48.32.90 User-Agent: Cisco-CUCM10.5 Max-Forwards: 70 P-
Asserted-Identity: <sip:9110001@14.48.32.90> CSeq: 102 BYE Reason: Q.850;cause=47
Content-Length: 0
```

包括CSS和PT问题的误配置

这里命令允许记录配置的多数迅速查看与只认识不记录呼叫电话的MAC地址。请用电话的实际MAC地址替换命令MAC_of_Phone的部分正如在被看到的示例这里。

这产生您DN (所有，如果有超过一个)您搜索的MAC的，电话的MAC确认的，围嘴设置，设置的保密性，记录类型(请参考列出的值从实验室的示例)，记录配置文件在使用中由电话，记录呼叫搜索空间(CSS)的名字，该记录配置文件的记录目的地，并且分区记录目的地与基于产生关联MAC您搜索：

```
### CUCM sendt the ACK and BYE to the recording server in response to INVITE #2
```

Note the Q.850 cuase code in the BYE

```
00020248.001 |12:48:36.218 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:
[908,NET]
ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK531df920a6
From: <sip:9110001@14.48.32.90;x-farend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=352~713e2333-4032-45f1-b1f5-e33cf471acec-49613645
To: <sip:8675309@14.48.32.170>;tag=2
Date: Tue, 14 Oct 2014 16:48:36 GMT
Call-ID: ef7acf80-43d153e4-51-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence, kpml
Content-Length: 0
```

```
00020249.001 |12:48:36.218 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to
14.48.32.170:[5060]: [909,NET] BYE sip:14.48.32.170:5060;transport=UDP SIP/2.0 Via: SIP/2.0/UDP
14.48.32.90:5060;branch=z9hG4bK5462aba807 From: <sip:9110001@14.48.32.90;x-farend;x-
refci=49613638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-
nearendaddr=9110001;x-farendrefci=49613637;x-farendclusterid=glenscucm10-5;x-
farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=352~713e2333-4032-45f1-b1f5-e33cf471acec-
49613645 To: <sip:8675309@14.48.32.170>;tag=2 Date: Tue, 14 Oct 2014 16:48:36 GMT Call-ID:
ef7acf80-43d153e4-51-5a20300e@14.48.32.90 User-Agent: Cisco-CUCM10.5 Max-Forwards: 70 P-
Asserted-Identity: <sip:9110001@14.48.32.90> CSeq: 102 BYE Reason: Q.850;cause=47
Content-Length: 0
```

这提供您与在记录配置文件的记录的CSS产生关联与电话MAC产生关联您搜索分区的列表。

```
### CUCM sendt the ACK and BYE to the recording server in response to INVITE #2
Note the Q.850 cuase code in the BYE
```

```
00020248.001 |12:48:36.218 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:
[908,NET]
ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK531df920a6
From: <sip:9110001@14.48.32.90;x-farend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=352~713e2333-4032-45f1-b1f5-e33cf471acec-49613645
To: <sip:8675309@14.48.32.170>;tag=2
Date: Tue, 14 Oct 2014 16:48:36 GMT
Call-ID: ef7acf80-43d153e4-51-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence, kpml
Content-Length: 0
```

```
00020249.001 |12:48:36.218 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to
14.48.32.170:[5060]: [909,NET] BYE sip:14.48.32.170:5060;transport=UDP SIP/2.0 Via: SIP/2.0/UDP
14.48.32.90:5060;branch=z9hG4bK5462aba807 From: <sip:9110001@14.48.32.90;x-farend;x-
refci=49613638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-
nearendaddr=9110001;x-farendrefci=49613637;x-farendclusterid=glenscucm10-5;x-
farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=352~713e2333-4032-45f1-b1f5-e33cf471acec-
49613645 To: <sip:8675309@14.48.32.170>;tag=2 Date: Tue, 14 Oct 2014 16:48:36 GMT Call-ID:
ef7acf80-43d153e4-51-5a20300e@14.48.32.90 User-Agent: Cisco-CUCM10.5 Max-Forwards: 70 P-
Asserted-Identity: <sip:9110001@14.48.32.90> CSeq: 102 BYE Reason: Q.850;cause=47
```

Content-Length: 0

这是输出的示例实验室的有MAC地址的SEPC80084AA8743一个电话的：

在此命令，您能看到电话只有对此的一个DN哪些是2003年，我们也看到围嘴打开，保密性关闭，记录类型是自动的，优先源是电话，记录配置文件是测试记录配置文件，记录呼叫搜索空间是INTERNAL_CSS，记录的呼叫的路由模式是8675309，并且该模式与分区INTERNAL_PT产生关联。

