

更改SX80、MX700或者MX800终端的产品号

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Introduction

本文描述如何运用Option键更改或转换SX80、MX700和MX800终端的产品号。

Prerequisites

Requirements

Cisco 建议您了解以下主题：

TC和CE软件根据终端

通过Web接口和或命令行界面(CLI)是可及的成功安装的SX80、MX700或者MX800终端和适用有效IP地址。

申请和接受与所有选项或版本的一个准许电子邮件锁上有效设备序列号的。

由Web接口或命令行界面(CLI)访问了与管理员帐户的SX80、MX700或者MX800终端。

Components Used

本文档中的信息基于以下软件版本：

CE软件8.X版本。

TC软件7.X版本。

CE软件CE8.2.1版本。

SX80终端。

终端软件

---或者，您可能使用支持安全壳SSH例如PuTTY的所有终端仿真软件，安全的CRT，Teraterm等等。

准许电子邮件用Option键。

—Web浏览器，例如Firefox、Internet Explorer或者镀铬物。

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

可能的产品号为SX80和MX800/700终端准许：

SX80 = LIC-SX80

MX700 = LIC-MX700-D-S

MX700扬声器跟踪= LIC-MX700-D-D

MX800 = LIC-MX800-S-S

MX800扬声器跟踪= LIC-MX800-S-D

MX800D双倍屏幕= LIC-MX800-D-D

Note: SX80和MX700/800单元使用同样物理硬件编码。为了更改您需要运用Option键指定终端的种类的产品号。

Configure

此Web接口示例视频补充本文。

Web接口Option键安装示例

步骤1. 查看您包含Option键您正确的产品号的准许电子邮件。在此指南，SX80转换成MX800。程序是相同的为转换MX700或MX800成SX80：

示例电子邮件

*** IMPORTANT - DO NOT DISCARD THIS E-MAIL ***

You have received this email because your email address was provided to Cisco Systems during the Serial Number Lookup process for software license activation key/file. Please read this email carefully and forward it with any attachments to the proper system administrator if you are not the correct person.

```
System Serial Number      : FCZ [REDACTED]
Hardware Serial Number    : FTT [REDACTED]
MAC Address               : E4C722661F00
Service Contract          : [REDACTED]
SC End Date               : [REDACTED]

Software Part Name        : LIC-TB-S52020:
Tandberg Item No         : :
Shipped Version           : TC7.1.4
Shipped Version Key       : [REDACTED]
Shipped Image URL         : -

Options
Cisco Option Name         :LIC-MX800-S-D:
Tandberg Option Name     : :
Option Key                :1P005-1-[REDACTED]

Options
Cisco Option Name         :LIC-TC-CRYPTO-K9:
Tandberg Option Name     : :
Option Key                :1C000-1-[REDACTED]
```

步骤2. Web接口的洛金与管理员帐户，连接到**维护>选项键**。

The screenshot shows the Cisco TelePresence SX80 web interface. The top navigation bar includes Home, Call Control, Setup, Security, Maintenance, and Integration. The user is logged in as 'admin'. The 'Maintenance' menu is open, showing options like Diagnostics, System Logs, Call Logs, User Interface Screenshots, Software Upgrade, Option Keys (highlighted), Backup and Restore, System Recovery, and Restart. The main content area displays 'System Information' with a 'General' section containing details such as Product (Cisco TelePresence SX80), Last boot (last Thursday at 22:43), Serial number (FTT [REDACTED]), Software version (ce 8.2.1 Final e9daf06 2016-06-28), and Installed options (Encryption, MultiSite, RemoteMonitoring). A table on the right shows system status: Inactive, Registered, and a temperature of 66.9°C / 152.4°F.

步骤3. 输入Option键value在Option键字段并且点击**添加Option键**。重新启动编码。

Option Keys

Type	Description	Key	Status	
Encryption	Enables encryption of media streams.	1C000- [REDACTED]	Active	
MultiSite	Enables hosting of meetings with up to four participants	1M003- [REDACTED]	Active	
RemoteMonitoring	Enables snapshots of local and remote video sources in the web interface	1S000- [REDACTED]	Active	

Add option key

Serial number [REDACTED]

Option key

Contact your Cisco representative to obtain option keys. You need to provide the serial number to get option keys.

[Add option key](#)

Note:MX800 ST产品号从代码1P005开始。每种编解码器类型有其自己的产品号：LIC-SX80 = 1P001/LIC-MX700-D-S = 1P002/LIC-MX700-D-D = 1P003/LIC-MX800-S-S = 1P004/LIC-MX800-S-D = 1P005/LIC-MX800-D-D = 1P006。

CLI Option键安装示例

步骤1.运行终端软件SSH会话并且登陆与管理员帐户。

步骤2.运行命令：`xCommand SystemUnit Add键的OptionKey : [option key]`

步骤3.运行命令：`xCommand SystemUnit引导程序：`

Note:通常，输入值的Option键不要求重新启动。输入Option键Product的ID的值要求重新启动为了更改能生效。

```
luisga -- -bash -- 124x45
Last login: Sun Apr 23 09:47:22 on ttys000
[LUISGA-M-C1VB:~ luisga$ ssh admin@
Password:
Welcome to
Cisco Codec Release ce 8.2.1 Final e9daf06 2016-06-28
SW Release Date: 2016-06-28
*r Login successful

OK

[xCommand SystemUnit OptionKey Add Key: 1P005-
OK
*r OptionKeyAddResult (status=OK):
** end

[xcommand SystemUnit Boot
OK
*r SystemUnitBootResult (status=OK):
** end
CUIL reboot request, restarting
tshell: Remote closed connection
Connection to closed.
LUISGA-M-C1VB:~ luisga$
```

Verify

检查横幅在终端Web接口主页的右上角。保证更改的产品类型，并且当前指示正确的设备类型，在此指南是MX800。检查产品：在**家庭>System信息>General >产品**下的字段值：字段。保证产品：字段值更改了，并且指示正确的设备类型，在此指南是MX800：

System Information

General		H323	
Product:	Cisco TelePresence MX800 SpeakerTrack	Gatekeeper	Inactive
Last boot:	today at 23:38	Number	-
Serial number:	[Redacted]	ID	-
Software version:	ce 8.2.1 Final e9daf06 2016-06-28	SIP Proxy 1	
Installed options:	Encryption MultiSite RemoteMonitoring	Status	Failed: 485 Ambiguous / Device type mismatch
System name:	-	Proxy	[Redacted]
IPv4:	[Redacted]	URI	[Redacted]
IPv6:	-		
MAC address:	E4:C7:22:6A:84:B0		
Temperature:	67.5°C / 153.5°F		

Troubleshoot

产品号键在选项键页不显示，这是一个期望的工作情况。

运用已经在系统和您错误的产品号键：

Web接口：“出故障添加Option键：未指定的错误”

CLI SSH：“无效的格式，错误的产品或已经安装”。

Note:请在添加Option键的产品号以后总是重新启动编码。

检查是否在关键匹配的的第一个5位代码与您需要设备的种类：

LIC-SX80 = 1P001
 LIC-MX700-D-S = 1P002
 LIC-MX700-D-D = 1P003
 LIC-MX800-S-S = 1P004
 LIC-MX800-S-D = 1P005
 LIC-MX800-D-D = 1P006

如果它不，您能请求产品号Option键与正确的代码。

如果遇到错误，在您确认在此指南的Troubleshoot部分后描述的在此指南和程序，请与Cisco TAC联系。