```
### CUCM sendt the ACK and BYE to the recording server in response to INVITE #2
Note the Q.850 cuase code in the BYE
```

```
00020248.001 |12:48:36.218 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message
to 14.48.32.170:[5060]:
[908,NET]
ACK sip:14.48.32.170:5060;transport=UDP SIP/2.0
Via: SIP/2.0/UDP 14.48.32.90:5060;branch=z9hG4bK531df920a6
From: <sip:9110001@14.48.32.90;x-farend;x-refci=49613638;x-nearendclusterid=glenscucm10-5;x-
nearenddevice=sep001795bdd16b;x-nearendaddr=9110001;x-farendrefci=49613637;x-
farendclusterid=glenscucm10-5;x-farenddevice=sep0018195aa209;x-
farendaddr=9110006>;tag=352~713e2333-4032-45f1-b1f5-e33cf471acec-49613645
To: <sip:8675309@14.48.32.170>;tag=2
Date: Tue, 14 Oct 2014 16:48:36 GMT
Call-ID: ef7acf80-43d153e4-51-5a20300e@14.48.32.90
User-Agent: Cisco-CUCM10.5
Max-Forwards: 70
CSeq: 101 ACK
Allow-Events: presence, kpml
Content-Length: 0
```

```
00020249.001 |12:48:36.218 |AppInfo |//SIP/SIPUdp/wait_SdlSPISignal: Outgoing SIP UDP message to
14.48.32.170:[5060]: [909,NET] BYE sip:14.48.32.170:5060;transport=UDP SIP/2.0 Via: SIP/2.0/UDP
14.48.32.90:5060;branch=z9hG4bK5462aba807 From: <sip:9110001@14.48.32.90;x-farend;x-
refci=49613638;x-nearendclusterid=glenscucm10-5;x-nearenddevice=sep001795bdd16b;x-
nearendaddr=9110001;x-farendrefci=49613637;x-farendclusterid=glenscucm10-5;x-
farenddevice=sep0018195aa209;x-farendaddr=9110006>;tag=352~713e2333-4032-45f1-b1f5-e33cf471acec-
49613645 To: <sip:8675309@14.48.32.170>;tag=2 Date: Tue, 14 Oct 2014 16:48:36 GMT Call-ID:
ef7acf80-43d153e4-51-5a20300e@14.48.32.90 User-Agent: Cisco-CUCM10.5 Max-Forwards: 70 P-
Asserted-Identity: <sip:9110001@14.48.32.90> CSeq: 102 BYE Reason: Q.850;cause=47
Content-Length: 0
```

使用此命令的输出，您能检查记录的CSS的所有分区与电话产生关联的和记录配置文件利益。您能看到这里分区INTERNAL_PT是与呼叫搜索空间产生关联的其中一分区INTERNAL_CSS。这意味着不必须有的电话的围嘴的问题能呼叫记录路由模式。

```
run sql select css.name as name_of_the_recording_css, rp.name as partitions_in_recording_css,
csm.sortorder from callingsearchspace as css inner join callingsearchspacemember as csm on
csm.fkcallingsearchspace = css.pkid inner join routepartition as rp on csm.fkroutepartition =
rp.pkid inner join recordingprofile as rcrdpro on rcrdpro.fkcallingsearchspace_callrecording =
css.pkid inner join devicenumplanmap as devnumplanmap on rcrdpro.pkid =
devnumplanmap.fkrecordingprofile inner join device as dev on devnumplanmap.fkdevice = dev.pkid
where css.pkid = rcrdpro.fkcallingsearchspace_callrecording and dev.name='SEPC80084AA8743'
name_of_the_recording_css partitions_in_recording_css sortorder
=====
INTERNAL_CSS          E911_PT              1
INTERNAL_CSS          Phones_PT            2
INTERNAL_CSS          EMERGENCY_PT        3
INTERNAL_CSS         INTERNAL_PT         4
INTERNAL_CSS          INFORMACAST_PT      5
```